



Bitdefender®

GravityZone Cloud Attivazione Clienti

Procedura per i partner che hanno un account GravityZone
Cloud con Avangate Italia

GravityZone Cloud console

Bitdefender®



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Log in to GravityZone

Enter your details below:

Email address:

NEXT

English 

Fai login
presso <https://gravityzone.bitdefender.com>
con il tuo account partner (indirizzo email).

AVANGATE

GravityZone Cloud console

Bitdefender®



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Log in to GravityZone

Enter your details below:

Email address:

Password:

[Reset my password](#)

NEXT

English 

Se hai smarrito la password,
clicca Reset my password,
per reimpostarla

1 Accedi a GravityZone Cloud Console

AVANGATE

GravityZone Cloud console

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solo al primo login ...

Bitdefender Terms of Service

Before you continue, please take a moment to acknowledge and accept the Bitdefender Terms of Service.

☒ I agree with this [EULA](#) terms and conditions in respect to this product and the use of this product

1 accetta l'accordo di licenza

Cancel 2 Continue

Bitdefender GravityZone Essential Steps

Install Protection Security Policies Accounts Reporting

Computers and Virtual Machines Security Server

Local installation

Install on this computer now Send email invites for multiple installs

To install the client on an endpoint, you have to create an installation package in **Network > Packages** page from Control Center, then download it and run it manually on the target endpoint. When done, the endpoint will appear in Control Center as protected under its network inventory.

The endpoint client can be installed with different security settings with the scope of protecting the endpoints in your network. You can also install the endpoint client **with relay role** on special computers acting as communication, proxy and update servers for other endpoints in the network.

Dashboard

Network Packages Tasks Policies

Remote Installation

The first endpoint on which you install protection must have **Relay** role, to be able to remotely install the endpoint client on other targets in the network. This endpoint will be used to discover other endpoints in the same network.

As soon as all the endpoints in your network have been discovered and displayed in Control Center, you can remotely install protection by selecting the target computers and running the **Install client** task from the **Tasks** menu of the **Network** page.

1. Create an installation package with **Relay** role in the **Network > Packages** page.
2. Download the installation package from the **Network > Packages** page and run it on the target endpoint.
3. **Remotely install protection** on target computers by running the **Install client** task from the **Network** page.

☒ Don't show again 1

Chiudi lo splash screen 2 Close

AVANGATE

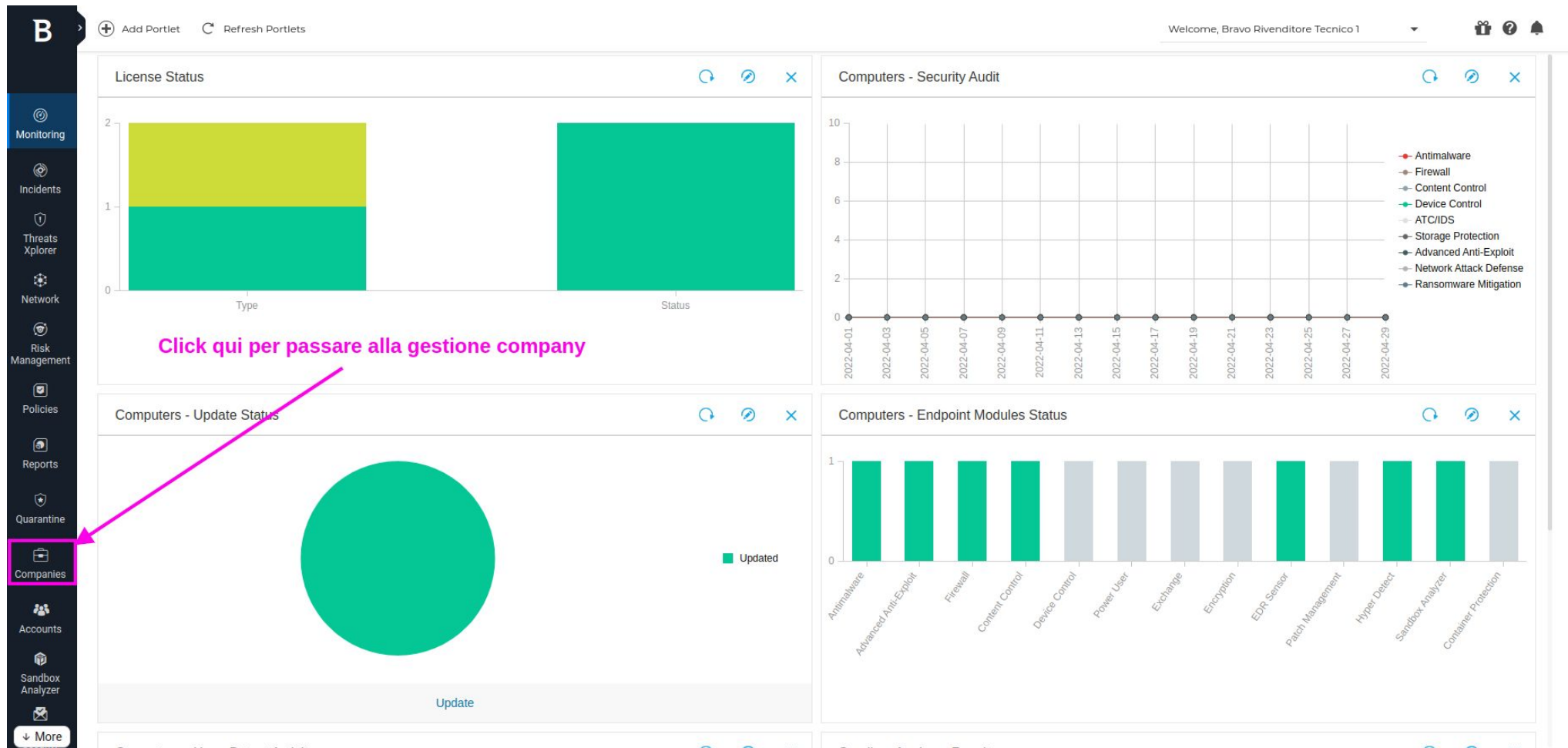
Attivazione del cliente in 5 passi

Bitdefender

1. Creare la customer company
2. Creare la default policy
3. Assegnare la default policy
4. Creare il package
5. Installare BEST

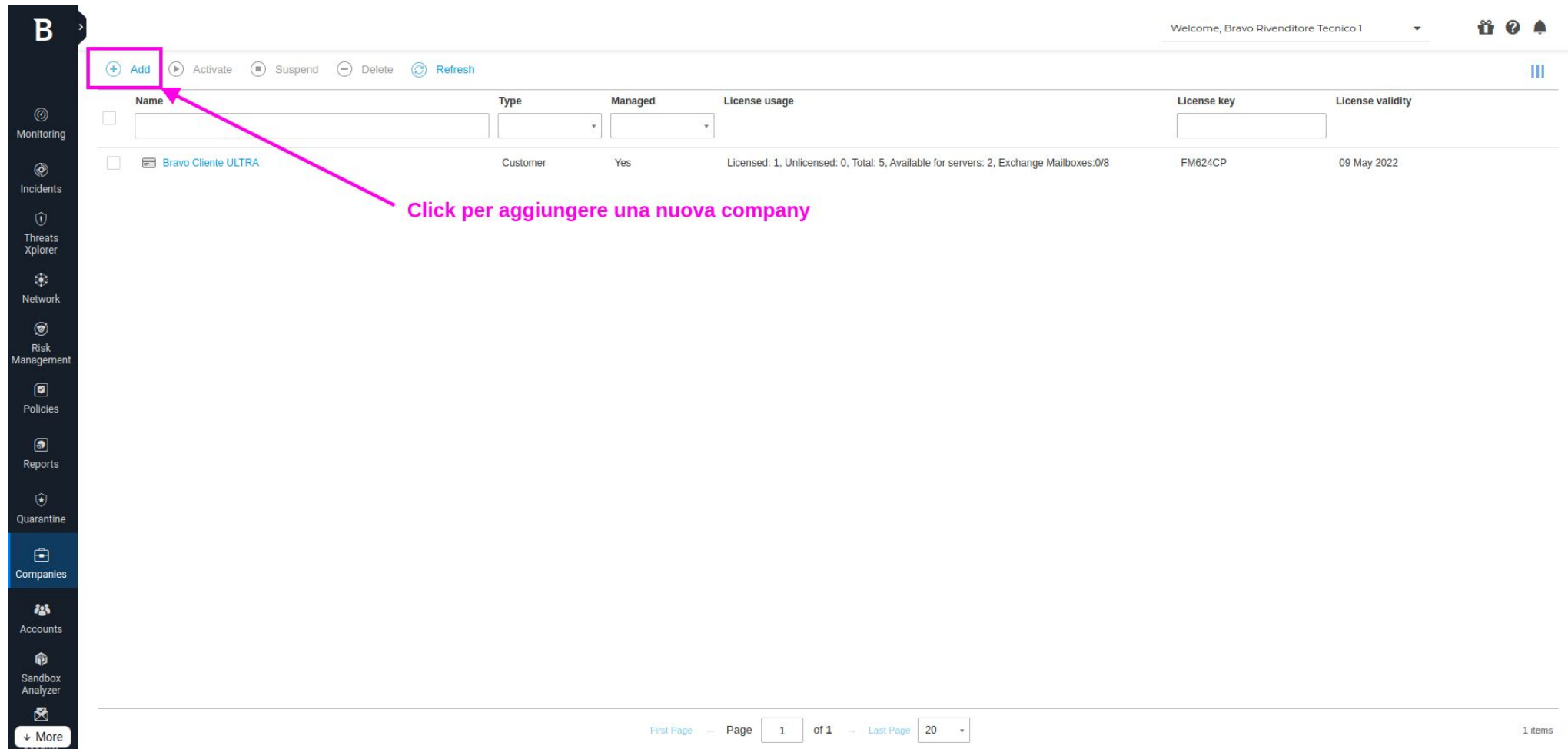
1. Creare la customer company

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1. Creare la customer company

Bitdefender[®]



The screenshot displays the Bitdefender management console interface. On the left is a dark sidebar with navigation icons and labels: Monitoring, Incidents, Threats Xplorer, Network, Risk Management, Policies, Reports, Quarantine, Companies (highlighted), Accounts, Sandbox Analyzer, and a 'More' button. The main content area shows a table of companies. At the top of this area, there is a toolbar with buttons: '+ Add' (highlighted with a pink box), 'Activate', 'Suspend', 'Delete', and 'Refresh'. Below the toolbar is a table with columns: Name, Type, Managed, License usage, License key, and License validity. The first row in the table is for 'Bravo Cliente ULTRA', with details: Type: Customer, Managed: Yes, License usage: Licensed: 1, Unlicensed: 0, Total: 5, Available for servers: 2, Exchange Mailboxes: 0/8, License key: FM624CP, and License validity: 09 May 2022. A pink arrow points from the text 'Click per aggiungere una nuova company' to the '+ Add' button. At the bottom of the console, there is a pagination bar showing 'Page 1 of 1' and '20' items, and a '1 items' indicator on the right.

Name	Type	Managed	License usage	License key	License validity
Bravo Cliente ULTRA	Customer	Yes	Licensed: 1, Unlicensed: 0, Total: 5, Available for servers: 2, Exchange Mailboxes: 0/8	FM624CP	09 May 2022

1. Creare la customer company

Bitdefender[®]

The screenshot shows the 'Add Company' form in the Bitdefender interface. The form is divided into three steps: 1. Company details, 2. Authentication, and 3. Licensing. The first step is active. The form contains several sections: 'BASIC COMPANY DETAILS' with fields for Company name, Company type, Country, and Field of activity; 'SECURITY MANAGEMENT OPTIONS' with checkboxes for endpoint security and partner assistance; and 'PRIMARY ACCOUNT (OPTIONAL)' with fields for Full name and Email address. Annotations in pink highlight specific instructions: a box around the first four fields with the text '1 Compila questi 4 campi. Company type DEVE essere "Customer".', an arrow pointing to the Security Management Options section with the text 'NON compilare i campi relativi all'account.', and an arrow pointing to the 'NEXT' button with the text '2 Clicca <NEXT>'. The 'NEXT' button is located at the bottom right of the form.

1

2

3

Company details

Authentication

Licensing

BASIC COMPANY DETAILS

Company name *: Primo Cliente X

Company type *: Customer

Country *: Italy X

Field of activity *: Technology X

1 Compila questi 4 campi.
Company type DEVE essere "Customer".

SECURITY MANAGEMENT OPTIONS

A company that manages security in GravityZone has access to the following sections in Control Center: Network, Risk Management, Policies, Quarantine, Email Security, and Configuration.

For Partners, the Network Inventory includes the company's own network and the networks of their customers, recursively.

☒ The company manages endpoint security

☒ The company's Partner can assist with the security management

NON compilare i campi relativi all'account.

PRIMARY ACCOUNT (OPTIONAL)

Add a primary user account for this company.

Bitdefender Partners who can assist with security management, have access to the company's GravityZone assets from their account.

Full name : Enter the name and surname

Email address : Enter the email address

2 Clicca <NEXT>

CANCEL

NEXT

AVANGATE

1. Creare la customer company

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Add Company

Welcome, Bravo Rivenditore Tecnico 1

1 Company details 2 Authentication 3 Licensing

LOGIN SECURITY

- ☒ Enforce two-factor authentication (Recommended) ⓘ
- ☐ Set maximum password age to 90 days ⓘ
- ☒ Lock out account after 5 login attempts with invalid passwords ⓘ

1 Aggiungi la spunta qui.

SINGLE SIGN ON USING SAML

To configure single sign-on using SAML, please refer to [KB article](#)

GravityZone SAML metadata URL :

Identity provider metadata URL :

2 Vai al passo 3

AVANGATE

1. Creare la customer company

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1 Company details **2** Authentication **3** Licensing

LICENSING

Options *: Trial **1 Seleziona Trial**

PRODUCT DETAILS

The trial license grants the new company access to the following Bitdefender products and add-ons for the next 30 days:

- ☒ GravityZone Business Security Premium
GravityZone Business Security Premium is a single-agent, single-console solution for physical, virtual, mobile, cloud-based endpoints, and email. It provides integrated endpoint protection, risk management, and attack forensics, through more than 30 machine learning-driven security technologies. [Learn more](#)
- ☒ GravityZone Full Disk Encryption (add-on)
GravityZone Full Disk Encryption encrypts boot and non-boot volumes, on fixed disks, on desktop computers and laptops, and provides remote management of the encryption keys. [Learn more](#)
- ☒ GravityZone Patch Management (add-on)
GravityZone Patch Management enables organizations to keep operating systems and software applications up to date. [Learn more](#)
- ☒ GravityZone Security for Storage (add-on)
GravityZone Security for Storage delivers next-generation protection for ICAP-compatible file-sharing and network-storage systems. [Learn more](#)
- ☒ GravityZone Security for Email (add-on)
GravityZone Security for Email is a complete business email protection that goes beyond malware and other traditional threats, and stops modern, targeted and sophisticated email threats, including Business Email Compromise (BEC) and CEO fraud. [Learn more](#)

2 Aggiungi la customer company

[CANCELS](#) [BACK](#) [SAVE AND ADD COMPANY](#)

La licenza di valutazione include queste sottoscrizioni.

AVANGATE

1. Creare la customer company

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The screenshot displays the Bitdefender management console interface. On the left is a dark sidebar with navigation icons and labels: Monitoring, Incidents, Threats Xplorer, Network, Risk Management, Policies, Reports, Quarantine, and Companies (highlighted in blue with a 'More' button). The top header shows the user 'Welcome, Bravo Rivenditore Tecnico 1' and icons for help, notifications, and settings. Below the header is a toolbar with actions: Add, Activate, Suspend, Delete, and Refresh. The main area contains a table of managed companies.

Name	Type	Managed	License usage	License key	License validity
☐					
☐	Customer	Yes	Licensed: 1, Unlicensed: 0, Total: 5, Available for servers: 2, Exchange Ma...		
☐ Primo Cliente	Customer	Yes	Licensed: 0, Total: unlimited, Exchange Mailboxes:0/unlimited		

A red box highlights the 'Primo Cliente' entry in the table, with a red arrow pointing to it from the text 'La customer company è creata'.

At the bottom, the pagination shows 'First Page', 'Page 1 of 1', 'Last Page', and '20'. The total count '2 items' is shown on the right.

2. Creare la default policy

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The screenshot shows the Bitdefender management console interface. On the left is a dark sidebar with a menu. The 'Policies' item, represented by a document icon, is highlighted with a pink rectangle. A pink arrow points from a pink circle containing the number '1' to this 'Policies' item. The main area of the console displays a table with columns: Name, Type, Managed, License usage, License key, and License validity. The table contains two rows of data. At the bottom, there is a pagination bar showing 'Page 1 of 1' and '2 items'.

Monitoring
Incidents
Threats Xplorer
Network
Risk Management
Policies
Reports
Quarantine
Companies
↓ More

Welcome, Bravo Rivenditore Tecnico 1

+ Add ▶ Activate ◻ Suspend ◻ Delete 🔄 Refresh

	Name	Type	Managed	License usage	License key	License validity
☐						
☐	[redacted]	Customer	Yes	Licensed: 1, Unlicensed: 0, Total: 5, Available for servers: 2, Exchange Ma...	[redacted]	[redacted]
☐	Primo Cliente	Customer	Yes	Licensed: 0, Total: unlimited, Exchange Mailboxes:0/unlimited	[redacted]	[redacted]

First Page ◀ Page 1 of 1 ▶ Last Page 20 ▾ 2 items

2. Creare la default policy

Bitdefender®

Welcome, Bravo Rivenditore Tecnico 1

+ Add Clone Policy Set as default Delete Refresh

Policy name	Created by	Modified on	Company
☐ Tutto Disattivato AVNG	info@avangate.it	02 December 2021, 06:48:50	Avangate Italia SRL
☒ Default Policy from Avangate Italia	info@avangate.it	29 March 2022, 15:30:01	Avangate Italia SRL

1 Seleziona Default policy form Avangate Italia

2 Clona la policy

First Page Page 1 of 1 Last Page 20

1 of 6 selected

2. Creare la default policy

Bitdefender®

The screenshot shows the Bitdefender console interface. On the left is a dark sidebar with navigation icons and labels: Monitoring, Incidents, Threats Xplorer, Network, Risk Management, Policies (highlighted), Reports, Quarantine, and Companies. The main area is titled 'Policy Details' and contains several sections: 'General' (with sub-items like Details, Notifications, Settings, etc.), 'History' (showing creation/modification dates), and 'Inheritance Rules'. The 'Name' field is highlighted with a pink box and labeled '1 Rinomina la policy in Default policy [nome del cliente]'. At the bottom, a pink arrow points to the 'Save' button, labeled '2 Salva la policy'.

1 Rinomina la policy in Default policy [nome del cliente]

2 Salva la policy

2. Creare la default policy

Bitdefender®

B

Monitoring

Incidents

Threats Explorer

Network

Risk Management

Policies

Reports

Quarantine

Companies

More

Welcome, Bravo Rivenditore Tecnico 1



 Add

 Clone Policy

 Set as default

 Delete

 Refresh

☐

Policy name

Created by

Modified on

Company

☐	Tutto Disattivato AVNG	info@avangate.it	02 December 2021, 06:48:50	Avangate Italia SRL
☐	Default Policy from Avangate Italia	info@avangate.it	29 March 2022, 15:30:01	Avangate Italia SRL
☐	Default Policy Primo Cliente	bravoriv@	08 April 2022, 12:24:52	Bravo Rivenditore

First Page

Page 1 of 1

Last Page

20

7 items

La policy è aggiunta alla tua libreria

3. Assegnare la default policy

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The screenshot shows the Bitdefender management console interface. The left sidebar contains navigation options: Monitoring, Incidents, Threats Xplorer, Network (highlighted with a red box and labeled '1'), Risk Management, Policies, Reports, Quarantine, and Companies. The main area displays a list of companies under the 'Network' section. The 'Companies' link is highlighted with a red box and labeled '2'. The table lists companies: 'Bravo Rivenditore', 'Bravo Cliente ULTRA', 'Primo Cliente', and 'Network'. The 'Primo Cliente' row is highlighted with a red box and labeled '3'. The 'Assign Policy' button is highlighted with a red box and labeled '4'. The table has columns: Name, OS version, IP, Last Seen, Policy, and Users. The 'Primo Cliente' row shows 'N/A' for 'Last Seen' and 'Policy'.

1 Vai alla Gestione Rete

2 Click su Companies

3 Seleziona la company del cliente

4 Click su Assign policy

Name	OS version	IP	Last Seen	Policy	Users
☒					
☐	Bravo Cliente ULTRA		N/A	None	
☒	Primo Cliente		N/A	None	

First Page Page 1 of 1 Last Page 20 1 of 2 selected

3. Assegnare la default policy

Bitdefender®

B

Monitoring

Incidents

Threats Xplorer

Network

Risk Management

Policies

Reports

Quarantine

Companies

Due to a scheduled update, Control Center will be unavailable from 12/4/2022, 06:30:00 GMT+02:00 to 12/4/2022, 09:30:00 GMT+02:00. [Release Notes](#)

Welcome, Bravo Rivenditore Tecnico 1

< Back

Policy Assignment

☒ Assign the following policy template

☐ Inherit from above

Default Policy Primo Cliente

1 Seleziona la policy che hai creato per il cliente

☐ Force policy inheritance to child groups

Target	Policy	Inherited from	Enforcement status
Primo Cliente	Default Policy from Avangate Italia	Avangate Italia SRL	N/A

NON CAMBIARE ALTRE VOCI

2 Finisci l'assegnazione

Finish

Cancel

4. Creare il package

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Welcome, Bravo Rivenditore Tecnico 1

+ Add Download Send download links Delete Refresh

Name	Type	Language	Description	Company
☐				
☐	BEST Standard	BEST	English	Bravo Cliente ULTRA
☐	Security Server Virtual Appliance	Security Server	Security for Virtualized Environments Security Server	GravityZoneCloud

1 Vai alla gestione dei package

2 Aggiungi un package

First Page Page 1 of 1 Last Page 20 2 items

4. Creare il package

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New Endpoint Package

General

Name: * 1 Digita "BEST Standard"

Description:

Language: 2 Scegli la lingua

Company: * 3 Seleziona la customer company che hai appena creato

Security Modules & Roles

Operation mode:

Modules:

☒	Antimalware	Windows	Mac	Linux
☒	Advanced Threat Control	Windows	Mac	
☒	Advanced Anti-Exploit	Windows		Linux
☒	Firewall	Windows		
☒	Network Protection	Windows	Mac	
☒	Content Control	Windows	Mac	
☒	Network Attack Defense	Windows	Mac	
☐	Device Control	Windows	Mac	
☐	Power User	Windows		

Mantieni queste impostazioni di default

4 Salva il package

AVANGATE

4. Creare il package

Bitdefender®

B

Monitoring

Incidents

Threats Xplorer

Network

Risk Management

Policies

Reports

Welcome, Bravo Rivenditore Tecnico 1



 Add

 Download

 Send download links

 Delete

 Refresh

	Name	Type	Language	Description	Company
☐					
☐	BEST Standard	BEST	English		Bravo Cliente ULTRA
☐	BEST Standard	BEST	English		Primo Cliente
☐	Security Server Virtual Appliance	Security Server		Security for Virtualized Environments Security Server	GravityZoneCloud

Hai aggiunto il package del nuovo cliente alla libreria

5 . Installare BEST

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The screenshot shows the Bitdefender console interface. On the left is a dark sidebar with navigation icons and labels: Monitoring, Incidents, Threats Xplorer, Network (highlighted), Risk Management, Policies, and Reports. The main area has a top bar with 'Welcome, Bravo Rivenditore Tecnico 1' and icons for gifts, help, and notifications. Below this is a toolbar with buttons: Add, Download (highlighted), Send download links, Delete, and Refresh. A dropdown menu is open from the 'Download' button, listing various installers: Windows Downloader, Windows kit (32-bit), Windows kit (64-bit), Linux Downloader, Linux kit (32-bit), Linux kit (64-bit), macOS Downloader, macOS kit (Intel x86), and macOS kit (Apple M1). A pink arrow points from the 'Download' button to the menu. Another pink arrow points from the 'Download' button to a table below. The table has columns: Name, Language, Description, and Company. It lists three entries: 'Bravo Cliente ULTRA' (company: Bravo Cliente ULTRA), 'Primo Cliente' (company: Primo Cliente, highlighted with a pink box), and 'GravityZoneCloud' (company: GravityZoneCloud). A pink circle with the number '1' points to the 'Primo Cliente' row in the table. A pink circle with the number '2' is next to the text 'Dal menu Download, scarica l'installer.'

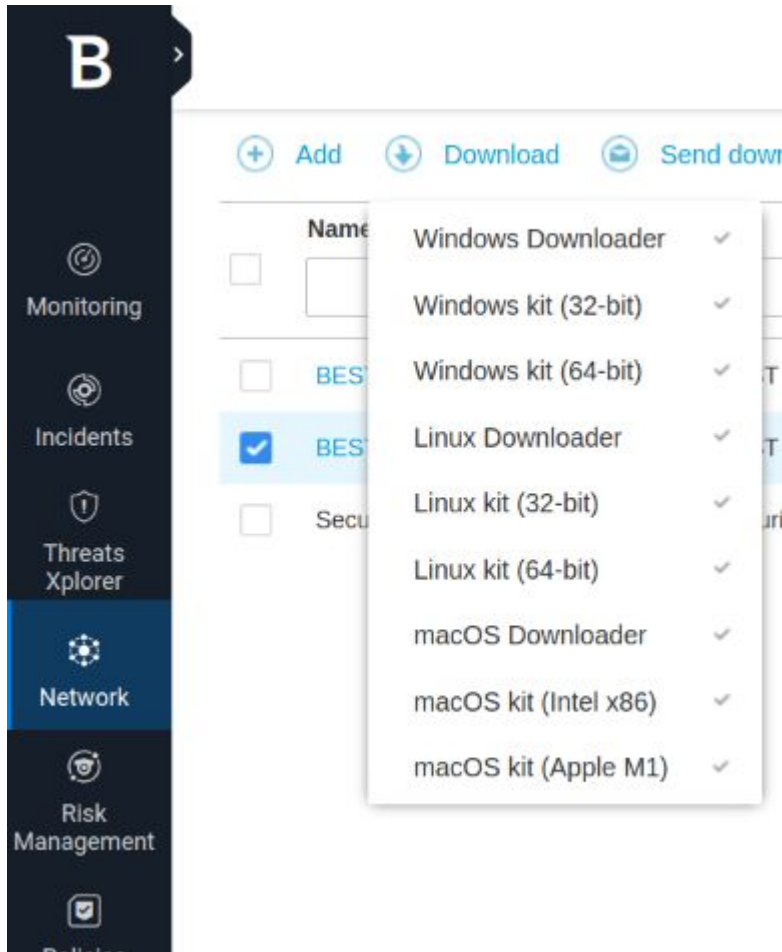
1 Seleziona il package che hai aggiunto per il nuovo cliente

2 Dal menu Download, scarica l'installer.

Name	Language	Description	Company
Windows Downloader			
Windows kit (32-bit)			
Windows kit (64-bit)	English		Bravo Cliente ULTRA
Linux Downloader	English		Primo Cliente
Linux kit (32-bit)		Security Server	GravityZoneCloud
Linux kit (64-bit)		Security for Virtualized Environments Security Server	
macOS Downloader			
macOS kit (Intel x86)			
macOS kit (Apple M1)			

5 . Installare BEST

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Scarica il “Downloader”,
per installazione saltuarie, o se non sai cosa scegliere.

Scarica un “kit”,
per installazioni numerose.

Usa Kit 32 o 64 bit a seconda della versione del sistema operativo.

Nota 1

Windows Downloader è un file .exe di cui NON devi modificare il nome.

Nota 2

Windows Kit, è un archivio zip che devi scompattare in una cartella
e poi lanciare il file epskitXX.exe, da quella cartella.

5 . Installare BEST

Bitdefender®

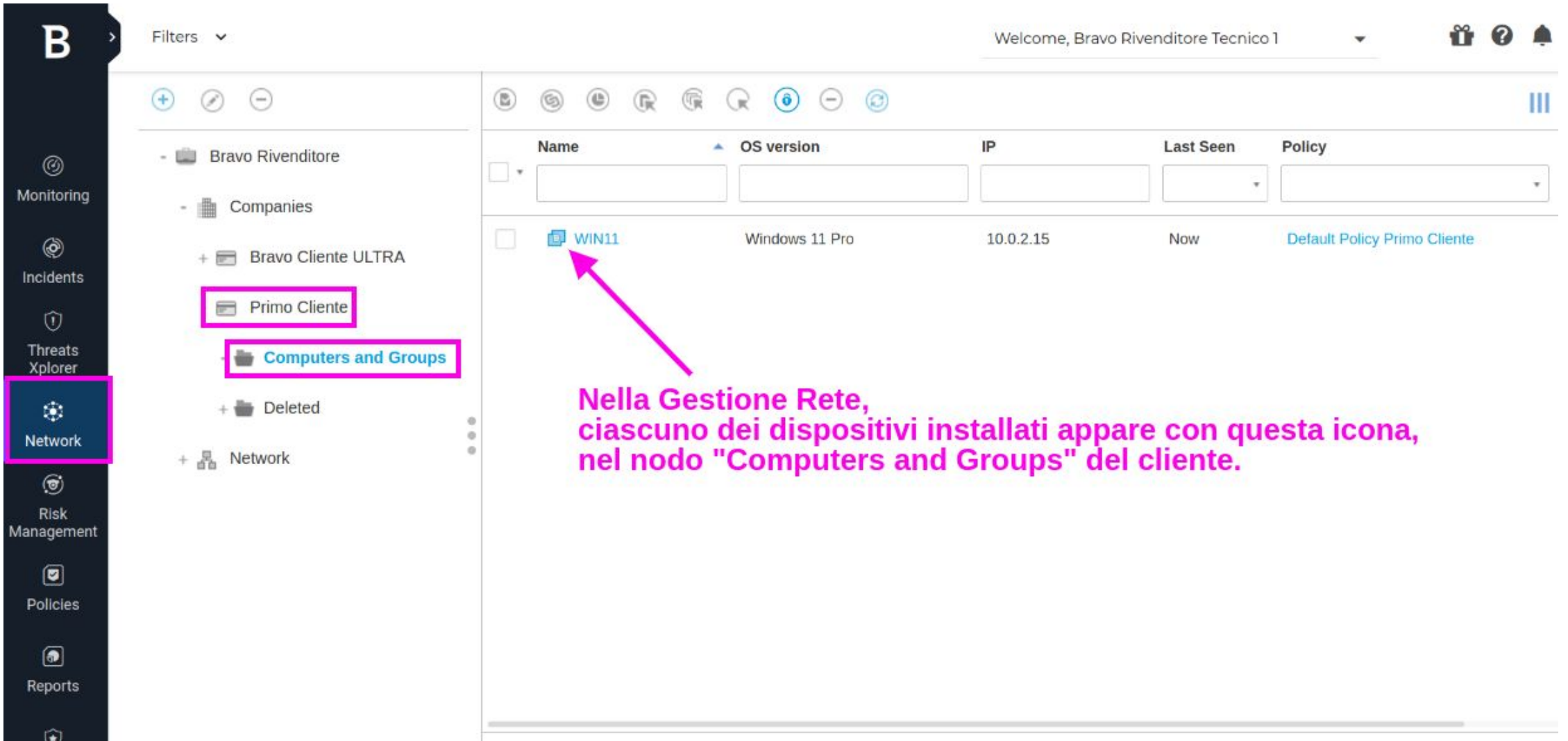
Verifica i requisiti hardware e software di ciascun dispositivo da proteggere:

<https://www.bitdefender.com/business/support/en/77209-87490-endpoint-protection.html>

Esegui l'installer su ciascun dispositivo che intendi proteggere, client o server che sia.

i dispositivi sono protetti

Bitdefender®



The screenshot displays the Bitdefender management interface. On the left, a dark sidebar contains navigation icons and labels: Monitoring, Incidents, Threats Xplorer, **Network** (highlighted with a red box), Risk Management, Policies, and Reports. The main content area shows a tree view on the left with folders: Bravo Rivenditore, Companies, Bravo Cliente ULTRA, **Primo Cliente** (highlighted with a red box), **Computers and Groups** (highlighted with a red box), Deleted, and Network. The right pane shows a table of devices under 'Computers and Groups'.

Name	OS version	IP	Last Seen	Policy
☐ WIN11	Windows 11 Pro	10.0.2.15	Now	Default Policy Primo Cliente

Nella Gestione Rete, ciascuno dei dispositivi installati appare con questa icona, nel nodo "Computers and Groups" del cliente.

La **documentazione Online** di GravityZone Cloud è disponibile presso

<https://www.bitdefender.com/business/support/en/77209-79436-welcome-to-gravityzone.html>

La **manualistica** pdf è disponibile nella **GravityZone Cloud Console**,
in alto a dx **Welcome,[username] / Help & Support**
paragrafo **“Documentation”**.

AREA PARTNER

<https://nova.avangate.it>

Chat

In alto a destra:

LiveSupport

Telefono

In alto a sinistra:

Linea Diretta Partner

Ticket

Menu Supporto:

Inserisci una richiesta