



Bitdefender®

GravityZone Cloud Attivazione Clienti

Procedura per i partner che hanno un account GravityZone
Cloud con Avangate Security

GravityZone Cloud console

Bitdefender



Bitdefender

Log in to GravityZone

Enter your details below:

Email address:

NEXT

English 

Fai login
presso <https://gravityzone.bitdefender.com>
con il tuo account partner (indirizzo email).

AVANGATE

GravityZone Cloud console

Bitdefender



Bitdefender

Log in to GravityZone

Enter your details below:

Email address:

Password:

[Reset my password](#)

NEXT

Se hai smarrito la password,
clicca Reset my password,
per reimpostarla

1 Accedi a GravityZone Cloud Console

English 

AVANGATE

GravityZone Cloud console

Bitdefender

solo al primo login ...

Bitdefender Terms of Service

Before you continue, please take a moment to acknowledge and accept the Bitdefender Terms of Service.

☒ I agree with this [EULA](#) terms and conditions in respect to this product and the use of this product

1 accetta l'accordo di licenza

Cancel 2 Continue

Bitdefender GravityZone Essential Steps

Install Protection Security Policies Accounts Reporting

Computers and Virtual Machines Security Server

Local installation

Install on this computer now Send email invites for multiple installs

To install the client on an endpoint, you have to create an installation package in **Network > Packages** page from Control Center, then download it and run it manually on the target endpoint. When done, the endpoint will appear in Control Center as protected under its network inventory.

The endpoint client can be installed with different security settings with the scope of protecting the endpoints in your network. You can also install the endpoint client with **relay role** on special computers acting as communication, proxy and update servers for other endpoints in the network.

Dashboard

Network Packages Tasks Policies

Remote Installation

The first endpoint on which you install protection must have **Relay** role, to be able to remotely install the endpoint client on other targets in the network. This endpoint will be used to discover other endpoints in the same network.

As soon as all the endpoints in your network have been discovered and displayed in Control Center, you can remotely install protection by selecting the target computers and running the **Install client** task from the **Tasks** menu of the **Network** page.

1. Create an installation package with **Relay** role in the **Network > Packages** page.
2. Download the installation package from the **Network > Packages** page and run it on the target endpoint.
3. Remotely install protection on target computers by running the **Install client** task from the **Network** page.

1 Don't show again 2 Chiudi lo splash screen Close

Metti la spunta su "Don't Show again"

AVANGATE

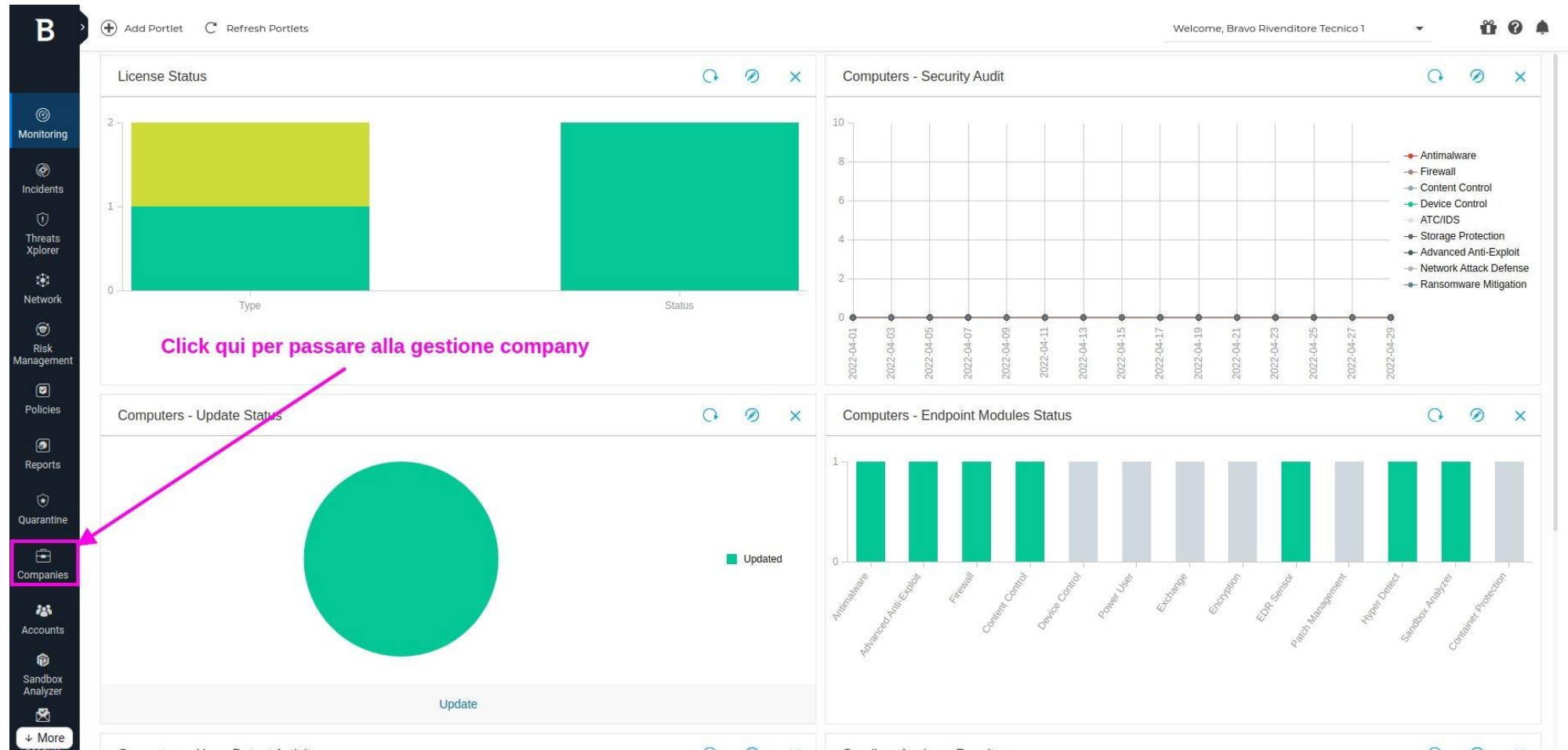
Attivazione del cliente in 5 passi

Bitdefender[®]

1. Creare la customer company
2. Creare la default policy
3. Assegnare la default policy
4. Creare il package
5. Installare BEST

1. Creare la customer company

Bitdefender



1. Creare la customer company

Bitdefender

The screenshot shows the Bitdefender management console interface. On the left is a dark sidebar with navigation icons and labels: Monitoring, Incidents, Threats Xplorer, Network, Risk Management, Policies, Reports, Quarantine, Companies (highlighted), Accounts, Sandbox Analyzer, and a 'More' button. The main content area has a top bar with a welcome message 'Welcome, Bravo Rivenditore Tecnico 1' and icons for gifts, help, and notifications. Below this is a toolbar with buttons: '+ Add' (highlighted with a pink box), 'Activate', 'Suspend', 'Delete', and 'Refresh'. The main area contains a table with columns: Name, Type, Managed, License usage, License key, and License validity. The table has one row for 'Bravo Cliente ULTRA'. A pink arrow points from the text 'Click per aggiungere una nuova company' to the '+ Add' button.

Name	Type	Managed	License usage	License key	License validity
☐ Bravo Cliente ULTRA	Customer	Yes	Licensed: 1, Unlicensed: 0, Total: 5, Available for servers: 2, Exchange Mailboxes: 0/8	FM624CP	09 May 2022

Click per aggiungere una nuova company

First Page Page 1 of 1 Last Page 20 1 items

1. Creare la customer company

Bitdefender

The screenshot shows the 'Add Company' form in the Bitdefender interface. The form is divided into three steps: 1. Company details, 2. Authentication, and 3. Licensing. The first step, 'Company details', is active and contains two sections: 'BASIC COMPANY DETAILS' and 'SECURITY MANAGEMENT OPTIONS'. The 'BASIC COMPANY DETAILS' section has four fields: 'Company name *', 'Company type *', 'Country *', and 'Field of activity *'. These fields are highlighted with a red box and a red circle with the number 1. A red arrow points from the text 'Compila questi 4 campi. Company type DEVE essere "Customer".' to the 'Company type' dropdown, which is set to 'Customer'. The 'SECURITY MANAGEMENT OPTIONS' section has two checkboxes: 'The company manages endpoint security' (checked) and 'The company's Partner can assist with the security management' (checked). The 'PRIMARY ACCOUNT (OPTIONAL)' section has a heading 'Add a primary user account for this company.' and a paragraph 'Bitdefender Partners who can assist with security management, have access to the company's GravityZone assets from their account.' Below this are two input fields: 'Full name :' and 'Email address :'. At the bottom of the form are two buttons: 'CANCEL' and 'NEXT'. A red circle with the number 2 is next to the 'NEXT' button, with a red arrow pointing to it from the text 'Clicca <NEXT>'. A red arrow also points from the text 'NON compilare i campi relativi all'account.' to the 'Full name' and 'Email address' fields.

1

Company details

2

Authentication

3

Licensing

BASIC COMPANY DETAILS

Company name *:

Company type *:

Country *:

Field of activity *:

SECURITY MANAGEMENT OPTIONS

A company that manages security in GravityZone has access to the following sections in Control Center: Network, Risk Management, Policies, Quarantine, Email Security, and Configuration.

For Partners, the Network Inventory includes the company's own network and the networks of their customers, recursively.

☒ The company manages endpoint security

☒ The company's Partner can assist with the security management

PRIMARY ACCOUNT (OPTIONAL)

Add a primary user account for this company.

Bitdefender Partners who can assist with security management, have access to the company's GravityZone assets from their account.

Full name :

Email address :

CANCEL

NEXT

1

Compila questi 4 campi.
Company type DEVE essere "Customer".

2

Clicca <NEXT>

NON compilare i campi relativi all'account.

1. Creare la customer company

Bitdefender

Add Company

Welcome, Bravo Rivenditore Tecnico 1

1 Company details — 2 Authentication — 3 Licensing

LOGIN SECURITY

- ☒ Enforce two-factor authentication (Recommended) ⓘ
- ☐ Set maximum password age to 90 days ⓘ
- ☒ Lock out account after 5 login attempts with invalid passwords ⓘ

SINGLE SIGN ON USING SAML

To configure single sign-on using SAML, please refer to [KB article](#)

GravityZone SAML metadata URL :

Identity provider metadata URL :

1 Aggiungi la spunta qui.

2 Vai al passo 3

1. Creare la customer company

Bitdefender

1 Company details

2 Authentication

3 Licensing

LICENSING

Options *: **1** Seleziona Trial

PRODUCT DETAILS

The trial license grants the new company access to the following Bitdefender products and add-ons for the next 30 days:

- ☒ GravityZone Business Security Premium
GravityZone Business Security Premium is a single-agent, single-console solution for physical, virtual, mobile, cloud-based endpoints, and email. It provides integrated endpoint protection, risk management, and attack forensics, through more than 30 machine learning-driven security technologies. [Learn more](#)
- ☒ GravityZone Full Disk Encryption (add-on)
GravityZone Full Disk Encryption encrypts boot and non-boot volumes, on fixed disks, on desktop computers and laptops, and provides remote management of the encryption keys. [Learn more](#)
- ☒ GravityZone Patch Management (add-on)
GravityZone Patch Management enables organizations to keep operating systems and software applications up to date. [Learn more](#)
- ☒ GravityZone Security for Storage (add-on)
GravityZone Security for Storage delivers next-generation protection for ICAP-compatible file-sharing and network-storage systems. [Learn more](#)
- ☒ GravityZone Security for Email (add-on)
GravityZone Security for Email is a complete business email protection that goes beyond malware and other traditional threats, and stops modern, targeted and sophisticated email threats, including Business Email Compromise (BEC) and CEO fraud. [Learn more](#)

2 Aggiungi la customer company

La licenza di valutazione include queste sottoscrizioni.

CANCEL **BACK** **SAVE AND ADD COMPANY**

1. Creare la customer company

Bitdefender

Monitoring
Incidents
Threats Xplorer
Network
Risk Management
Policies
Reports
Quarantine
Companies
↓ More

Welcome, Bravo Rivenditore Tecnico 1

+ Add ▶ Activate ▢ Suspend ◯ Delete ↺ Refresh

Name	Type	Managed	License usage	License key	License validity
☐					
☐	Customer	Yes	Licensed: 1, Unlicensed: 0, Total: 5, Available for servers: 2, Exchange Ma...		
☐ Primo Cliente	Customer	Yes	Licensed: 0, Total: unlimited, Exchange Mailboxes:0/unlimited		

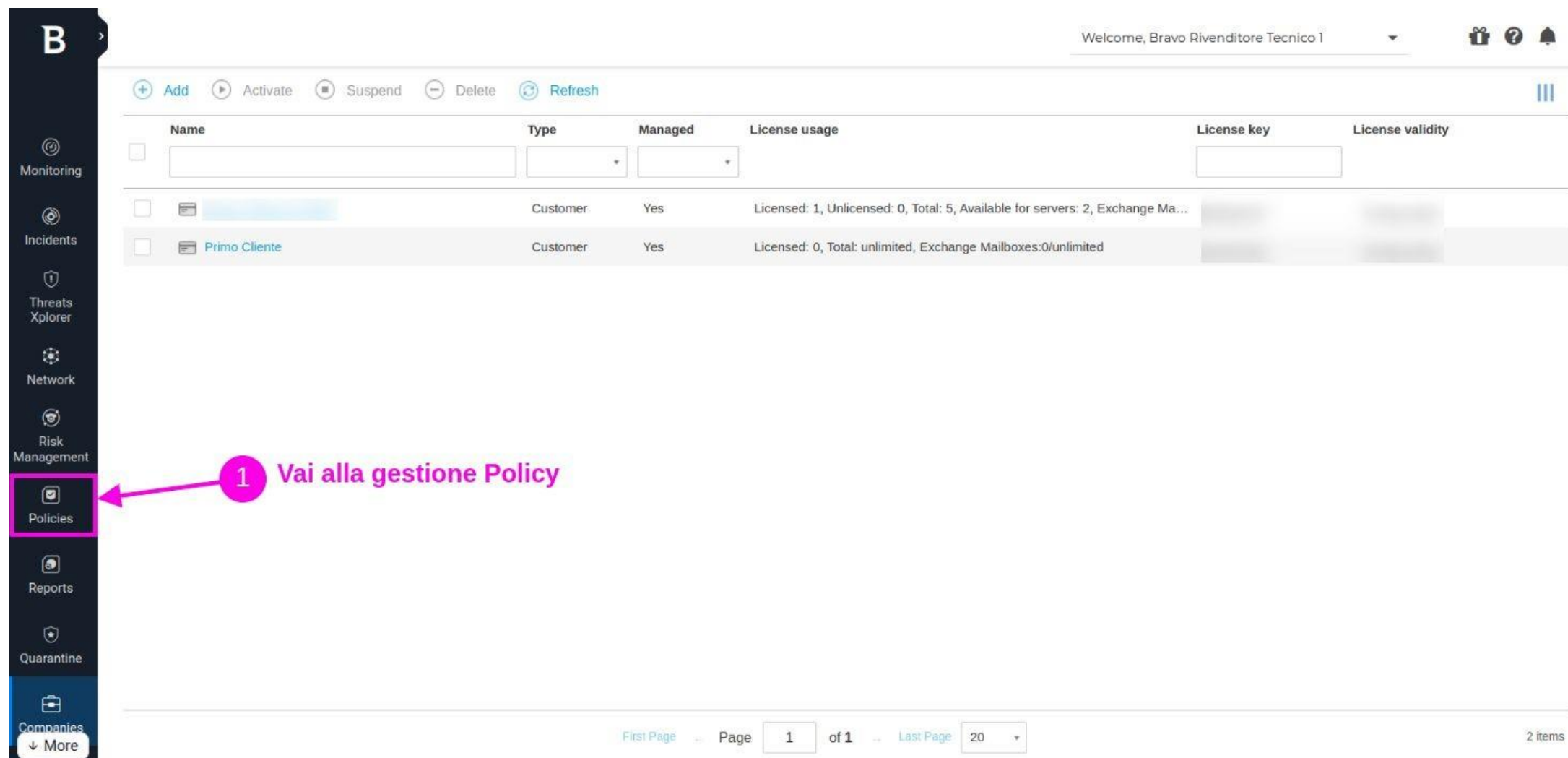
La customer company è creata

First Page -- Page 1 of 1 -- Last Page 20 ▾

2 items

2. Creare la default policy

Bitdefender



The screenshot shows the Bitdefender management console interface. On the left is a dark sidebar with a 'B' logo at the top and several menu items: Monitoring, Incidents, Threats Xplorer, Network, Risk Management, Policies (highlighted with a pink box), Reports, Quarantine, and Companies. A pink arrow points from a pink circle containing the number '1' to the 'Policies' menu item, with the text 'Vai alla gestione Policy' next to it. The main area of the console displays a table with columns: Name, Type, Managed, License usage, License key, and License validity. The table contains two rows of data. At the top of the main area, there are action buttons: Add, Activate, Suspend, Delete, and Refresh. The bottom of the console shows a pagination bar with 'First Page', 'Page 1 of 1', 'Last Page', and a dropdown menu set to '20'. The text '2 items' is visible on the right side of the pagination bar.

Monitoring

Incidents

Threats Xplorer

Network

Risk Management

Policies

Reports

Quarantine

Companies

↓ More

Welcome, Bravo Rivenditore Tecnico 1

+ Add ▶ Activate ■ Suspend - Delete ↺ Refresh

Name	Type	Managed	License usage	License key	License validity
☐					
☐	Customer	Yes	Licensed: 1, Unlicensed: 0, Total: 5, Available for servers: 2, Exchange Ma...		
☐ Primo Cliente	Customer	Yes	Licensed: 0, Total: unlimited, Exchange Mailboxes:0/unlimited		

First Page Page 1 of 1 Last Page 20

2 items

2. Creare la default policy

Bitdefender

Welcome, Bravo Rivenditore Tecnico 1



[Add](#) [Clone Policy](#) [Set as default](#) [Delete](#) [Refresh](#)



Policy name	Owner	Modified on	Company
☒ Default policy from			
☒ Default Policy from Avangate Security		08 June 2022, 13:03:25	Avangate Security

1

Seleziona
Default policy from Avangate Security

2

Clona la policy

Monitoring

Incidents

Threats
Xplorer

Network

Risk
Management

Policies

Reports

Quarantine

Companies

More

First Page ← Page 1 of 1 → Last Page 20

1 of 1 selected

AVANGATE

2. Creare la default policy

Bitdefender

The screenshot shows the Bitdefender console interface. On the left is a dark sidebar with a 'B' logo and various navigation icons. The main area is titled 'Policy Details' and contains several sections:

- General** (selected in the left sidebar):
 - Name:** A text field containing 'Default Policy Primo Cliente', highlighted with a pink box and labeled '1 Rinomina la policy in Default policy [nome del cliente]'.
 - Allow other users to change this policy:** A checked checkbox.
 - History:** A section showing 'Created by: Bravo Rivenditore Tecnico 1', 'Created on: N/A', and 'Modified on: N/A'.
 - Inheritance Rules:** A section with three dropdown menus: 'Module', 'Section', and 'Policy', each with a '+' icon to its right.
- Antimalware**
- Sandbox Analyzer**
- Firewall**
- Network Protection**
- Patch Management**
- Device Control**
- Relay**
- Exchange Protect...**

At the bottom of the 'Policy Details' section, there are two buttons: 'Save' (highlighted with a pink arrow and labeled '2 Salva la policy') and 'Cancel'.

2. Creare la default policy

Bitdefender

B

Monitoring

Incidents

Threats Explorer

Network

Risk Management

Policies

Reports

Quarantine

Companies

More

Welcome, Bravo Rivenditore Tecnico 1



 Add

 Clone Policy

 Set as default

 Delete

 Refresh

☐

Policy name

☐

Created by

☐

Modified on

☐

Company

☐ Tutto Disattivato AVNG

info@avangate.it

02 December 2021, 06:48:50

Avangate Italia SRL

☐ Default Policy from Avangate Italia

info@avangate.it

29 March 2022, 15:30:01

Avangate Italia SRL

☐ Default Policy Primo Cliente

bravoriv@i

08 April 2022, 12:24:52

Bravo Rivenditore

First Page

Page 1 of 1

Last Page

20

7 items

La policy è aggiunta alla tua libreria

3. Assegnare la default policy

Bitdefender

The screenshot shows the Bitdefender management console interface. On the left is a dark sidebar with navigation icons and labels: Monitoring, Incidents, Threats Xplorer, Network (highlighted with a red box and labeled '1'), Risk Management, Policies, Reports, Quarantine, and Companies. The main area has a top bar with 'Filters' and a welcome message 'Welcome, Bravo Rivenditore Tecnico 1'. Below this is a toolbar with '+ Add', 'Edit', and 'Remove' buttons. The central part of the screen displays a table of companies. The 'Companies' link in the sidebar is highlighted with a red box and labeled '2'. The table has columns: Name, OS version, IP, Last Seen, Policy, and Users. Two companies are listed: 'Bravo Cliente ULTRA' and 'Primo Cliente'. The 'Primo Cliente' row is highlighted with a red box and labeled '3'. Above the table, there is a toolbar with icons; the 'Assign Policy' icon (a hand pointing to a document) is highlighted with a red box and labeled '4'. A red arrow points from the 'Assign Policy' icon to the 'Primo Cliente' row. At the bottom of the screen, there is a pagination bar showing 'Page 1 of 1' and '1 of 2 selected'.

1 Vai alla Gestione Rete

2 Click su Companies

3 Seleziona la company del cliente

4 Click su Assign policy

Name	OS version	IP	Last Seen	Policy	Users
Bravo Cliente ULTRA			N/A	None	
Primo Cliente			N/A	None	

First Page Page 1 of 1 Last Page 20 1 of 2 selected

3. Assegnare la default policy

Bitdefender

B

Monitoring

Incidents

Threats Xplorer

Network

Risk Management

Policies

Reports

Quarantine

Companies

Due to a scheduled update, Control Center will be unavailable from 12/4/2022, 06:30:00 GMT+02:00 to 12/4/2022, 09:30:00 GMT+02:00. [Release Notes](#)

Welcome, Bravo Rivenditore Tecnico 1

Policy Assignment

Assign the following policy template

Inherit from above

Default Policy Primo Cliente

1 Seleziona la policy che hai creato per il cliente

Force policy inheritance to child groups

Target	Policy	Inherited from	Enforcement status
Primo Cliente	Default Policy from Avangate Italia	Avangate Italia SRL	N/A

2 Finisci l'assegnazione

Finish

Cancel

NON CAMBIARE ALTRE VOCI

4. Creare il package

B

Monitoring

Incidents

Threats Explorer

Network

Patch Inventory

Installation Packages

Tasks

Tags Management

Risk Management

Policies

Reports

Quarantine

Companies

More

Installation Packages

2

Crea un nuovo package

CREATE

DOWNLOAD

MORE ACTIONS

Company: All recursively

Name

Description

Type

Reset filters

Network	Type	Language	Description	Company
1 Vai alla gestione degli Installation Packages	Security Server	N/A	Security for Virtualized Environmen...	GravityZoneCloud

1-1 of 1 items (2 selected)

Items per page: 20

<<

<

>

>>

1

of 1 pages

Bitdefender

Welcome, Bravo Rivenditore Tecnico 1

Gift

Help

21

You are viewing the new version of Installation Packages

Reset view

Y

Filter

4. Creare il package

Bitdefender

New Endpoint Package

General

Name: * 1 Digita "BEST Standard"

Description:

Language: 2 Scegli la lingua

Company: * 3 Seleziona la customer company che hai appena creato

Security Modules & Roles

Operation mode:

Modules:

☒	Antimalware			
☒	Advanced Threat Control			
☒	Advanced Anti-Exploit			
☒	Firewall			
☒	Network Protection			
☒	Content Control			
☒	Network Attack Defense			
☐	Device Control			
☐	Power User			

Mantieni queste impostazioni di default

Save Cancel 4 Salva il package

4. Creare il package

Bitdefender

B

Monitoring

Incidents

Threats Xplorer

Network

Risk Management

Policies

Reports

Welcome, Bravo Rivenditore Tecnico 1



 Add

 Download

 Send download links

 Delete

 Refresh

	Name	Type	Language	Description	Company
☐					
☐	BEST Standard	BEST	English		Bravo Cliente ULTRA
☐	BEST Standard	BEST	English		Primo Cliente
☐	Security Server Virtual Appliance	Security Server		Security for Virtualized Environments Security Server	GravityZoneCloud

Hai aggiunto il package del nuovo cliente alla libreria

5 . Installare BEST

Bitdefender

Welcome, Bravo Rivenditore Tecnico 1



You are viewing the new version of Installation Packages

Reset view | Filter icon | Sort icon

Installation Packages

CREATE

DOWNLOAD

MORE ACTIONS

Company:
All recursively

Name

☒ BEST Stand...

☐ Security Ser...

- Windows Downloader ✓
- Windows kit (32-bit) ✓
- Windows kit (64-bit) ✓
- Linux Downloader ✓
- Linux kit (32-bit) ✓
- Linux kit (64-bit) ✓
- Security Container ✓
- macOS Downloader ✓
- macOS kit (Intel x86) ✓
- macOS kit (Apple M Series) ✓



Description



Type

Reset filters

Type

Language

Description

Company

BEST

English

N/A

DEMO Cliente

Security Server

N/A

Security for Virtualized Environmen...

GravityZoneCloud

1

Seleziona il package che hai creato per il nuovo cliente

2

Dal menu Download scarica l'installer

More

1-2 of 2 items (1 selected)

Items per page:

20



1



of 1 pages



AVANGATE

B

Monitoring

Incidents

Threats Xplorer

Network

Risk Management

Policies

Reports

Quarantine

Companies

Installation Packages

CREATE

DOWNLOAD ▼

MORE ACTIONS ▼

Company:	Windows Downloader		✓	
All recursively	Windows kit (32-bit)		✓	
☐ Name	Windows kit (64-bit)		✓	Type
☒ BEST Standard	Linux Downloader		✓	BEST
	Linux kit (32-bit)		✓	
☐ Security Services	Linux kit (64-bit)		✓	Security
	Security Container		✓	
	macOS Downloader		✓	
	macOS kit (Intel x86)		✓	
	macOS kit (Apple M Series)		✓	

1-2 of 2 items (1 selected)

Items per page: 20

◀ ▶

Usa Kit 32 o 64 bit a seconda della versione del sistema operativo.

Windows Downloader è un file .exe di cui NON devi modificare il nome.

Windows Kit, è un archivio zip che devi scompattare in una cartella

5 . Installare BEST

Bitdefender

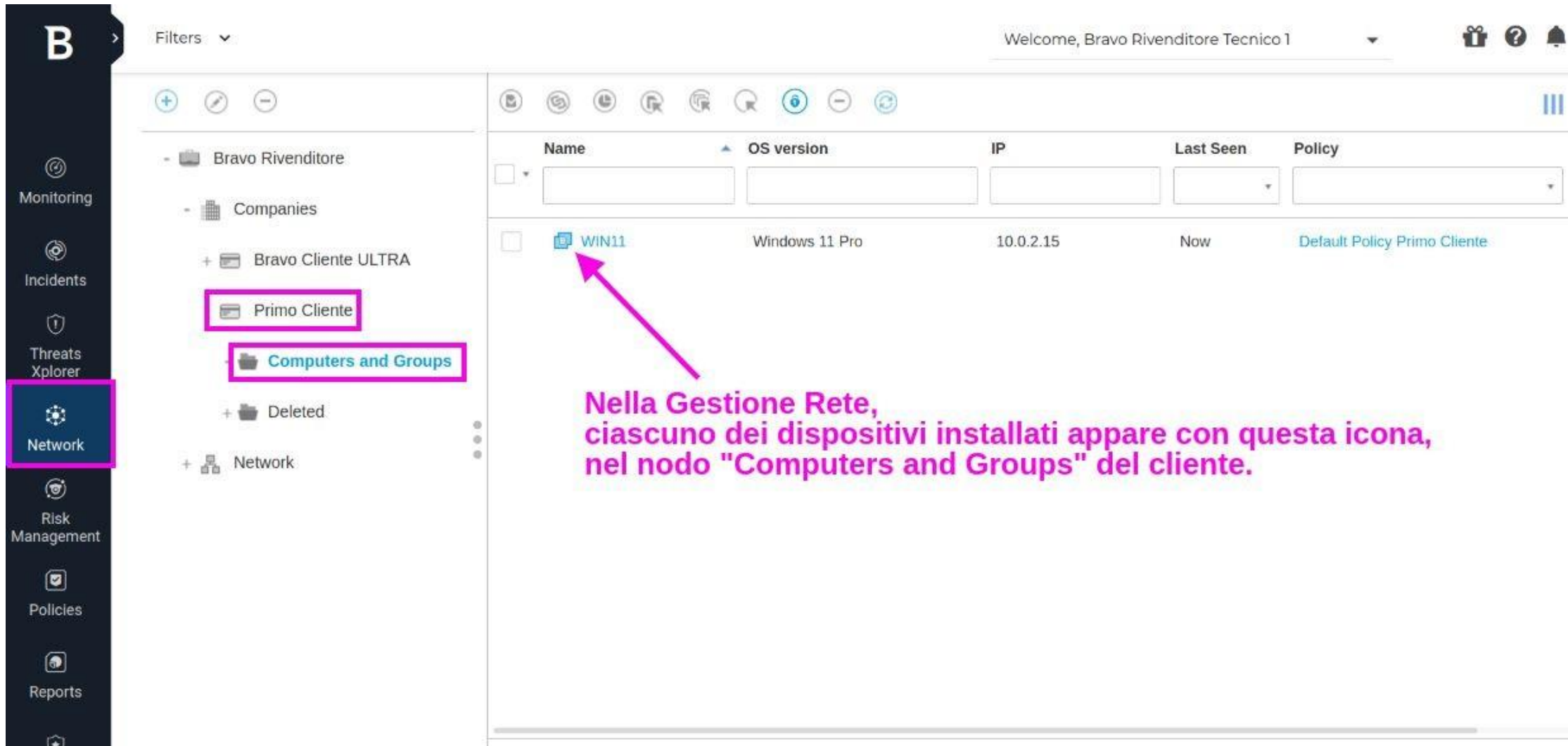
Verifica i requisiti hardware e software di ciascun dispositivo da proteggere:

<https://www.bitdefender.com/business/support/en/77209-87490-endpoint-protection.html>

Esegui l'installer su ciascun dispositivo che intendi proteggere, client o server che sia.

i dispositivi sono protetti

Bitdefender



The screenshot displays the Bitdefender management interface. On the left, a dark sidebar contains navigation icons and labels: Monitoring, Incidents, Threats Xplorer, **Network** (highlighted with a red box), Risk Management, Policies, and Reports. The main content area is titled 'Filters' and shows a tree view of the network structure. Under 'Bravo Rivenditore', there are 'Companies' and 'Bravo Cliente ULTRA'. Under 'Bravo Cliente ULTRA', 'Primo Cliente' is highlighted with a red box. Under 'Primo Cliente', 'Computers and Groups' is highlighted with a red box. The main table lists devices with columns: Name, OS version, IP, Last Seen, and Policy. A red arrow points to the first device entry, 'WIN11', which is associated with 'Windows 11 Pro' and IP '10.0.2.15'. The policy for this device is 'Default Policy Primo Cliente'.

Name	OS version	IP	Last Seen	Policy
WIN11	Windows 11 Pro	10.0.2.15	Now	Default Policy Primo Cliente

Nella Gestione Rete, ciascuno dei dispositivi installati appare con questa icona, nel nodo "Computers and Groups" del cliente.

La **documentazione Online** di GravityZone Cloud è disponibile presso

<https://www.bitdefender.com/business/support/en/77209-79436-welcome-to-gravityzone.html>

La **manualistica** pdf è disponibile nella **GravityZone Cloud Console**,
in alto a dx **Welcome,[username] / Help & Support**
paragrafo **“Documentation”**.

AREA PARTER

<https://nova.avangate.it>

Chat

In alto a destra: LiveSupport

Telefono

In alto a sinistra: Linea Diretta Partner

Ticket

Menu Supporto: Inserisci una richiesta