

Bitdefender GravityZone Cloud Control Center

Attivazione clienti

Procedure per i Partner



Questo tutorial si riferisce alle sottoscrizioni

Bitdefender GravityZone Business Security

Bitdefender GravityZone Advanced Business Security

GravityZone Business Security		GravityZone Advanced Business Security		GravityZone Enterprise Security
Console option	Cloud/On-premise	Cloud/On-premise	On-premise	
Licensing	1 License	1 License	Individual Licenses	

NEW PORTFOLIO

SIMPLICITY
FLEXIBILITY
REVENUE GROWTH

	Bitdefender GravityZone Business Security	Bitdefender GravityZone Advanced Business Security	Bitdefender GravityZone Enterprise Security
Physical workstations			✓
Physical servers	✓		✓
Virtual desktops		✓	✓
Virtual servers			✓
Microsoft Exchange	•		✓
Mobile Devices	•		✓
Datacenter licensing	•	•	✓
Smart Central Scanning	No	Yes	Yes
Console option	Cloud/On-premise	Cloud/On-premise	On-premise
Licensing	1 License	1 License	Individual Licenses

**Per attivare e gestire le sottoscrizioni dei clienti,
è necessario**

- 1. Essere accreditati come rivenditori Avangate Italia**
Diventa Rivenditore 
- 2. Ottenere un account Bitdefender GravityZone di tipo Partner**
Contatta il supporto Avangate Italia per ottenerlo 
- 3. Effettuare l'accesso a Bitdefender Cloud Console**
con il proprio account di tipo Partner.
Vai a Bitdefender Cloud Console 

Avanti con il tutorial 

Seguiremo i passi essenziali per la attivazione di un nuovo cliente, in Bitdefender GravityZone Cloud Console:

- 1. Creare la Customer Company**
- 2. Creare la default policy per il cliente**
- 3. Assegnare la default policy al cliente**
- 4. Creare il package di installazione**
- 5. Scaricare il package ed installare Bitdefender su ciascun computer**

Procediamo ➡



Vai a Bitdefender Gravity ZoneCloud Console

Bitdefender GravityZone

**Accedi con il
tuo account
Partner.**

Log in with your Control Center credentials



Login

[Forgot password?](#)

English 

Bitdefender GravityZone

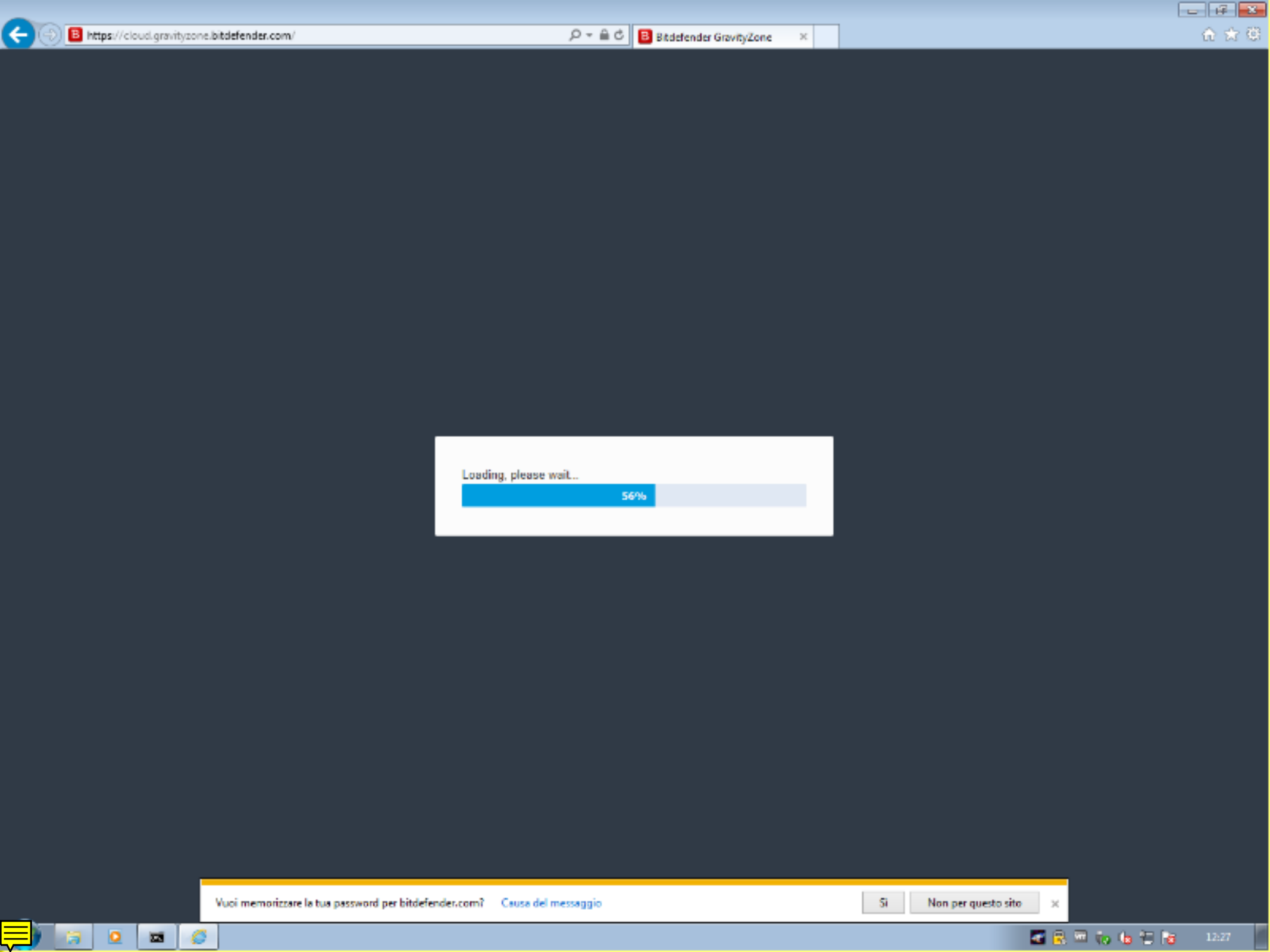
Log in with your Control Center credentials

Login

[Forgot password?](#)

English 

**Se possiedi l'account ma lo hai smarrito,
puoi chiedere reset della password e
reinvio.**



https://cloud.gravityzone.bitdefender.com/



Bitdefender GravityZone



Loading, please wait...

56%

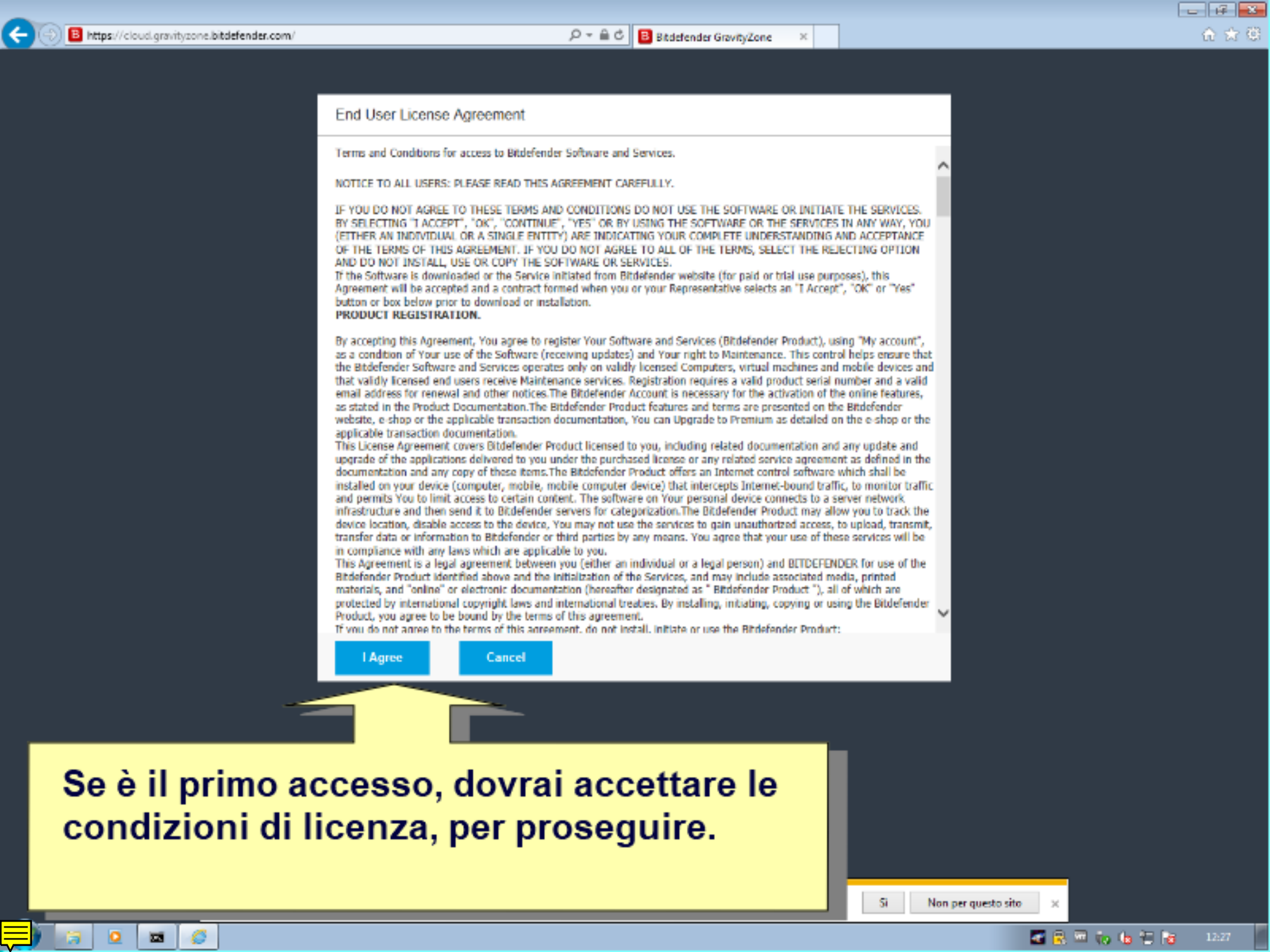
Vuoi memorizzare la tua password per bitdefender.com? [Causa del messaggio](#)

Sì

Non per questo sito



12:27



End User License Agreement

Terms and Conditions for access to Bitdefender Software and Services.

NOTICE TO ALL USERS: PLEASE READ THIS AGREEMENT CAREFULLY.

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If the Software is downloaded or the Service initiated from Bitdefender website (for paid or trial use purposes), this Agreement will be accepted and a contract formed when you or your Representative selects an "I Accept", "OK" or "Yes" button or box below prior to download or installation.

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By accepting this Agreement, You agree to register Your Software and Services (Bitdefender Product), using "My account", as a condition of Your use of the Software (receiving updates) and Your right to Maintenance. This control helps ensure that the Bitdefender Software and Services operates only on validly licensed Computers, virtual machines and mobile devices and that validly licensed end users receive Maintenance services. Registration requires a valid product serial number and a valid email address for renewal and other notices. The Bitdefender Account is necessary for the activation of the online features, as stated in the Product Documentation. The Bitdefender Product features and terms are presented on the Bitdefender website, e-shop or the applicable transaction documentation. You can Upgrade to Premium as detailed on the e-shop or the applicable transaction documentation.

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I Agree

Cancel

Se è il primo accesso, dovrai accettare le condizioni di licenza, per proseguire.

Sì

Non per questo sito



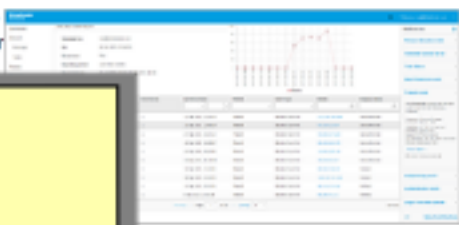
What's New

Discover what's new in your GravityZone

Designed to protect all business machines, GravityZone is the revolutionary security solution that intelligently adapts to any environment to deliver the fastest and most effective protection in datacenters, offices, and in the cloud.

Here are some key aspects of the new version:

- Adding new reporting capabilities with brand new report types whilst enhancing the current ones with user information.



...from different sections of the console.

...when deploying Bitdefender Endpoint

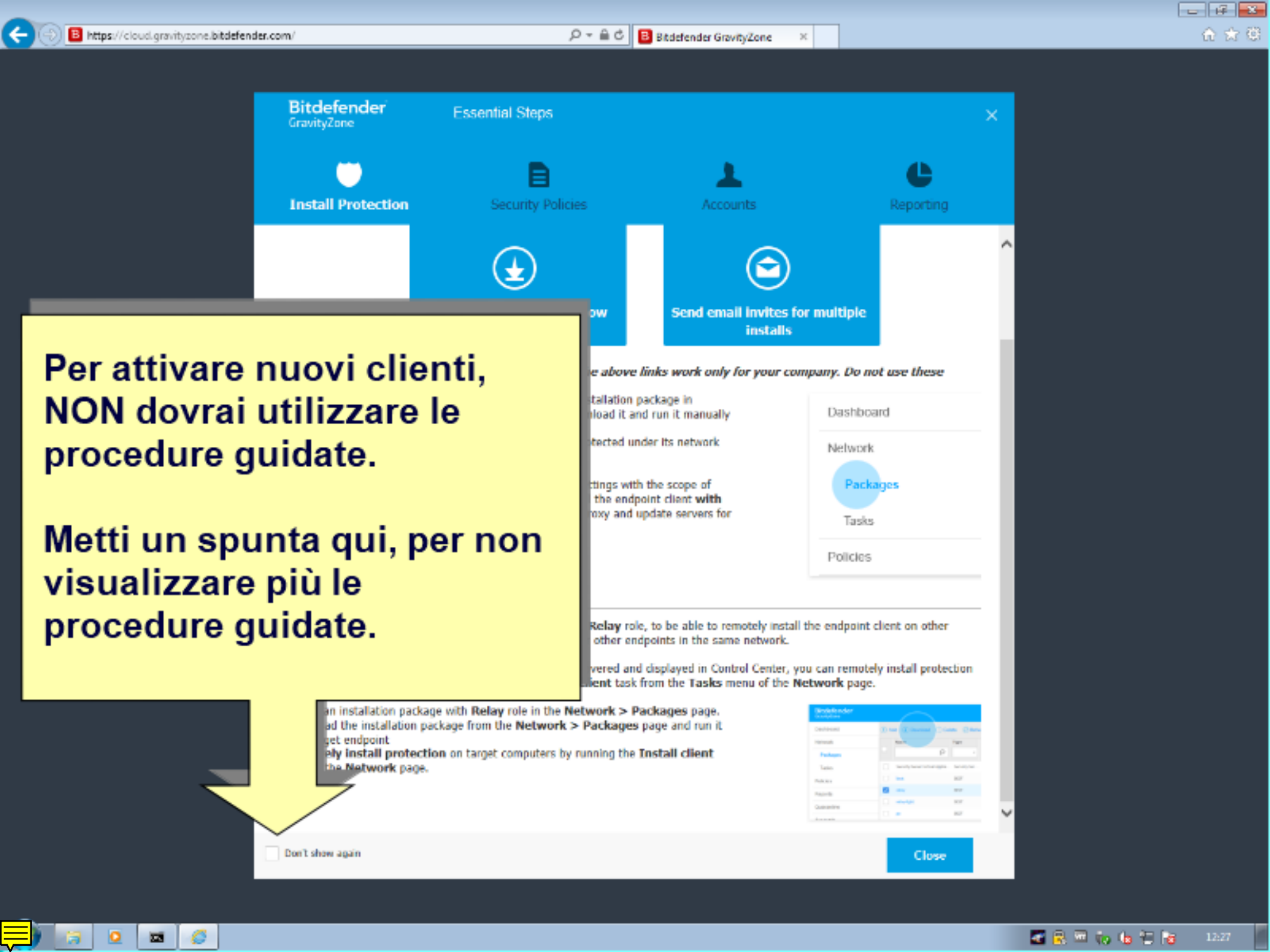
Additional filters feature will be available at any level of the companies & network inventory.

anced Public API with new methods to better support automation and scripting tasks.

☐ Don't show again

Close

Se non vuoi visualizzare più questa schermata di notizie, metti una spunta qui.



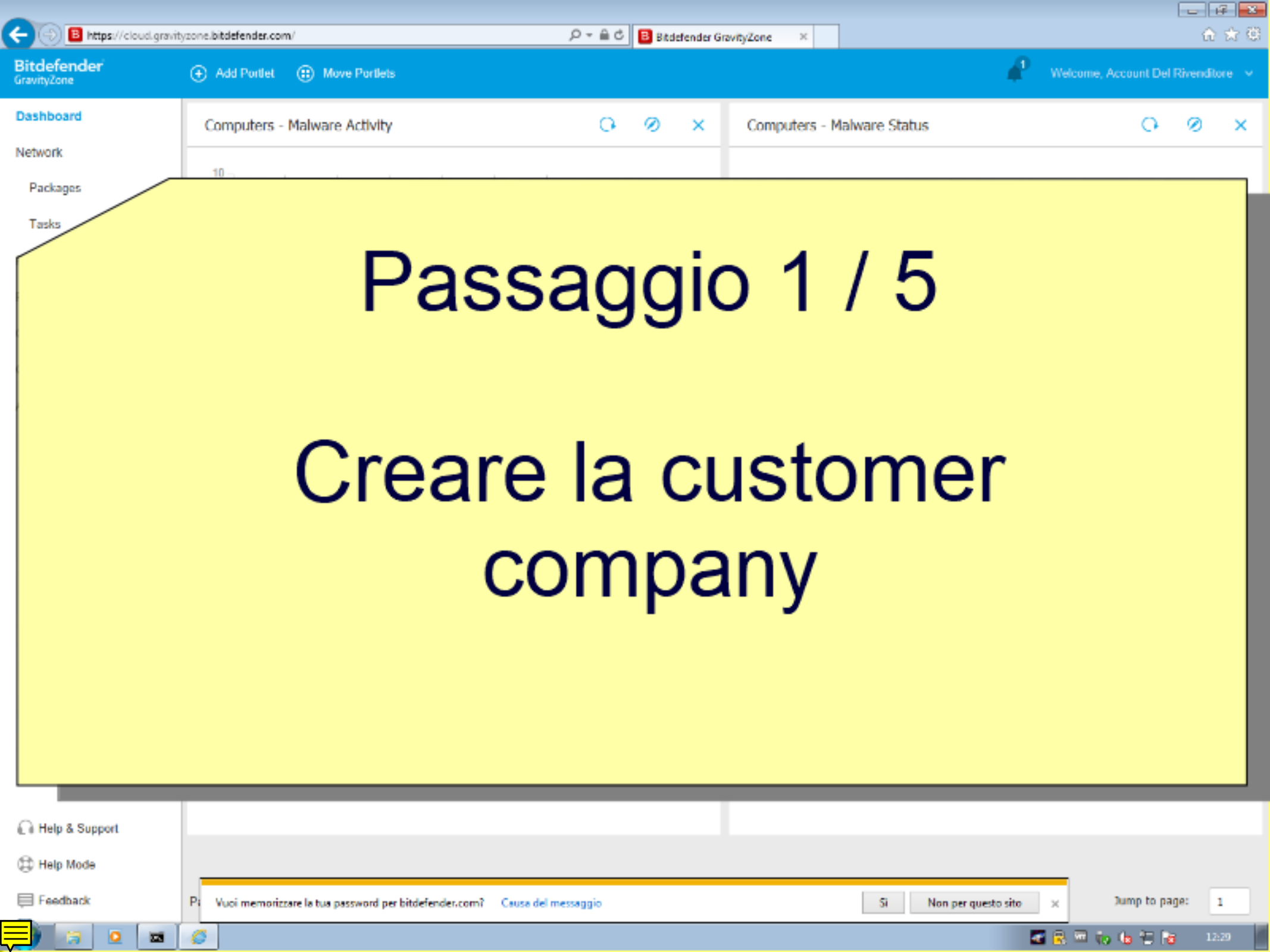
Per attivare nuovi clienti,
NON dovrai utilizzare le
procedure guidate.

Metti un spunta qui, per non
visualizzare più le
procedure guidate.

an installation package with Relay role in the Network > Packages page.
ad the installation package from the Network > Packages page and run it
get endpoint
ely install protection on target computers by running the Install client
the Network page.

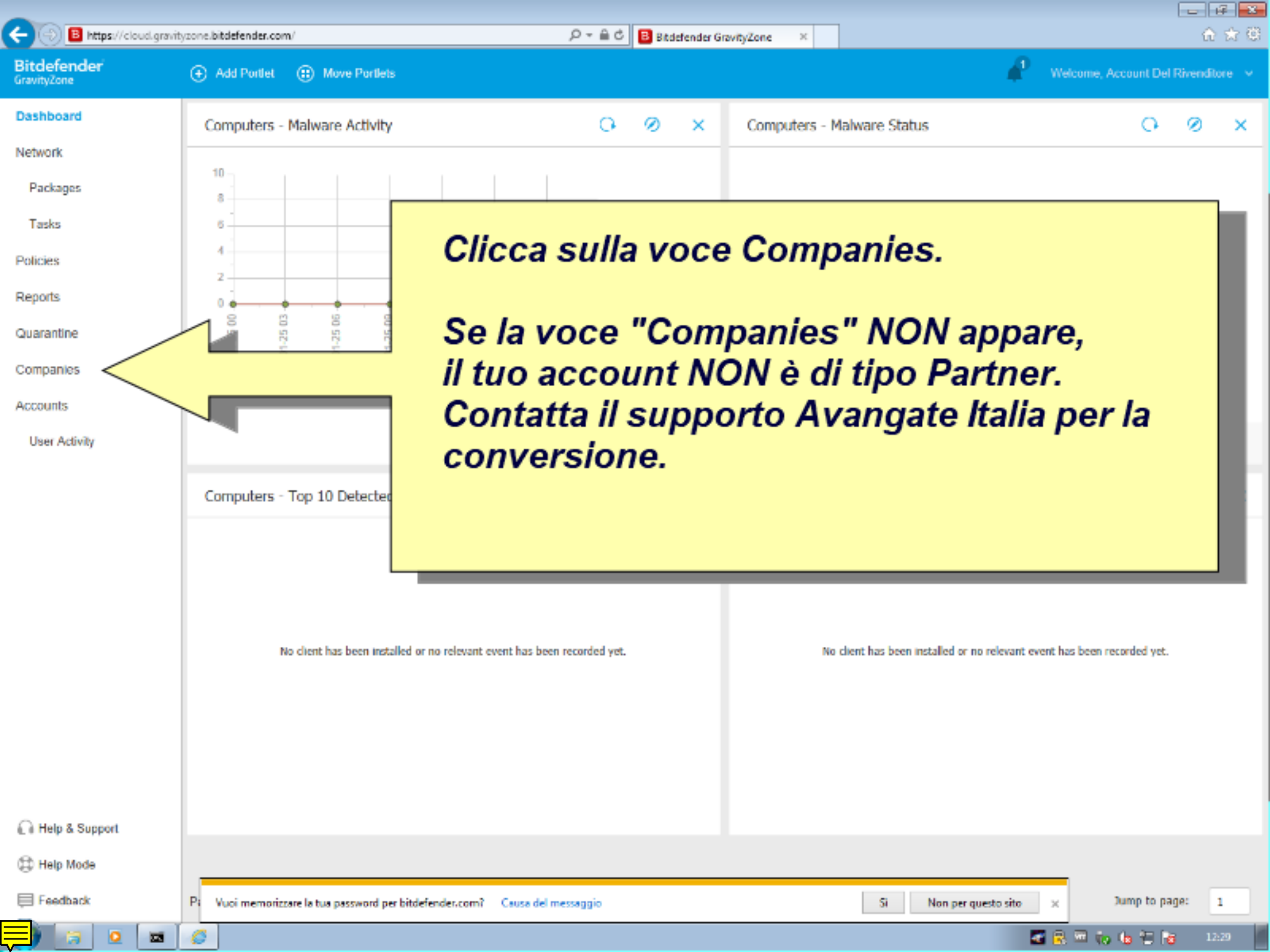
☐ Don't show again

Close



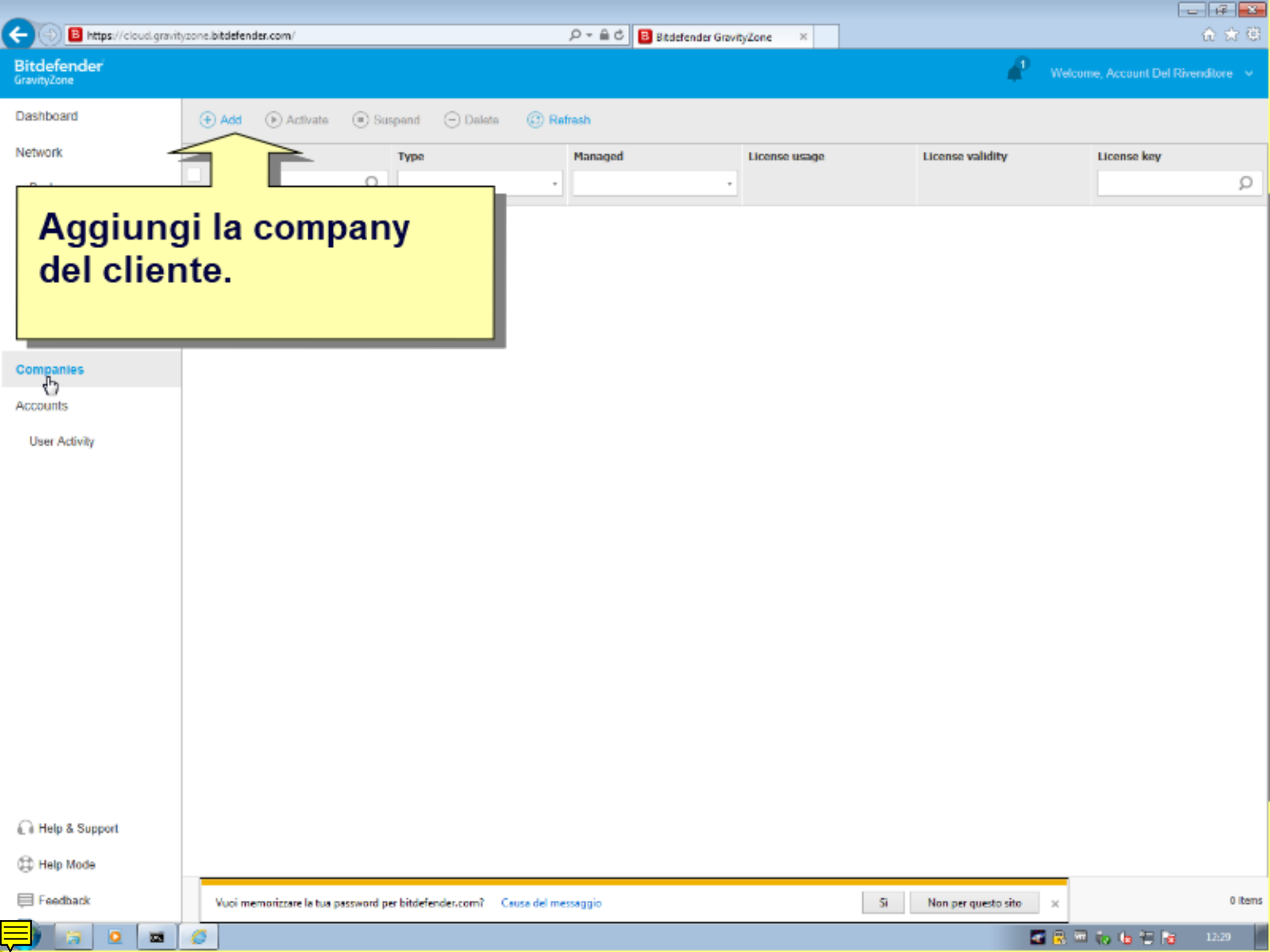
Passaggio 1 / 5

Creare la customer
company

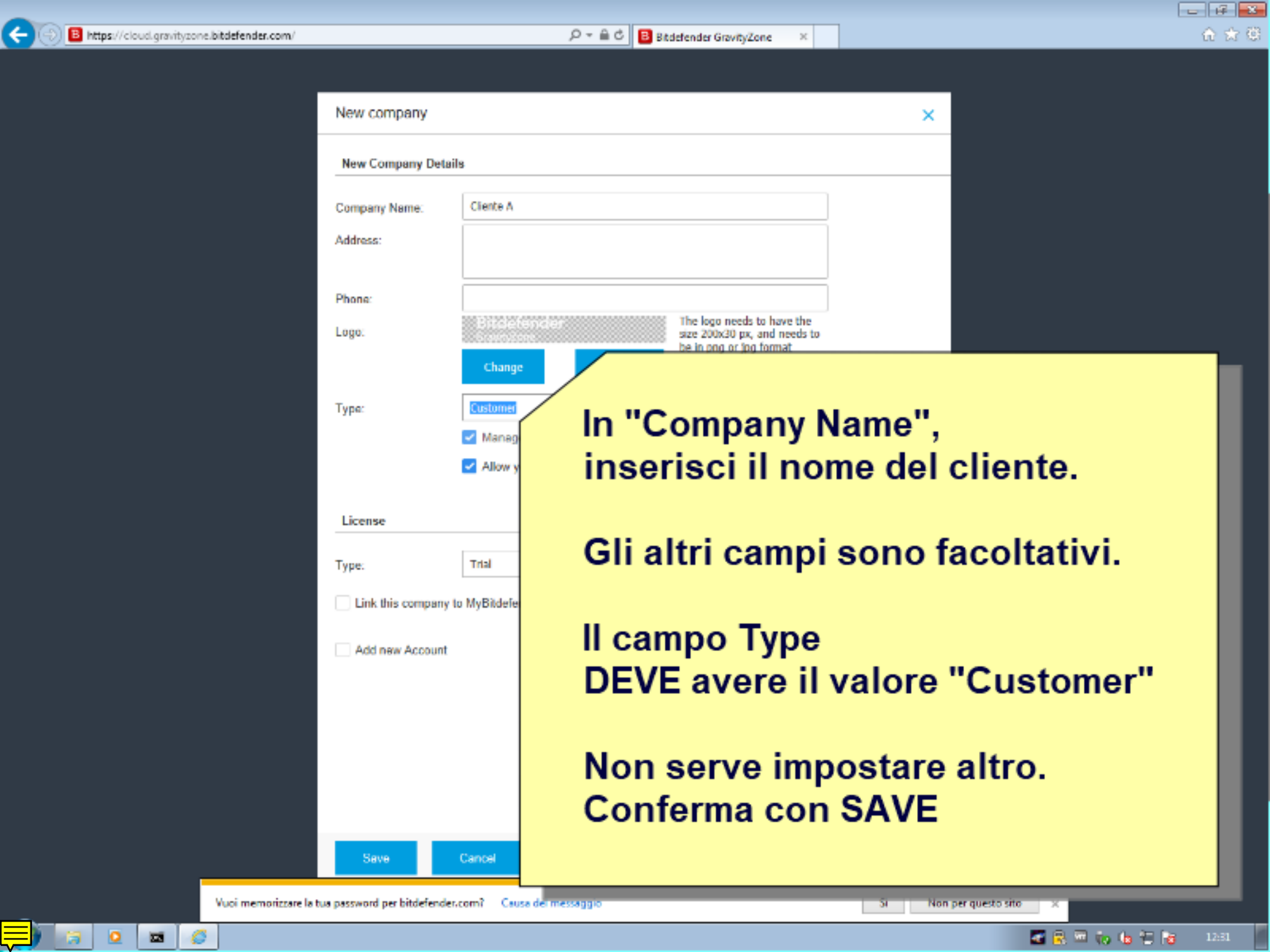


Clicca sulla voce Companies.

***Se la voce "Companies" NON appare,
il tuo account NON è di tipo Partner.
Contatta il supporto Avangate Italia per la
conversione.***



**Aggiungi la company
del cliente.**



New company



New Company Details

Company Name:

Cliente A

Address:

Phone:

Logo:



The logo needs to have the size 200x30 px, and needs to be in png or jpg format

Change

Type:

Customer

☒ Manage

☒ Allow y

License

Type:

Trial

☐ Link this company to MyBitdefender

☐ Add new Account

Save

Cancel

**In "Company Name",
inserisci il nome del cliente.**

Gli altri campi sono facoltativi.

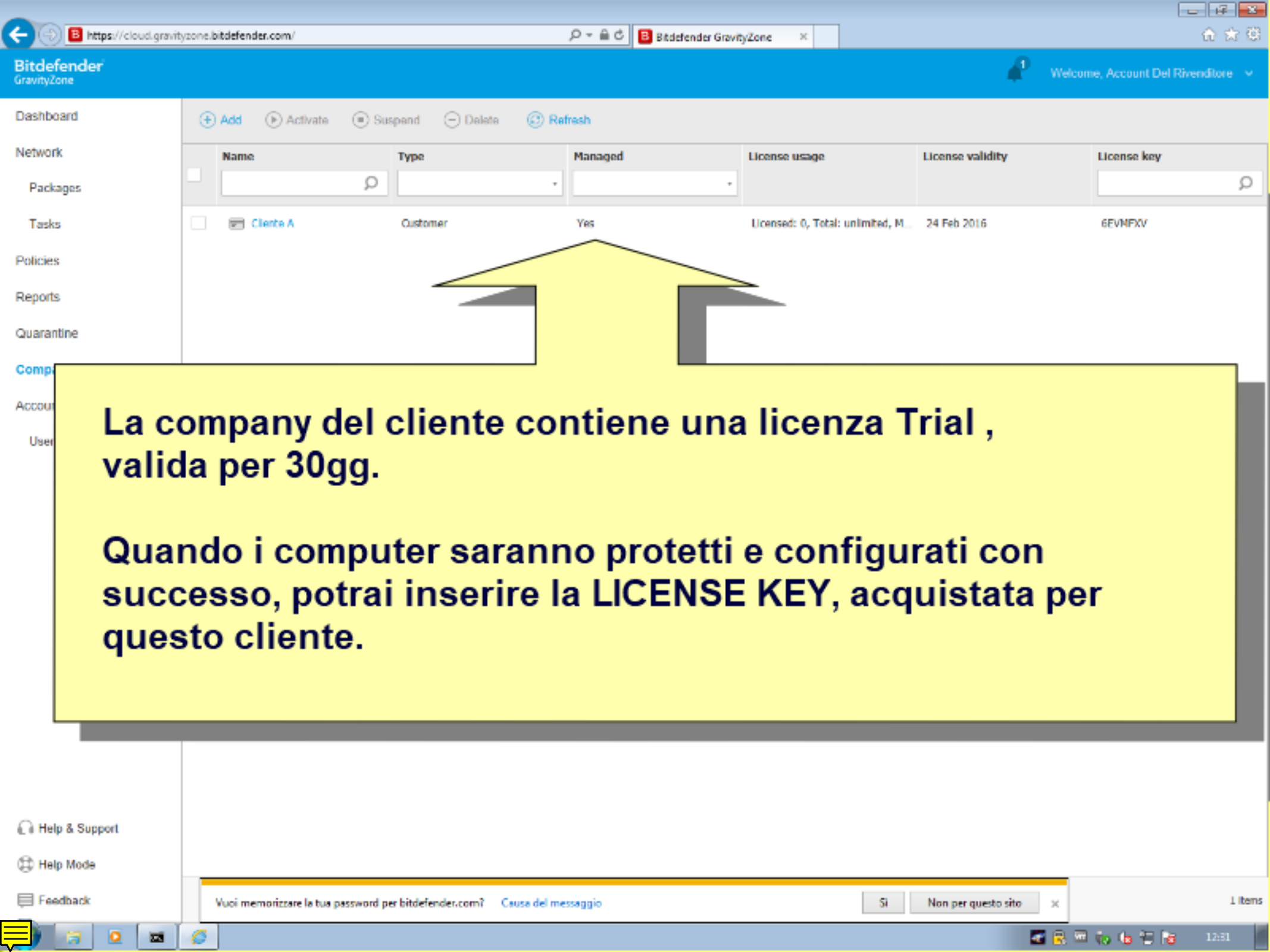
**Il campo Type
DEVE avere il valore "Customer"**

**Non serve impostare altro.
Conferma con SAVE**

Vuoi memorizzare la tua password per bitdefender.com? [Cancella messaggio](#)

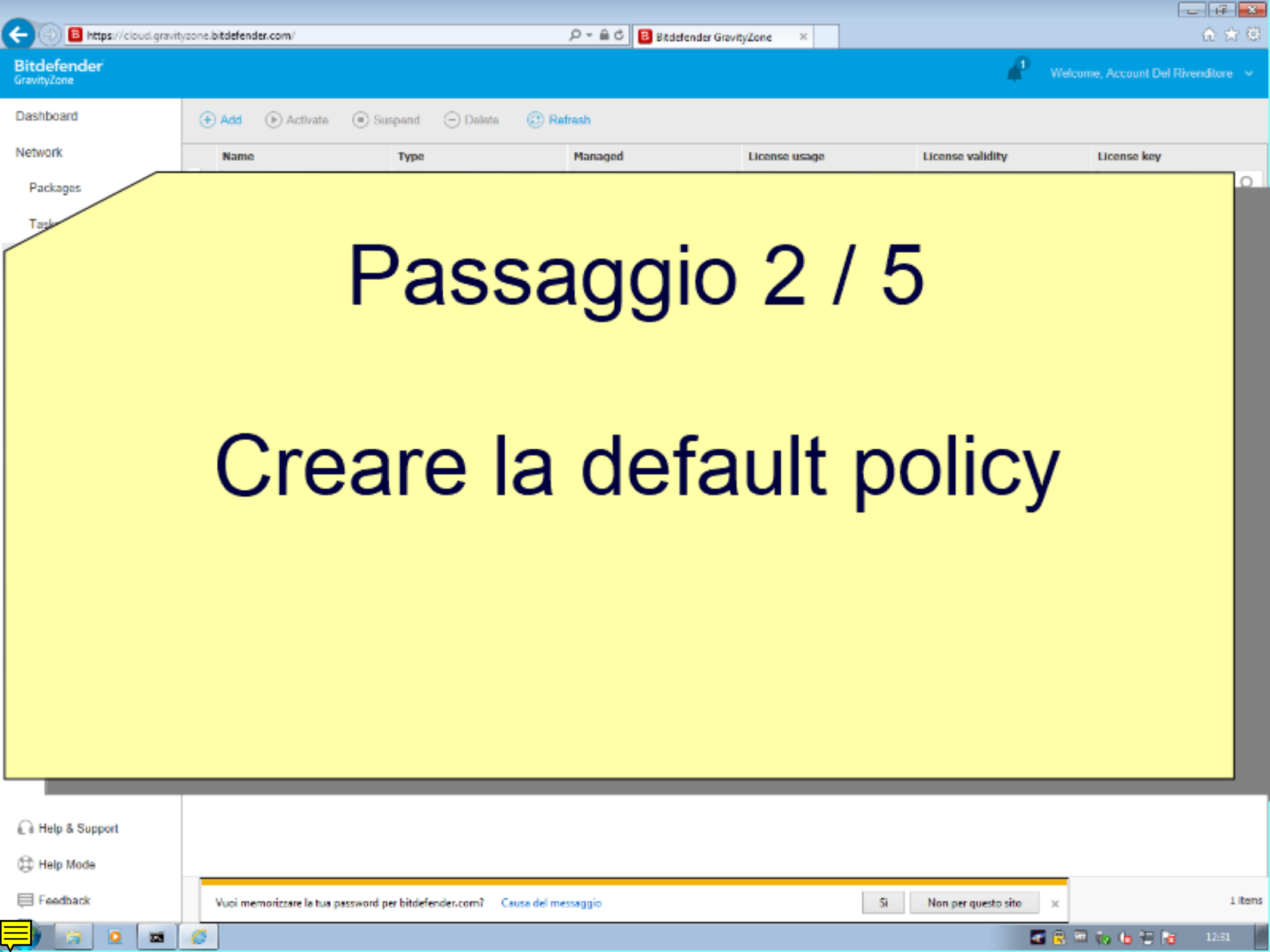
Sì

Non per questo sito



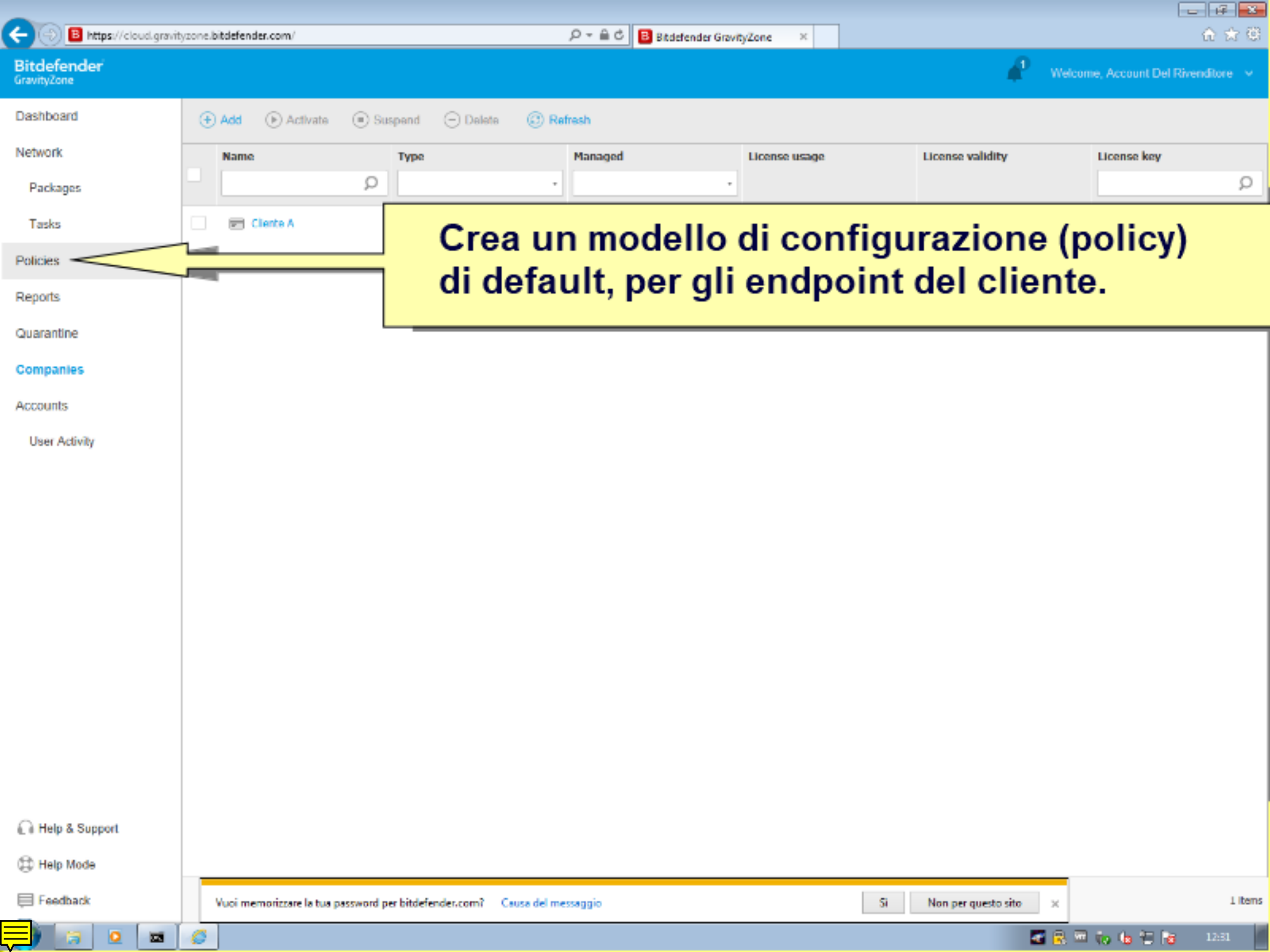
**La company del cliente contiene una licenza Trial ,
valida per 30gg.**

**Quando i computer saranno protetti e configurati con
successo, potrai inserire la LICENSE KEY, acquistata per
questo cliente.**



Passaggio 2 / 5

Creare la default policy



←

→

https://cloud.gravityzone.bitdefender.com/

Bitdefender GravityZone

⌵

⌵

⌵

⌵

⌵

Bitdefender

GravityZone

1

Welcome, Account Del Rivenditore

⌵

Dashboard

Network

Packages

Tasks

Policies

Reports

Quarantine

Companies

Accounts

User Activity

+

Add

▶

Activate

⏸

Suspend

−

Delete

🔄

Refresh

	Name	Type	Managed	License usage	License validity	License key
☐						
☐	Cliente A					

Crea un modello di configurazione (policy) di default, per gli endpoint del cliente.

🔊 Help & Support

🌐 Help Mode

💬 Feedback

Vuoi memorizzare la tua password per bitdefender.com?

[Causa del messaggio](#)

Si

Non per questo sito

×

1 items

📄

📁

📧

🌐

🔊

📄

📁

📧

🌐

🔊

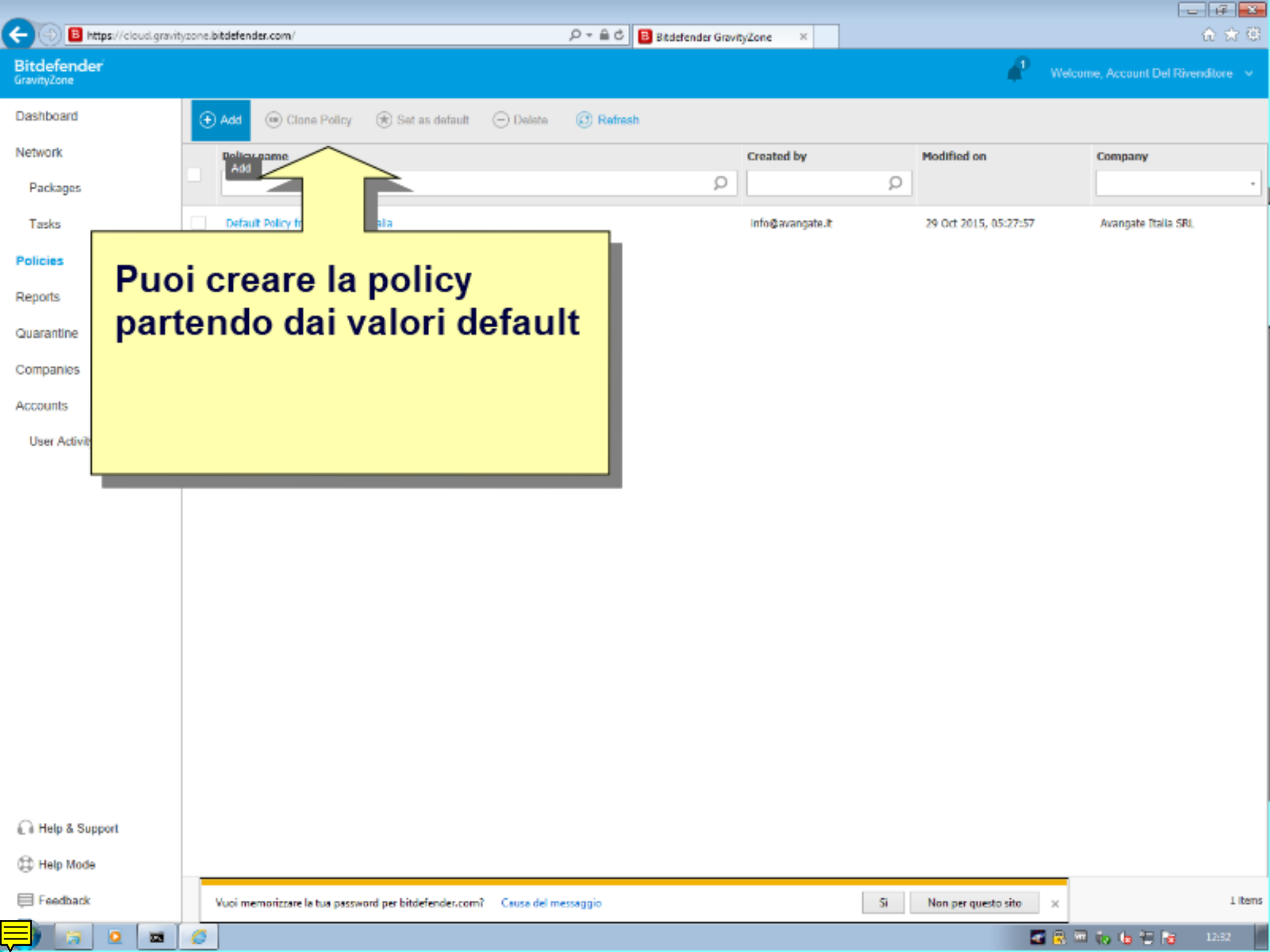
📄

📁

📧

🌐

12:31



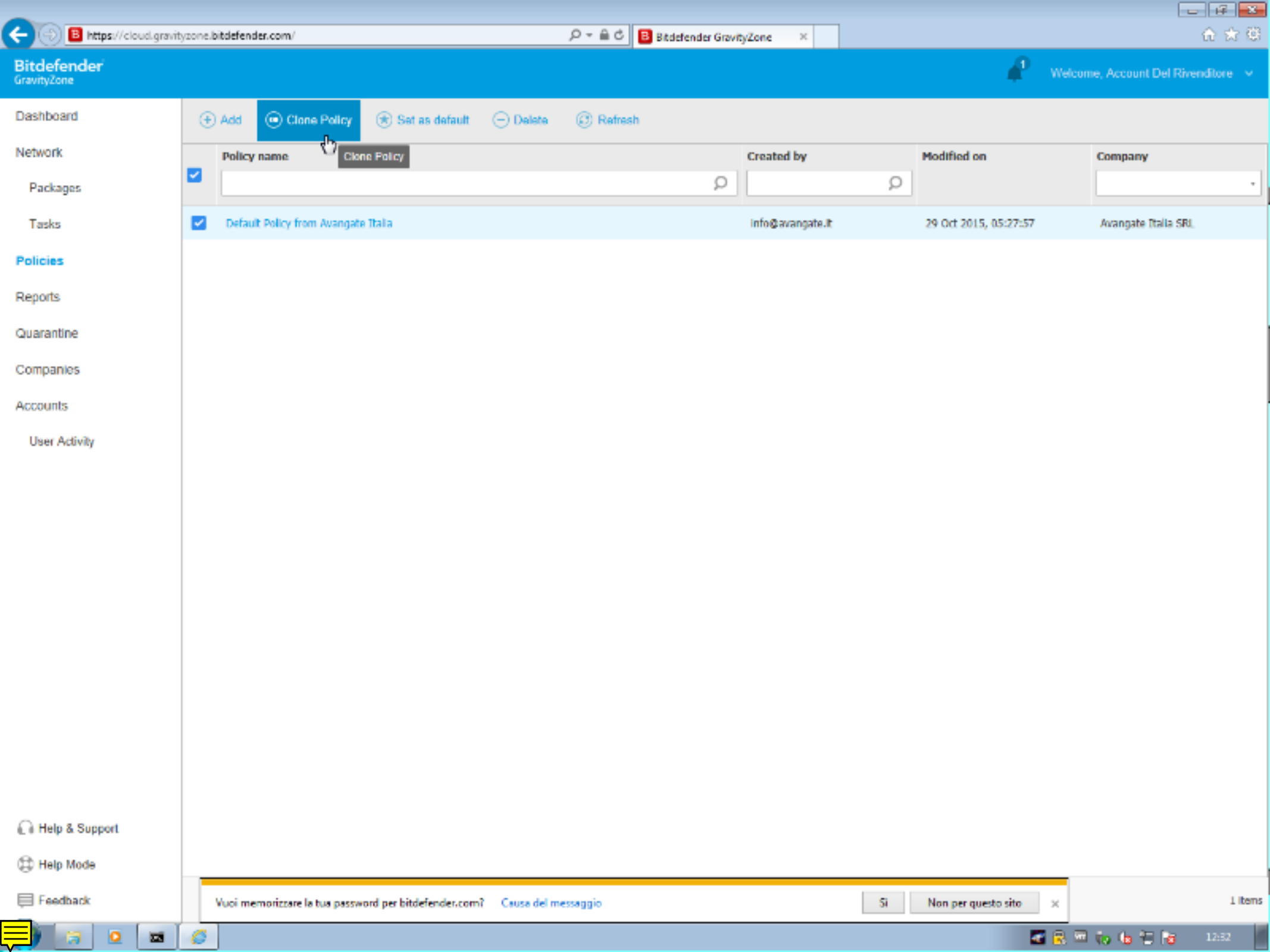
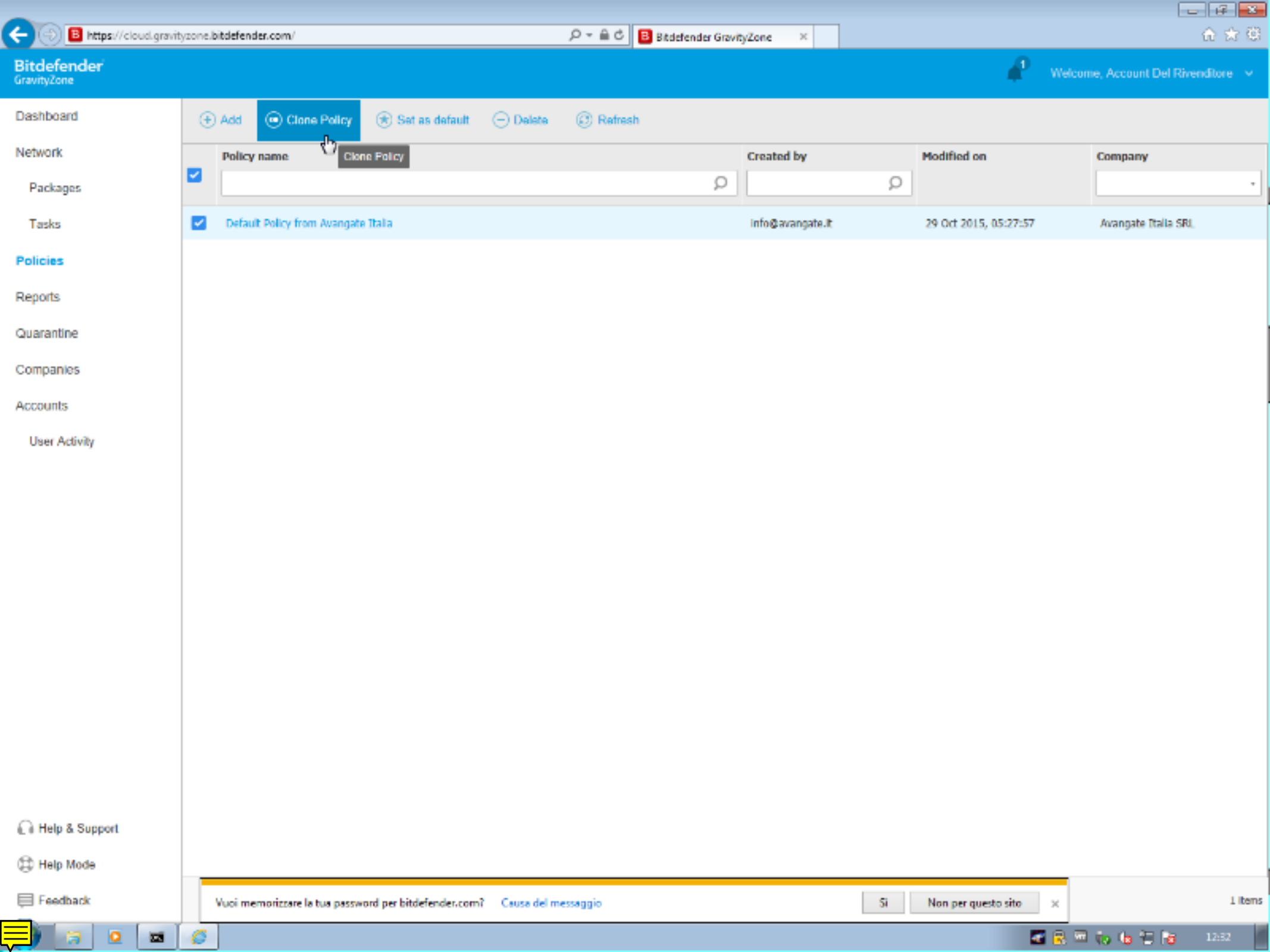
	Policy name	Created by	Modified on	Company
☒				
☒	Default Policy from Avangate Italia	Info@avangate.it	29 Oct 2015, 05:27:57	Avangate Italia SRL

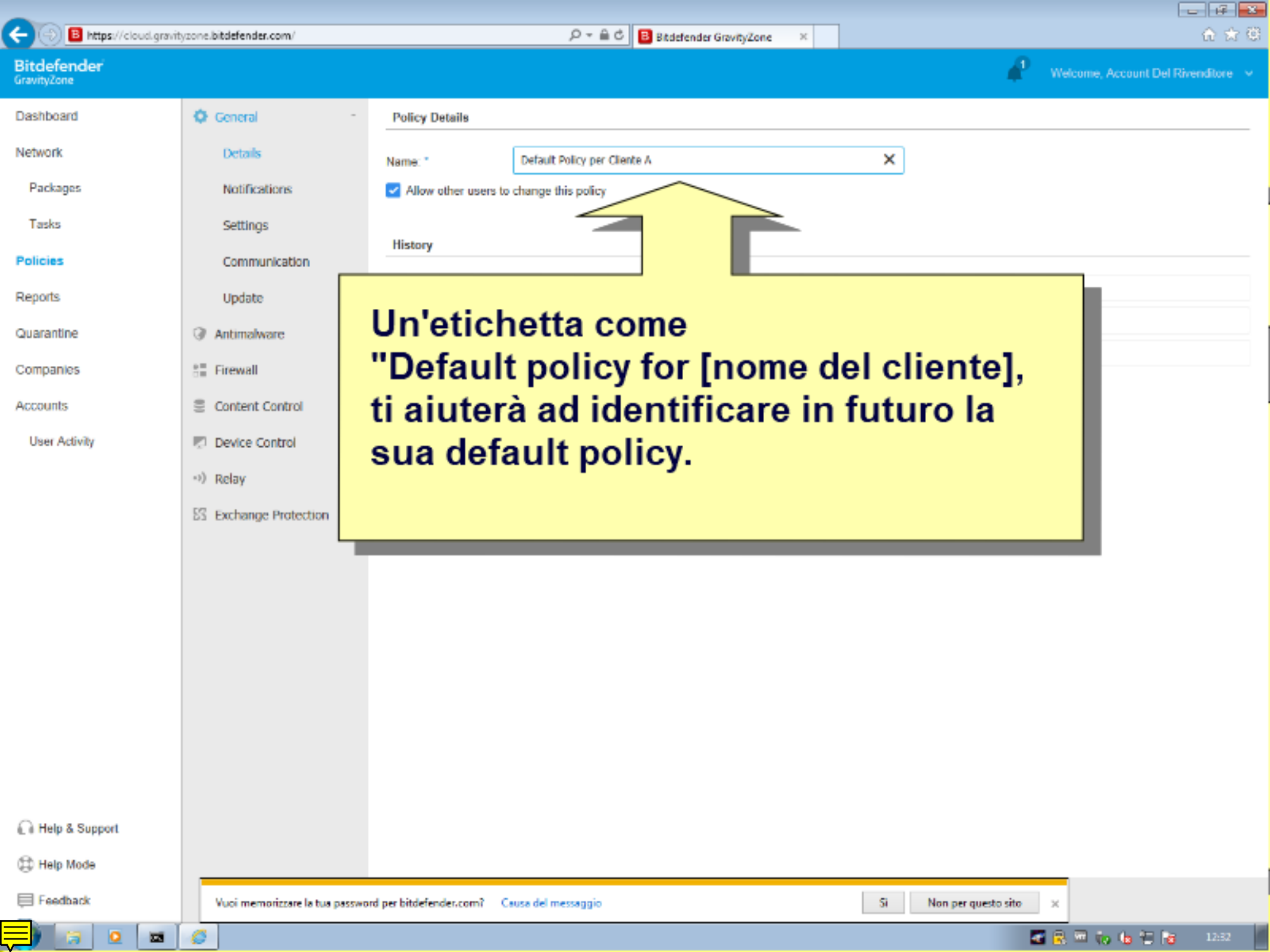
Oppure puoi partire dal clone di una policy esistente.

**La "Default Policy from Avangate Italia",
può essere usata come modello da clonare, ma NON può essere modificata.
Essa contiene alcuni accorgimenti , che sono consigliati per la maggior parte delle realtà.**

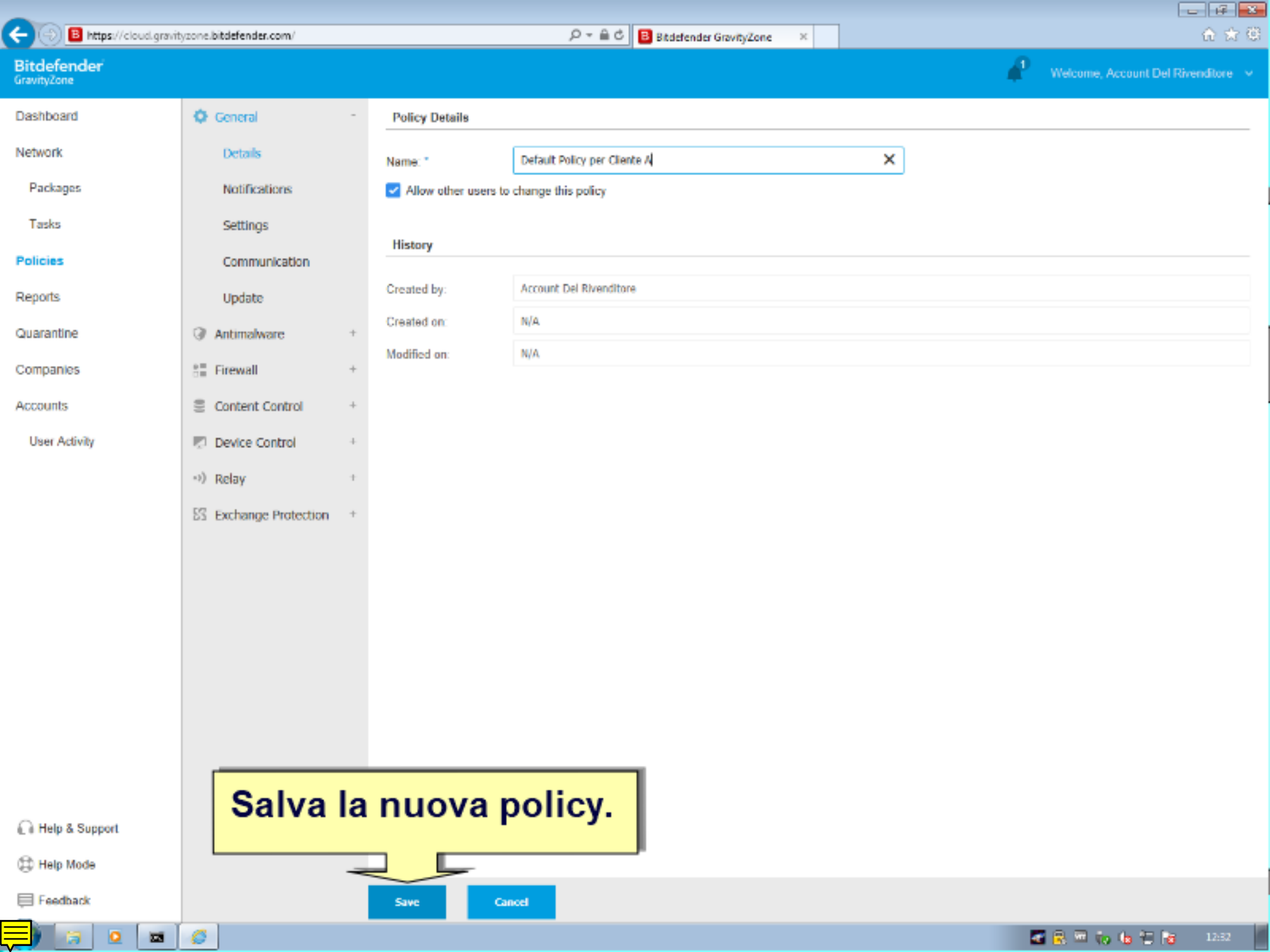
**A meno di non avere già definito modelli di policy personalizzate, da usare come modello,
ti consigliamo di clonare "Default Policy from Avangate Italia".**

Per ciascun nuovo cliente, crea sempre una default policy.





Un'etichetta come
"Default policy for [nome del cliente],
ti aiuterà ad identificare in futuro la
sua default policy.



Salva la nuova policy.

Save

Cancel

←

→

https://cloud.gravityzone.bitdefender.com/

Bitdefender GravityZone

⌵

⌵

⌵

⌵

Bitdefender
GravityZone

1Welcome, Account Del Rivenditore

Dashboard

Network

Packages

Tasks

Policies

Reports

Quota

Configuration

Account

+ Add

⌵ Clone Policy

★ Set as default

⌵ Delete

🔄 Refresh

☐	Policy name	Created by	Modified on	Company
☐				
☐	Default Policy per Cliente A	roberto.novasconi+rivenditore@...	25 Jan 2016, 12:33:07	Reseller's Company
☐	Default Policy from Avangate	info@avangate.it	29 Oct 2015, 05:27:57	Avangate Italia SRL

La nuova policy è aggiunta alla tua libreria.
E' necessario assegnarla al gruppo generico dei computer del cliente, affinché tutti i nuovi computer protetti di quel cliente la adottino.

Help & Support

Help Mode

Feedback

First Page

←

Page 1

of 1

→

Last Page

20

2 Items

🗨

📁

🔍

📧

🌐

🔧

🔒

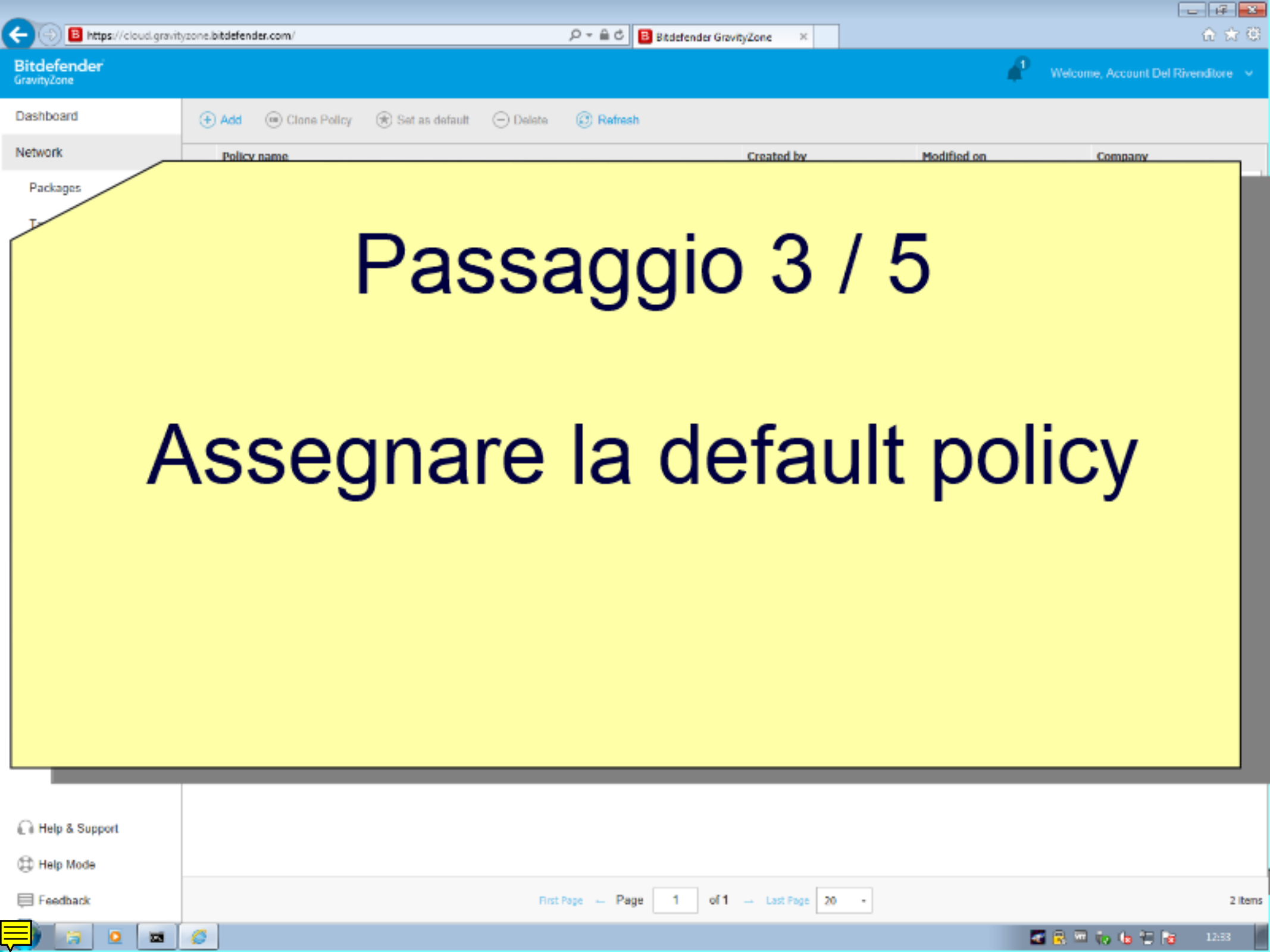
🔥

🔧

🔒

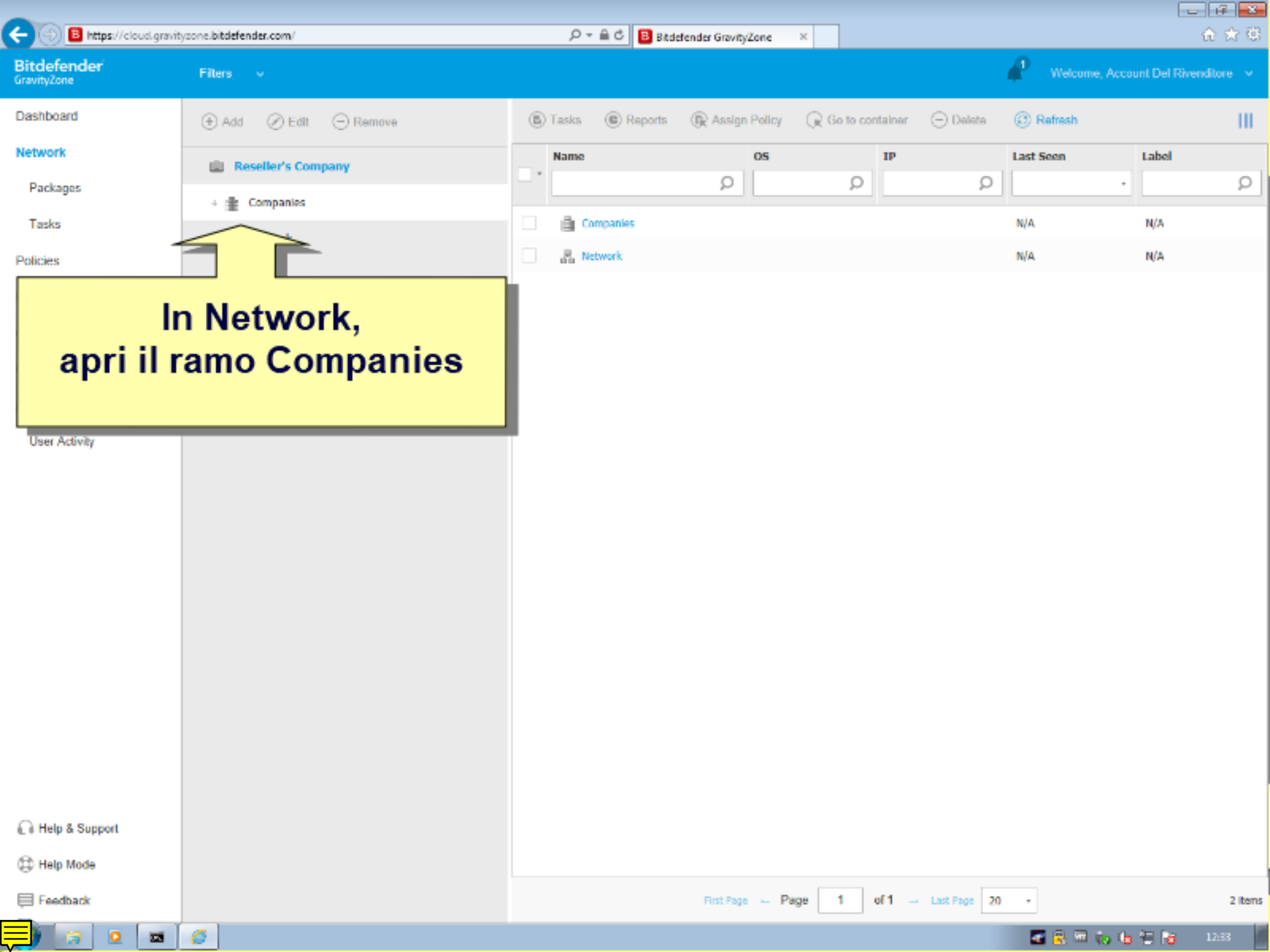
🔥

12:33

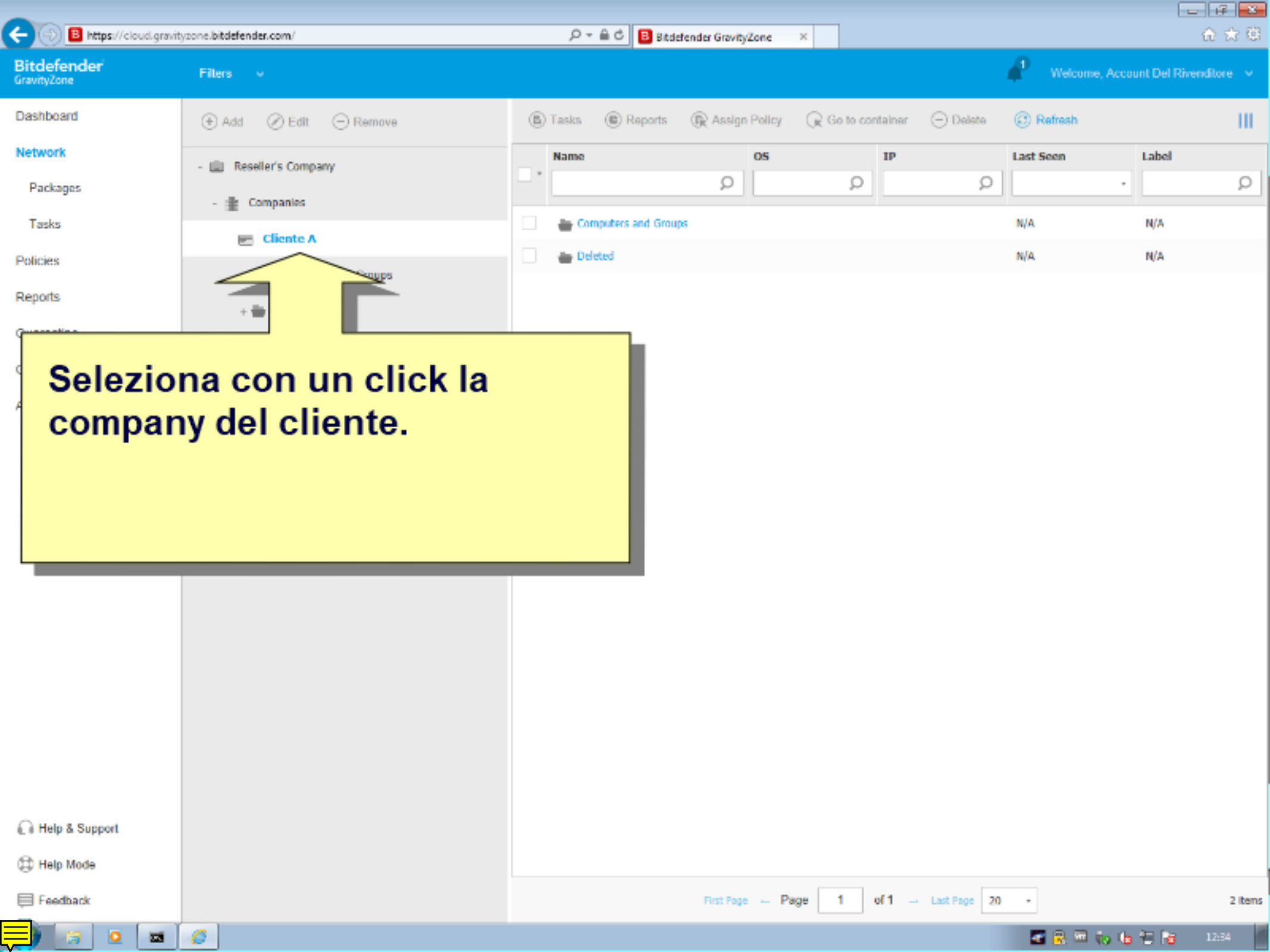


Passaggio 3 / 5

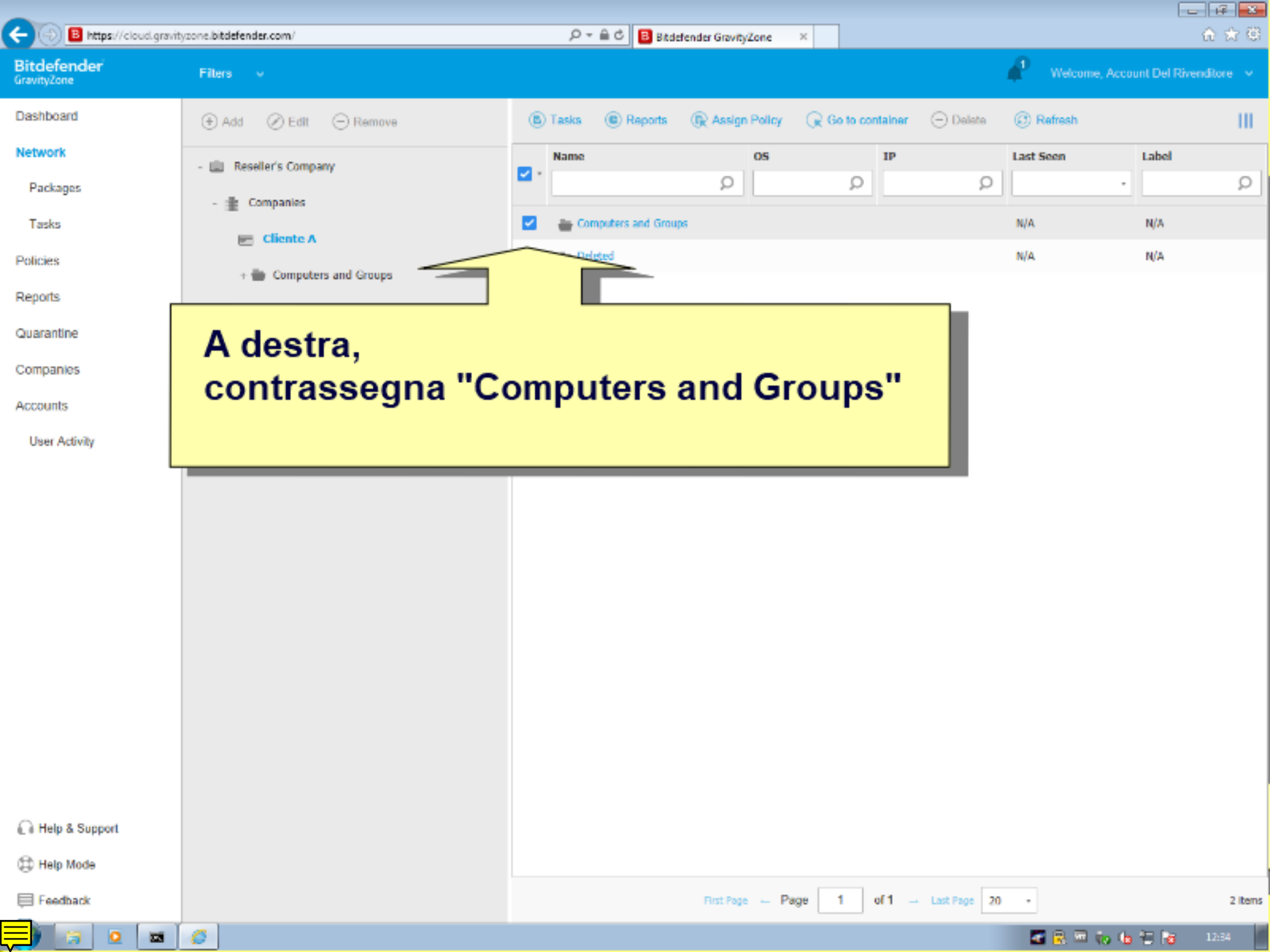
Assegnare la default policy



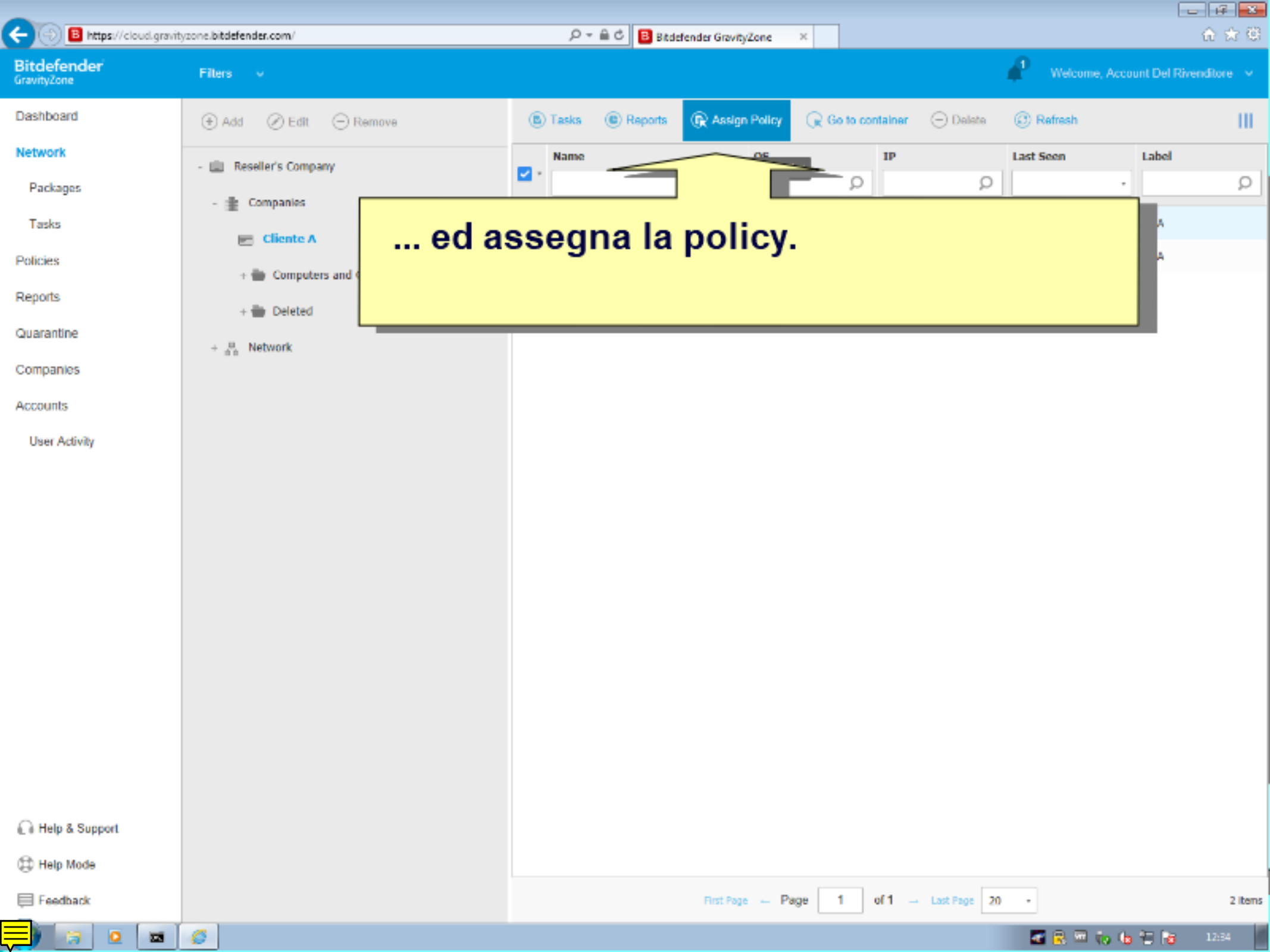
**In Network,
apri il ramo Companies**



**Seleziona con un click la
company del cliente.**



**A destra,
contrassegna "Computers and Groups"**



... ed assegna la policy.

Policy Assignment

Options

- ☒ Assign the following policy template
- ☐ Inherit from above

Default Policy per Cliente A X

Seleziona la policy che hai creato per questo cliente

First Page — Page 1 of 1 — Last Page 20

1 items

Finish

Cancel

Policy Assignment

Options

☒ Assign the following policy template Default Policy per Cliente A X

☐ Inherit from above

☐ Force policy inheritance for objects ⓘ

Targets

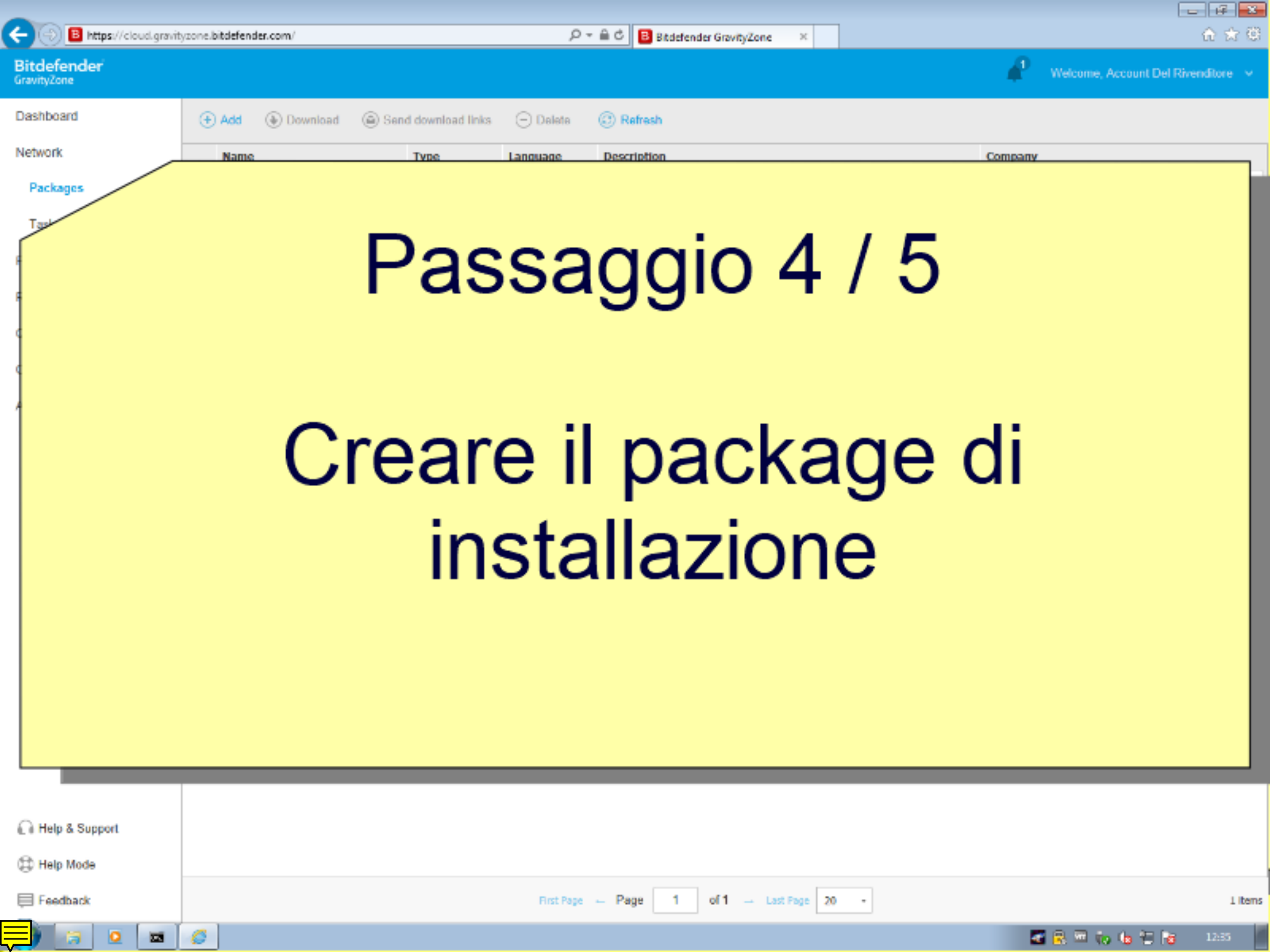
Entity	Policy	Inherited from
Computers and Groups	Default Policy from Avangate Italia	Avangate Italia SRL

1 of 1 → Last Page 20 1 items

Finish

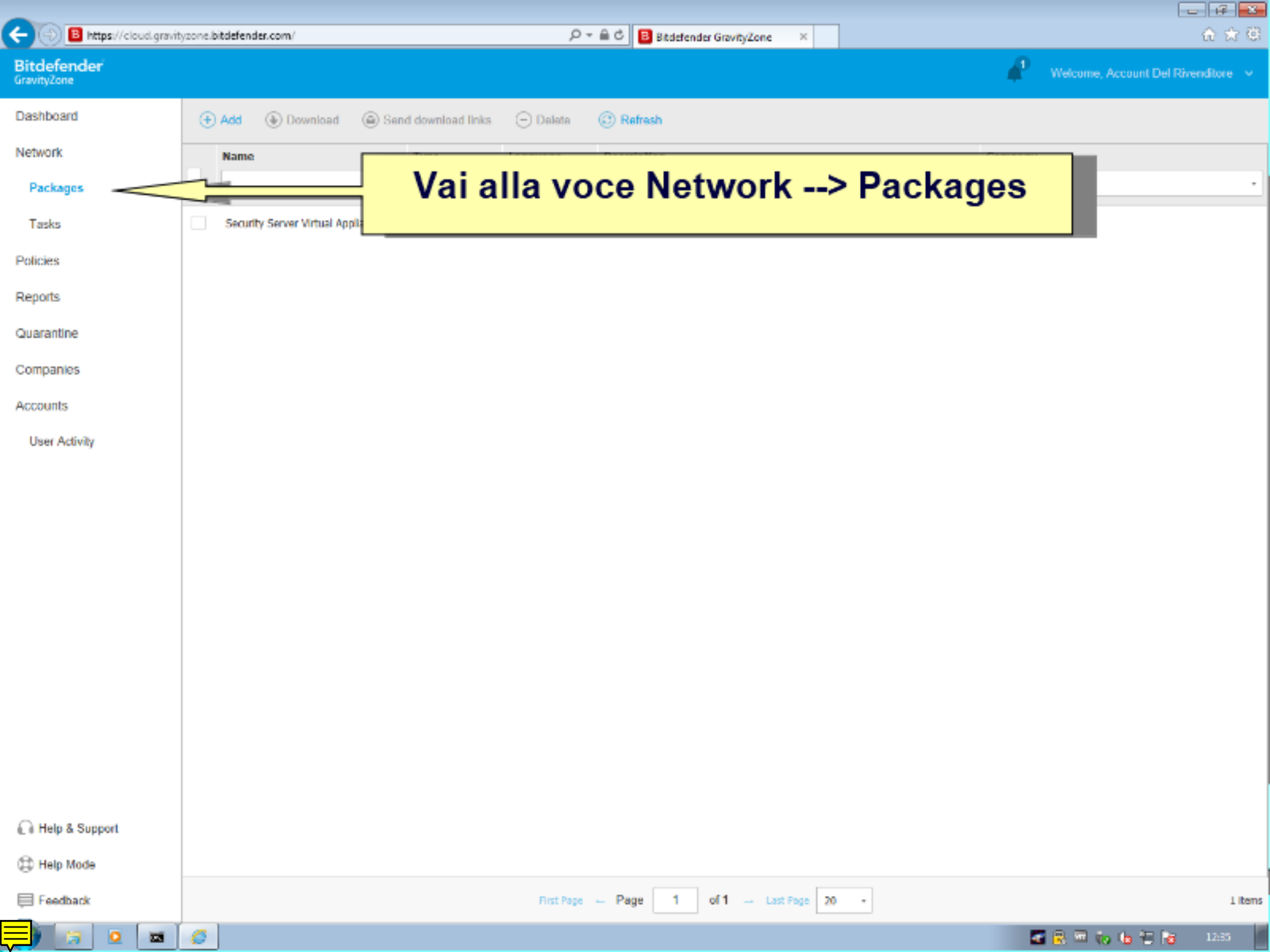
Cancel

**e conferma con
FINISH**

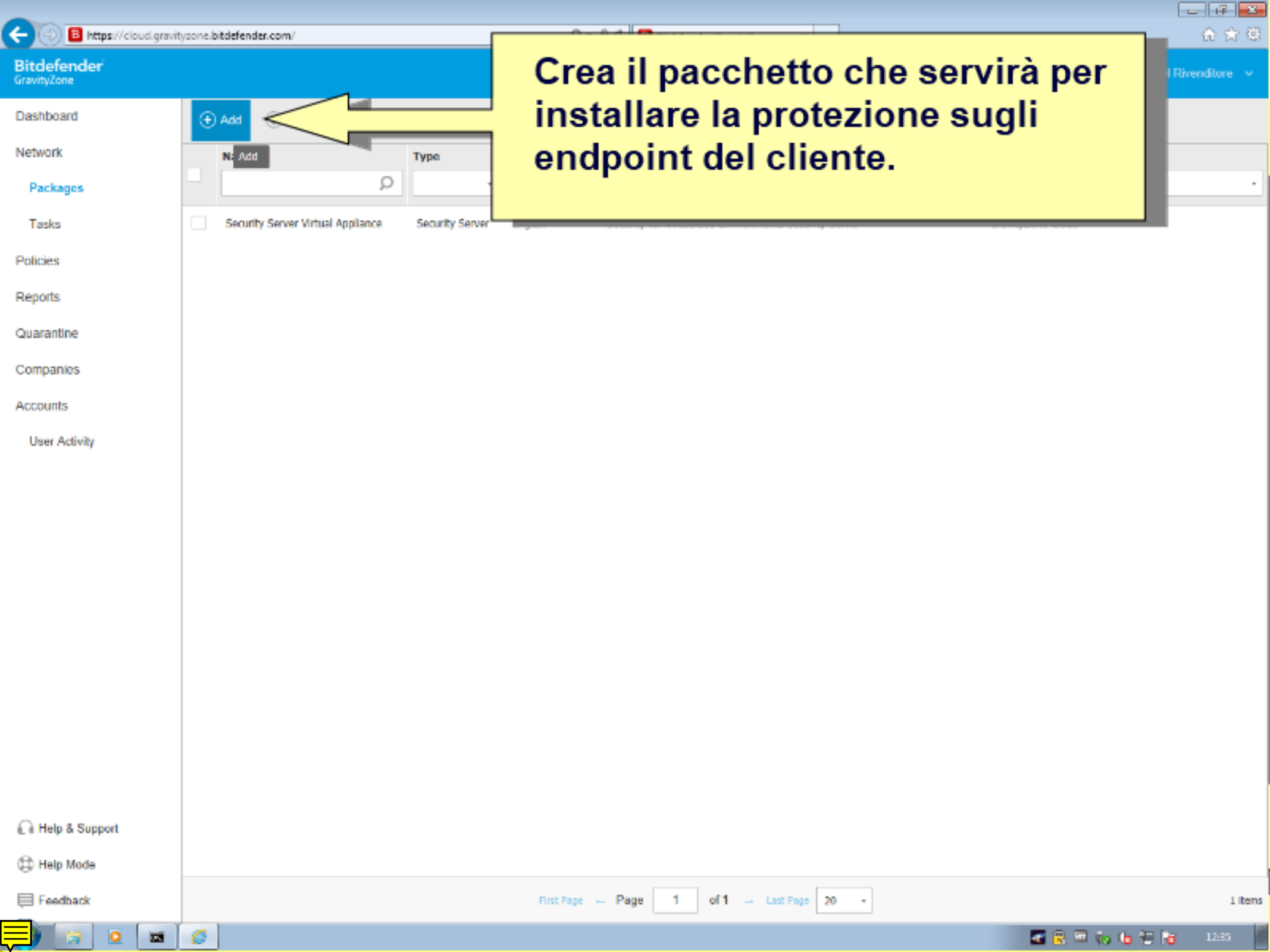


Passaggio 4 / 5

Creare il package di
installazione



Vai alla voce Network --> Packages



Crea il pacchetto che servirà per installare la protezione sugli endpoint del cliente.

+ Add

+ Add



Security Server Virtual Appliance

Type

Security Server

Help & Support

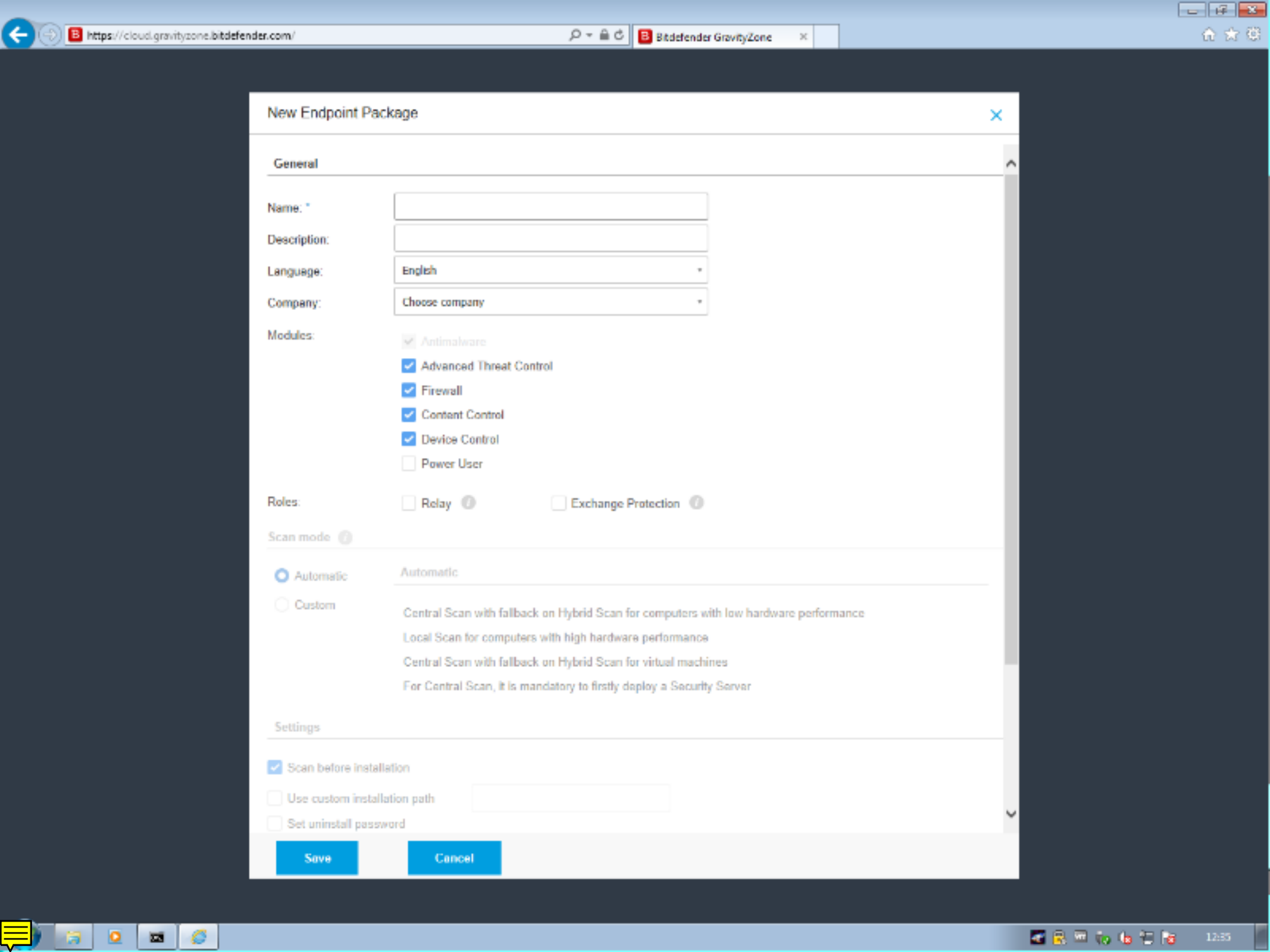
Help Mode

Feedback

First Page — Page 1 of 1 — Last Page 20

1 items

12:55



New Endpoint Package

General

Name: *

Description:

Language:

English

Company:

Choose company

Modules:

☒ Antimalware

☒ Advanced Threat Control

☒ Firewall

☒ Content Control

☒ Device Control

☐ Power User

Roles:

☐ Relay ⓘ

☐ Exchange Protection ⓘ

Scan mode ⓘ

☒ Automatic

Automatic

☐ Custom

Central Scan with fallback on Hybrid Scan for computers with low hardware performance

Local Scan for computers with high hardware performance

Central Scan with fallback on Hybrid Scan for virtual machines

For Central Scan, it is mandatory to firstly deploy a Security Server

Settings

☒ Scan before installation

☐ Use custom installation path

☐ Set uninstall password

Save

Cancel

New Endpoint Package

General

Name: *

PROTEZIONE STANDARD

Description:

Protezione per client e server

Language:

English

Company:

Cliente A

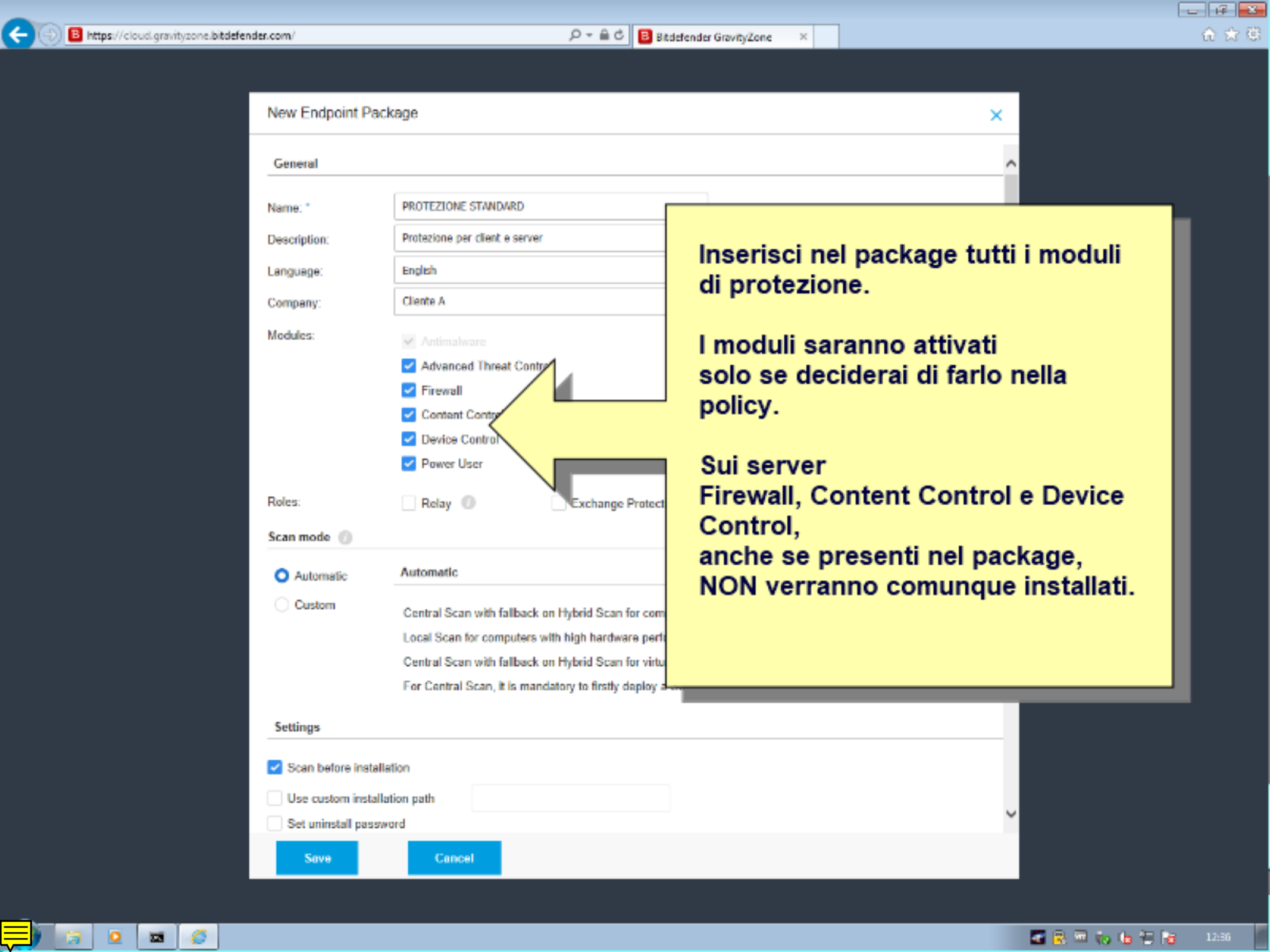
Modules:

Save

Cancel

**Dai una etichetta al package,
e seleziona la company del cliente a cui è
associato questo package.**

**Il package di installazione è univocamente
associato alla company del cliente. Per ciascun
cliente è necessario creare almeno un package di
installazione.**



New Endpoint Package

General

Name: * PROTEZIONE STANDARD

Description: Protezione per client e server

Language: English

Company: Cliente A

Modules:

- ☒ Antimalware
- ☒ Advanced Threat Control
- ☒ Firewall
- ☒ Content Control
- ☒ Device Control
- ☒ Power User

Roles: ☐ Relay ☐ Exchange Protection

Scan mode

- ☒ Automatic Automatic
- ☐ Custom
- Central Scan with fallback on Hybrid Scan for computers with high hardware performance
- Local Scan for computers with high hardware performance
- Central Scan with fallback on Hybrid Scan for virtual machines
- For Central Scan, it is mandatory to firstly deploy a scan engine on the endpoint

Settings

- ☒ Scan before installation
- ☐ Use custom installation path
- ☐ Set uninstall password

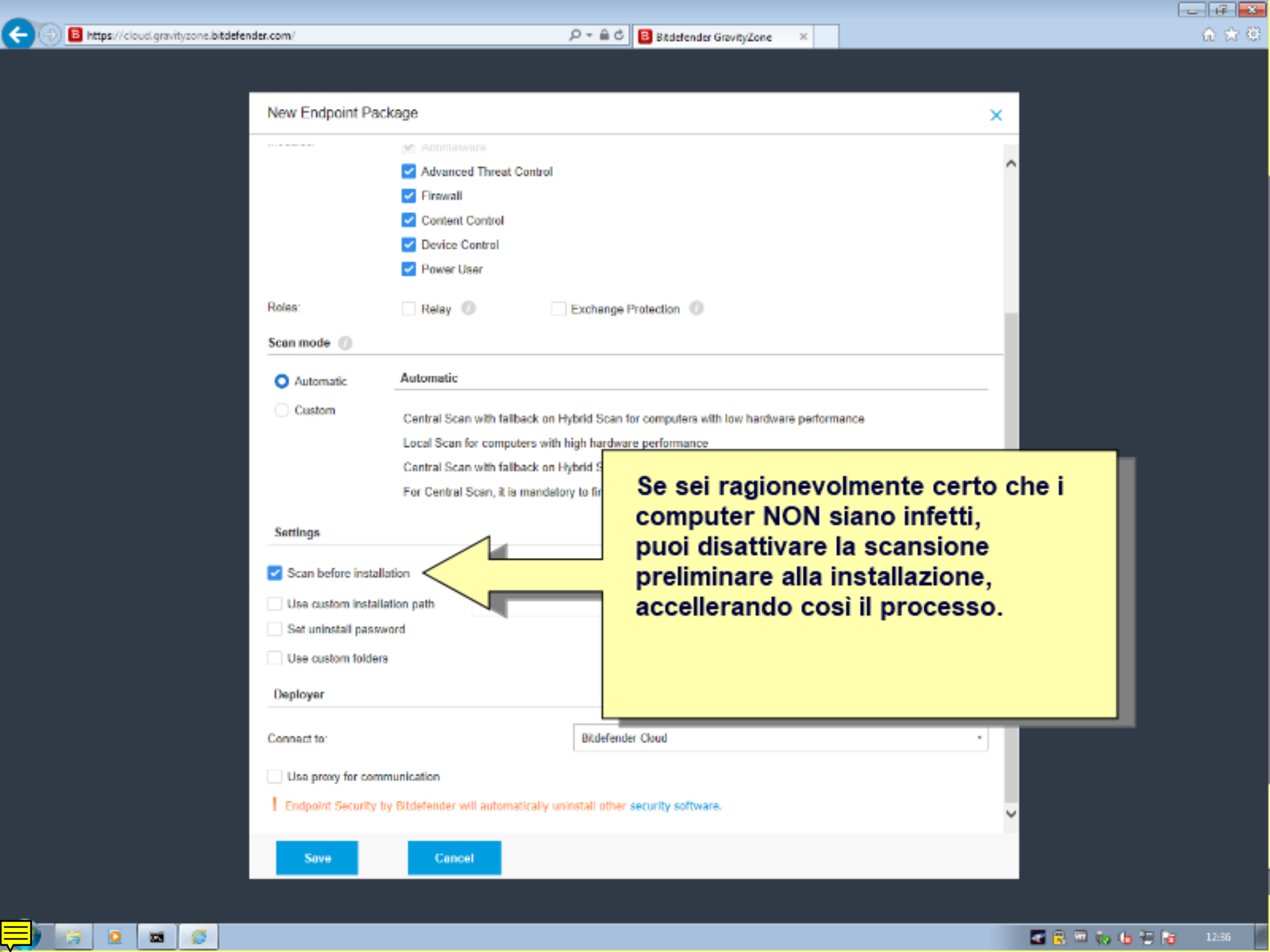
Save

Cancel

Inserisci nel package tutti i moduli di protezione.

I moduli saranno attivati solo se deciderai di farlo nella policy.

Sui server Firewall, Content Control e Device Control, anche se presenti nel package, NON verranno comunque installati.



New Endpoint Package

☒ Antimalware

☒ Advanced Threat Control

☒ Firewall

☒ Content Control

☒ Device Control

☒ Power User

Roles:

☐ Relay

☐ Exchange Protection

Scan mode

☒ Automatic

Automatic

☐ Custom

Central Scan with fallback on Hybrid Scan for computers with low hardware performance

Local Scan for computers with high hardware performance

Central Scan with fallback on Hybrid S

For Central Scan, it is mandatory to fi

Settings

☒ Scan before installation

☐ Use custom installation path

☐ Set uninstall password

☐ Use custom folders

Deployer

Connect to:

Bitdefender Cloud

☐ Use proxy for communication

! Endpoint Security by Bitdefender will automatically uninstall other security software.

Save

Cancel

Se sei ragionevolmente certo che i computer NON siano infetti, puoi disattivare la scansione preliminare alla installazione, accelerando così il processo.

New Endpoint Package

☒ Antimalware

- ☒ Advanced Threat Control
- ☒ Firewall
- ☒ Content Control
- ☒ Device Control
- ☒ Power User

Roles: ☐ Relay ☐ Exchange Protection

Scan mode

☒ Automatic **Automatic**

☐ Custom

- Central Scan with fallback on Hybrid Scan for computers with low hardware performance
- Local Scan for computers with high hardware performance
- Central Scan with fallback on Hybrid Scan for virtual machines
- For Central Scan, it is mandatory to firstly deploy a Security Server

Settings

- ☐ Scan before installation
- ☐ Use custom installation path
- ☐ Set uninstall password
- ☐ Use custom folders

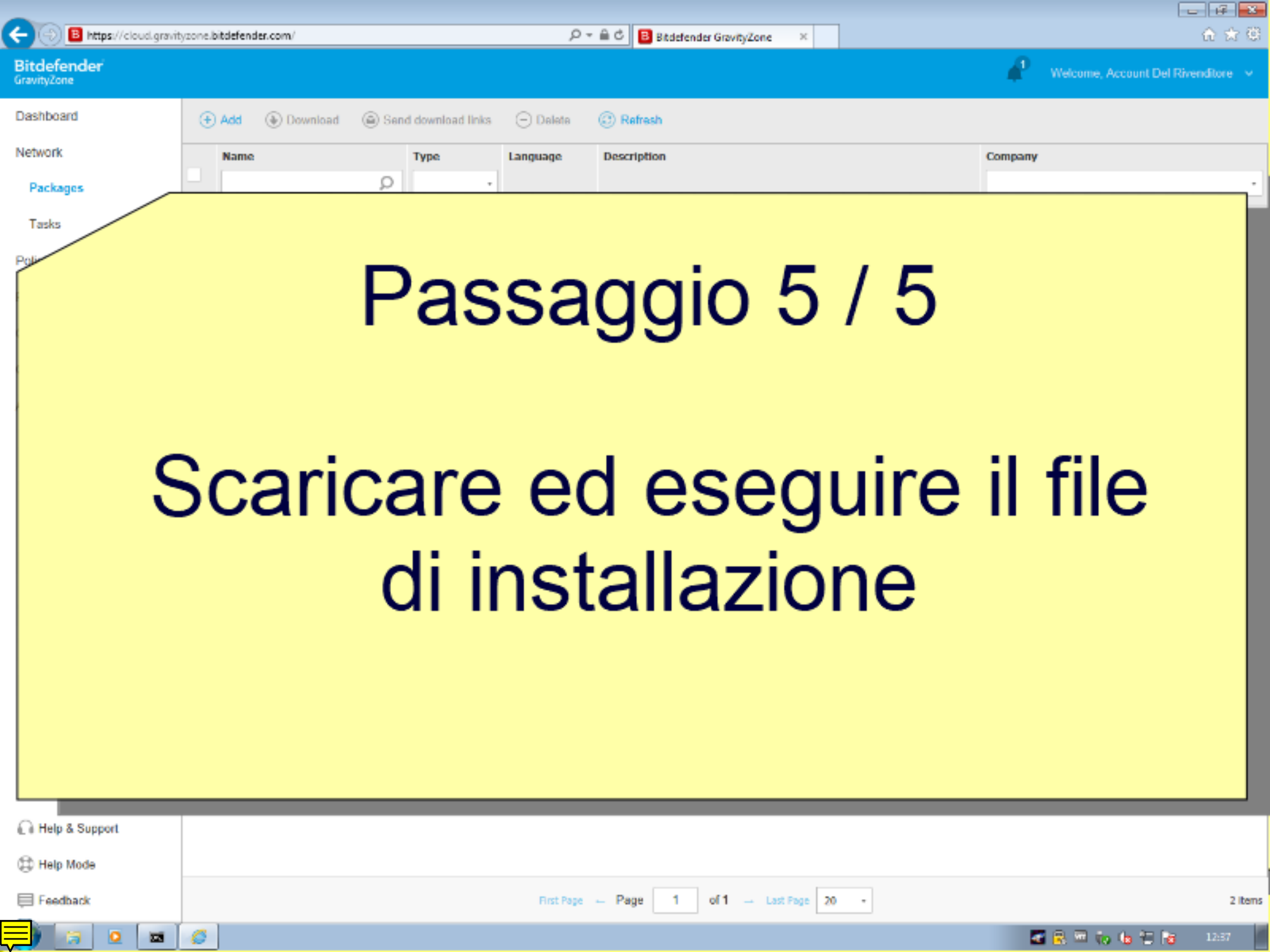
Deployer

Bitdefender Cloud

Security by Bitdefender will automatically uninstall other security software.

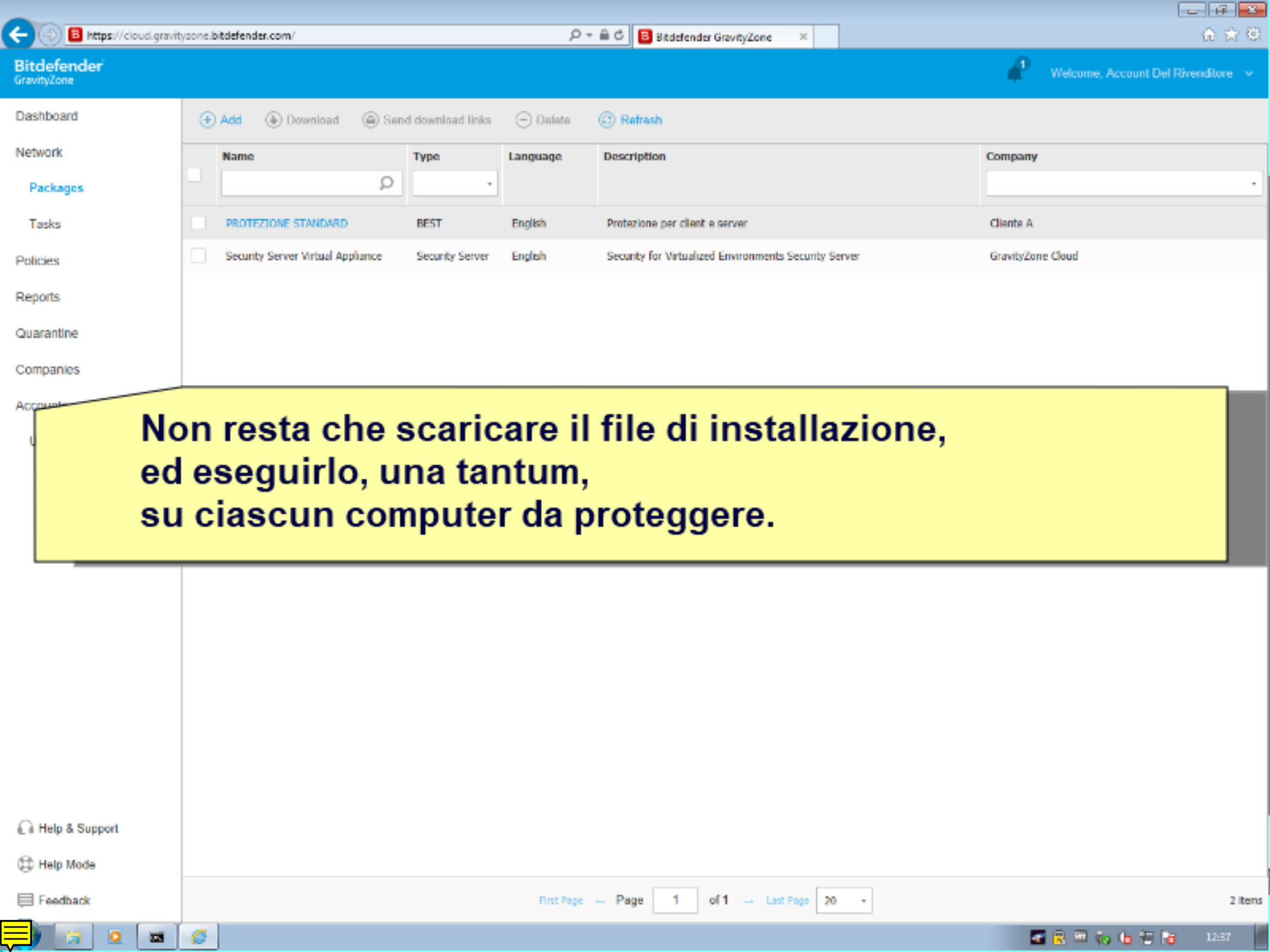
Save **Cancel**

Salva il package nella tua libreria.

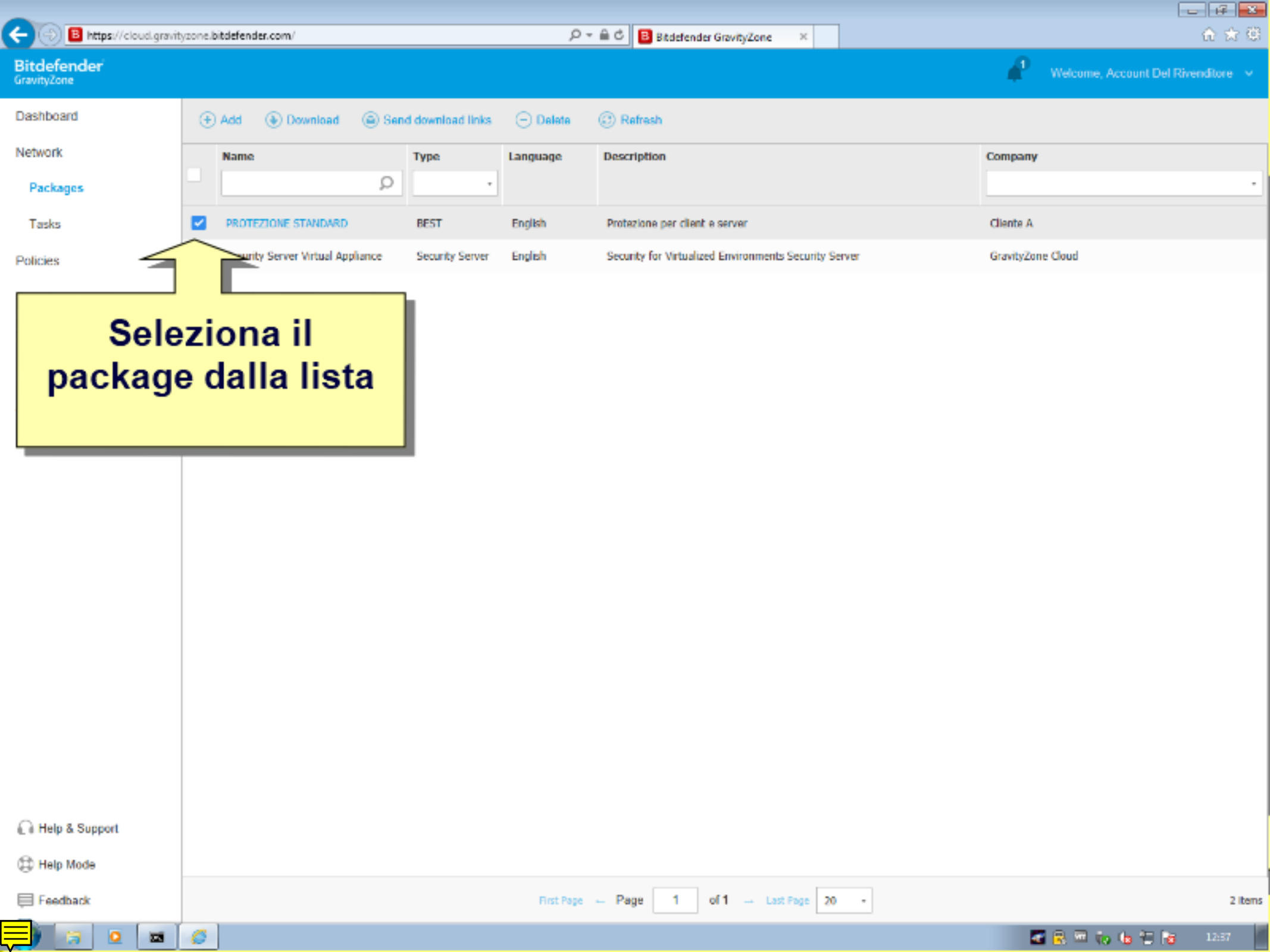


Passaggio 5 / 5

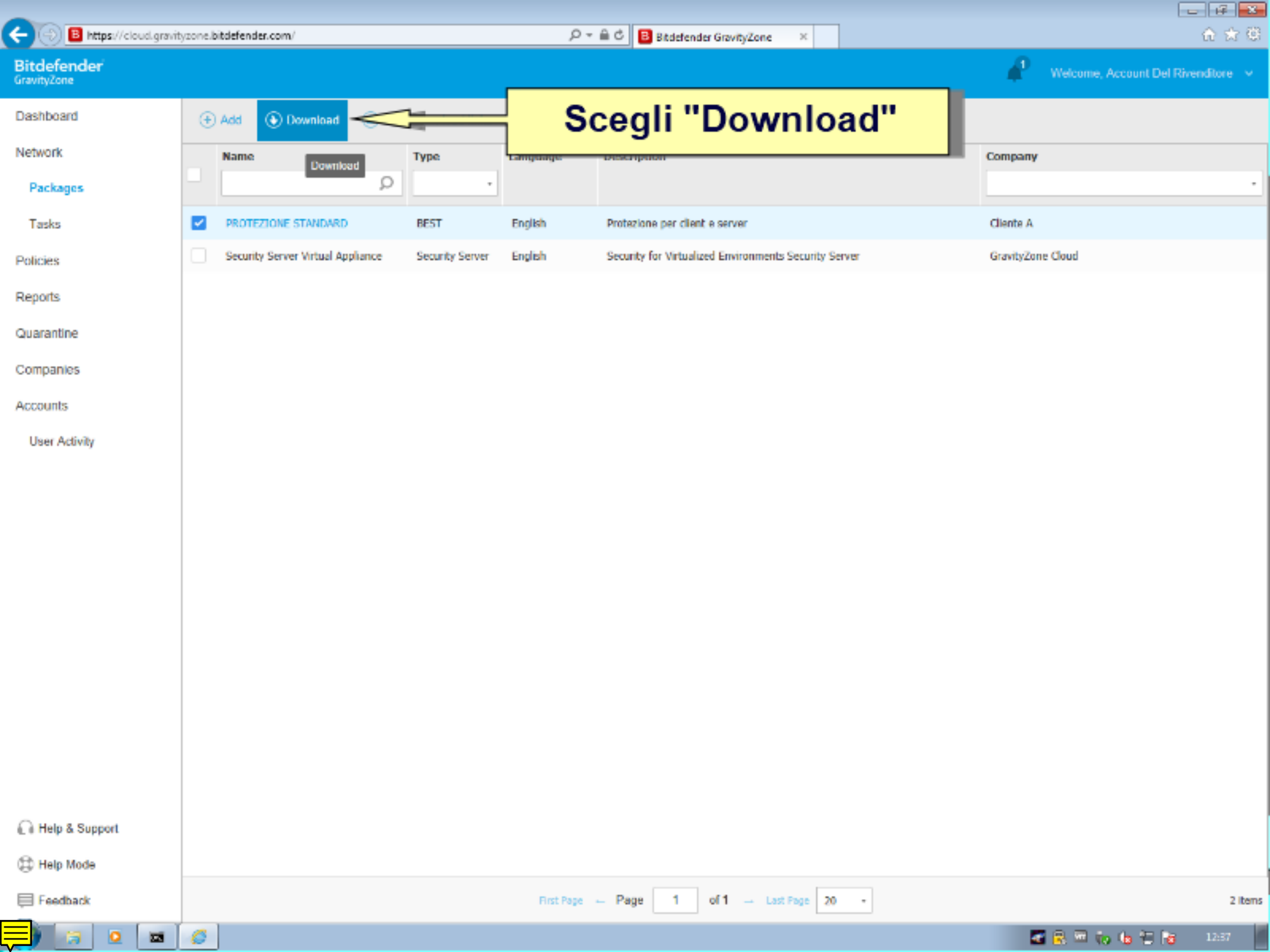
Scaricare ed eseguire il file
di installazione



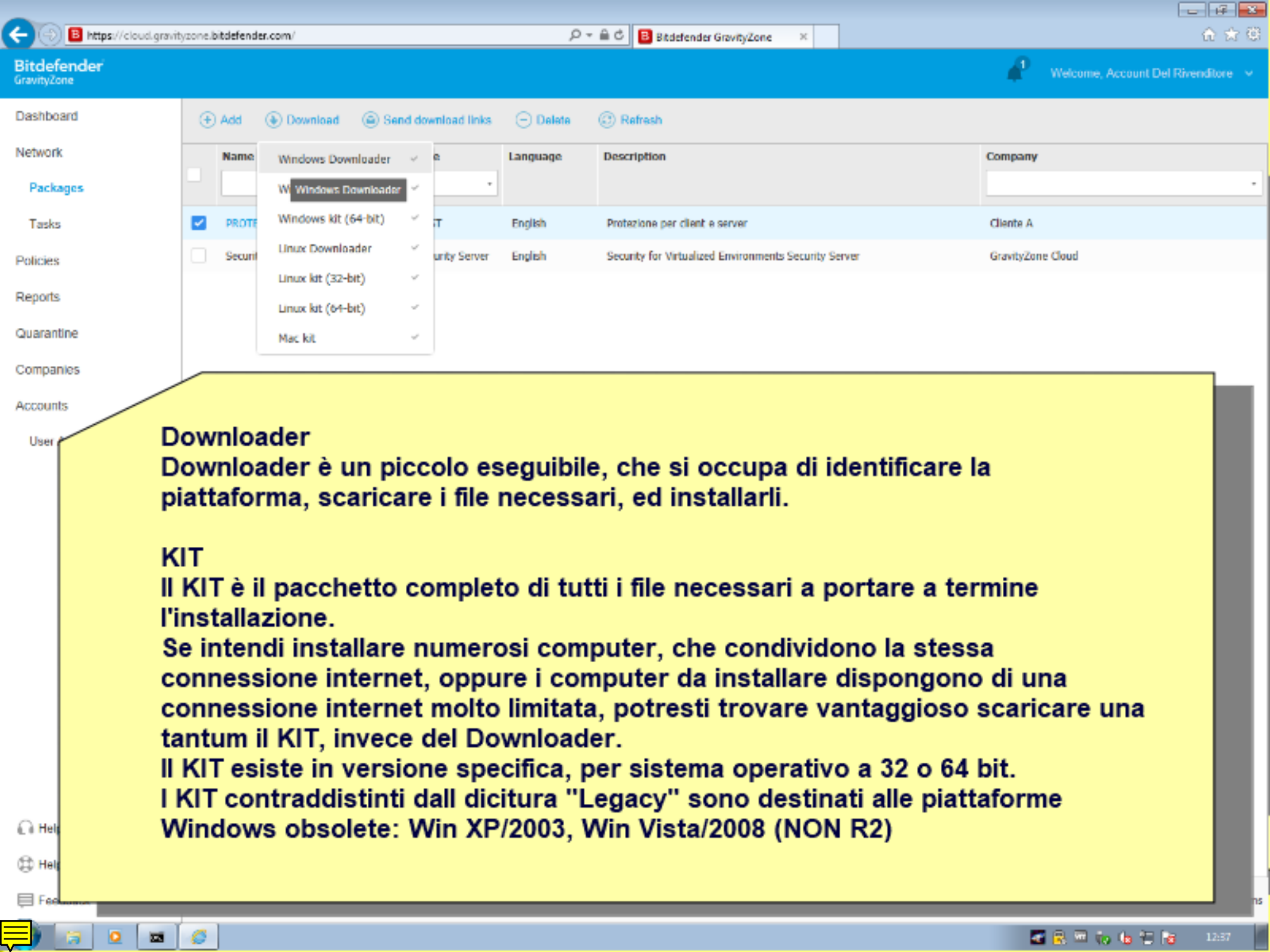
**Non resta che scaricare il file di installazione,
ed eseguirlo, una tantum,
su ciascun computer da proteggere.**



**Seleziona il
package dalla lista**



Scegli "Download"



Downloader

Downloader è un piccolo eseguibile, che si occupa di identificare la piattaforma, scaricare i file necessari, ed installarli.

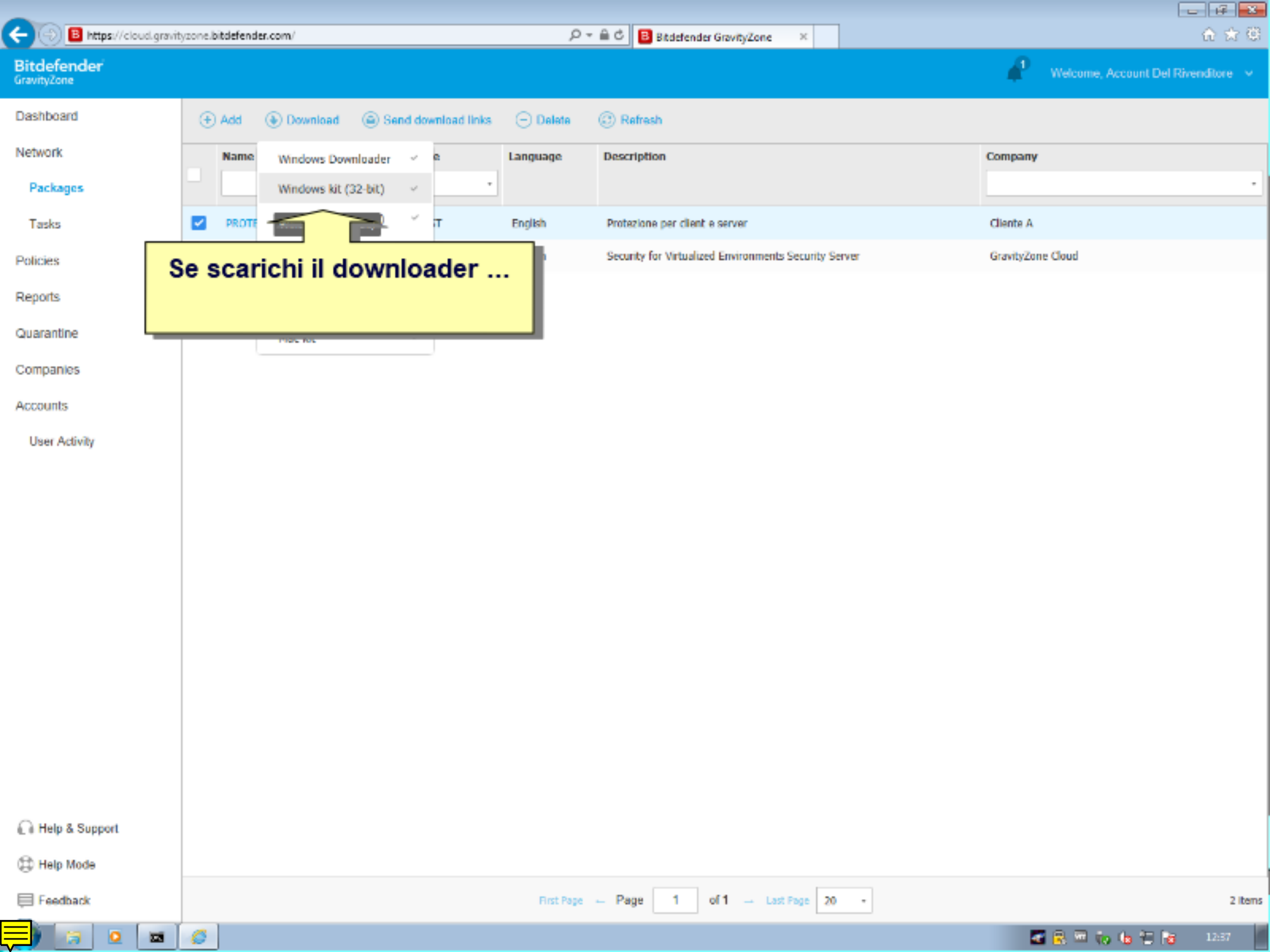
KIT

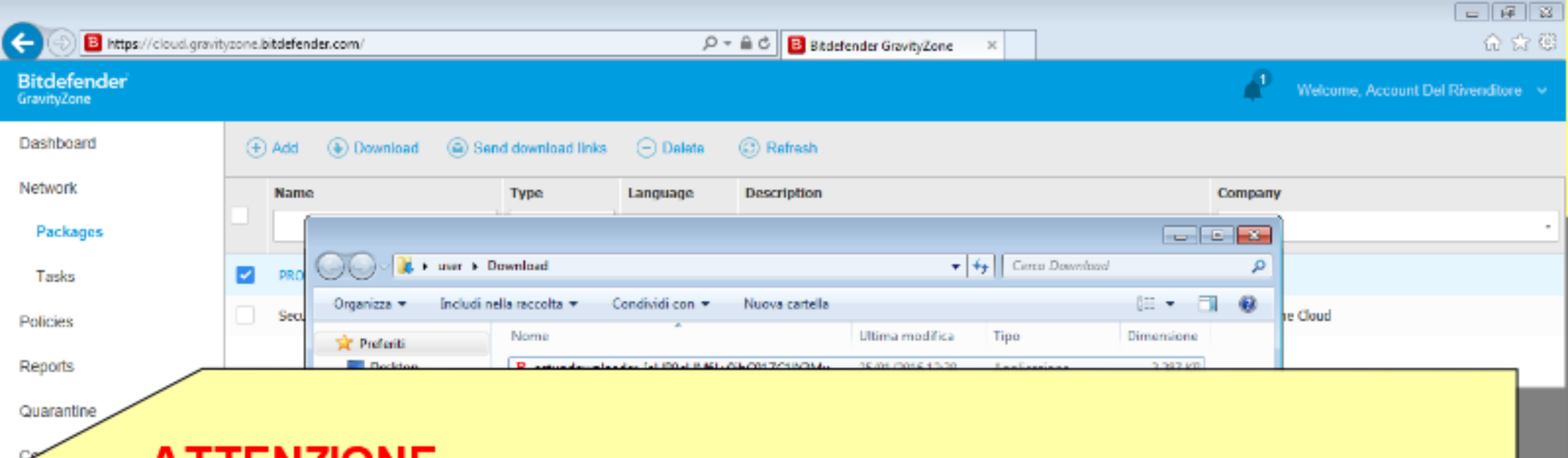
Il KIT è il pacchetto completo di tutti i file necessari a portare a termine l'installazione.

Se intendi installare numerosi computer, che condividono la stessa connessione internet, oppure i computer da installare dispongono di una connessione internet molto limitata, potresti trovare vantaggioso scaricare una tantum il KIT, invece del Downloader.

Il KIT esiste in versione specifica, per sistema operativo a 32 o 64 bit.

I KIT contraddistinti dall'etichetta "Legacy" sono destinati alle piattaforme Windows obsolete: Win XP/2003, Win Vista/2008 (NON R2)





ATTENZIONE

Il file di downloader ha un nome molto lungo.

E' necessario preservare il nome del file, poichè contiene informazioni indispensabili alla installazione.

L'esecuzione di un file Downloader rinominato genera un errore e non è in grado di installare la protezione.

E' necessario scaricare il file con Firefox, Chrome o Opera. Internet Explorer tronca il nome del file, in sede di download, rendendolo infruibile.