

OptimiDoc Server Guide

optimidoc.com





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1 Introduction



OptimiDoc is a solution which ensures you the control over company print, copy and scan operations. Thanks to advanced print and scan functionality makes easier and faster everyday work for your employees. With secure access to devices protects your company data against theft. Finally, lets you look at the detailed report of print services cost with split to devices, departments and users.

Key benefits



- Complete overview of print costs with a detailed report about each user or device.
- Automation of incoming document by scanning processes with barcode and OCR support.
- Easy integration with existing customer systems without additional extensions.



- Secured devices and document until the user authentication by card, PIN or Login & Password.
- Control of printed documents by the administrator with details about the job such as preview of document.
- Secured data transfer between computer and printer by SSL protocol usage.



- Print on any device with finishing options definition such as stapling or duplex printing directly on the device.
- Direct scanning from device into searchable PDF or Word.
- Small administrative requirement without having to install any applications on workstations and subsequent administration.



- Paper consumption minimized by finishing options and pull print.
- Less color toner consumption with the option to convert documents to Black & White on the device panel.
- Control of user responsibility by reporting.

Product description

OptimiDoc is an All-in-One solution which extends the multifunction device's functionality and helps you in everyday work and enhances company processes.



OptimiDoc Security locks the multifunction printer against unauthorized people. With security you can minimize printing costs and mainly protect your documents before theft or copying.

- Card system with OptimiDoc you can connect a card reader to the multifunction device and allow users to authenticate by cards. OptimiDoc supports various card standards and thanks to this, users can use cards that have already been used from other systems. Users can also authenticate themselves by PIN, Login & Password or by the combinations.
- Secured data transfer OptimiDoc uses SSL protocol for communication with devices and for print data transfer from the user station to the device. All data are then encrypted and secured.



OptimiDoc Print offers easier and faster printing on any device. The user is not limited anymore to a particular device where they send the job and at the same time, they set the final form of the document on the device.

- Jobs management users can manage their print jobs directly on a multifunction device.
 Also, they can see detailed information about each job such as name, number of pages or
 complete document preview. Before printing the user can specify if the documents should
 be printed black & white, two sided or stapled.
- Pull print all print documents are sent to the OptimiDoc server and they remain stored
 until the user requests them on the device. At the same time OptimiDoc knows from which
 device is the user connected and can send documents to a specific device which the user
 has requested.





Scanning ensures digitalization of your documents by an embedded application directly on the multifunction device. Subsequently, these documents can be processed and stored in your repositories.

- Image enhancement OptimiDoc can de-skew documents, clean up, or separate facing dual pages without any manual assistance.
- Document conversion OptimiDoc converts scanned documents to more than 10 file types including Microsoft Word, Excel or searchable PDF/A.
- Barcodes and document separation for bulk scan processing OptimiDoc supports the barcode recognition or separation of documents with a blank page.
- Multiple destinations optional documents naming and support of multiple destinations such as folder, email, Microsoft SharePoint or Google Drive allow a user to route the document exactly where they want.



Reporting helps you to get an overview about the printing services and printing costs with split to user or device.

- Web reports with web reports you can create a fast overview of the cost per device, location, user and department. Such report can be used by an administrator or a user who can check their own costs.
- Excel reporting OptimiDoc allows you to export data directly into Microsoft Excel.
 Together with pre-built report templates you can then monitor paper consumption, usage of duplex printing or even utilization of equipment on different days and hours.
- Print monitoring monitoring provides an overview of actual printing in your organization
 with information who and what is being printed. At the same time the administrator may also
 look at the preview of the document.



Device Monitoring

Monitoring of device status regularly checks the individual statuses of the devices and consumables. Thanks to this, the administrator gets via web interface information about the print environment and simply responds to arising problems. Within the scope of monitoring, it is possible to monitor the information about device status, paper level in the individual containers, toner level, etc.

Notification system - Within the scope of the notification system, it is possible to configure
regular email notifications in case of the device status change or a drop of consumables
below the pre-defined level. The email can contain information about a specific device
where the problem has occurred, but also a detailed description of the problem or type of
consumable, which should be replaced. By deployment of the notification system, it is
possible to forego failures of individual print devices or to ensure quick resolution of faults.



1.1 System requirements

Software requirements

OptimiDoc Server is fully based on Microsoft platform and its components.

Operating system

Operating system for using OptimiDoc server can be server operating system but also non-server operating system. OptimiDoc Server, which is installed on non-server operating system is mostly used for testing and promoting purpose. Server operating systems are highly recommended.

- Windows Server 2012* / R2
- Windows Server 2016
- Windows Server 2019
- Windows 8 Professional 64bit*
- Windows 8 Enterprise 64bit*
- Windows 8.1 Professional 64bit*
- Windows 8.1 Enterprise 64bit*
- Windows 10 Professional*
- Windows 10 Enterprise*

Other software

- Microsoft .NET Framework 4.6
- Microsoft Internet Information Services (IIS) or later with ASP.NET feature
- Internet Explorer 11 and higher or equal browser
- Certificate for HTTPS (Self-signed certificate included in installer)
- Firewall exceptions must be configured
- *PowerShell ExecutionPolicy set to unrestricted during installation required in order to install DLLs into Global Assembly Cache (GAC)

SQL Servers supported:

Supported SQL Servers	LocalDB	Express	Standard	Enterprise
Recommended amount of devices*	20	100	>100	cluster server implementation
SQL Server 2019	•	•	•	•
SQL Server 2017	•	•	•	•
SQL Server 2016	•	•	•	•
SQL Server 2014	•	•	•	•
SQL Server 2012	•	•	•	•

^{*}Specific cases could have different requirements.

Hardware requirements



Minimal configuration

· CPU: Dual Core 2 GHz

RAM: 4 GB

Free disk space: 20 GB or moreNetwork connection: LAN 100 Mbps

Recommended hardware*

• CPU: Quad Core 2 GHz or faster processor

• RAM: 8 GB

Free disk space: 100 GB

Network connection: LAN 1 Gbps

Server operating system

Cluster and enterprise environments

Please contact OptimiDoc Technical Support at https://support.optimidoc.com or at support@optimidoc.com

Security

Authorization and access level

Access Levels and Accounts

In order to deliver the services, OptimiDoc requires the following types of accounts

Service accounts

Services accounts are exclusively to be used by the software components to run the services within the server's environments across all architecture (central and regional components). It is recommended that the services account is common to all architecture.

Services accounts should have Local Administration rights to the servers where the services are running.

Services account password policy can be aligned with the corporate policies.

Support accounts

Support account will be used by OptimiDoc personnel to support on Install, configure, deploy and support the OptimiDoc Services central and regionally.

OptimiDoc can work either with generic accounts to the service or dedicated personnel accounts, in which case, OptimiDoc will provide Customer with details for each user that an account needs to be created for.

^{*}Should manage up to 200 devices for authentication, print management, reporting and document capture.



OptimiDoc recommends that 2 groups of accounts are created. A group for users with temporary tasks (Install, configure, deploy) and a second group for users with longer lasting tasks (ongoing support of the solution).



Tip

Database requirements are based on number of operations and records in it. DB size is approximately **100 MB per 100 000 records** in it.

1.1.1 Port Specification

OptimiDoc Server communication

The OptimiDoc Server provides a communication through server protocols based on specified service. A list of protocols and ports is described below.

Customer security boundaries

The OptimiDoc Server doesn't provide any user data outside of the customer ICT environment, only communication with utilized cloud services is required as a part of solution design and basic prerequisites.

The exception to above, happens when scanning to Cloud Storages is used. e.g. user scans a document in customer ICT environment and selects Cloud storage on the internet. The OptimiDoc Server receives scan data from an MFP device and delivers it to selected storage.

Communication paths & encryption

The OptimiDoc Server provides and receives data from the following components:

- Print server
- MFP device
- Mobile application for iOS and Android
- Web browser
- OptimiDoc Print Node
- OptimiDoc Client

Components can be excluded in specific customer implementations.

Communication channels and protocols

Print server > OptimiDoc Server

Purpose	Data	Protocol	Port	Encryption
Delivery of print job - Print data (PCL/PS/XPS/PDF)	LPR	515	No	
	- Login	IPP	14265	No
		IPPS	14266	TLS

MFP device > OptimiDoc Server

Purpose	Data	Protocol	Port	Encryption
Authentication & authorization of user	- Login and password or PIN or Card - Email - Full name - Access rights	НТТР	14265	No
		HTTPS	14266	TLS
	SOAP (Konica Minolta and Develop)	14267	TLS	

Embedded terminal communication	Print job data (name, preview) Scan workflows including metadata Storages folders structure including files	НТТР	14265	No
- Billing codes	- Billing codes	HTTPS	14266	TLS
Delivery of scanned document	ned - Scan document data - Scan document description file	HTTP	14265	No
	with user login and metadata	HTTPS	14266	TLS
	WebDAV (Konica Minolta and Develop)	14269	TLS	
		FTP (Epson)	21	FTP server defined

OptimiDoc Server > MFP device

Purpose	Data	Protocol	Port	Encryption
Device authentication in case of external authentication method - Login - Email - Full name - Access right		НТТР	80	No
		HTTPS	443	Device defined
Device installation and configuration	- OptimiDoc Server parameters	HTTP	80	No
		HTTPS	443	Device defined
Device status check	- Device detailed information including serial number, trays,	SNMP	161,162 (UDP)	No
Print documents delivery	- Print data (PCL/PS/XPS/PDF)	LPR	515	No
	- User login	IPP	80, 631	No
		IPPS	443	Device defined
		JetDirect	9100	No
Device configuration		HTTPS	443 (Xerox) 50003 (KM) 7627 (HP)	Device defined

OptimiDoc Server > LDAP

Purpose	Data	Protocol	Port	Encryption
Lightweight Directory Access	- Login - Email	LDAP	389,3268	No

Protocol synchronization	- Full name - Department - Card - PIN	LDAPS	636, 3269	LDAP defined

OptimiDoc Server > Other services

Purpose	Data	Protocol	Port	Encryption
Outgoing emails	- Notification and error alerts	SMTP	25	SMTP server
	- Scans and defined metadata			defined
Incoming email	- Documents for print and scan	IMAP	143,993	Mailserver
	through OptimiDoc			defined
		POP3	110,995	Mailserver
				defined
Delivery and download from	- Scan document	HTTPS	443	Cloud
Cloud storages	- Access/Refresh token			storages
-	- Metadata			defined
Popup request to Client	- URL address to OptimiDoc	binary	14262	
	- Server address			
	- Proprietary commands			
Network Card Reader	- User card number		14263	No
TCPConv 2				
Google Chrome Extension	- Print data	HTTP,	14265, 14266	
		HTTPS		

Print server > OptimiDoc Print Node

Purpose	Data	Protocol	Port	Encryption
Delivery of print job	- Print data (PCL/PS/XPS/PDF)	LPR	515	No
	- Login	IPP	14265	No
		IPPS	14266	TLS

OptimiDoc Print Node > OptimiDoc Server

Purpose	Data	Protocol	Port	Encryption
Print job registration	LoginJob nameJob languagePrint job accounting data	HTTPS	14266	TLS
Heartbeat	- Status of OptimiDoc Print Node	HTTPS	14266	TLS

OptimiDoc Server > OptimiDoc Print Node

Purpose	Data	Protocol	Port	Encryption
Print job release request	- Login - Job ID - Device IP - Delivery type - Finishing options	HTTPS	14260	TLS
Job maintenance	- Job ID	HTTPS	14260	TLS
Job preview	- Job preview	HTTPS	14260	TLS

OptimiDoc Print Node > MFP device

Purpose	Data	Protocol	Port	Encryption
Print documents delivery	- Print data (PCL/PS/XPS/PDF) - User login	LPR	515	No
		IPP	80, 631	No
		IPPS	443	Device defined
		JetDirect	9100	No



- The exact set of ports and protocols can be different based on used MFP devices and architecture.
- Complete communication between the OptimiDoc Server internal components is secured through TLS.

1.2 Specification

Security

User authentication

Web interface: Login&Password

Multifunctional device: please check device comparison part

Access rights

Web interface: Administrator, Local administrator, Manager, Department manager, User

Multifunctional device: Copy, Print, Scan, Color copy/print, Scan workflows, Print

connectors

*Supproted access right could be different based on device model and manufacturer

Print

Incoming print queues to OptimiDoc

Supported standards: IPP(s), LPR/LPD

Other channels: Web submit

OptimiDoc print queue types

Direct queue – print jobs are printed directly on specified device

Secured queue – print jobs are hold on server until user authenticates and requests the iobs

Supporter job delivery to device

Supported standards: IPP/IPPs/ IPP (HTTP 1.0), Xerox PullPrintAPI, JetDirect, LPR

Print jobs maintenance

Automatic unprinted jobs removal in predefined period (days)

Automatic printed jobs removal in predefined period (days)

Print terminal

Browse of unprinted and printed jobs

Print of selected/all print jobs

Delete of selected jobs



Search between files and folders in the current directory**

Job detail: Full preview, First page preview, Number of pages, Job name, Owner, Date

Finishing options: Force BW, Force simplex/duplex, Number of copies, Stapling, Punching

- *Supproted print termianl feautres could be different based on device model and manufacturer
- ** Available only on HP Enterprise and Xerox

Print terminal

Archives: Mailbox, Google Drive*, Folder (SMB)*, Dropbox*, OneDrive, Shared Queue, WebDay, SharePoint Online, Box

Suppotred file types: Microsoft Word, Microsoft Excel, Microsoft PowerPoint, HTML, PDF, TIF, JPG, PNG, TXT, RTF

Access to connectors based on groups

MFP need to support PDF printing.

*Supproted print connectors could be different based on device model and manufacturer

Print rules

Triggers: Authentication on device, Print job delivery to printer, Job execution on device

Conditions: Username, User, Login, Department, Group, Device, Job name, Current monthly consumption, Jon type, Number of pages

Actions: Force duplex, Force BW, Reject operation, Save print preview, Email notification to user, Email notification to customer email, Print all jobs, Job consumption estimate, Redirect print job to device

*Supproted print rules could be different based on device model and manufacturer

Scan

Scan processes

Max. amount of scan processes: unlimited

Max. amount of scan parameters per scan process: 6

Access rights

Access to scan processes based on groups

Input channels

MFP, HotFodler, Email, Mobile, Web submit

MFP specific features



Scan settings (fix/optional): Resolution, Duplex, Paper format, Job assembly*, Color

Scan parameters types: String, Number, Boolean, Date, Internal list, External list CSV/JSON/XML, User list (email, login, name), SharePoint list Scan parameters can have a default value and can be optional or required

*Supproted scan features could be different based on device model and manufacturer

HotFolder specific features

Local folder supproted

Input formats: PDF, TIF

Input parameters for subfolders name: Maximally 5

Parameters types: User

Websubmit specific features

Input formats: PDF, TIF

Email specific features

Input formats: PDF, TIF

Supported protocols: IMAP, POP3

SSL support

Image enhancement

Auto-detection of page orientation, Splitting facing pages and dual pages, Automated image de-skewing, Image despeckling, Texture filtering, Blank page removal

Barcode recognition

Supported barcodes

1D codes: Codabar, Code 128, Code 39, Code 93, EAN 8, EAN 13, IATA 2 of 5, Industrial 2 of 5, Interleaved 2 of 5, Matrix 2 of 5, Patch, PostNet, UCC-128, UPC-A, UPC-E

1D barcodes with checksum: Code 39, Interleaved 2 of 5, Codabar

1D barcodes with supplemental: EAN 8, EAN 13, UPC-E

2D barcodes: PDF417, Aztec, DataMatrix, QR Code

Regular expression supproted

Operation up to barcodes: Barcodes substring extraction, Barcodes separation by character, Barcodes conversion by conversion table



Bulk scan separtion

Separation by: Blank page*, Barcode, Predefined number of pages, Zone * not supported with Zonal OCR

Document export

compact PDF/A (*.pdf), searchable PDF/A (*.pdf), PDF (*.pdf), Microsoft Word (*.docx and *.doc), Microsoft Excel (*.xlsx and *.xls), Microsoft PowerPoint (*.pptx), Rich Text Format (*.rtf), Text (*.txt), JPEG image (*.jpg)*, Multipage TIFF (*.tif)

Document export

Zones types

Text zone: Support of regular expressions, Definition of zone page

Barcode zone: Support of regular expressions, Definition of zone page

Supported destinations

Every scan workflow can have assigned multiple destinations.

Folder/SMB/DFS, FTP, Email, SharePoint, Google Drive, Script, OptimiDoc, DropBox, One Drive, One Drive Business, SharePoint Online, Box, WebDav

Scan delivery reporting

Trigers: Always, Only on errors

Type: Overal, Per document

Format: JSON, XML, Custom

Reporting

Device native reporting

Supported operations: Print, Scan, Copy

Copy/print information: Number of pages, Format, Number of sheets, Price

Scan information: Number of pages, Price

*Supproted accouting features could be different based on device model and manufacturer

Network device - Accouting based on job analyzer

Supported operations: Print (PCL/PS languages)

Print information: Number of pages*, Format, Price

*In case of minimal color coverage can be the page detected as a black&white.

Accouting based on Print Monitor



Supported operations: Print

Print information: Number of pages*, Format, Price *Print Monitor takes information from Windows spooles.

Web reports

Job list/Activity log

Provided information: Name, User, Department, Device, Time, Number of pages,

Number of scans, Number of sheets, Price, State

Supported filters: Date from/to, User, Department, Device, Job name, Status

Standard reports:

Reports by: User, Department, Device, Location, Days

Report content: Number of pages, Number of scans, Number of sheets, Price

Supported filters: Date from/to, User, Department, Device, Location

Excel reports

Reports by: User, Department, Device, Location, Days

Report content: Number of operations, Number of pages, Number of scans, Number of sheets and paper format, Workload in hours and days, Utilization of duplex or color print, Price

Supported filters: Date from/to, User, Department, Device, Location

Automatic reporting

Automatic report generation to multiple email address

Definition of email: Receivers emails, Email subject, Email body, Localization

Time period: Last month

Supported formats: Excel

Supported filters: User, Department, Device, Location

Export features

Supported formats: XML, CSV, HTML

Supported filters: Date from/to

User management



User database and synchronization

Internal user database

Synchronization with multiple Active Directory, OpenLDAP *: Synchronization of user login, name, email, department**, PIN and card.

- * Server needs to be added to domain
- ** Department is synchronized from organization unit or selected user account field

Synchronization with CSV file

Synchronization with Lotus Domino

Automatic PIN generation

Automatic PIN generation with distribution to user email: PIN length definition, Filter for generation of PIN just to users without PINs or without Card, Email content definition

Mass operation

Cards import from CSV

Pin import from CSV

GDPR

Keept information list for specific user

User anonymization

General features

UI rebranding

Webinterface: Logo upload

Multifunctional device: Colors, Logo upload

*Supproted rebranding features could be different based on device model and

manufacturer

1.3 Changelog

V 13 (release date 01/09/2021)

- [FEATURE] PDF encryption
- [FEATURE] PDF digital signature
- [FEATURE] PDF metadata
- [FEATURE] PDF watermark
- [FEATURE] PDF redaction text, regex, zone
- [FEATURE] scan password parameter

1.3.1 Version 12

V 12.03 (release date 23/07/2021)

- [FEATURE] RFIDeas card reader type
- [BUGFIX] Epson cannot process new CheckForUpdate data
- [BUGFIX] OCR engine performance enhancements

V 12.02 (release date 12/07/2021)

- [IMPROVEMENT] VersaLink automatic installation
- [BUGFIX] Epson scan duplex page opacity
- [BUGFIX] Wrong KM accounting when LPR/JetDirect delivery is used
- [BUGFIX] Add instalation progress/check/status when device is created
- [BUGFIX] Missing localization in User edit
- [BUGFIX] Missing localization in Standard Report
- [BUGFIX] HP Ent Single Sign-on support
- [BUGFIX] HP Pro: App cannot be launched with OD12
- [BUGFIX] Scan report OptimiDoc OCR does not return number of pages
- [BUGFIX] Configuration number of parallel tasks by default is 0
- [BUGFIX] Epson error when starting scan
- [BUGFIX] Epson installer with SSL fails
- [BUGFIX] Epson Swipe with unassigned card whilst another user logged in assigns card to the current user
- [BUGFIX] Epson Separate Scan error
- [BUGFIX] Epson IPP upgrade required during getting info about device
- [BUGFIX] Scan parameter parameter still editable if uneditable selected
- [BUGFIX] HP Ent manually selected localization does not take effect
- [BUGFIX] OCR zone reg exp does not return group match in () but whole occurrence

V 12.01 (release date 01/06/2021)

- [FEATURE] Add support for InePro card readers
- [BUGFIX] Scan separation by barcode does not work
- [BUGFIX] License invalidated (TimeExpired) problem
- [BUGFIX] HP Ent: Sign in button has to be pressed on terminal prior to card swipe
- [BUGFIX] Scan orientation detection is not turn on in OptimiDoc OCR
- [BUGFIX] Scan HotFolder unable to change path
- [BUGFIX] Print queues settings not visible in Configuration

V 12 (release date 13/05/2021)

- [FEATURE] new licensing model
- [FEATURE] new OCR engine
- [IMPROVEMENT] Modern terminal search possibility in scan "Folder"
- [BUGFIX] Standard report table sorting
- [BUGFIX] Error when scan destination ends with "\" and paramater follows

1.3.1 Version 11

V 11.04

- [BUGFIX] Canon Scan from MFP produces upload error
- [BUGFIX] Web terminal application authentication (login&password) possible to log in without password
- [BUGFIX] Canon terminal not reflecting Print All settings from server, last selection is kept

V 11.02 and V 11.03

- [FEATURE] Support of OptimiDoc Chrome Extension
- [BUGFIX] Lexmark login&password authentication allows login with empty password field
- [BUGFIX] Job parser PCL XL Class 3 support
- [BUGFIX] Jobs from spooler folder are not being deleted
- [BUGFIX] Epson terminal shows data for previously signed in user
- [BUGFIX] Ricoh terminal not reflecting default input scan workflow setting (such as paper size, duplex, etc.)
- [BUGFIX] Canon if logged in with pin and another user logs in with card it only logs out previous user

V 11.01

- [BUGFIX] HP scan error message when no session open on server device without authentication
- [BUGFIX] Possible NULL value when removing old job
- [BUGFIX] Modern terminal look missing information "Scan has been finished succe..."

V 11

- [FEATURE] SharePoint Online site selection
- [FEATURE] Ricoh terminal integration
- [FEATURE] Canon terminal integration
- [IMPROVEMENT] Standard report retrieve data only after clicking the Apply filter button
- [BUGFIX] OCR zone background missing TIFF file type
- [BUGFIX] KM Print All does not work
- [BUGFIX] HP terminal layout problem on small screen
- [BUGFIX] Standard reports Excel export issues
- [BUGFIX] Print job removal jobs deleted when specific combination set up
- [BUGFIX] Hotfolder picks up also other than only newly created files
- [BUGFIX] Add login/email to display on terminal to Userlist parameter
- [BUGFIX] Allow to find non diacritics results when searching through User List names
- [BUGFIX] Scan parameter list "VAL" string breaks the values

1.3.2 Version 10

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- [BUGFIX] Internal DB server name does not show up on dashboard
- [BUGFIX] Network accounting not working when IPP delivery method selected
- [IMPROVEMENT] Modern terminal look search possibility in print
- [IMPROVEMENT] Possibility to hide OptimiDoc print queues (Waiting, Printed) on the terminal

- [BUGFIX] Error when accessing option Diagnostic Active Users
- [BUGFIX] Ability to assign default billing code without access rights by admin
- [BUGFIX] Scan workflow OCR settings kept after document type changed to non-OCR
- [BUGFIX] IE doesn't display content of data tables
- [BUGFIX] HP Deny usage of color
- [BUGFIX] Mobile app: HP Pro and Epson unlock feature
- [BUGFIX] HP terminal responsive buttons with long labels
- [BUGFIX] HP Pro: signout after 2nd card swipe (device freezing)
- [BUGFIX] HP: change of finishing option is not reflected
- [BUGFIX] HP Pro: handling of group access rights
- [BUGFIX] IPP print problem on HP Pro devices
- [BUGFIX] Xerox WorkCentre modern terminal scan parameter date picker won't open
- [BUGFIX] Xerox job preview button visual bug
- [BUGFIX] Xerox logout problem when using proxy
- [BUGFIX] Data table sorting applied on current page only
- [BUGFIX] Automatic LDAP synchronization minutes button
- [BUGFIX] Epson: ability to add admin password
- [BUGFIX] Epson: EOP test connection does not work
- [BUGFIX] Epson: deny copy, print, scan, color functionality
- [BUGFIX] IPP delivery wait for ready state of printer before sending job
- [BUGFIX] Filter Job list by owner does not work once the user was cached in browser
- [BUGFIX] Installer SQL Test button correction
- [BUGFIX] Rules sync task cyclic reference
- [BUGFIX] Rules sync task error handling
- [BUGFIX] Finishing options display all possible options instead of only available
- [BUGFIX] Event log show message full HD display
- [BUGFIX] Login form uses GET request method
- [IMPROVEMENT] OD service: improve error message when Web is unavailable
- [IMPROVEMENT] GSuite integration user import
- [IMPROVEMENT] Extend the documentation with whitepaper
- [IMPROVEMENT] Installer: configure application preload in IIS
- [IMPROVEMENT] Web interface speed optimization
- [IMPROVEMENT] Current SQL driver in installer does not support TLS 1.2
- [IMPROVEMENT] Ability to use hostname for SSL instead of IP
- [IMPROVEMENT] HP: device installer modification to use strict SSL
- [IMPROVEMENT] Install DLLs to GAC
- [IMPROVEMENT] Xerox: DNS record in XSA

- [BUGFIX] Deleting Email OCR flow won't delete (input) destination belonging to it
- [BUGFIX] Long device or location name adds crlf after icon
- [BUGFIX] Scan destination -> Email contains duplicate items
- [BUGFIX] Language Icon doesn't show up correctly
- [BUGFIX] Dashboard optimization
- [BUGFIX] Job List date To is limited by time when page is loaded
- [BUGFIX] IP address and Server name in System info widget
- [IMPROVEMENT] Old jobs removal allow only one instance of process and add paging
- [IMPROVEMENT] Correction of accounting data query in scheduler instead of startup procedure
- [IMPROVEMENT] Welcome message after web interface login
- [IMPROVEMENT] Job receiving optimization in spooler

- [BUGFIX] Unescaped values in scan XML metadata
- [BUGFIX] Unable to delete pricelist when was assigned to device without accounting
- [BUGFIX] Scan workflows Refresh after import
- [BUGFIX] Epson: scan delivery doesn't work when configuration of FTP server is without "ftp://" prefix
- [BUGFIX] Devices -> "Install same device functionality" misleading data
- [BUGFIX] Rules: check uniqueness of rule name
- [BUGFIX] Sending automatic report in the same day as start of period
- [BUGFIX] User import Status is always "finished"
- [BUGFIX] Billing code not used in accounting for direct queue print
- [BUGFIX] Deleted departments are active in group
- [BUGFIX] In OCR zone settings dropdown type visible different value than selected
- [BUGFIX] OptimiDoc Client popup doesn't appear in front of other applications
- [BUGFIX] Rule email notification when "return key" typed in message body can't edit rule again
- [BUGFIX] Epson broken screen texts (layout)
- [BUGFIX] Rules conditions for group Everyone not applied
- [BUGFIX] Rules when selected "less than" in numeric condition upon edit "greater than" is selected
- [BUGFIX] Rule save job preview system parameters not applied while naming folder path
- [BUGFIX] Rule save job preview and reject in one rule don't work
- [BUGFIX] List parameters field value/title description missing
- [BUGFIX] File might be corrupted (Report export table)
- [BUGFIX] Job list Dropdown list in search stucks
- [BUGFIX] Office365 IMAP server doesn't delete e-mails
- [BUGFIX] "Remove AD" button doesn't delete AD settings
- [BUGFIX] User Import wrong localization ID attribute, Default project attribute
- [BUGFIX] Scan workflow import creates duplicate destinations
- [BUGFIX] Scan workflow import can create duplicate workflows
- [BUGFIX] Scan workflow HotFolder wrong redirection when not filled Folder Path
- [BUGFIX] HotFolder modal with parameters has wrong title
- [BUGFIX] Scan workflow import creates duplicate scan parameters



- [BUGFIX] Scan workflow import keeps document loaded
- [BUGFIX] Automatic reports filter items cannot be cleared
- [BUGFIX] New AltaLink firmware (SPAR Release 103.xxx.000.06000) requires argument Provides during installation
- [BUGFIX] Automatic reports are not generated
- [BUGFIX] AD import 2nd AD synchronization issue
- [BUGFIX] AD import 2nd AD advanced settings not applied
- [BUGFIX] Scan destination FTP unable to connect to different port
- [BUGFIX] Email scan destination won't send output to more recipients
- [IMPROVEMENT] Subscription business model
- [IMPROVEMENT] HP ability to configure timeouts for connections
- [IMPROVEMENT] Xerox colour forcing for xpif header print job

- [BUGFIX] Deny usage of color in copying Xerox
- [BUGFIX] Wrong error messages during adding/editing scan parameters
- [BUGFIX] Problem with default billing codes accounting on copies
- [BUGFIX] Epson Calendar parameter wrong localization
- [BUGFIX] IE doesn't display content of data tables
- [BUGFIX] Invalid cluster IP address causes web doesn't start
- [BUGFIX] AD import editor problems
- [BUGFIX] Reports doesn't display circle graphs correctly
- [BUGFIX] User import advanced options doesn't send configuration
- [BUGFIX] Unable to connect to TLS 1.2 only POP3/IMAP servers
- [BUGFIX] Billing code not used in accounting for direct queue print
- [BUGFIX] Slow CSV parameter loading in modern terminal look
- [BUGFIX] HP: disable scanning button until device has finished previous scan
- [BUGFIX] Email OCR: Enabled button (disable state) does not work
- [BUGFIX] Insufficient Rights on modern terminal causes error
- [BUGFIX] Epson not working forced localization in device settings
- [BUGFIX] Epson Button Scan in Scanning Workflow shifted label
- [IMPROVEMENT] Add external ID to user info
- [IMPROVEMENT] Add loading of default project from AD
- [IMPROVEMENT] add user external ID to report data
- [IMPROVEMENT] add external ID to excel report
- [IMPROVEMENT] add external ID to standard report
- [IMPROVEMENT] Upgrade Aspose Libraries to version 20.01

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- [BUGFIX] Epson Access OptimiDoc Web interface through terminal
- [BUGFIX] HP fw 4.9.x: concurrency exception during login process

- [BUGFIX] Count of password's chars
- [BUGFIX] Unable to delete pricelist when was assigned to removed device
- [BUGFIX] Terminal available actions when no jobs are displayed
- [BUGFIX] RBE: print all action doesn't work on Lexmark devices
- [BUGFIX] Lexmark: missing space between rows in scan workflows list



- [BUGFIX] Unable to install Epson device
- [BUGFIX] HP: web authentication with proxy
- [BUGFIX] HP: separate scan opens OptimiDoc interface instead of native
- [BUGFIX] Xerox scan delivery ignores SSL setting
- [IMPROVEMENT] Lexmark logout by card
- [IMPROVEMENT] Lexmark add Croatian localization
- [IMPROVEMENT] Lexmark add configurable landing screen
- [IMPROVEMENT] HP: ability to force version of scan API

- [BUGFIX] Epson: Scan using Job Assembly & Scan parameters
- [BUGFIX] Terminal: If there is no ScanWorkflow, it will show up a message.
- [BUGFIX] OD web mobile layout: Redirection link to dashboard
- [BUGFIX] Web service will not start, if the server is not connected into network
- [BUGFIX] Device Tags: Device counter (after deleting device)
- [BUGFIX] Scan Workflows Input options: Scaling button size in Web UI in (Window mode)
- [BUGFIX] Diagnostic: Search elements in Log center stays same after switching to another log (event, web, service)
- [BUGFIX] Mass Operations: Data Import card assignment to active users only
- [BUGFIX] Web UI: Flag icons
- [BUGFIX] HP: Authentication issues (problem with cards and hanging sessions)
- [BUGFIX] EDGE: Delete user from specific group
- [BUGFIX] Mobile app: Problem with unlocking HP devices
- [BUGFIX] Scan workflow: Displays incorrect info during edit OCR zone settings (Apply on page)
- [BUGFIX] Active Directory: user import from more directories
- [BUGFIX] OD Client: Billing code pagination
- [BUGFIX] Unable to edit Hotfolder settings in case of parameter usage
- [BUGFIX] HP scan: Selection of the closest DPI doesn't work properly
- [BUGFIX] SMTP Configuration: Test connection
- [BUGFIX] Slow web responses when server is without internet access
- [BUGFIX] Group List Group settings: Enabling disabled workflows, connectors and billing codes
- [BUGFIX] KM/Develop terminal: Invalid checking of mandatory fields (PIN or Login & password authentication)
- [BUGFIX] HP: Scan settings using default values
- [BUGFIX] Modern terminal: Enter in ScanWorkflow description causes JavaScript is not working
- [IMPROVEMENT] Clear Event Log in DB (records older than one month)
- [IMPROVEMENT] Zonal OCR: added E13B font support
- [IMPROVEMENT] Group List: Added information about deleted user
- [IMPROVEMENT] Device/Dept/Group List: Fast browsing through all pages
- [IMPROVEMENT] Epson terminal: Automatic terminal layout
- [IMPROVEMENT] User settings: Default billing code whispering
- [IMPROVEMENT] Submit form by enter/button
- [IMPROVEMENT] Improved localizations
- [FEATURE] Add ability to select terminal version (Xerox & HP devices)
- [FEATURE] Allow selection of terminal layout (only for HP Enterprise and Xerox devices)



- [FEATURE] Notification: New item is not added (Group List)
- [FEATURE] Add WebDAV support as scan destination / print connector
- [FEATURE] Epson: Enable Modern layouts in device settings

Version 10 is a brand new version of OptimiDoc

1.4 Embedded terminals comparison

	Lic	cense t	уре		Device type								
Feature	Full	Print	Scan	Xerox	HP Enterprise	HP Pro	Konica Minolta / Develop	Lexmark	Epson	Ricoh	Canon	Network device	Print monitor
Device license support													
OptimiDoc Full MFP				Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
OptimiDoc Print MFP				Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
OptimiDoc Scan MFP				Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Embedded applications													
Interface				Web	Web	Native	Native	Java	Web	Android	Web	None	None
Localizable				Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Authentication													
Device authentication													
Card				Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
PIN				Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Login & password				Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Combinations of methods				Yes	Yes	No	Yes	No	No	No	No	No	No
Mobile application				Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No
Card assignment				Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
OptimiDoc application													
User List				Yes	Yes	No	No	No	No	No	Yes	No	No
PIN				Yes	Yes	No	No	No	No	Yes	Yes	No	No
Login & password				Yes	Yes	No	No	No	No	Yes	Yes	No	No
SingleSignOn				Yes	No	No	Yes	No	No	Yes	No	No	No



We simplify the world of documents

Access rights											
Print restriction			Yes	No	No						
Scan restriction			Yes	No	No						
Copy restriction			Yes	No	No						
Color print/copy restriction			Yes	No	No						
Printing											
Print All after authentication		Yes	No	No							
Secured print		Yes		No							
Pull print		Yes		No							
Finishing options		Yes		No							
Full job preview		Yes	Yes	No		No	Yes	Yes	Yes		No
Job management		Yes		No							
Print connectors											
Email print connector		Yes	No								
SharedQ		Yes	No								
Folder		Yes	Yes	No	No	No	Yes	Yes	Yes	No	No
Google Drive		Yes	Yes	No	No	No	Yes	Yes	Yes	No	No
OneDrive		Yes	Yes	No	No	No	Yes	Yes	Yes	No	No
DropBox		Yes	Yes	No	No	No	Yes	Yes	Yes	No	No
Scanning											
Scanning workflows		Yes	No	No							
Scan parameters		Yes	No	No							
Job assembly		Yes	No	No							
Scan settings definition		Yes	Yes	Yes		Yes	Yes	Yes	Yes	No	No
Folder browsing		Yes	Yes	No	No	No	Yes	Yes	Yes	No	No
Accountin g											
Native device		Yes	Yes	Yes	Yes	Yes	Yes			No	No
OptimiDoc parser		No	Yes	No							





Windows spooler	No	Yes								
Billing codes (Print/Copy/Scan)	Yes		No							
Device monitoring										
Device monitoring	Yes	No								
Notifications	Yes	No								

¹only through OptimiDoc Mobile Application or Elatec TCPconv

²only through OptimiDoc Mobile Application

³first page only

⁴limitation of scan settings definition available for OpenAPI

⁵preauthorization functionality required

⁶requires devices authentication

⁷jobs done outside of the OptimiDoc application (such as direct print, copy, native scan) are accounted under admin user

1.5 OptimiDoc vs ABBYY OCR engine functionality comparison

	OptimiDoc Scan Processing	ABBYY Fine Reader Engine
Limitation of processing		
	unlimited	PPM/number of CPUs
Supported input file types		
	JPG, TIF, PDF	JPG, TIF, PDF
Image enhancement		
Remove punch holes	Yes	No
Remove black borders	Yes	No
Autodetection of page orientation	Yes	Yes
Automated image de-skewing	Yes	Yes
Image despeckling	Yes	Yes
Splitting facing pages and dual pages	No	Yes
Texture filtering	No	Yes
Blankpage removal	Yes	Yes
Barcode recogniton		
Linear barcodes	Yes	Yes
2D barcodes	Yes	Yes
Separation		
Barcodes	Yes	Yes
Blankpages	Yes	Yes
Zones	No	Yes
Predefined number of pages	Yes	Yes
OC R		
Fast and Accuracy mode	Yes	Yes
Supported language	130	nearly 200
Multithreading support	Yes	Yes
Zonal Ocr		
Text zones	Yes	Yes
Barcode zones	Yes	Yes
Export file types		
Microsoft Word	Yes	Yes
Microsoft Excel	No	Yes
Microsoft PowerPoint	No	Yes
PDF	Yes	No
TIF	Yes	No
searchable PDF	Yes	Yes
searchable PDF with MRC compression	Yes	Yes
RTF	No	Yes
TXT	Yes	Yes



1.5.1 OptimiDoc OCR performance comparison

The comparison table of OCR processing between OptimiDoc scan processing and ABBYY Fine Reader. Tests were performed on Windows 10 Home, Intel(R) Core(TM) i7-7500U 2.70GHz, 8 GB RAM.

					1.					
		4 processes	S			1 process				
		TIF 300 dpi		PDF 300 d	pi	TIF 300 dpi				
		10p	1p	10p	1p	10p	1p 10			
		[s]	[s]	[s]	[s]	[s]	[s] [s]			
OptimiDoc Scan processing	g									
	Fast	2.2	3.2	1.1	2.2	2.5	5.0			
	Accuracy	10.9	9.8	4.9	9.5	13.6	28.0			
ABBYY Fine Reader										
	Fast	2.1	2.5	2.0	2.8	4.5	9.0			
	Accuracy	3.9	5.1	3.5	4.8	8.2	10.0			
Comparison										
	Fast	-4%	-21%	84%	29%	79%	80%			
	Accuracy	-64%	-47%	-29%	-49%	-40%	-64%			

1.5.2 ABBYY OCR performance

OCR Performance guide

Excellent performance of the OCR component is one of the key factors for high customer satisfaction. This chapter provides information on general OCR performance factors and the possibilities to optimize them.

When measuring OCR performance, there are two major parameters to consider:

- RECOGNITION ACCURACY
- PROCESSING SPEED

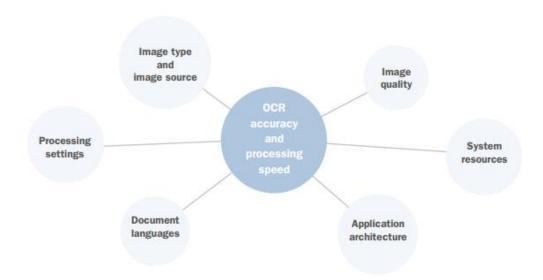


Image Type and Image Quality

Images can come from different sources. Digitally created PDFs, screenshots of computer and tablet devices, image files created by scanners, fax servers, digital cameras or smartphones – various image sources will lead to different image types with different level of image quality. For example, using the wrong scanner settings can cause "noise" on the image, like random black dots or speckles, blurred and uneven letters, or skewed lines and shifted table borders. In terms of OCR, this is a 'low-quality image'. Processing low-quality images requires high computing power, increases the overall processing time and deteriorates the recognition results.

Image quality = Key factor for OCR performance

On the other hand, processing 'high-quality images' without distortions reduces the processing time. Additionally, reading high-quality images leads to higher accuracy results. Therefore, it is recommended to use high-quality images for the OCR process.

Increase OCR speed and accuracy by enhancing the image quality.

How to Get High-Quality Images

TIPS FOR DOCUMENT SCANNING

- Font Size
 - Documents printed in very small fonts should be scanned at higher resolutions.
 Use the following resolution for scanning:
 - 300 dpi for typical texts (printed in fonts of size 10 pt or larger)
 - 400-600 dpi for texts (fonts size 9 pt or smaller)
- Print Quality
 - Poor quality document, such as old newspapers or books should be scanned in the grayscale mode. This mode retains more information about the letters in the scanned text.

TIPS FOR TAKING PHOTOS

- Correct Lighting
 - Make sure that lighting is evenly distributed across the page and that there are no dark areas or shadows.
 - If possible, use a tripod. Position the lens parallel to the plane of the document and point it toward the center of the text.
 - o Turn off the flash to avoid glare and sharp shadows on the page.
 - If the camera has "White Balance" option, use a white sheet of paper to set white balance. Otherwise, select the white balance mode, which best suits the current lighting conditions.
- If There is Not Enough Light ...
 - Select a greater aperture value
 - Select a greater ISO value for sensitivity
 - o Use manual focusing if the camera cannot lock the focus automatically

Image Quality Enhancement with OptimiDoc Server

If it is not possible to influence the image quality in advance, it is recommended to enhance it prior to the recognition step. In OptimiDoc Server, various powerful image preprocessing functions are available:

ADVANCED IMAGE PROCESSING FUNCTIONS

- ABBYY Camera OCR technology
- Auto-splitting of double-pages
- Removal of stamps and written notes
- Automated image de-skewing
- Autodetection of page orientation and rotation
- Image despeckling

Predefined Recognition Modes

Another possibility to influence the OCR performance is to use recognition modes designed for particular scenarios. OptimiDoc Server provides following predefined recognition modes:

NORMAL

Using this mode you will achieve the highest recognition accuracy.

This mode is highly recommended when recognizing content is going to be reused in other applications or tasks where high accuracy is critically important.

FAST

Usage of this mode increases processing speed up to 200-250%.

This mode is recommended when processing speed is of the primary importance, such as in high-volume document processing for archiving, content and document management systems.

Document Languages

OptimiDoc Server is capable of recognizing both mono- and multi-lingual (e.g. written in several languages) documents. It is very important to specify the correct recognition language, since an incorrectly specified language can significantly slow down the document processing and decrease the recognition quality. If the recognition language cannot be specified in advance, it is possible to use automatic language detection.

However, a high number of preselected recognition languages will reduce the processing speed. Therefore, it is not recommended to specify more than five recognition languages.

OptimiDoc Server OCR - Speed Testing Results

The table presents the results of internal performance testing. Please be aware that testing results always depend on many factors, such as image quality, used recognition languages and other factors.

ONE-PAGE PAGES/MINUTE

165

ONE MULTI-PAGE PAGES/MINUTE

10

Technical Test Information

Intel® Core™ i5-4440 (3.10 GHz, 4 physical cores), 8 GB RAM, 4 processes running simultaneously.

The performance was tested on 300 documents in English, using the

'DocumentArchiving_Speed' predefined profile. In the scenarios "One-page documents" and "One multi-page document" the documents were exported as PDF format. * The text was extracted from pre-defined areas on one-page documents. No export to any file format was

performed

System Resources

During the OCR process, a range of different algorithms are applied. They depend on image quality, document languages, layout complexity and number of pages in the document. Accordingly, such algorithms might require higher memory resources. It is recommended to set up the system in accordance with the outlined memory requirements to optimize the processing speed by allocating adequate system memory.

MEMORY REQUIREMENTS

Processing multi-page documents	minimum 1 GB RAM recommended 1,5 GB RAM
Parallel processing	350 MB RAM x number of CPU cores + additional 450 MB RAM
Parallel processing of documents in Arabic, Chinese, Japanese or Korean	850 MB x number of CPU cores + 750MB RAM

2 Administrator Quick Start Guide

This chapter provides the instructions to install and start using OptimiDoc. Before you start, the installation wizard checks the hardware and software requirements listed in the System requirements chapter.

Basic Introduction

OptimiDoc is a **server based application** which manages access to devices, **prints** and **scans** in a customer network and is capable of realizing **cost** and **usage reports**.

Device access management

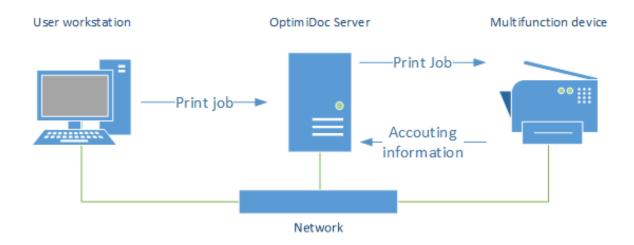
OptimiDoc provides the functionality for limitation of access to the multifunction devices before unauthorized usage. OptimiDoc secures complete device functionality or particular features by PIN, user name and password or card authentication. The device checks the user access rights during user authentication. Based on the information provided the user is either authenticated or access is denied.

Printing via OptimiDoc

OptimiDoc works as a print server which accepts print jobs from workstations and distributes them to specific MFPs or printers. Every workstation needs a shared printer with print queue created or added which points directly to the OptimiDoc server. When a user decides to print, a print job is sent to the OptimiDoc server instead of printing directly on a print device. Based on queue type the job is accepted and held on the server until the user requests it on a selected device (PullPrint queue), or is accepted and immediately sent to a printer without any additional steps (Direct queue).

Multifunction devices provide accounting data for reporting based on the print result. For other devices OptimiDoc gets accounting data from print job analysis before sending it to the device.

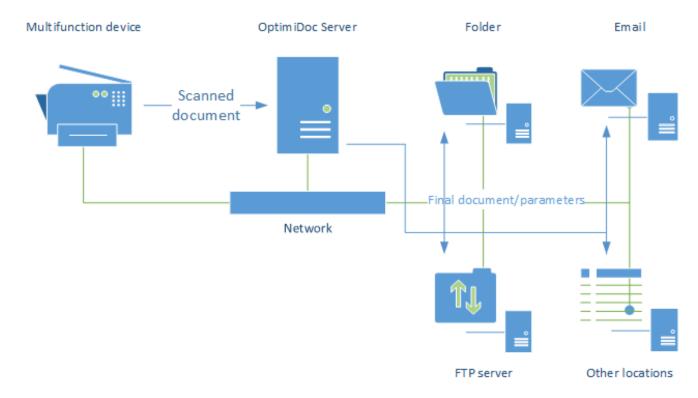
The print jobs are assigned to a user according to their workstation account. If the user account does not exist in the OptimiDoc server then the job is rejected.



Scanning via OptimiDoc

OptimiDoc offers advanced scanning of documents. Multiple scanning workflows can be created, and each scanning workflow may have different scan settings, parameters (metadata describing the document ex. invoice number), processing e.g. **OCR**, **Barcode** recognition or a destination where a document will be saved.

The scanning workflow can be selected by a user directly on a device panel together with selecting other options. After the selection the document is scanned and transferred to the OptimiDoc server for further processing. Scanned documents are transferred via FTP or HTTP/HTTPS.



Installation and configuration of the OptimiDoc server

Proceed with the following steps to start using OptimiDoc. Perform the procedure depending on your environment.

1. OptimiDoc Server installation

Install the OptimiDoc server - including the operating system configuration - and the database engine. Before the installation, be sure to log on with Windows Administrator rights.

2. License activation link

The OptimiDoc license activation is on the server.

3. Add the users

Before you start using OptimiDoc you need to add users manually or import them from a CSV list file or Active Directory.

4. Add the device

The next essential step is device installation and configuration.

5. Create the OptimiDoc printer on workstations

To start printing via OptimiDoc it is required to set up a printer on a workstation which sends documents to the server instead of the printer.

6. Create basic scanning workflow

Create a basic scanning workflow for conversion of documents to supported formats such as Microsoft Word and delivery to email or other supported destinations.

7. Test your installation

2.1 Step 1. OptimiDoc Server installation

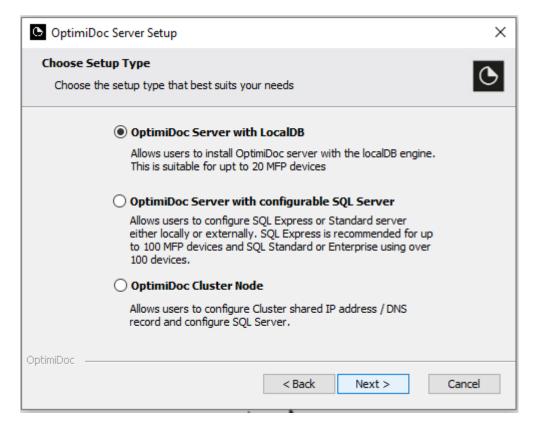
To begin installation run the **installation package file** downloaded from our partner portal **as Administrator**.

1. Start installation by clicking on the **Next** button.

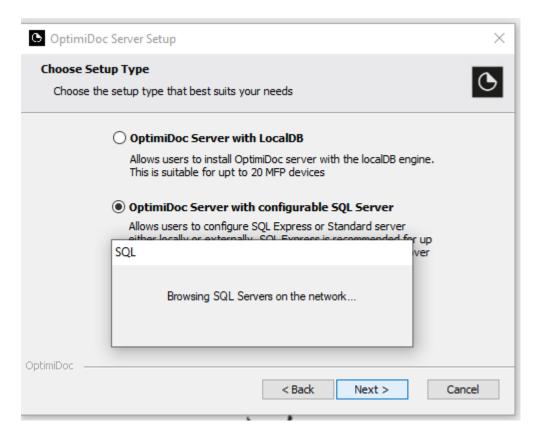


2. Select the setup type, whether you would like to install OptimiDoc with localDB or external SQL Server connection. All necessary information is written within the window.



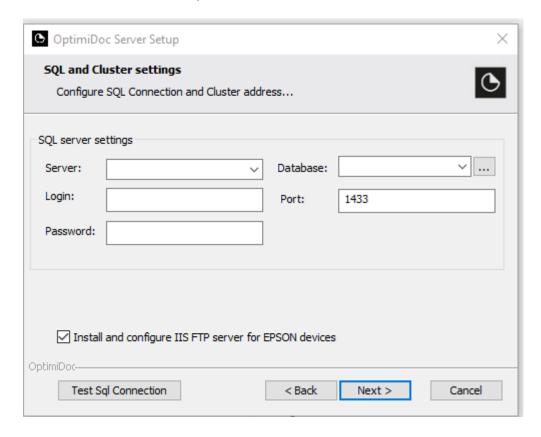


- 2a. When you select LocalDB installation you will directly continue with step 3.
- 2b. When you select option OptimiDoc Server with configurable SQL Server first we will try to detect any SQL Servers available, then installer will proceed to the next screen.

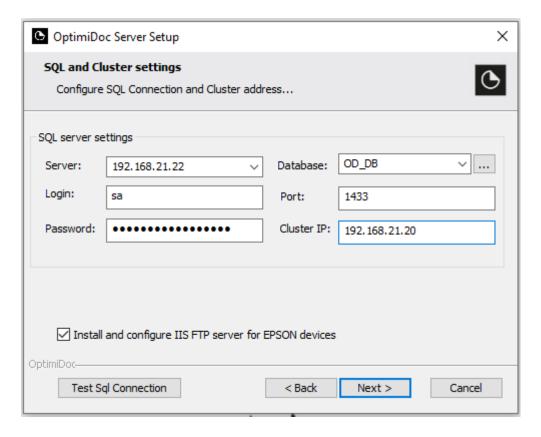


In this screen, enter following information:

- Server- server name, where instance name is optional (ex. SERVER\OptimiDoc)
- Database name of dedicated database, we will try to detect all existing databases on the SQL Server. If you enter non-existing name, we will create such database. If you enter a new name and the user has correct rights, we will create a new database with such name.
- o Port SQL server port
- o Login name of user with access to SQL server and database
- Password user password

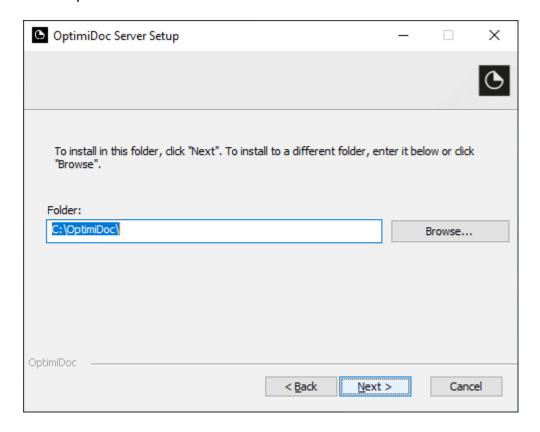


2c. When you select OptimiDoc Cluster Node, you will have a possibility enter SQL Server information as in the step 2b. and on top of this you will enter Cluster IP address.



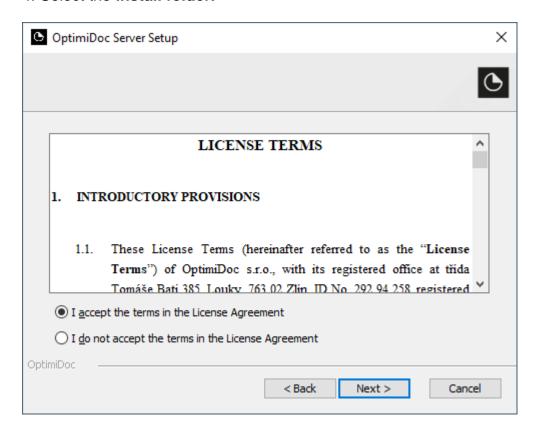
Once finished with these steps, click on the Next button and continue with step 3.

3. Accept License Terms

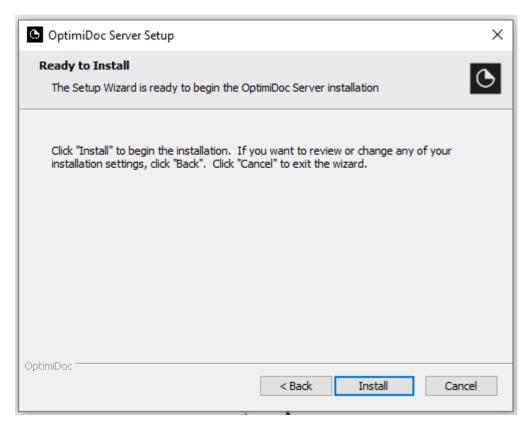




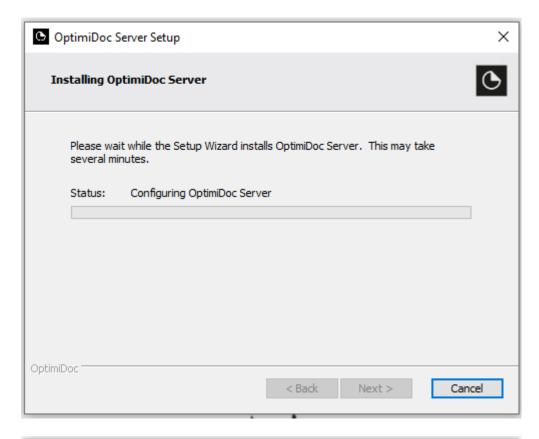
4. Select the install folder.



5. To begin the installation process click on the **Install** button.



6. Wait for the installation process to finish and then click on the **Finish** button.





7. To open the OptimiDoc web interface click on **OptimiDoc icon** on the Desktop.









Note The default authentication username is "admin" with password "admin".



Note: If you have issues with OptimiDoc installation, you can run the installer in a special mode for logging purposes, e.g.:

"C:\Temp\OptimiDoc_12.exe" /L*V "example.log"

Explanation: First create the folder C:\Temp and copy the setup file to this folder. Write the command above in the command line prompt and then press Enter. In the Temp folder a log file named "example" will be created. All parts of the installation process will be written to this log file.

2.1.1 Folder structure

In this chapter you'll find the folder structure and location of the most important files.

OptimiDoc

- FTP used, by default for scan delivery on EPSON devices.
- Help
- OCR
 - o Bin64
 - LicenseManager.exe ABBYY license manager that manages ABBYY licenses
- Parser used to estimate page count and for creation of print job previews
 - PageCounter
 - pcl2img to disable completely creation of previews, delete this folder
 - o ps2img to disable completely creation of previews, delete this folder
- Services
 - o data
 - o logs
 - webdav
- Support
 - OLAP
- WebApp
 - o App_Data
 - Flows default Xerox XST scan ticket
 - License OptimiDoc licence files
 - Rules rules definitions in XML format
 - Scan2OptimiDoc files location if scan to OptimiDoc destination is used
 - Spooler default spooler folder
 - Upload
 - config.json
 - OptimiDoc.mdf default database MDF file when localDB used
 - OptimiDoc_log.ldf default database log file when localDB used
 - hpent.txt
 - hppro.txt
 - hpguest.txt
 - Areas
 - Client
 - Mfp
 - Terminal
 - o bin
 - Content
 - help
 - report
 - zones
 - description.xml
 - descriptionPrint.xml
 - descriptionScan.xml
 - lexmark.fls
 - gettext





- o Helpers
- o locale
- o logs
- Scripts
- o Views
- o Web.config

Other locations used by OptimiDoc:

C:\ProgramData\ABBYY\SDK\12\Licenses - location of ABBYY licence file

C: Windows ServiceProfiles NetworkService AppData LocalTemp optimidoc - OptimiDoc temporary files

%SystemDrive%\inetpub\logs\LogFiles - IIS log files

2.1.2 ABBYY OCR Extension installation

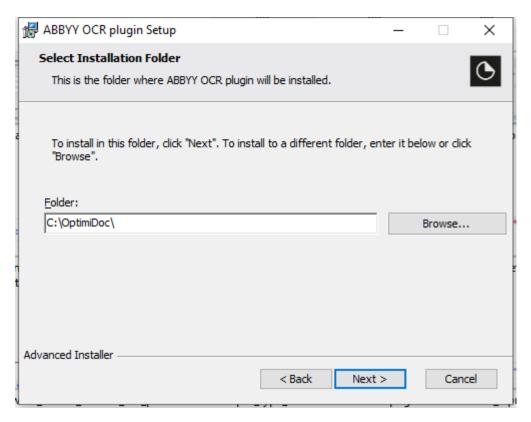
To begin installation run the **installation package file** downloaded from our partner portal **as Administrator**.

1. Start installation by clicking on the **Next** button.

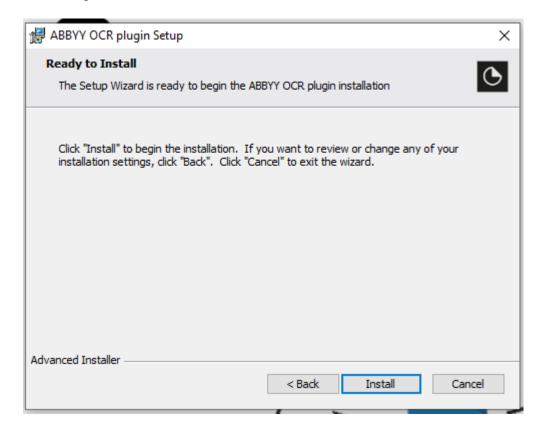


2. Select the destination folder and click on the **Next** button.

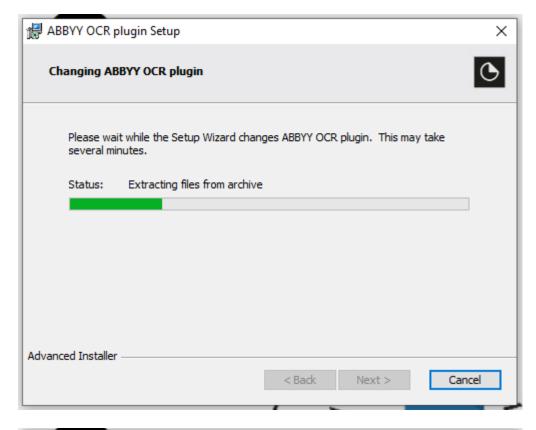




3. To begin installation click on the **Install** button.



4. Wait for installation process to finish and at the end click on the **Finish** button.





5. To activate the ABBYY OCR license, please follow the steps in <u>ABBYY license activation</u> section.

2.2 Step 2. License activation

2.2.1 OptimiDoc license activation

The second step of installation is the OptimiDoc license activation. The activation process can be achieved in two ways:

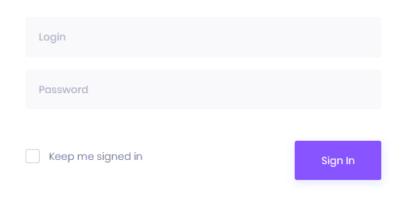
- Online activation for servers with internet connection
- Offline activation for servers without internet connection

2.2.1.1 Online activation

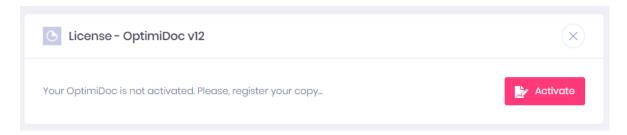
To activate the license online follow these steps:

- 1. Open the web interface URL: http://localhost:14265
- 2. Sign in as administrator (default):
- Login: adminPassword: admin

Sign In to your registered account.

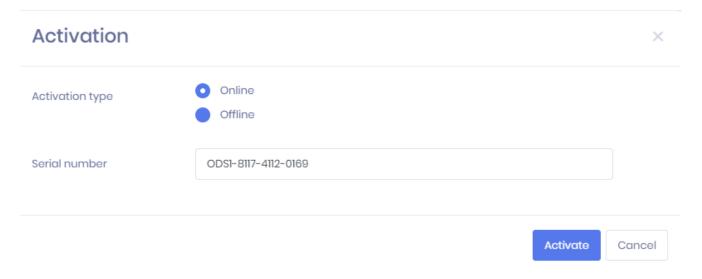


3. Click at the License widget on the Dashboard page.

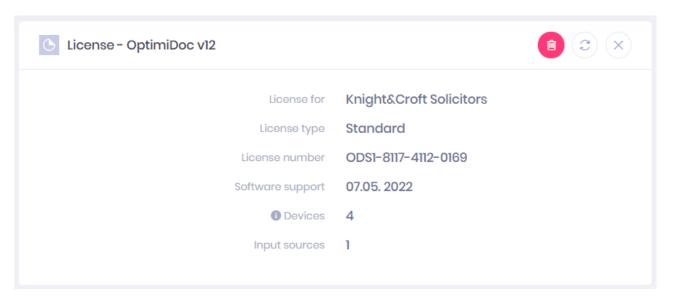


4. Select "Online", enter the license code and then click Activate.





5. After the license activation you will see your license details.



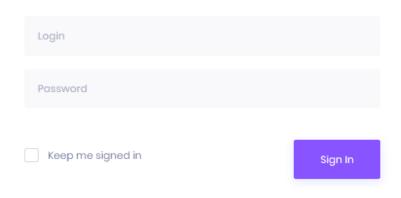
2.2.1.2 Offline activation

To activate the license offline follow these steps:

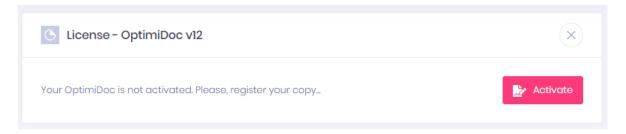
- 1. Open the web interface URL: http://localhost:14265
- 2. Sign in as administrator (default):
- Login: adminPassword: admin



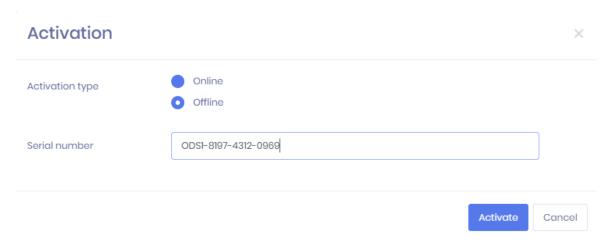
Sign In to your registered account.



3. Click at the License widget on the Dashboard page.



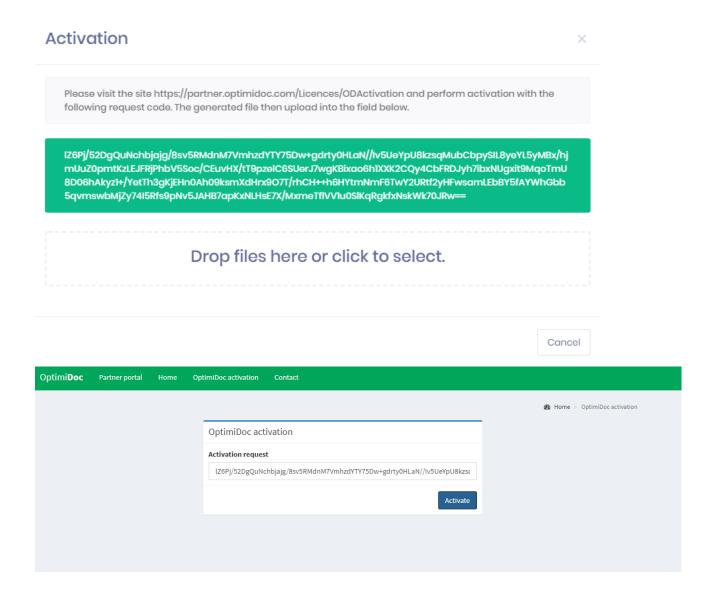
4. Select "Offline", enter the license code and then click **Activate**.



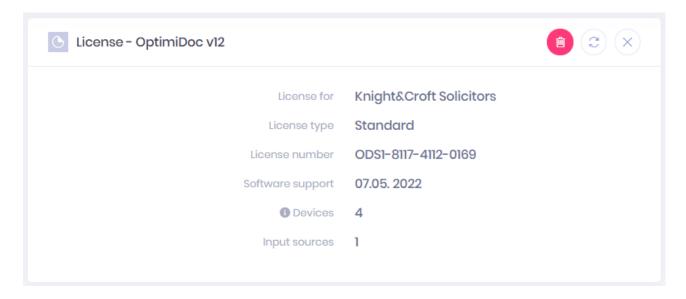
5. Follow the instructions; copy the text from the green box, visit the link from the text - there enter copied text and download the file; finally drop or select the file in the particular area.







6. After the license activation you will see your license details.





2.2.2 ABBYY license activation

To use ABBYY OCR engine it is necesary to activate the licence via ABBYY License Manager

Online/Offline activation - for servers with internet connection

There are currently two types of licenses, standard and subscription one (SaaS). **Standard license** has a new version support valid for one year, which is included in the initial (basic) price and in addition you can extend the new version support by paying a fixed annual price (upfront payment). On the other hand, **subscription license's** new version support and its validity is being extended each month upon successful payment by the customer.

For the activation of hardware protection, it is necessary to install drivers for the iKey 1000 protection dongle. The latest driver can be found at http://www.safenet-inc.com/support-downloads/ikey-drivers

2.2.2.1 Online/Offline activation

To activate online or offline follow the steps below:

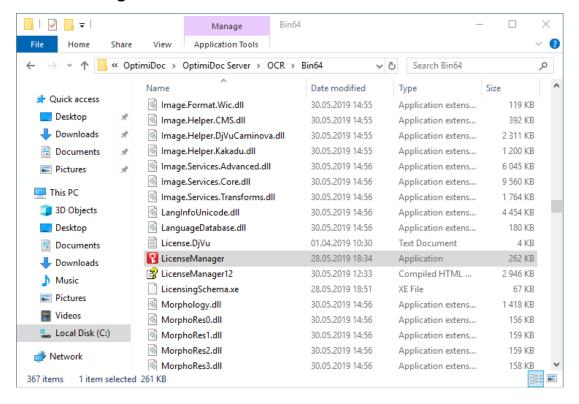
ABBYY FineReader Engine Activation



Tip

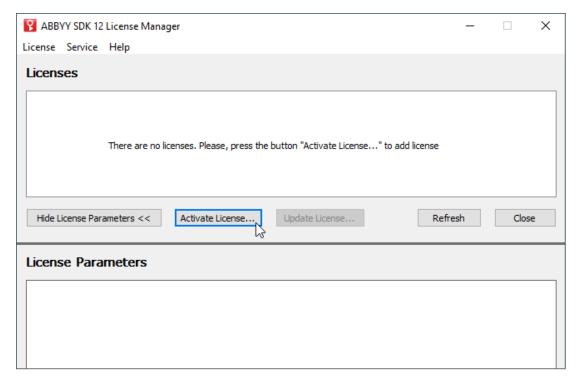
You will find a video tutorial about the offline activation process on Youtube

1. Switch to path <OptimiDoc install folder>\OptimiDoc\OCR\Bin64 and run LicenseManager.exe

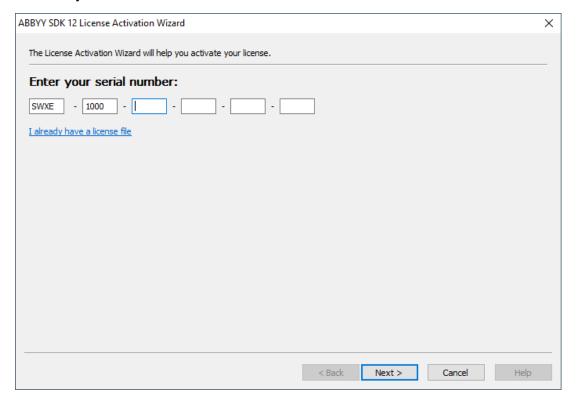


2. In ABBYY SDK 12 License Manager click on the 'Activate license...' button





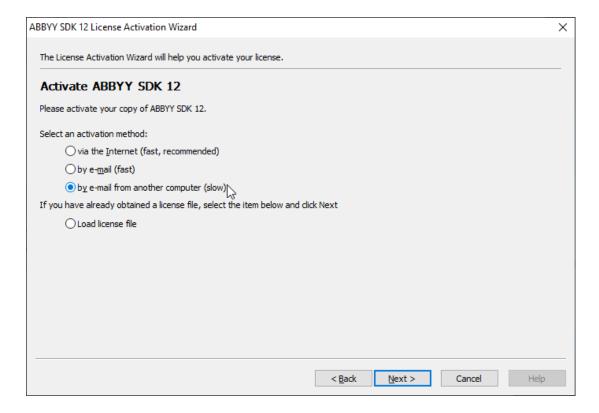
3. Enter your serial number and click on the 'Next >' button.



4. Select activation method "via the Internet" for online activation or "by email from another computer (slow)" for offline activation and click on the 'Next >' button.







5. Copy the full **Activation text** and paste it to your email client software, fill in the email address **product-activation-robot@abbyy.com**

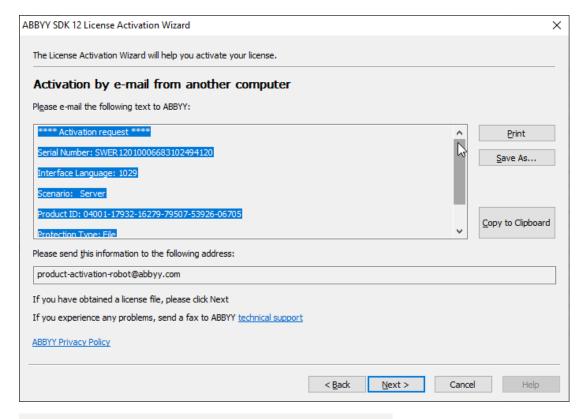
Do not put any text in the Subject field!

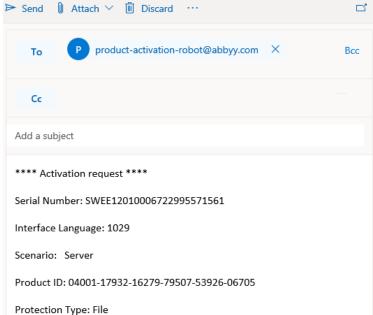
Send the email.

In ABBYY SDK 12 License Activation Wizard click on the 'Next >' button.

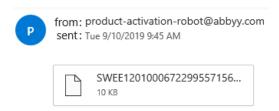




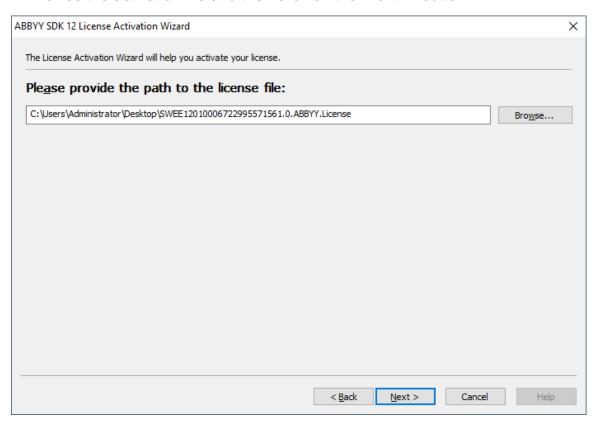




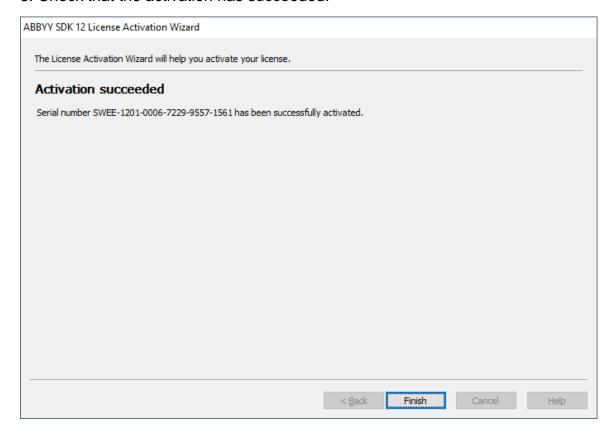
6. When you get a response to your email, save the attachment and copy this attachment to your server.



7. Browse the activation file and then click on the 'Next >' button.



8. Check that the activation has succeeded.





9. Close the ABBYY SDK 12 License Activation Wizard clicking on the 'Finish' button.



Import Old reactivation link is different from the new one:ant https://partner.optimidoc.com/Licences/optimidocactivation

2.2.2.2 Network Online & Offline activation

ABBYY FineReader Engine Activation - Network license

To make the network online or offline activation follow the steps below:

- 1. Boot your servers for OptimiDoc and allow **port "3022"** for the **licenseservice.exe** executable for communication between servers.
- 2. Choose one of your servers as a license server for sharing your license.
- 3. Activate the license at that server with the Online or Offline method.
- 4. Check the version of your license (NETWORK) by licencemanager.exe (<OptimiDoc installation folder>\OptimiDoc\OCR\Bin64\LicenseManager.exe)
- 5. Download .XML files for ABBYY network activation from here DOWNLOAD -

Extract the downloaded file 'ABBYY Network.zip' to your preferred location.

- 6. On your license server, put the LicensingSettings.xml file (extracted from License Server subfolder) with the information about the server communication (TCP/IP) into folder <OptimiDoc installation folder>\OptimiDoc\OCR\Licensing. On your License Server, i.e. the server where you have activated the ABBYY and OptimiDoc, restart ABBYY license service with Task Manager.
- 7. Client server: You will need to put the file LicensingSettings.xml (extracted from License Client subfolder) with the information about the server communication (TCP/IP) and IP address of your Licensing Server into two folders <OptimiDoc installation folder>\OptimiDoc\OCR\Bin64\. At the server where you want activate ABBYY and OptimiDoc, restart ABBYY license service with Task Manager.
- 8. At your client server reinstall license service:
 - Run the command prompt (CMD.exe) as administrator and switch to the folder Licensing of your OptimiDoc installation, e.g.
 - CD C:\OptimiDoc\OptimiDoc Server\OCR\Licensing
 - Use LicensingService.exe executable with parameters \uninstall and \install to reinstall license service:
 - LicensingService.exe /uninstall
 - LicensingService.exe /install
- 9. Copy the OptimiDoc license file from the License Server to the Client Server into



- <OptimiDoc installation folder>\OptimiDoc\WebApp\App_Data\License\
- 10. Restart the OptimiDoc web application with iisreset command in the command prompt.



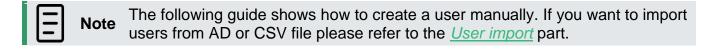
Tip

To check the state of network ports use the following command in the command prompt: netstat -ab

2.3 Step 3. Add users

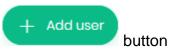
Before you start using OptimiDoc, it is necessary to create users who will manage OptimiDoc and will print or scan via OptimiDoc. OptimiDoc offers three ways to create or add users:

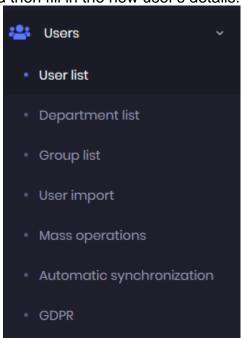
- 1. Create users manually
- 2. Import users from Active Directory
- 3. Import users from CSV file



1. In the OptimiDoc web interface click on **Users** on the left hand side menu and then click **User list.**

A list of users will appear on the right side. Here you can click on the and then fill in the new user's details.





2. Enter the mandatory user details:

- First name
- Last name
- Login the value is used for assignment of print jobs and shall be the same as the user's authentication to his/her workstation.
- Password user's password

The following entries are optional:

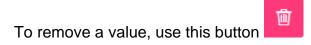
- Email user's email for delivery of scans and notifications
- PIN the PIN code for device authentication
- Card number for device authentication
- Home folder for delivery of scans

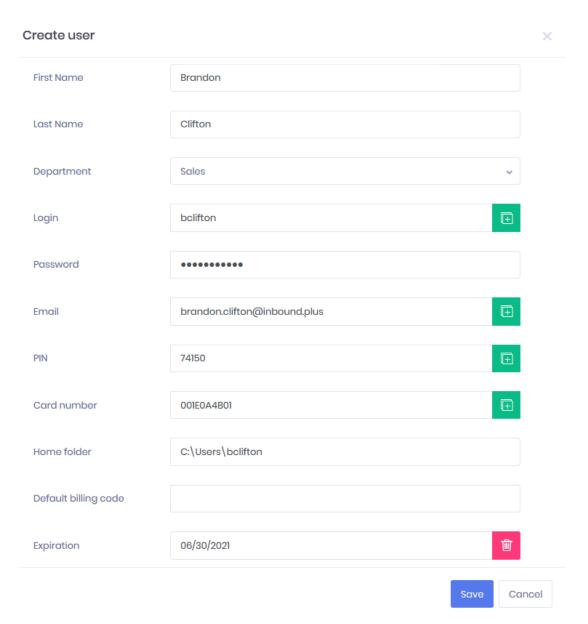




- Department add user to a department
- Default Billing Code enter the default billing code for the user
- Expiration for users with time limited accounts

Fields with on the right side allow more than one value. Use this button to add more values.





3. Click on the button when finished. Repeat the process for all users.

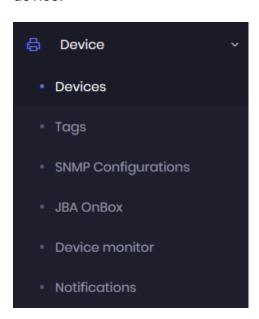
2.4 Step 4. Add a device

It's necessary to install OptimiDoc on the multifunction device before it can be used with the OptimiDoc Server. To install the device please follow the steps below (for more details please go to the <u>Devices section</u>):

1. In the OptimiDoc web interface click on **Device** on the left hand side menu and then click **Devices.**

A list of assigned devices will appear. Click on the device.



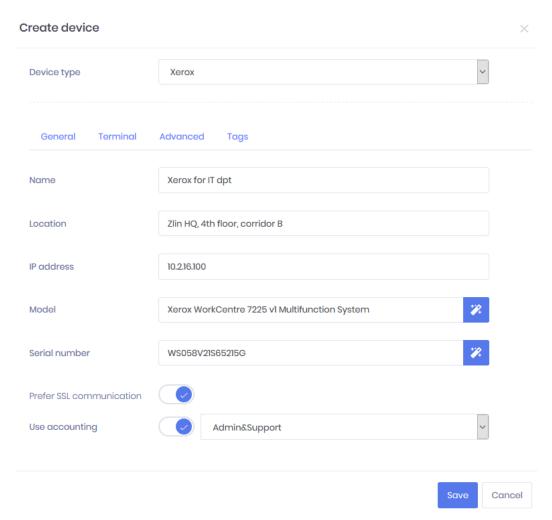


2. Fill in the device data:

- Device type:
 - Konica Minolta select this option for Konica Minolta OpenAPI capable devices.
 - **Xerox** select this option for Xerox EIP capable devices.
 - **Hewlett Packard** select this option for Hewlett Packard devices.
 - **HP Pro** select this option for Hewlett Packard PageWide Pro devices.
 - Lexmark select this option for Lexmark devices.
 - Epson select this option for Epson devices.
 - Network device for all other network devices.
- Name custom name of the device (will be used for reporting).
- Location specify a location of the device (will be used for reporting).
- IP address enter an IP address of the device.
- **Model** fill in the device model or click the blue magic wand icon on the right side of the field and the device model will be automatically detected from given IP address.
- **Serial number** fill in the serial number manually or click the blue magic wand icon next to the field, the device serial number will be automatically detected from given IP address).
- Prefer SSL communication enables secured HTTPS communication with the device.
- **Use accounting** accounting of device operations. When enabled a pricelist must be selected. (Pricelist can be defined under the section Report Pricelists).



Import To ensure factual SSL communication, HP requires server certificates to be ant installed in Certificate Management.



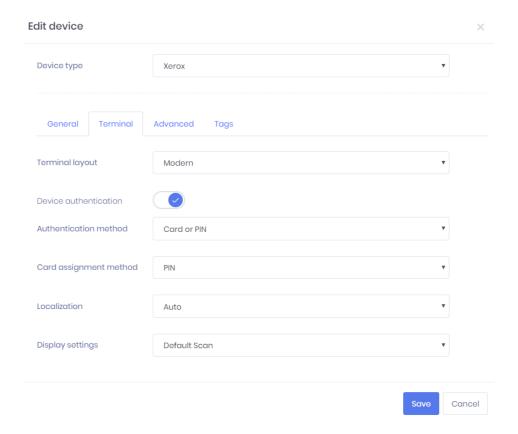
3. For Develop, Konica Minolta, Xerox, Epson, Hewlett Packard and Lexmark devices it is also necessary to fill in the Terminal and Advanced tabs.

Terminal:

- **Terminal layout** allows to change the layout for terminal displays (feature for Xerox, HP Enterprise and Epson devices).
- **Device authentication** enable or disable authentication to the device. When checked users need to login to use the device.
- Authentication method type of user authentication.
- Localization force the localization of the user interface.
- Display settings selection of default tab/function.





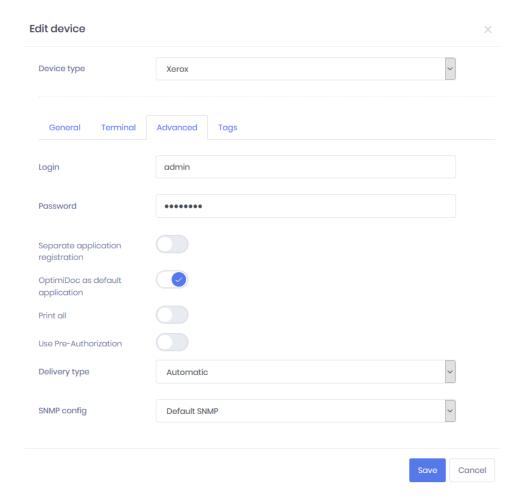


Advanced:

- Login MFP administrator login name.
- **Password** MFP administrator password.
- **Separate application registration** check for separate application icons Print and Scan on the device screen.
- **OptimiDoc** as the **default application** check if you want OptimiDoc as default application on the device (currently applicable only on brands Xerox and HP).
- **Print all** When a user logs in, all his/her newly received documents will be printed immediately.
- Use Pre-Authorization check this for Xerox devices if you require usage of rules features.
- **Delivery type** select print job delivery type.
- **SNMP config** SNMP configuration selection. (SNMP configurations can be managed under Device > SNMP Configurations)







Tags:

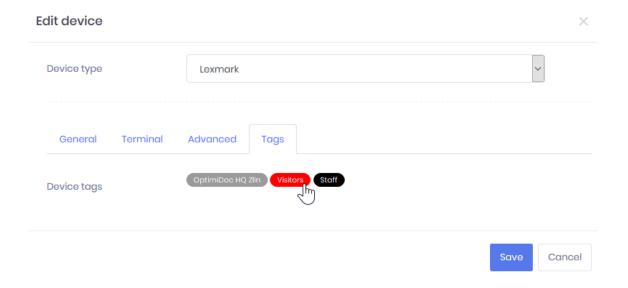
Mark the device with a tag or several tags. (Tags can be managed under Device > Tags).

To assign an existing tag to a device - click on the tag's name so it will change its color from gray to a predefined tag color.

To remove a tag from a device - click its name to unassign it from the device



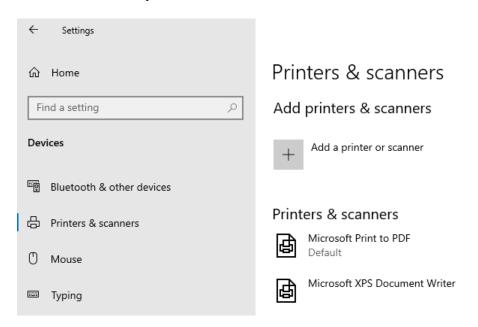




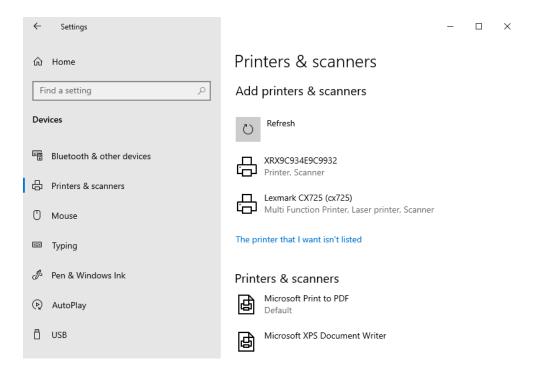
2.5 Step 5. Create the OptimiDoc printer on workstations

To start printing with OptimiDoc it is necessary to create a printer on the server or on each workstation which will print to the OptimiDoc server. The process below describes how to create it on Microsoft Windows.

- 1. Open Printers & scanners from the Start menu (i.e. Start Menu > Settings > Devices > Printers & scanners), or from the Control Panel.
- 2. Click on Add a printer or scanner

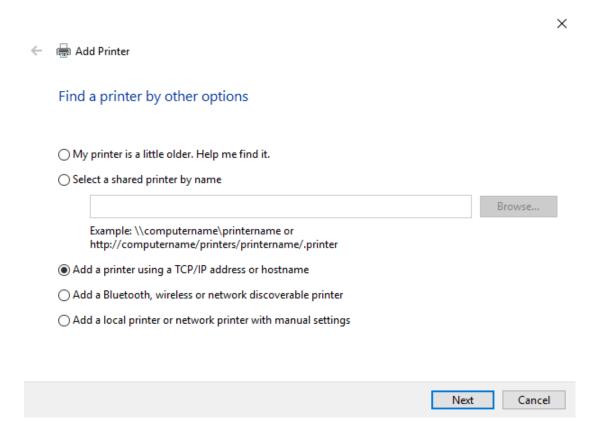


3. As soon as the system tries to search for new printers and scanners, don't wait for the search to finish and click on **The printer that I want isn't listed**.





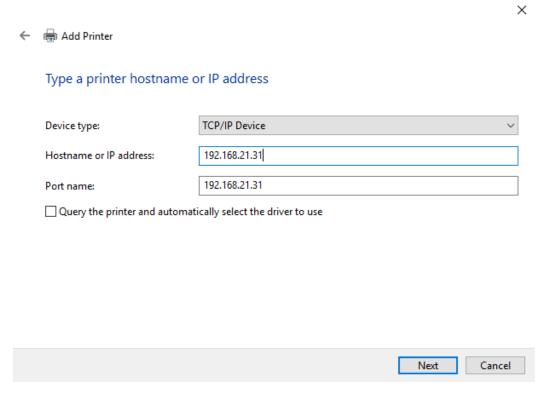
4. In the Add Printer dialog, check **Add a printer using a TCP/IP address or hostname** and then click **Next**.



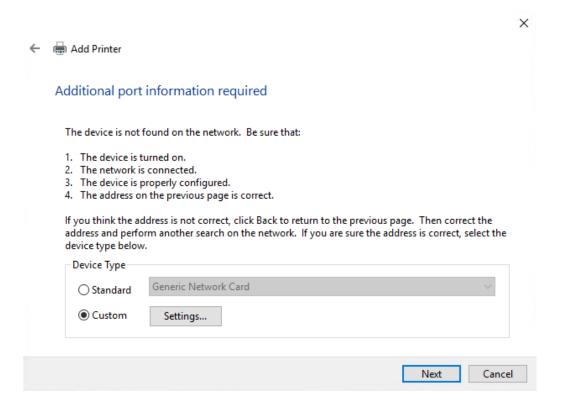
5. Change **Device type** to **TCP/IP device** and enter the IP address of your OptimiDoc server under the **Hostname** field. Leave **Port name** predefined automatically or enter a custom port name

Click on **Next** to continue.





6. Check **Custom** under Device Type and click on **Next**.



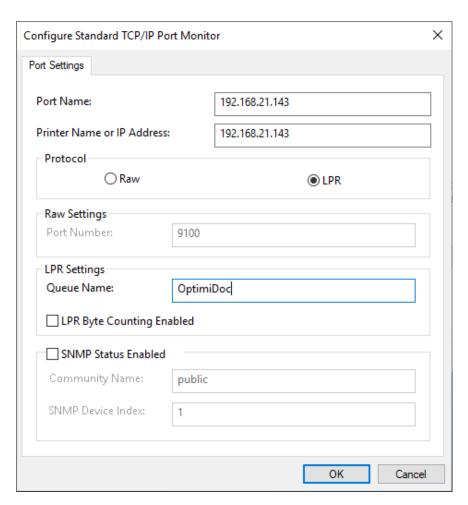
7. Change **Protocol** to **LPR** and enter the queue name **OptimiDoc**. Click on **Next**.

If you want to print directly to the device, put a direct queue ID instead of OptimiDoc into the **Queue Name** field.



You can specify <u>project</u> by a code of project, name of a queue and a user login using the Queue Name field. For more information, see <u>Advanced Queue Name settings</u>.

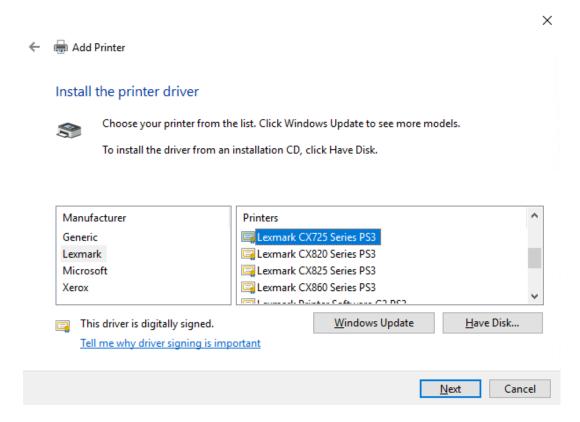
Click **OK** to continue.



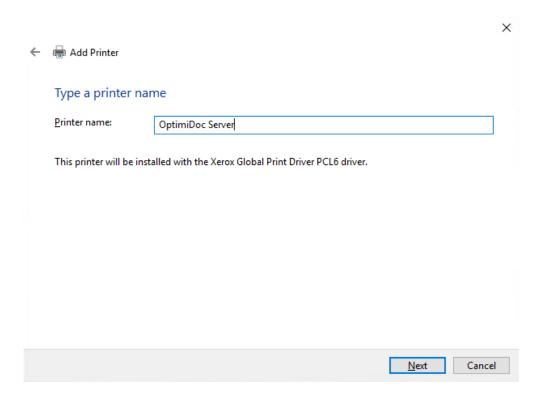
8. Select an appropriate device driver from the list. If the driver is not listed, click **Have Disk** to browse for a driver file.

Click on **OK** when finished.





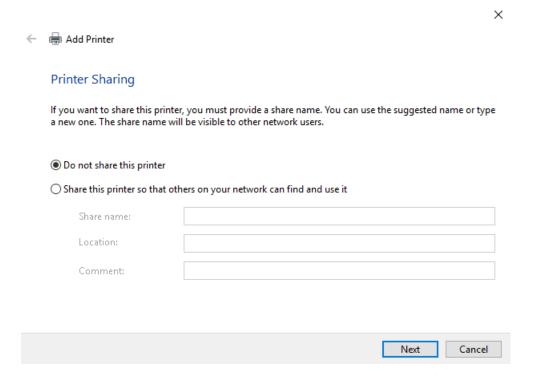
9. Enter Printer name and click Next.



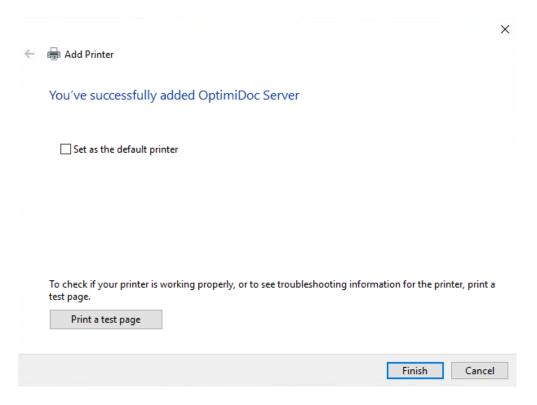
10. Select **Do not share this printer** and then click **Next**.







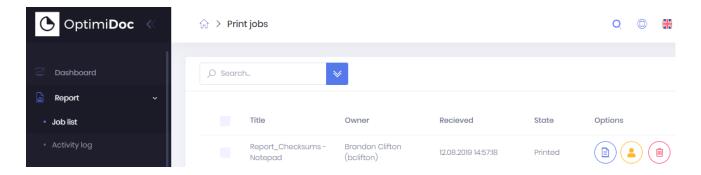
11. To send a test page to OptimiDoc, click the **Print a test page** button or confirm the printer installation by clicking **Finish**.



12. Optionally you can check the status of the print job. Go to Job list under Report menu.









If the job is not listed, go to **Diagnostic** in the left menu and check the section **Unauthorized accesses**. For more information visit the page **Unauthorized accesses**.



2.5.1 Advanced Queue Name settings

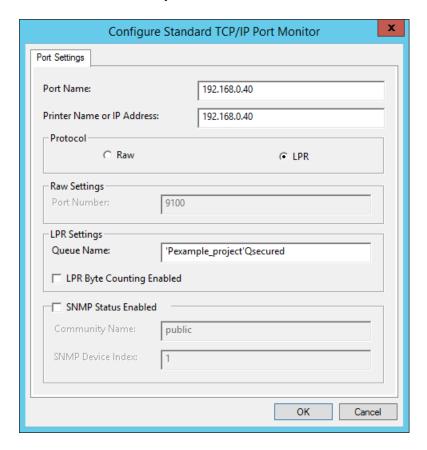
You can specify a <u>project</u> (using the **project code**), name of a queue and a user login using certain modifiers inside the Queue Name field in the printer settings.

modifier	description	example
'L	user login	'Landrew
'P	project name	'Pexample_project_code
'Q	queue name	'Qsecured

Parse User from Job name

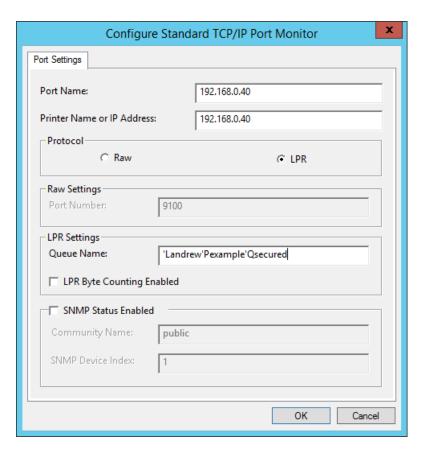
modifier	description	example	expected job name from example
'Cly	I is for Login, y is separator	'Cl-	user-jobname
'Cey	e is for email, y is separator	'Ce-	usermail@mail.com-jobname

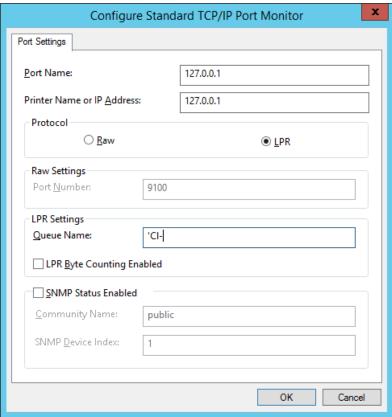
You can also use any combination of these modifiers.







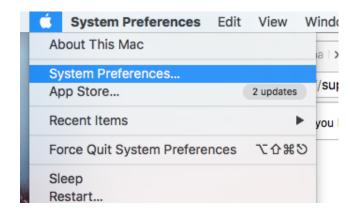






2.5.2 Add printer on Mac

To add printer on Mac please go to "System Preferences"



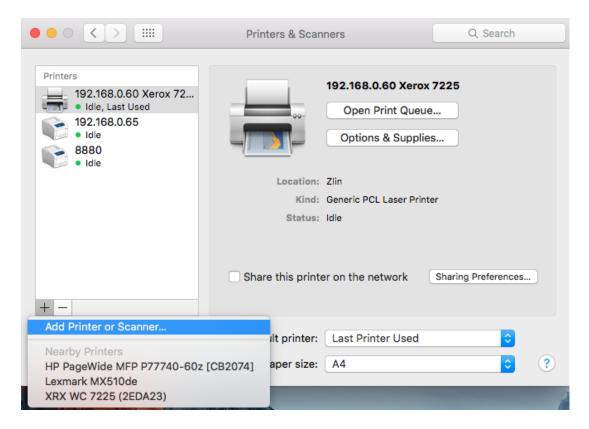
then click "Printers & Scanners"



click "+" button and select "Add Printer or Scanner..."







In the following popup **fill out the IP address of the OptimiDoc server**, Queue name value is optional. Also select correct printer driver.



Finally click the "Add" button and the printer is ready to print.



2.5.3 Add printer on Ubuntu

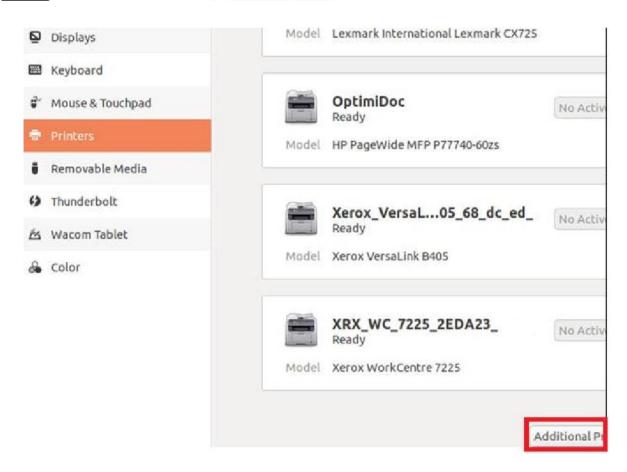
1. Enter "Printer" keyword in the Ubuntu search menu and in search results click on Printers.



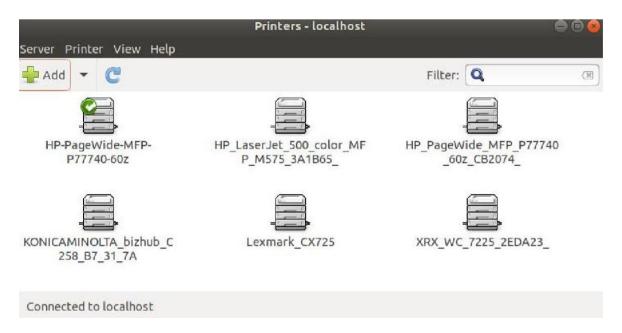
2. Click on "Additional printer". The button will appear at the bottom of the list of printers.



We simplify the world of documents



3. Click on "Add" button



4. Choose "LPD\LPR Host or printer" from the Network printer list

Fill in the form

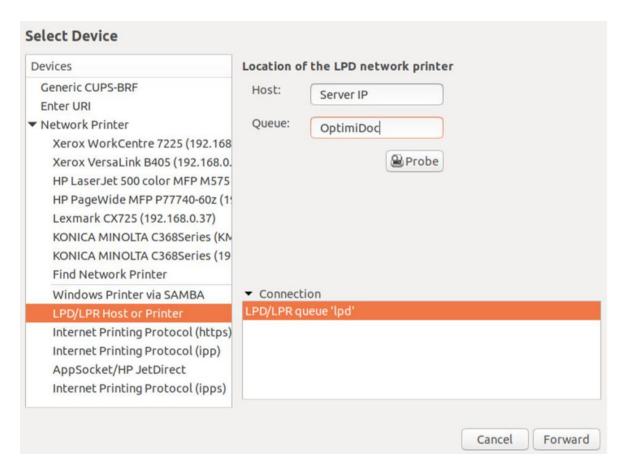
Host: Server IP

Queue: OptimiDoc

Click on the "Forward" button

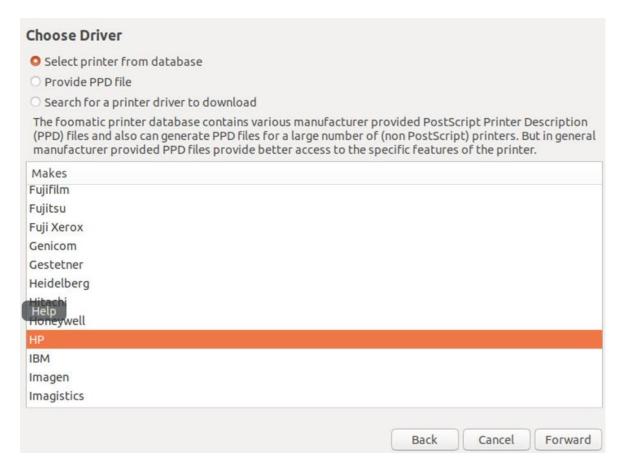






5. Select the driver of the printer which you want to add. At first, we will select "HP" and after that the printer model (PW77740).

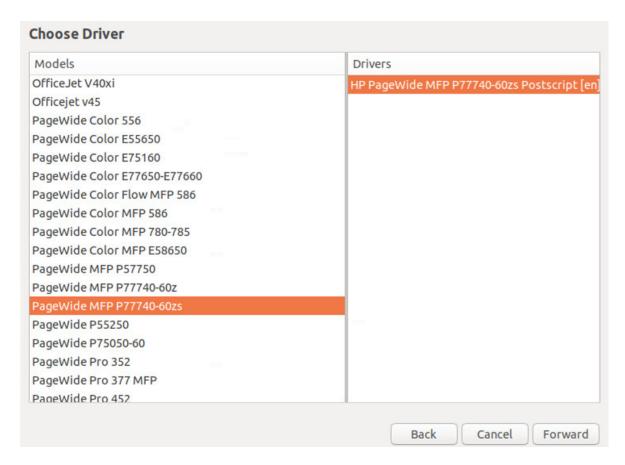




6. The preinstalled PS driver works correctly (with MFP HP PW 77740)



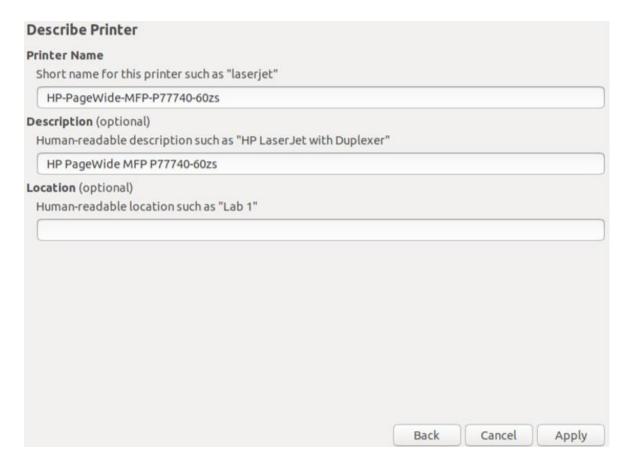




7. Select the printer name + location (Informative part of the installation) and then complete the installation with the "Apply" button





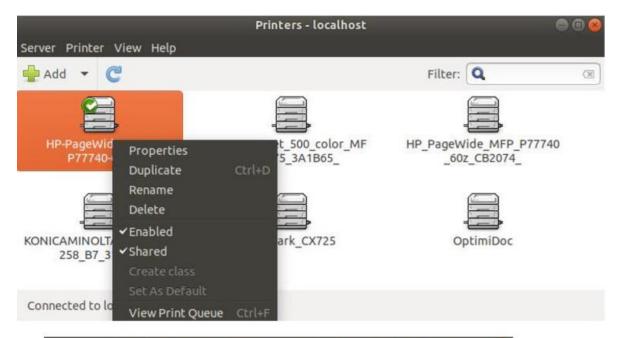


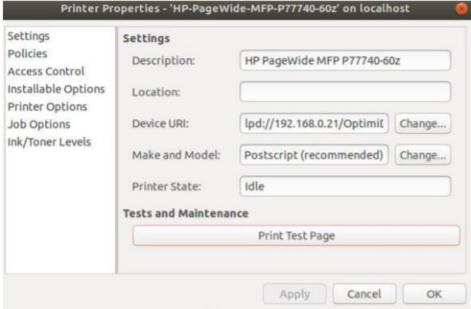
8. Try to print "test page"

PW 77740 Printer Driver - PostScript versions (including colors). You can edit the settings in the Printers / Additional Printers section. Select the printer and click on "Properties"







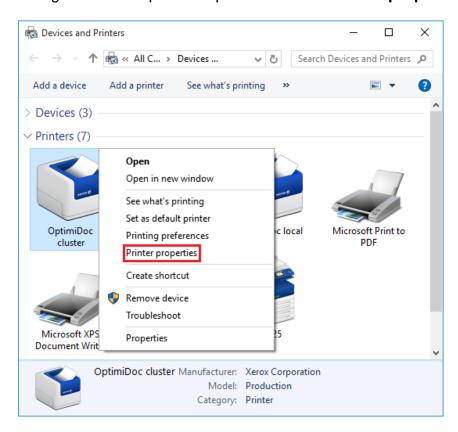


2.5.4 Printing using an LPR queue

This process requires an OptimiDoc printer to be set up on the workstation. If you don't have one, follow the instructions in the Quick Start Guide.

To print using an LPR queue, enter the project code into the printer's queue name. Below are instructions for Microsoft Windows.

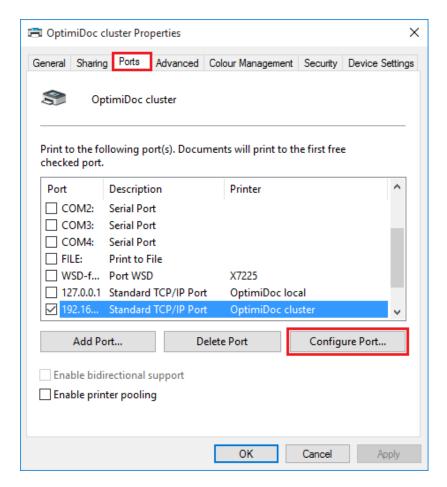
- 1. Open the Devices and Printers from the Start menu
- 2. Right-click an OptimiDoc printer and click Printer properties



3. Navigate to the **Ports** tab and click Configure port







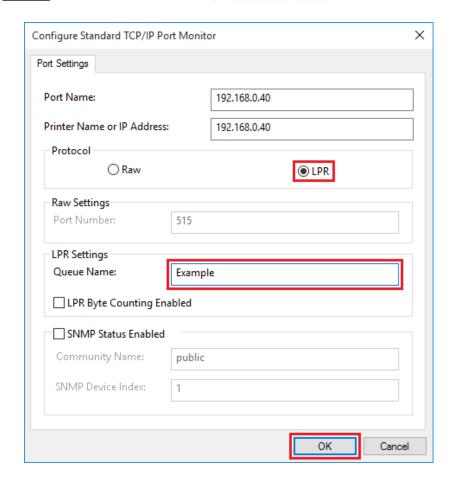
- 4. Make sure you have the LPR protocol selected
- 5. Enter the **project code** into the Queue name field

It is possible to specify a project as well as a queue name and/or user login, for more information see Advanced Queue Name settings

6. Click **OK** to save the settings





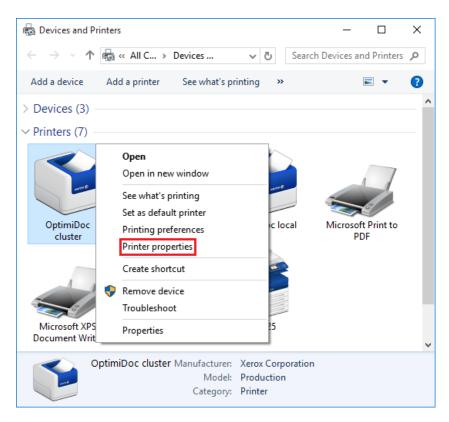


2.5.5 Printing using the OptimiDoc client

This process requires an OptimiDoc printer to be set up on the workstation. If you don't have any, follow the instructions in <u>the Quick Start Guide</u>.

The following instructions are for Microsoft Windows. In order for the OptimiDoc client window to show up, the printer's queue name must be set to OptimiDoc. If it has already been set, skip to step 7.

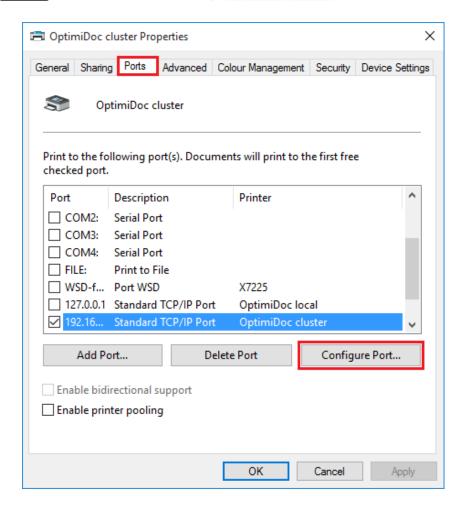
- 1. Open the Devices and Printers from the Start menu
- 2. Right-click an OptimiDoc printer and click Printer properties



3. Navigate to the Ports tab and click Configure port



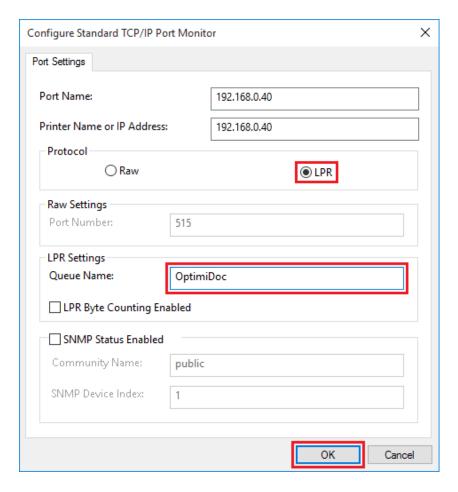




- 4. Make sure you have the LPR protocol selected
- 5. Enter the project code into the Queue name field
- 6. Click **OK** to save the settings







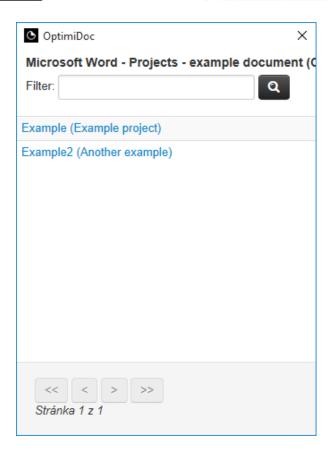
- 7. Install and start the OptimiDoc Client (an icon should show up in the system tray)
- 8. Initiate a print job on an OptimiDoc printer
- 9. An OptimiDoc client window should appear with a list of available projects

If the window does not appear, make sure you have the printer's queue name set correctly (steps 1 to 6)

10. Click the desired **project**







2.6 Step 6. Create basic scanning workflow

Scanning workflows are defined by destinations, parameters and an actual scanning workflow. In this example we will create a basic scanning workflow which will send a document to an authenticated user in Microsoft Office Word format via email. This part does not describe all the possible options of scan workflows. To see a detailed description, see Scan Workflows.

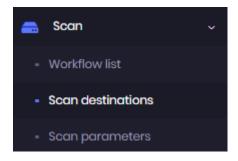
As a first step we need to create a destination which will be used in a workflow.

To create a destination please follow these steps:

1. Open the section **Scan > Scan destinations** and Click on the button



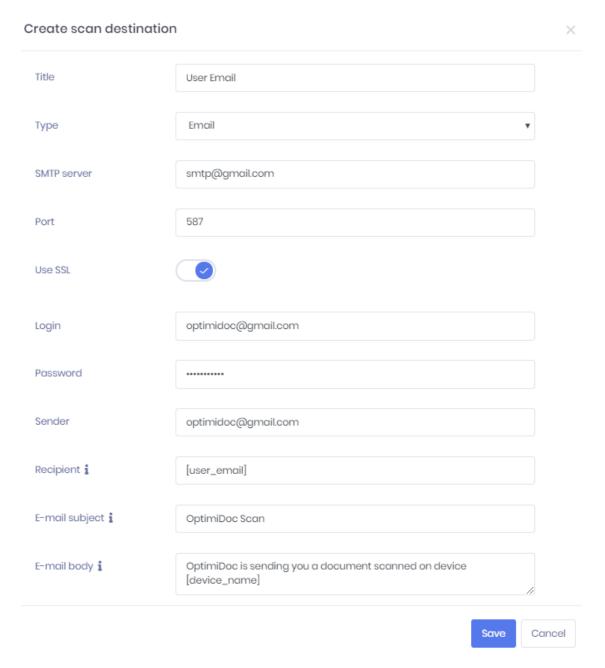
to add a new scan workflow.



- 2. In Create scan destination, set the following parameters:
- Title name of destination
- Type select Email for delivering documents to user's email
- SMTP server IP address or DNS name of SMTP server via which an email will be sent
- Port port of SMTP server
- Use SSL check if the SSL communication is required by the SMTP server
- Login user login to SMTP server (if not required leave empty)
- Password user's password
- Sender sender's email address
- **Recipient** email address to which the email shall be sent. You can use the parameter [user_email] which will be automatically replaced by the email of the authenticated user.
- email subject subject of the email
- Email body body of the email

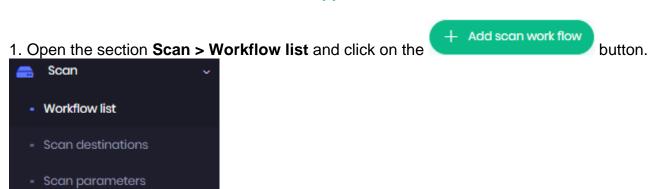




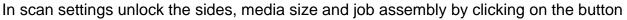


3. Click on SAVE.

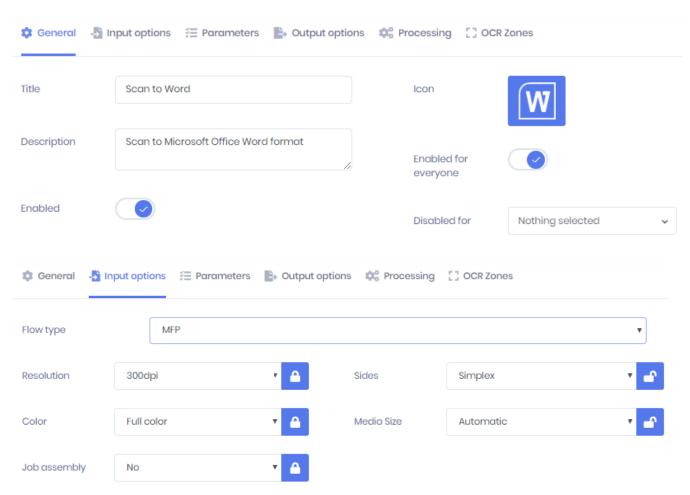
Once the destination is created, we can approach the workflow creation:



- 2. In Create/ Edit scan workflow dialog fill in the following settings:
- Title enter the name of workflow
- Icon select the icon of workflow







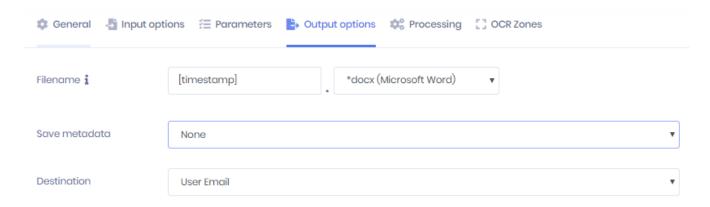
Skip the parameters and OCR zones.

In the output options fill in following settings:

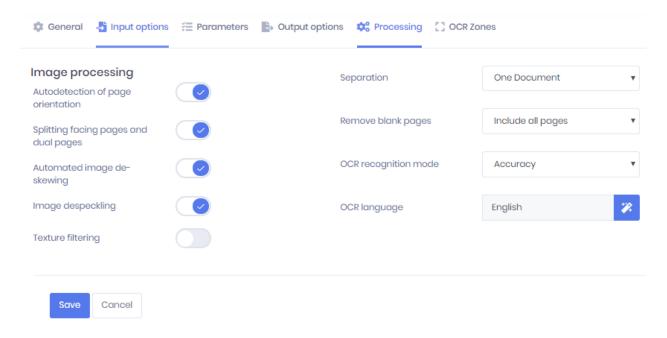
- **Filename** enter the name of file. In our case we will use the parameter [timestamp] which will be replaced by current timestamp.
- Filetype select *.docx (Microsoft Word)
- Save metadata none
- **Destination** choose User Email created in previous step







- Image processing select the operation which shall be done up to the scanned document
- **Separation** choose one document
- Removal blank pages choose include all pages
- OCR recognition mode choose accuracy
- OCR language select the language of the document which you want to proceed



3. Click on SAVE when done.

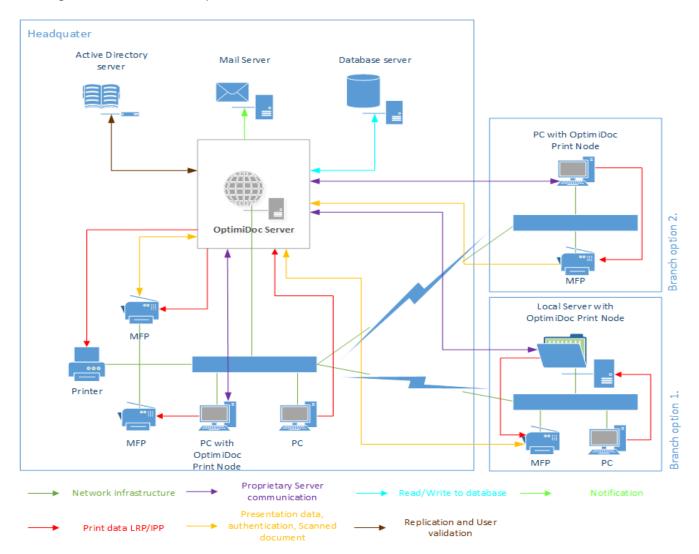
2.7 Step 7. Test your installation

Now when the basic setup of OptimiDoc is finished, test the installation and configuration. Authenticate on the device and release the print job or try to scan your document.

In case of any issues please check the **Troubleshooting section**.

3 Distributed technology

OptimiDoc allows the implementation to the distributed environment with complete central administration via the web interface. This brings the major advantages in administration and management of the whole print infrastructure.



OptimiDoc Server

OptimiDoc distributed technology is based on OptimiDoc Server which provides following services:

- Administrative web interface, including
 - Reporting
 - User management
 - Device Management
 - Print and scan settings
- Device authentication, scan and print interface
- Scan processing
- Print jobs spooling

Multiple central servers can be configured to provide the fail-over. All servers in fail-over need to be connected to one central database.

Configuration of multiple servers to fail-over is described in the following section: <u>Fail-over configuration for Central servers</u>

OptimiDoc Print Node

OptimiDoc Print Node manages prints locally and minimizes the traffic between location/workstation and the OptimiDoc Server.

OptimiDoc Print Node requirements are described in the section: OptimiDoc Print Node Requirements

OptimiDoc Print Node installation is described in the section: OptimiDoc Print Node Installation

3.1 Fail-over configuration for Central servers

To provide the central server fail-over functionality it is necessary to utilize Microsoft Windows Network Load Balancing Services (NLB).

Requirements:

Microsoft Windows Server 2012, Microsoft Windows Server 2012 R2

Limitations:

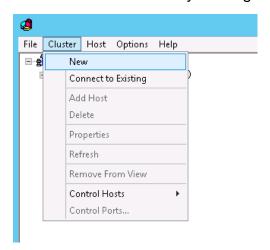
- Jobs stored on the server which is not available cannot be printed until you have specified a shared spooler.
- All central servers need to be on same subnet.

Configuration of NLB

- 1. Install NLB feature to all central servers.
- 2. Start Network Load Balancing Manager.



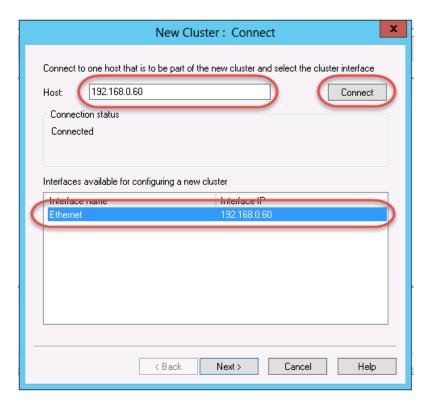
3. Create new cluster by clicking on Cluster > New.



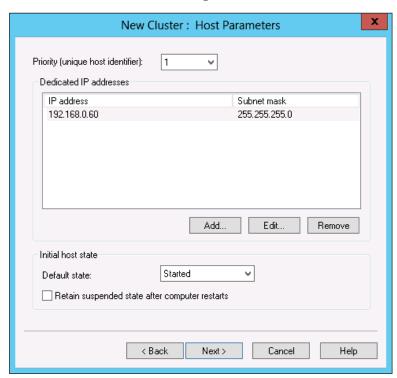
4. **Enter the IP address** of the first cluster node, Click on connect and select the network card. Confirm by clicking on **Next**.







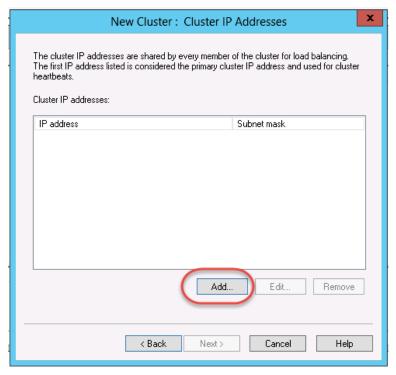
5. Leave the default settings and click on Next.

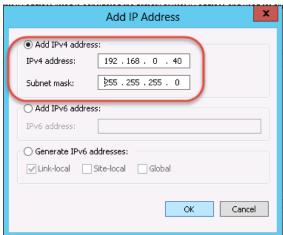


6. Enter the cluster public IP address and click on Next.





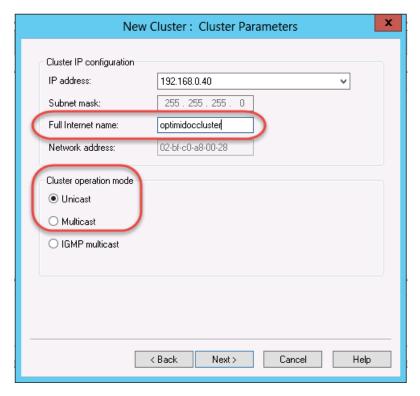




7. Enter **full Internet name** and select the operation mode based on your network.





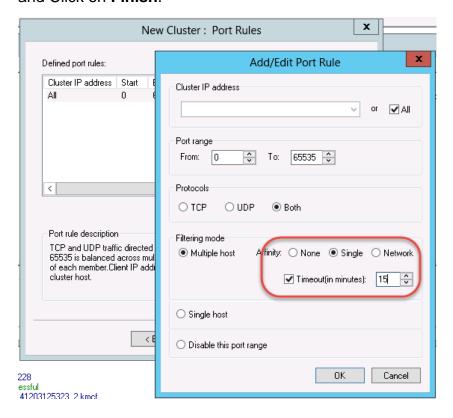


8. Edit the port rules:

- Affinity: Single

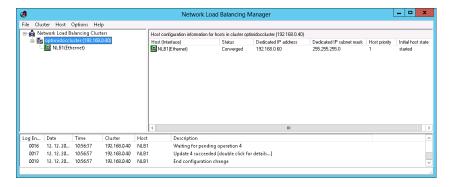
- Timeout: 15 minutes

and Click on Finish.

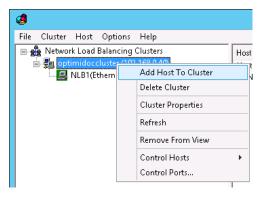


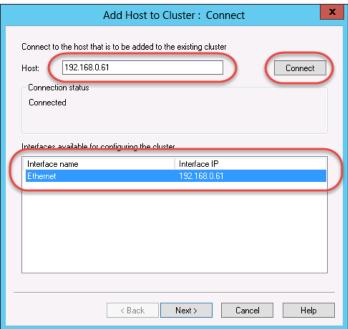






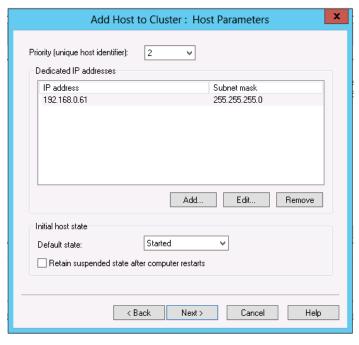
9. Add other central servers to cluster. Each server needs to have NLB feature installed.

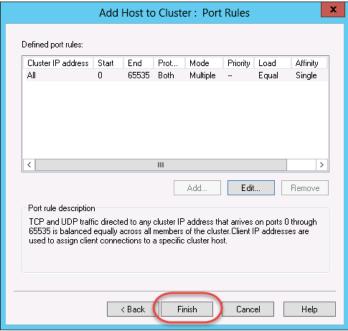










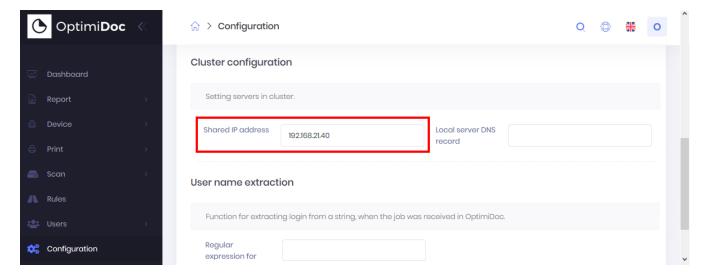


Installation of OptimiDoc Central Server

- 1. Install OptimiDoc based on <u>Administrator Quick Start Guide</u> with connection to external database server.
- 2. Login to OptimiDoc Administration and open Settings and enter the Public IP address.







- 3. Restart OptimiDoc website.
- 4. Restart OptimiDoc Service
- 5. Repeat steps on all servers.

3.2 OptimiDoc Print Node Requirements

Software requirements

Operating system

- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2016
- Windows Server 2019
- Windows 8 64bit Professional or Enterprise
- Windows 8.1 64bit Professional or Enterprise
- · Windows 10 Professional or Enterprise

Other software

Microsoft .NET Framework 4.6

Hardware requirements

Minimal configuration

CPU: 2.5 GHzRAM: 2 GB

• Free disk space: 2 GB

Network connection: LAN 100Mbps

· Non server operating system

Open ports requirements

OPN ports

- 14260 (HTTPS)
- 515 (LPR)



3.3 OptimiDoc Print Node Installation

To install the OptimiDoc Print Node start the installation package.

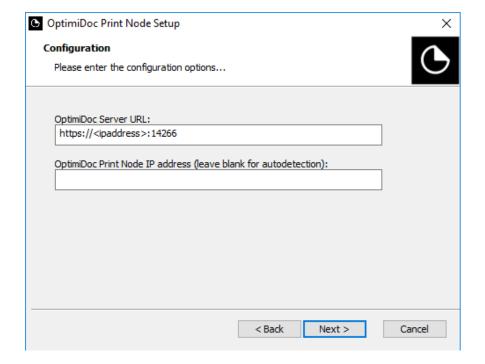
1. After the installation wizard starts click on the Next button.



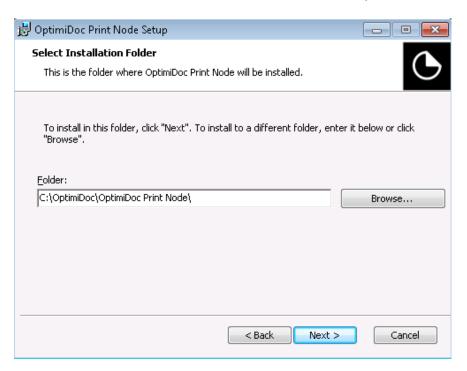
- 2. In the configuration section enter the following information:
- OptimiDoc Server URL URL address of the OptimiDoc server to which the Print Node will connect. In case of OptimiDoc Server Cluster, enter the public IP address.
- OptimiDoc Print Node IP address IP address of workstation/server here the Print Node is installed. For automatic detection leave the text box blank.







3. Folder definition - select the folder where the OptimiDoc Print Node will be installed.



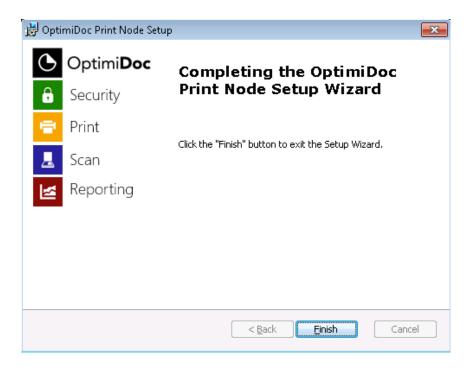
4. Confirm the installation.







5. Finish the installation.



4 Local device monitoring

Device monitoring is an additional function in the OptimiDoc Server. It checks the status of devices and, based on the checks, sends notifications.

The OptimiDoc Server periodically checks the device states for MFP and Network devices. SNMP is used for this functionality.

Through SNMP MIBs the OptimiDoc Server is capable to getting the following information:

- Toner levels
- Consumables
- Level of paper

OptimiDoc Print Monitor is also responsible for **USB printers** print jobs **accounting**.

4.1 OptimiDoc Print Monitor Installation

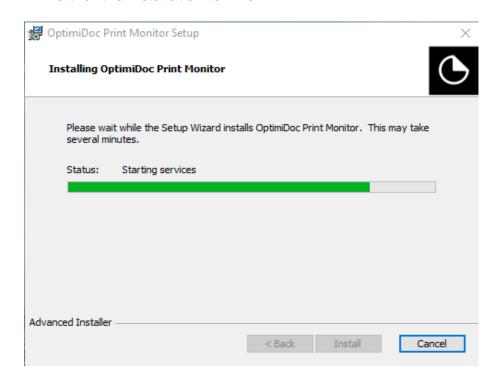
To install the OptimiDoc Print Monitor start installation package.

1. After the installation wizard starts click on the Install button.





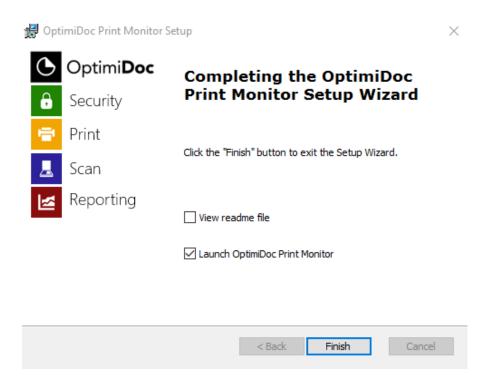
2. Wait for the installation to finish.



3. Click on the Finish button to complete the installation.



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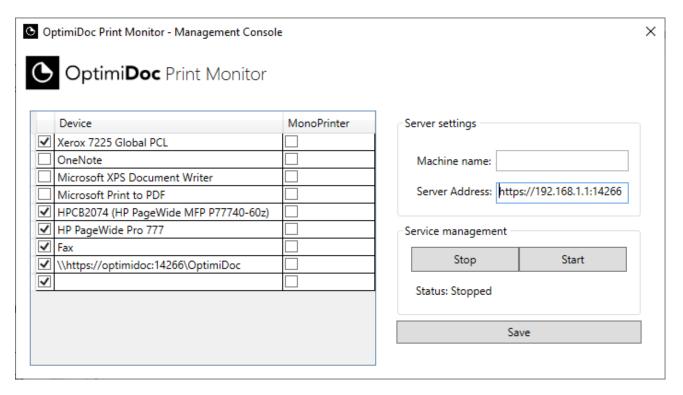


4.2 OptimiDoc Print Monitor Configuration

When the program starts, on the screen is the list of all printers which can be monitored.

Firstly, fill out the **Server Address** in format **https://IP:port**. Then tick all printers you'd like to monitor using the application and **click Save**.

Finally, click on the **Start button**. From this point onwards accounting information about jobs printed on selected printers will be sent to the OptimiDoc server.



	Note
I —	14010

If you don't see accounting information on the OD server. Check whether the server address has the **correct format https://ip:port or if the IP address is correctly written**.

5 OptimiDoc web interface

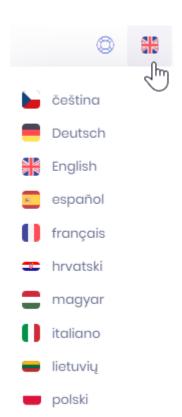
This section will guide you through the main areas of the web application and cover some common management tasks.

Localization

The OptimiDoc web interface is localized in the following languages:

- Czech
- German
- English
- Spanish
- French
- Croatian
- Hungarian
- Italian
- Lithuanian
- Latvian
- Polish

To change the OptimiDoc localization, click on the flag icon in the top right corner and select the desired language from the menu.



Help

The OptimiDoc web interface contains the complete help documentation accessible via the



OptimiDoc access levels

OptimiDoc is completely managed via the OptimiDoc web interface. The interface provides two access levels:

Administrator access

Administrator access provides access to system management and administration. To login as an administrator use the following login information:

Username: adminPassword: admin

User access

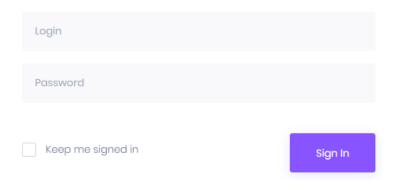
Every OptimiDoc user has granted access to a set of basic pages providing the access to:

- User dashboard
- Job list
- Standard reports

Authentication

Authentication dialog appears when accessing the OptimiDoc web interface. To login enter your username (Login) and password.

Sign In to your registered account.



Navigation

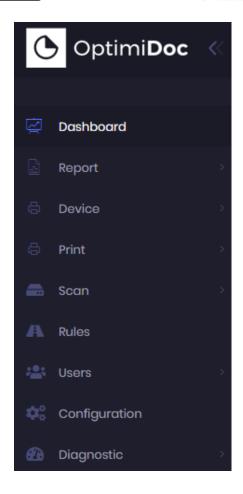
Application areas are grouped in tabs which create the logical parts of system.

The main menu on the left side contains the following items:

- **Dashboard** general overview of user and system information.
- Report section for monitoring and generation of usage and cost reports.
- Devices device management to add, remove or modify a device.
- Print configuration of print connectors.
- Scan management of scanning workflows, destinations and parameters.
- Rules definition of access and print rules.
- **Users** for managing users, department and active directory connection.
- Configuration OptimiDoc settings.
- Diagnostic tools for system maintenance and access to logs.



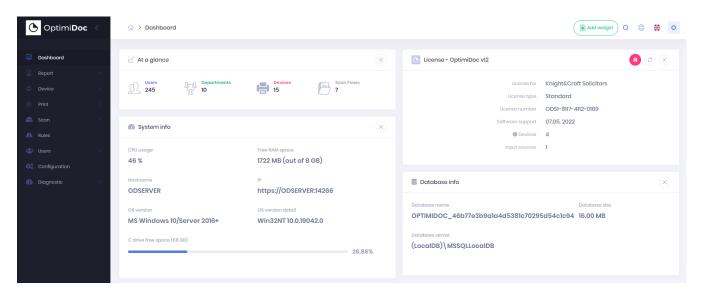




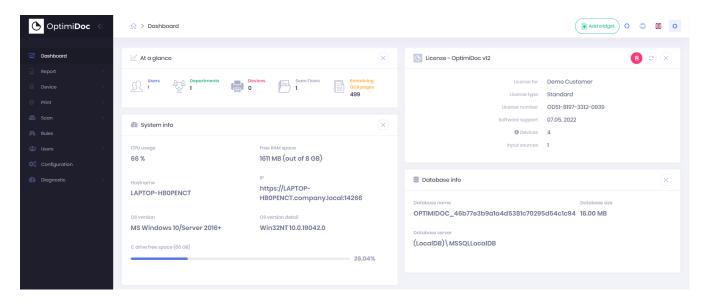


5.1 Dashboard

After successful login the **Dashboard** is displayed. It shows the basic overview of the OptimiDoc system and configuration. The content of the dashboard is collected from multiple widgets.



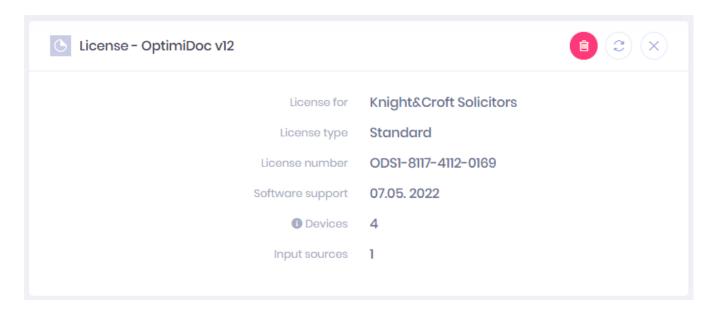
Dashboard view with ABBYY license activated - the difference is that remaining OCR pages are shown in the "At a glance" widget



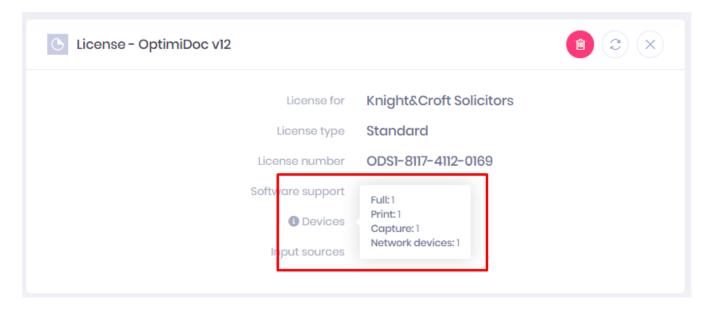
The license widget show information about the license, its type, number, software support, how many devices are included and how many input sources you can use.

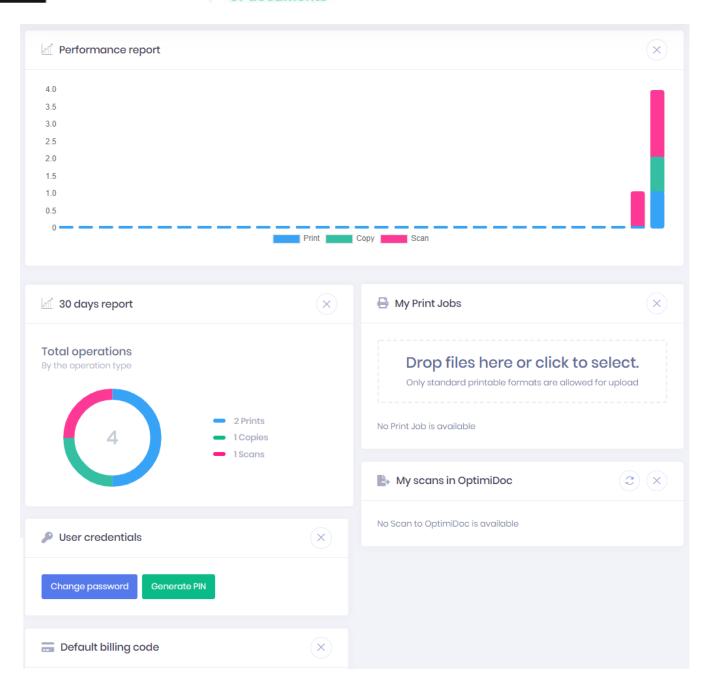






By hovering the "i" icon next to the "Devices" you will see detailed information on how many of each device types you have available in the license.





Widgets

At a glance	General overview of OptimiDoc configuration.
License	OptimiDoc license information . If you see a message "Your OptimiDoc is not activated. Please register your copy" instead of your obtained
	license, use the button license code.
System info	System information regarding CPU usage, free RAM,

System info System information regarding CPU usage, free RAM, OS version and free disk space.



Database infoShows the database name, its size and the database

server name.

Performance report Provides statistical data in the stacked column chart

format, reporting all printed, copied and scanned

documents for all users on all devices

30 days report Shows a pie chart of all operations made within 30 days

period.

My print jobs List of user unprinted jobs. To delete the job, click on

the button.

My scans in OptimiDoc Contains a list of sca

Contains a list of scanned documents which were stored in OptimiDoc.

To download the scanned document, click on the

button or you can **delete the scanned document**

by clicking on the

button.

User credentials Allows user to

- change his/her password with the

Change password button.

- generate PIN with the button (if no PIN has been generated yet).

- show the current PIN value with the button (if the PIN has been previously set).

Default billing code For setting a default billing code.

Submit document special functionality, which will appear on the dashboard

after creating scan workflow with Input Option -> Web. It

allows the user to upload document for scanning

process from the dashboard.

5.2 Report

The Report section provides detailed information about user activities in the print environment and definition of price lists which are used for cost calculations.

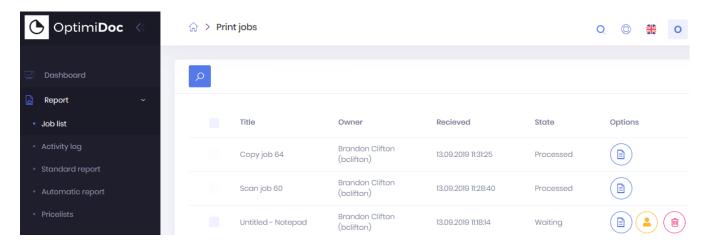
Report contains six sections:

Job list	Overview of all jobs realized on MFPs or printers connected to OptimiDoc.
Activity log	Overview of all jobs from specific devices.
Standard reports	One click reports for a basic overview with filter options.
Automatic report	Automatically generated report for last month period.
Price lists	Definition of price lists .
Billing codes	Overview of billing codes.

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5.2.1 Job list

Job list provides information about the current activities in the system. The Administrator can view and manage print, copy and scan jobs, and can immediately see the status of the job if it was printed and how many times or watch the preview of all pages. Job list is also available for users who only see their jobs.

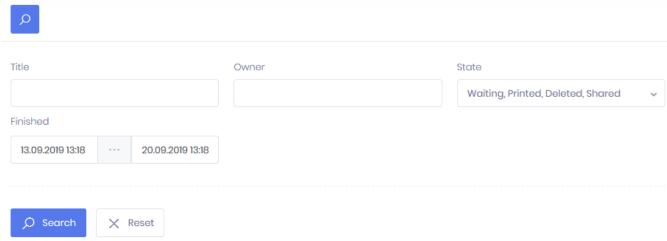


Filtering options

Job list can be filtered by the following options to list the specific operations:

- Title name of job
- Owner owner of job
- Received date of job receiving
- State status of job
- Options show details, assign to user, delete job

To **use** a filter, click on the button and enter filtering string



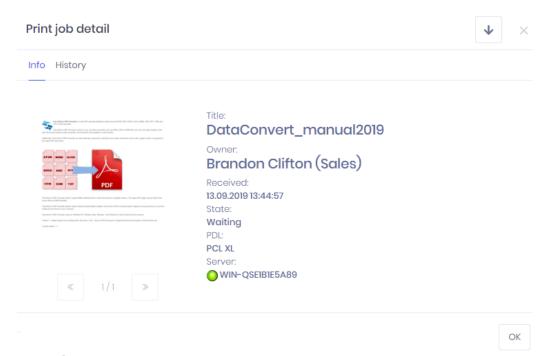
Job detail



To get **more information** about each job, the administrator can click on the button. Job detail contains the following details:

Job Info

- Title name of job
- Owner owner of job
- Received date of job receiving
- State status of job
- PDL print job language
- Number of pages
- Server job location
- Job preview

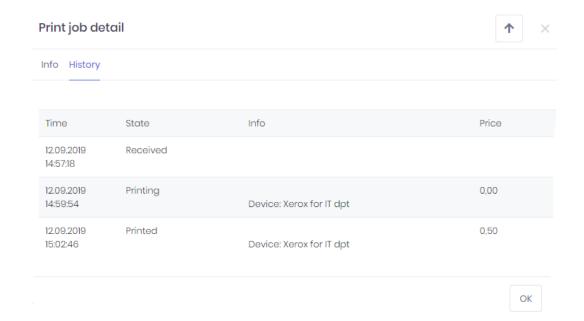


Job History

• List of job operations including the time, status, accounting information and price.







Accounting information is being shown in the following format: **sheets_count x sheet size (black & white, reduced color, full color)**. Here are some examples of what you can see in the job details:

1x A4 (1, 0, 0) - 1x A4 in Black & White

1x A4 (0, 0, 2) - 1x A4 duplex two pages in color

2x A4 (2, 0, 0) - 2x A4 simplex in B&W

Job assignment

To assign a job to another user, click on the



button and enter a username.

Job delete

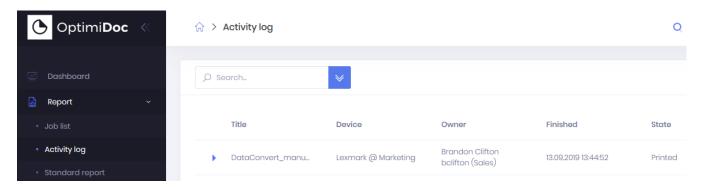
To delete a job, click on the



hutton

5.2.2 Activity log

The Activity log provides information about the current activities in the system. The Administrator can view print, copy and scan jobs which were processed in specific devices. The Administrator can immediately see the status of the job and watch the preview of all pages. Activity log is also available for users who only see their jobs.



Filtering options

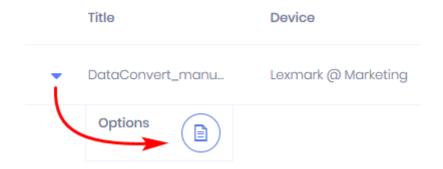
The Job list can be filtered by the following options to list the specific operations:

- Title name of job
- Device name of device
- Owner owner of job
- Finished date of job finalization
- **Department** owner's department
- State status of job

To apply the filter Click on button

Job detail

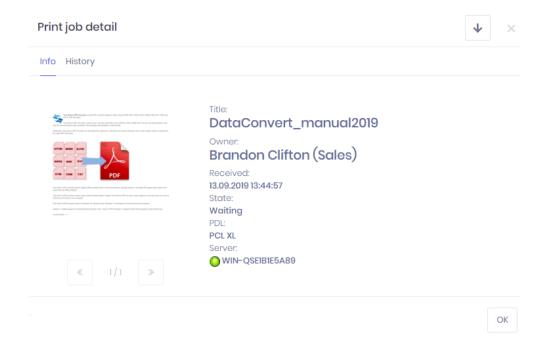
To get **more information** about each job, the administrator/user can click on the button



Job detail contains following information:

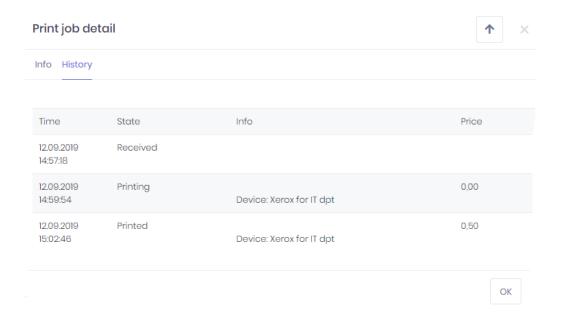
Job Info

- Title name of job
- Owner owner of job
- · Received date of job receiving
- State Status of job
- PDL Print job language
- Number of pages
- Server Job location
- Job preview



Job History

• List of job operations including the time, status, accounting information and price.



5.2.3 Standard reports

The Standard report provides a basic overview of print, copy and scan operations. The section is divided into six categories showed in the middle section of the page.

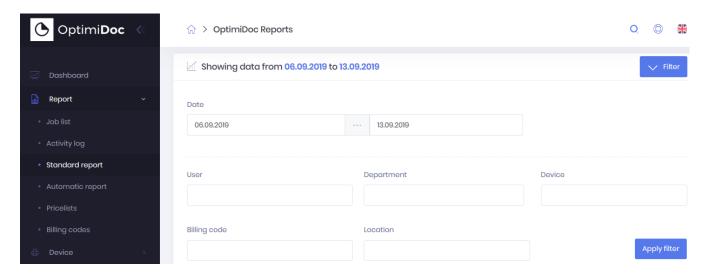
- Overview
- Users & departments
- Devices & locations
- Projects
- Documents
- Data export

Filtering options

It is possible to filter certain types of operations. To use filtering, click on the button



and enter matching criteria into the fields:



- Date
 - From starting date for statistics
 - To end date for statistics
- User filter by selected user
- Department filter by selected department
- Device filter by selected device
- Project filter by selected billing code
- Location filter by selected location

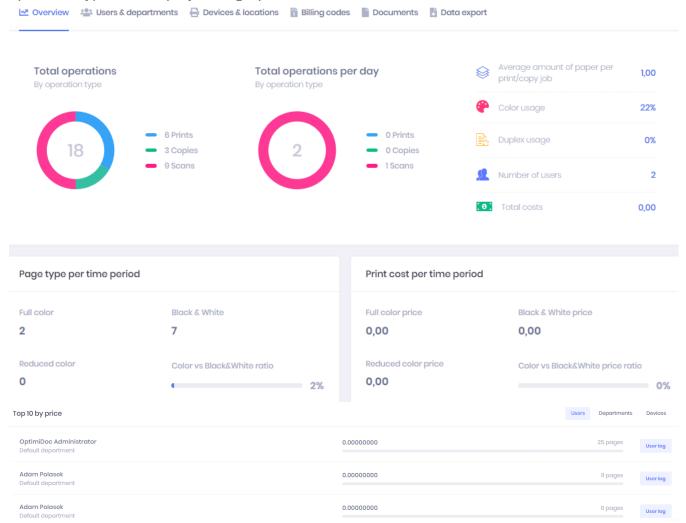
To apply your filter, click on the button





5.2.3.1 Overview

The Overview page gives a quick overview of the number of operations, divided by the operation type and displayed in graphs.

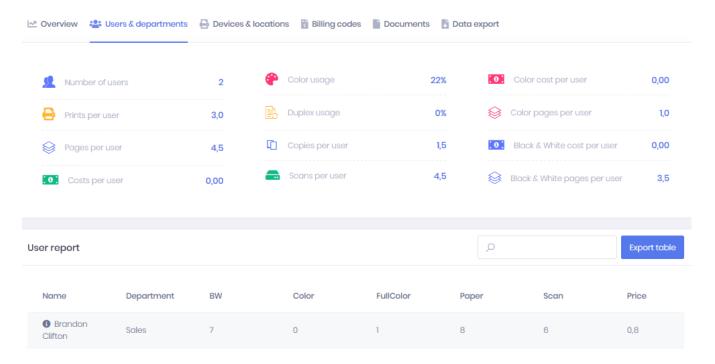


5.2.3.2 Users & departments

This section shows information about users and departments, i.e. the total number of users, who uses OptimiDoc, job details e.g. number of pages printed/scanned per user or statistics of print/scan jobs.

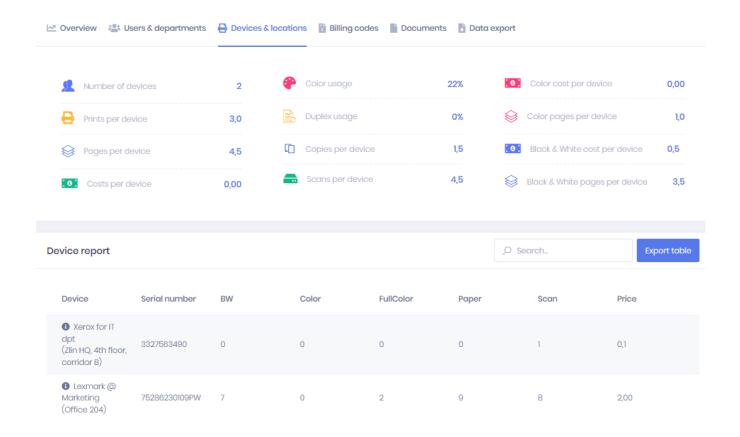






5.2.3.3 Devices & locations

This section gives you details about devices and their locations, i. e. the total number of devices being used, and general statistics for a single device.

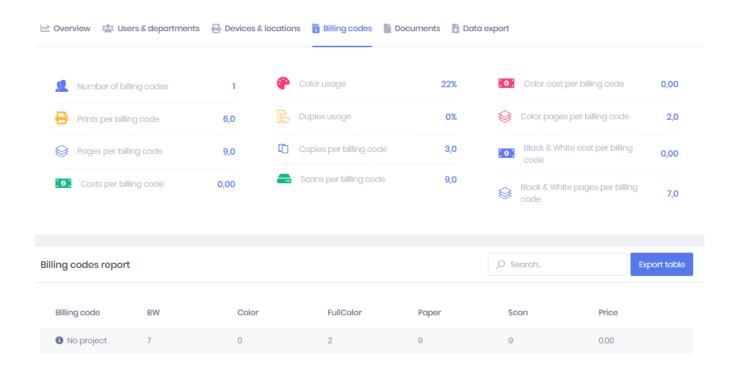






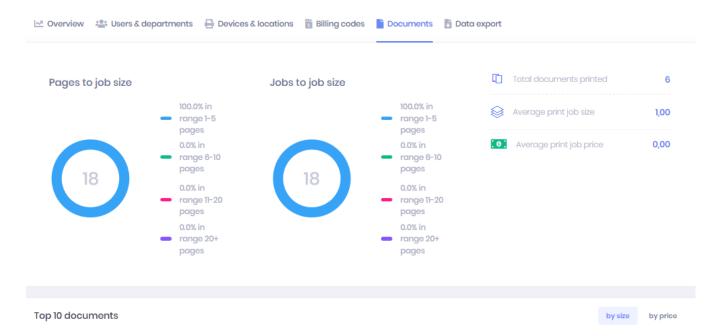
5.2.3.4 Billing codes

Billing codes shows information about billing codes used in OptimiDoc. The second table displays billing codes report, which collects information from each project used in OptimiDoc.



5.2.3.5 Documents

In this category the user can see the statistics related to jobs. In the second table the user can see the list of top 10 documents, which can be ordered by size or price.

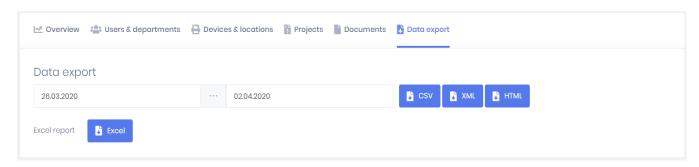






5.2.3.6 Data export

Data export serves for exporting all this data from specific date range into document file types CSV, XML, HTML or to download an Excel report.

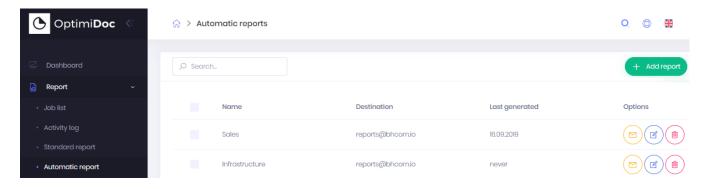


5.2.4 Automatic report

Automatic report creates an **Excel file** containing the complete overview of statistics for **the previous month**. Automatic report is generated at the start of period day (see <u>Start of period</u> in the table below).

Automatic reports

The list of automatic reports destination provides a basic overview of all defined reports. On this page you can add a new report, edit or delete existing reports or generate new.



Automatic report - Settings

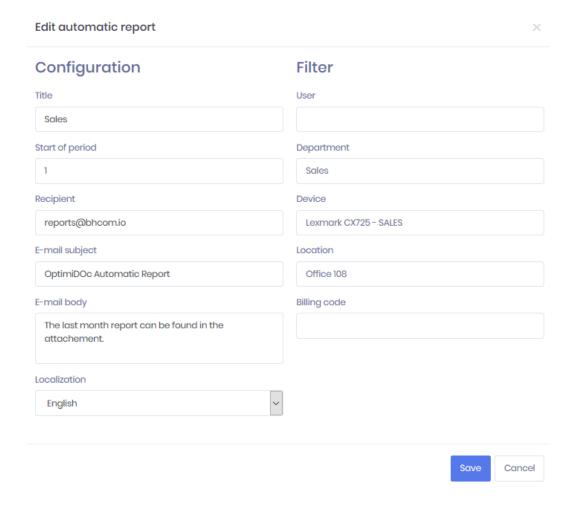
Editing/Adding an automatic report:

- Title report name
- Start of period the day in month on which the automatic reports will start and end (for example if you use 5 as start of period then for example following interval is used: 5th January 00:00:00 to 4th February 23:59:59)
- Recipient email addresses where the report will be sent. More email addresses will be separated by commas.
- email subject subject of the email sent to recipients with generated report
- email body body of the email sent to recipients with generated report
- Localization localization of the Excel file

Filter - a filter definition of the report. The Administrator can limit the report by users, departments, devices, locations, project.









To add a report, click on the



Automatic report - Generate now

For immediate report generation click on the



button.

Automatic report - Delete

To **remove** a report, click on the

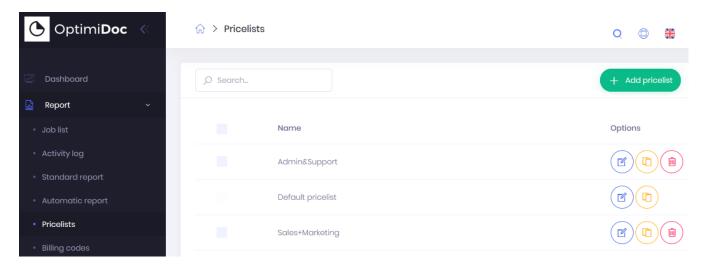


button.



5.2.5 Pricelists

The section on **Pricelists** defines pricelists for operation costs calculations. Every device can be assigned to a different pricelist.



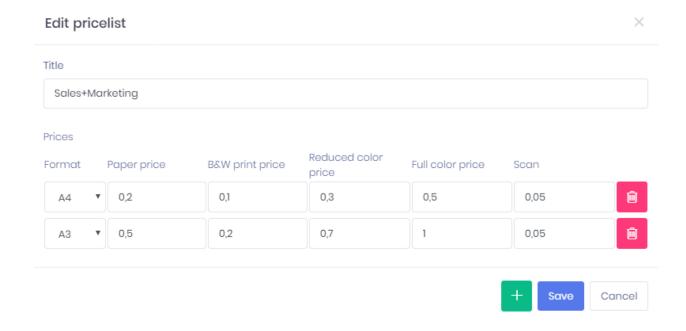
Pricelist settings

- Title name of the pricelist
- Price every operation cost is calculated based on:
 - Document format
 - Number of papers
 - Black & white pages
 - Reduced color pages
 - Color pages
 - Scanned pages

^{*} if OptimiDoc does not find defined prices for operation document format then the costs for such operation are 0.







New pricelist

To add a new pricelist on the OptimiDoc system, click on the



Edit pricelist

To **edit a pricelist**, click on the button and change the settings based on pricelist settings.

Delete pricelist

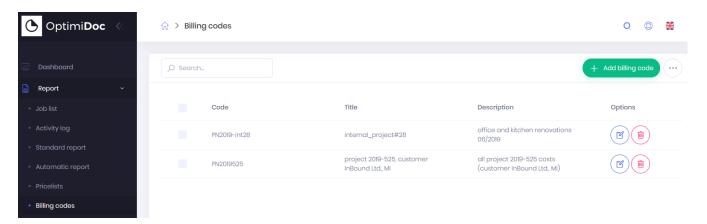
To **delete a pricelist**, click on the butt

Duplicate pricelist

To **duplicate a pricelist**, click on the button.

5.2.6 Billing codes

This section lists **billing codes** which can be used to separate print jobs in **accounting** and **reports**.



Billing codes management

To **add** new billing code, click on the

To **edit** a billing code, click on the

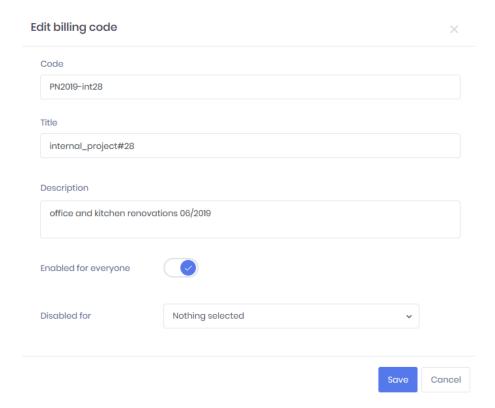
To **delete** a billing code, click on the

Setting/editing billing code

- Code name of the queue used for printing.
- **Title** name of the project used for identification throughout the OptimiDoc system.
- Description description of the project.
- Enabled for Enable a billing code for a certain user group or for everyone.
- **Disabled for** If Enabled for everyone is checked, you can specify a certain user group which cannot use the billing code.





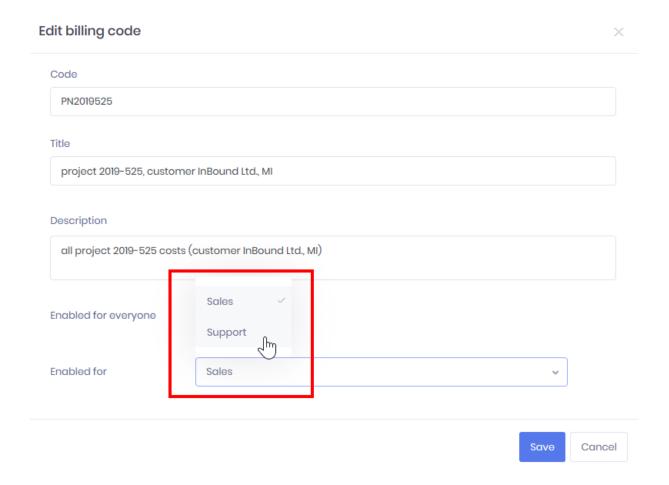


Enabling or disabling a billing code for multiple groups

To allow a user to use a certain project, it must be enabled in one of the groups the user belongs to. This can be done when editing project settings, under Enabled for and/or Enabled for everyone.

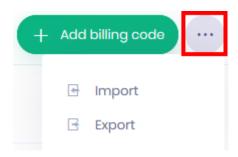






Export or import a billing code

You can export current list of billing codes to CSV file or import CSV with billing codes to you don't have to add them manually.







5.3 Device

In this section you manage the **devices** connected to **OptimiDoc**. OptimiDoc has two types of devices:

multifunction devices and network devices.

Konica Minolta/Develop

Konica Minolta/Develop multifunction devices with OpenAPI technology offer full functionality including authentication, scan, print and accounting.

Xerox EIP device

Xerox EIP device includes complete feature set including authentication, print/scan application, pull print and accounting.

Hewlett-Packard Enterprise

Hewlett-Packard multifunction devices provide authentication, scan, print and accounting.

Hewlett-Packard Pro

Hewlett-Packard Pro multifunction devices provide authentication, scan, print and accounting.

Lexmark

Lexmark devices include authentication, print and accounting.

Epson

Epson multifunction devices provide authentication, scan, print and accounting.

Network device

Network device can be a standard printer or MFP with an Ethernet connection and IPP job delivery type support. When a network device is used OptimiDoc is capable to monitor and account print jobs.

Printing to such device is realized via direct queue.

Fiery

Fiery Digital Print Server

Ricoh

Ricoh multifunction devices offer authentication, print, scan and accounting.

Canon

Canon multifunction devices offer authentication, print, scan and accounting.

The complete management is done on the <u>device list</u> page.

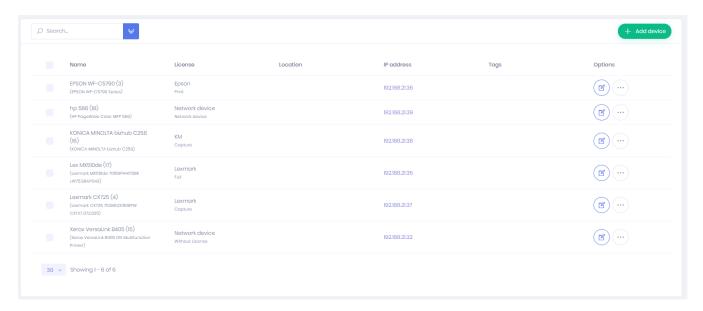
Comparison of supported functionalities for each type of device can be found in <u>Embedded terminals comparison</u>.





5.3.1 Devices

Device list is used to define and manage the devices connected to OptimiDoc. Every device needs to be added to OptimiDoc before it can be used.



Devices operations

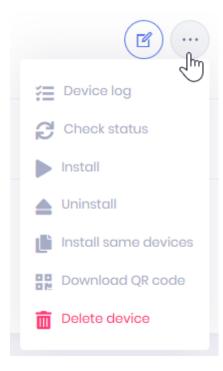
To add a device to OptimiDoc, click on the



To **edit existing** device, click on the button and change the settings based on Device settings.

For more options, click on the button to pop-up a menu with the following options:





Device settings

Device settings contains the following information:

Device type

- Konica Minolta/Develop OpenAPI capable device
- Xerox ConnectKey, EIP (Extensible Interface Platform) devices
- Hewlett-Packard Enterprise FutureSmart 3, 4 or 5 and OXPd platform support
- HP Pro device
- Lexmark FW 4, 6, 7, ESF (Embedded Solution Framework)
- **EPSON -** EOP 1.1 and higher (WorkForce, MFP, PCL/PS device)
- Ricoh SmartSDK, SOP G2 and G2.5 devices
- Fiery Fiery Digital Print Server
- Canon MEAP support, starting from FW version 4.8 and PF (platform version) 302 -Ewloe series, Web
- Network device device with ethernet and IPP delivery

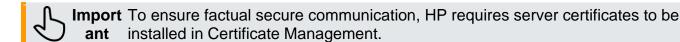
License

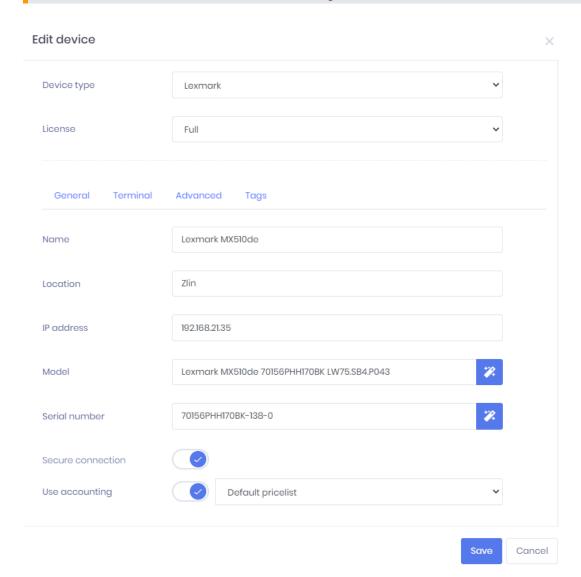
- Full this license type allows you to use all functionalities on the MFP
- Print this license type allows you to use only printing functionalities on the MFP
- Capture this license type allows you to use only scan functionalities on the MFP
- Without license non-licensed device, will be created only in the system but terminal will not be installed on the device
- Network device available only for "Network device" type

General



- Name a unique name of the printer. Use any information that will make it easy to identify the printer throughout OptimiDoc
- Location optional information about the printer's location
- IP address device IP address. The IP address must be unique in OptimiDoc
- Model device model (by clicking the icon next to the text field, device model will be automatically detected).
- Serial number serial number of the device
- Secure communication prefer encrypted communication between MFP and server.
- Use accounting using this option, accounting information will be downloaded to OptimiDoc



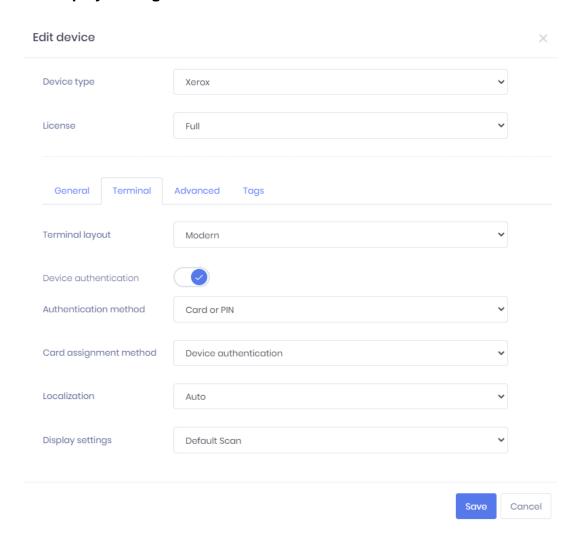


Terminal - Konica Minolta, Develop, Xerox, Hewlett-Packard, Lexmark, Epson, Ricoh, Canon

• Device authentication - enable or disable authentication to the device. When checked

users must login to use the device

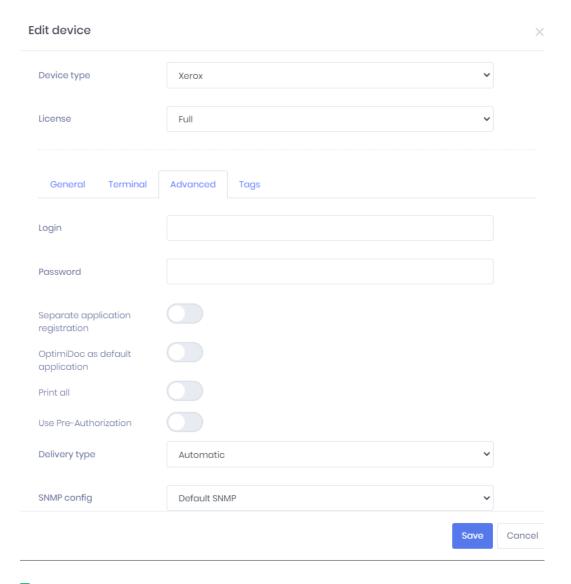
- Authentication method authentication type of user interface embedded in device.
 - User list users authenticate by selection of their name from user list.Can be used only without the authentication to device
 - o PIN users authenticate by PIN number
 - Login and Password users authenticate by primary login name and password
 - SingleSignOn user information is obtained from 3rd party systems like YSoft SafeQ or Equitrac
 - o Card user authenticates by card
 - Card or PIN user authenticates by card or PIN
 - o Card and PIN user authenticates by card and PIN (dual authentication)
 - o Card or Login & Password user authenticates by card or Login & Password
 - o Card and Login & Password user authenticates by card and Login & Password
 - External authentication special method for authentication from external devices.
 For implementation of this functionality customization is required.
- Card assignment selection of authentication method for user card assignment functionality
- Localization force the language of the embedded user interface
- Display settings selection of default tab





Advanced - only for Konica Minolta, Develop, Xerox, Hewlett-Packard, Epson, Ricoh

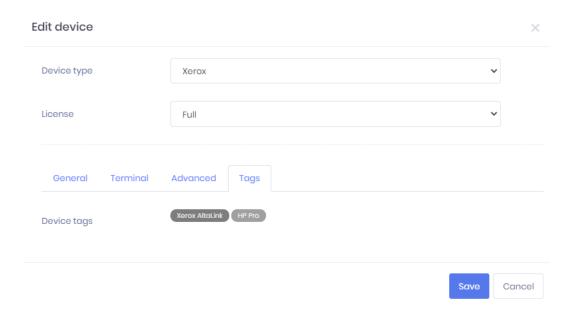
- Login MFP administrator login name
- Password MFP administrator password
- **Separate application registration -** on the device panel there will be two registered application icons: one for scanning and the other for print. Available on Xerox
- OptimiDoc as default application OptimiDoc embedded application is started immediately after a user logs to a device. Available on Xerox and HP Ent.
- Print All option to enable print all items after user authenticates.
- **Use preauthorization** option to enable Xerox preauthorization. This is mandatory to support access rights for Xerox devices.
- Delivery Type selection of print protocol for job delivery. We recommend using LPR protocol



Tags

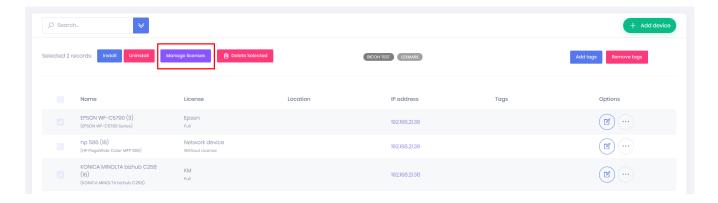
For selecting tags, the user needs to click on them; their background color will change after that from grey to color which was selected when the user was creating the tag. This indicates that the tag was assigned to the device. Click again to unassign the tag. It is possible to assign

more or even all listed tags to the device.



5.3.1.1 Mass edit License Manager

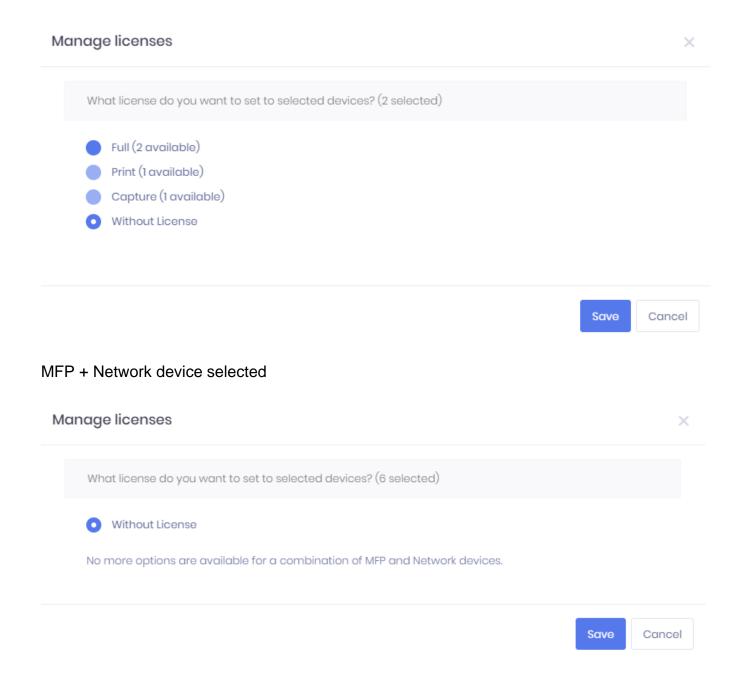
To manage devices' licenses you can either assign license in device edit window or use License manager, available when using mass edit of the devices.



There are certain options available depending on the devices selected and license types availability and its quantity.

Only MFPs selected





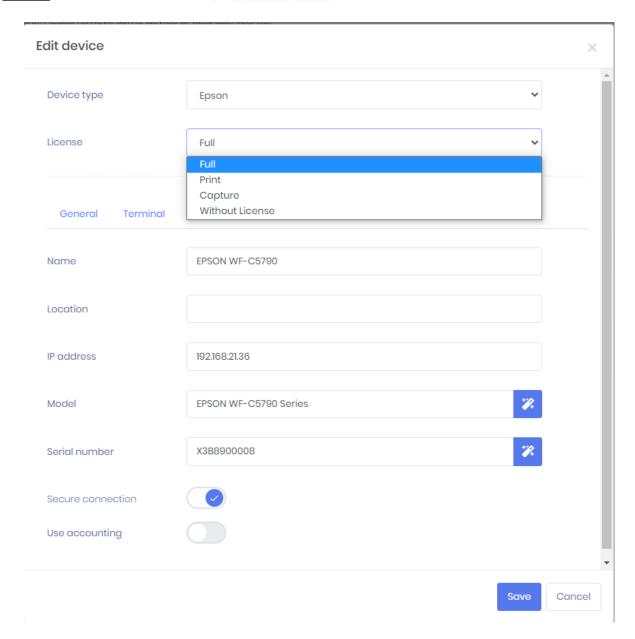
5.3.1.2 Single device license assignment

To assign a license to a device you can select one of the available options from the list.

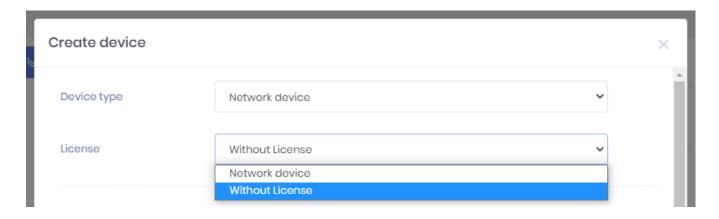
MFP device type, license options







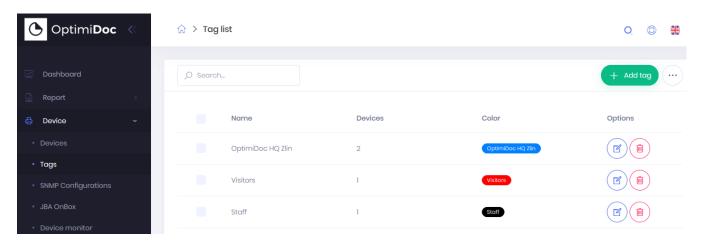
Network device, license options





5.3.2 Tags

Tags allow you to mark devices with one or more tags.



Tags management

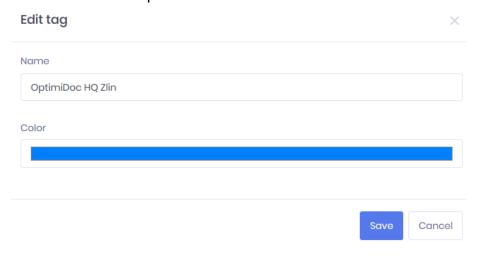
To **add** a new tag, click on the button.

To **edit** a tag, click on the button.

To **delete** a tag, click on the button.

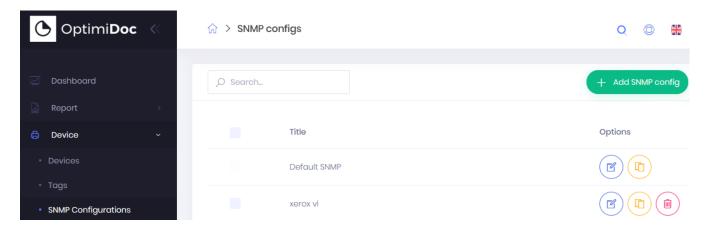
Add/edit tag dialog

When **adding** or **editing tag** fill in its name and choose a color to differentiate tags easily. Click on Save when completed.



5.3.3 SNMP Configurations

SNMP configuration allows you to define custom SNMP settings in OptimiDoc.



New configuration

To add a new SNMP configuration, click on the



Edit configuration

To **edit** the existing SNMP configuration, click on the button and change the settings as desired.

Delete configuration

To **delete** an SNMP configuration, click on the button

Duplicate configuration

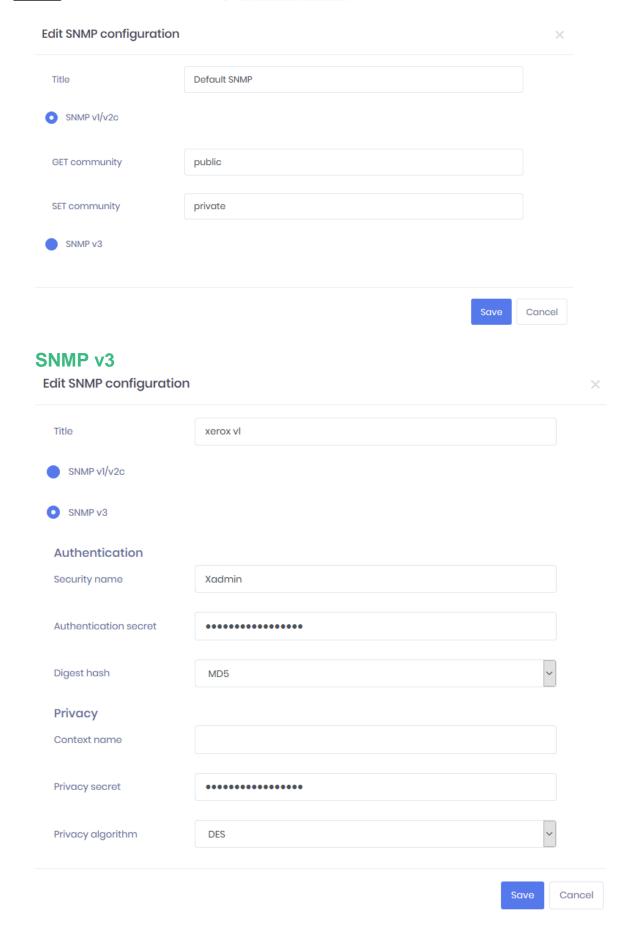
To **duplicate** an SNMP configuration, click on the button

You can choose between SNMP v1/v2c and SNMP v3.

SNMP v1/v2c





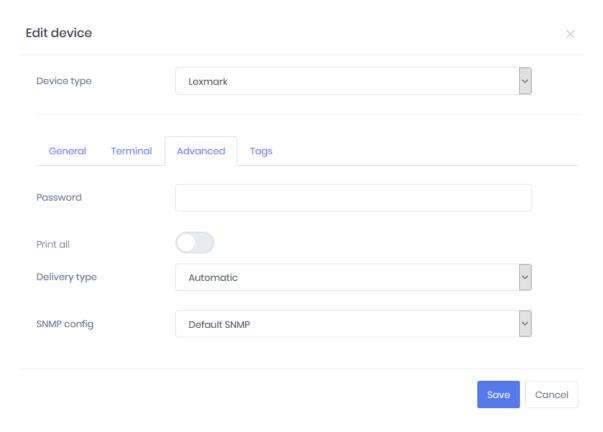






Device settings

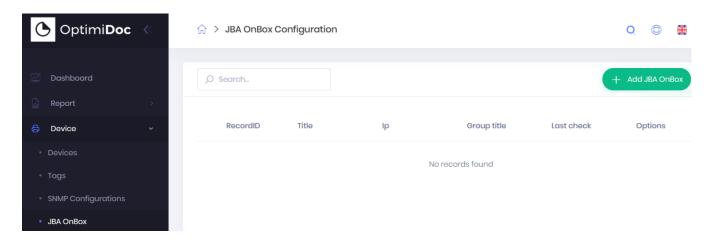
You can choose an **SNMP configuration** in device settings on the Advanced tab or leave it default.



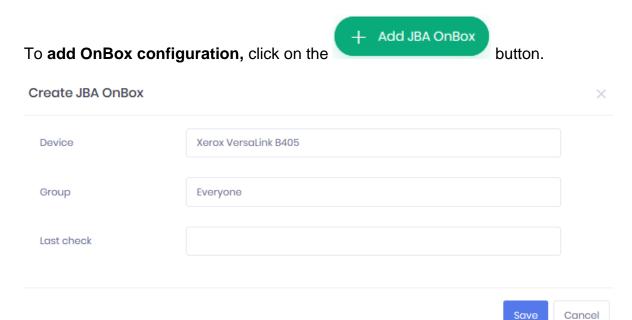




5.3.4 JBA OnBox

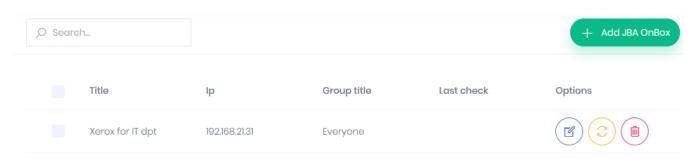


First of all, add this keyword "onbox" to the Model field in device's configuration.



Fill out the **Device field -** start typing a device name from your current list of devices and it will fill in the Device field automatically.

Group - select the user role/department, e.g. "Everyone"





Now device is configured to use JBA OnBox. The JBA log will be downloaded and user synchronization will be ran every hour. At 2 AM the full user accounts synchronization will be initiated.

You can also force OptimiDoc to synchronize accounts on the device using the refresh button



. To run a full synchronization manually you must clear the last check field first.

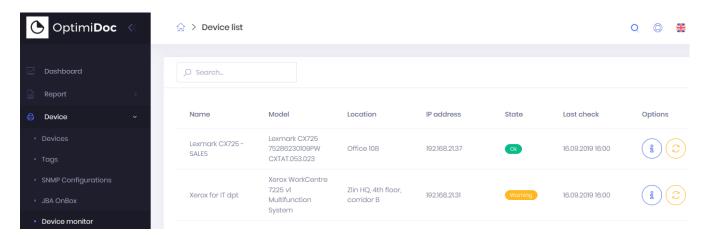
Please know that:

- adding a user to a group or department is not considered as user change hence these changes are not replicated immediately. In this case you must wait until full sync.
- if PIN authentication is used, deleted PINs are functional until the next full sync.



5.3.5 Device monitor

Device monitor is used to check the state of devices.



The column State displays the current state of the device. The possible states are the following:

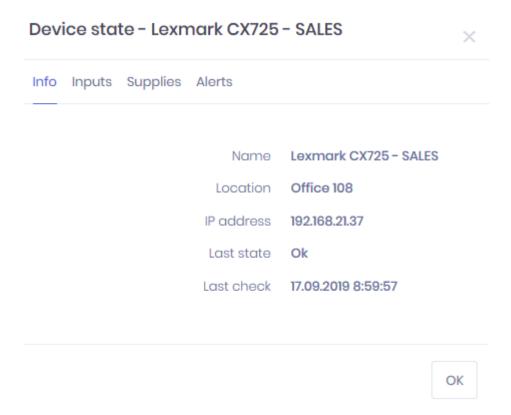
- 🗪 OK
- Warning Warning; this might mean that the device is in sleep mode
- Critical Critical
- Down

To display the **detailed information**, click on the button

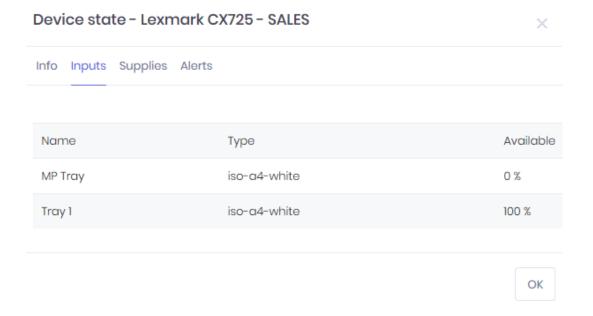
To refresh the state manually, click on the button.

Device settings

The Info tab displays basic information about the device.



The Inputs tab displays a list of paper trays and the type and amount of paper:



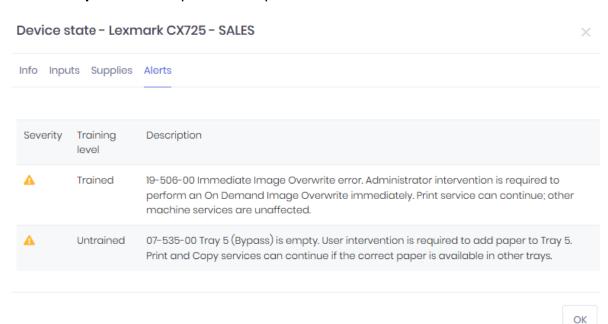
The Supplies tab lists the installed cartridges and how much toner/ink is available.



Device state - Lexmark CX725 - SALES Info Inputs Supplies Alerts Color Available Type Name 100 % Other Black Black Imaging Unit Toner Black Black Cartridge 81% Other Undefined Color Imaging Kit 100 % Toner Cyan Cartridge 100 % Cyan Undefined 100 % U1 Fuser 20 Undefined Transfer Module 100 % 100 % Magenta Magenta Cartridge Toner Undefined Waste Toner Bottle 100 % WasteToner Yellow Toner Yellow Cartridge 100 % OK

The Alerts tab displays any alerts regarding the device.

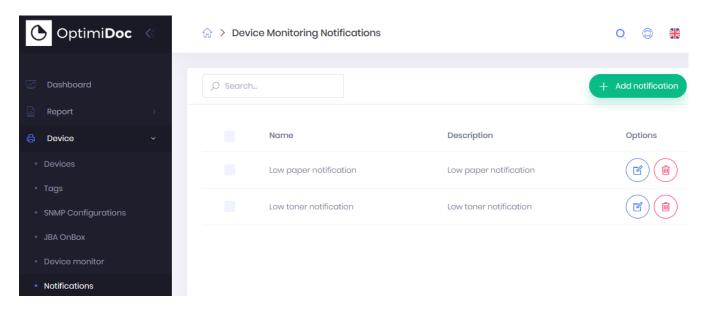
- Severity severity of the alert
- Training level the level of training required to deal with the problem
- Description description of the problem





5.3.6 Notifications

Notifications are used to automatically send an email in case there is an issue with a device.



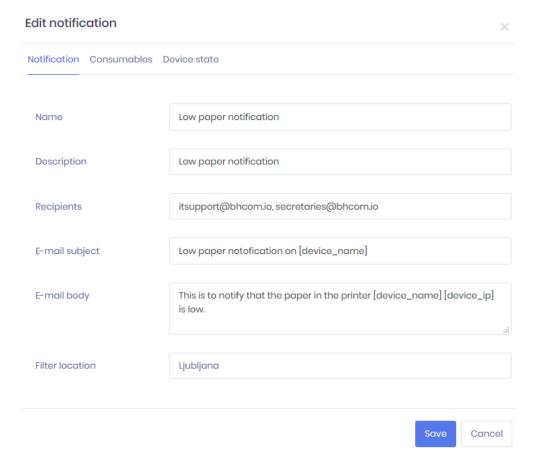
Notification settings

Basic notification settings

- Name name of the notification displayed in OptimiDoc
- **Description** description of the notification
- **Recipients** email addresses to which the notification will be sent. It is possible to specify multiple addresses separated by a comma.
- Email subject subject of the notification email
- Email body body of the notification email
- Filter location location of the target device





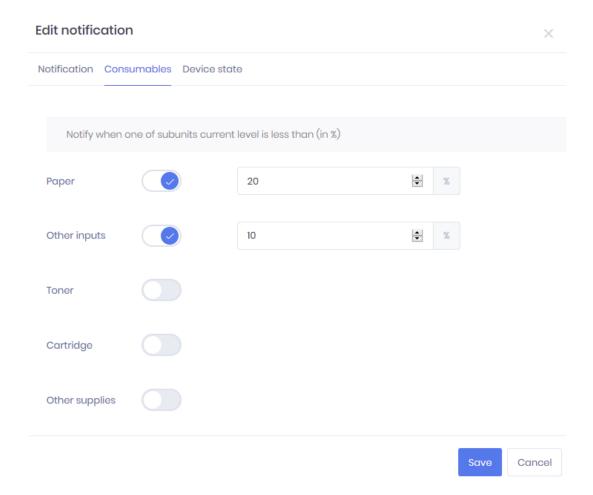


Note There are multiple parameters you can enter in the email subject and body. The complete list can be found in the Notification parameters.

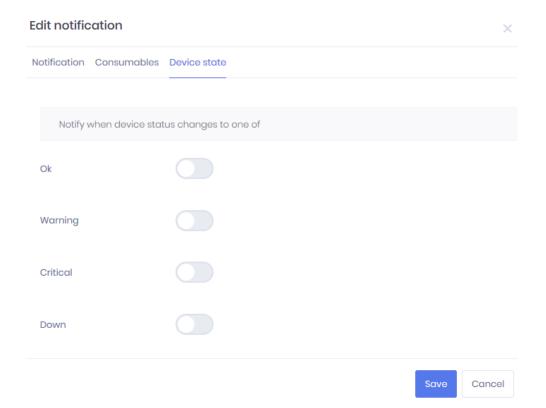
Here you can set the minimal level of consumables. If the current level gets lower than the specified amount, a new notification will be sent to the recipients.







This tab allows you to choose the device states for which a notification will be sent. A notification will only be sent when the device changes its state.



5.3.6.1 Notification parameters

These **parameters** can be used in the email subject or body when sending a notification.

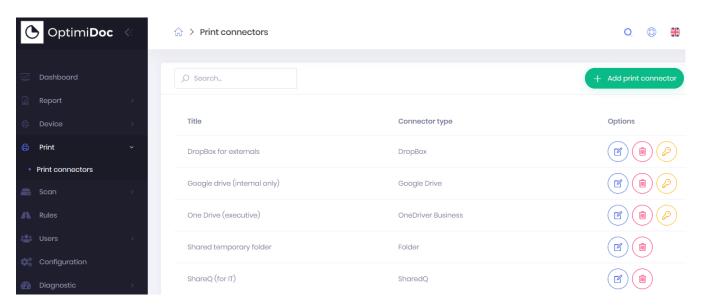
- **[device_detail]** detailed information about the device including device state, current level of toner/ink and paper, all errors etc.
- [device_ip] the IP address of the device
- [device_name] name of the device in the OptimiDoc system
- [device_state] current state of the device
- [timestamp] current date in following format: YYYYMMddHHmmss
- [current_year] current year in following format: YYYY
- [current_month] current month in following format: MM
- [current_day] current day in following format: DD
- [alerts] all the alerts associated with the device
- [violations] the cause of the notification

5.4 Print

Important note for printing: Although this section describes the print connectors, generally for printing via OD it is necessary to have two identical accounts; one in the OD and second with the same name for logged user on Windows!

Print section contains configuration and management of Print connectors.

Print connectors allows the option to print documents from different locations directly from the device panel.



Print connectors - Edit connector

To **edit** a print connector, click on the button and change the settings based on connector settings.

Print connectors - Delete connector

To **delete** a print connector, click on the button.

Print connectors - Authorize

To **authorize** your account connection, click on the button. Use the authorize button for the following services:

Google Drive DropBox OneDrive Personal



OneDrive Business Box.com Sharepoint Online



5.4.1 Print connectors

Print connectors - New connector

+ Add print connector

button. Print

To **add a print connector** to OptimiDoc, click on the connectors allow the following types:

- Folder
- Google Drive
- DropBox
- Mailbox
- SharedQ
- OneDrive Personal
- OneDrive Business
- Box
- SharePoint Online
- WebDAV

Print connectors - Edit connector

To **edit** a print connector, click on the button and change the settings based on connector settings.

Print connectors - Delete connector

To delete a print connector, click on the



button.

Print connectors - Authorize

To **authorize** your account connection, click on the button. Use the authorize button for the following services:

Google Drive DropBox OneDrive Personal OneDrive Business Box SharePoint Online



Note Don't forget to grant the proper access rights in Group list.

5.4.1.1 Folder

This print connector allows you to print from defined folder or browsing subfolders and print from them.

Title - destination title

Type - type of print connector

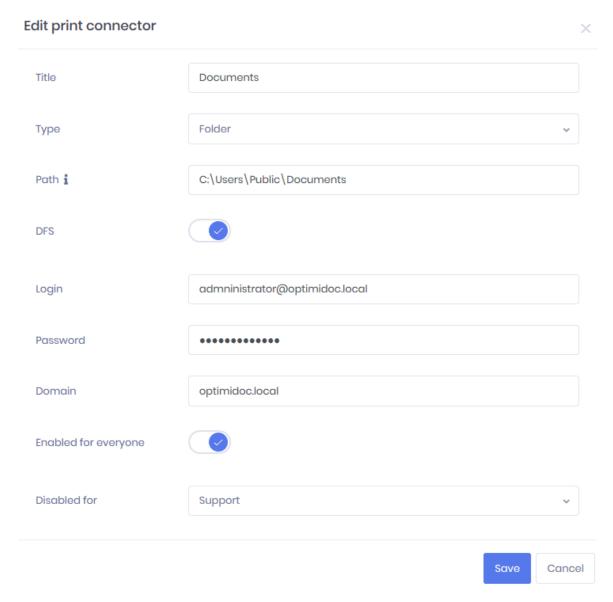
Path - path to required folder where the document will be stored

DFS - check if the destination Distributed File System

Login - user login name

Password - user password

Domain - computer domain in case of local computer without connection to domain use the name of computer

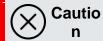


5.4.1.2 Email

Mailbox (Email) print connector periodically downloads emails from the mailbox and sends them to the print queue of users identified based on email addresses. Emails with attachments



are stored as separate documents in print jobs.



All emails will be deleted after downloading them from a mailbox!

Guest printing allows printing to guests with a new email address. If OptimiDoc does not recognizes the email address in the active list of users, then it automatically creates a new account with predefined parameters and sends back a PIN for user authentication. Such user can login to device and realize operations based on predefined rights.

Title - destination title

Type - type of print connector

Type - protocol of email server (IMAP/POP3)

Server - IP address or domain name of mail server

Port - server port number

Secure communication - enable/disable secure communication

Login - login name for mailbox/domain user

Password - password for mailbox/domain user

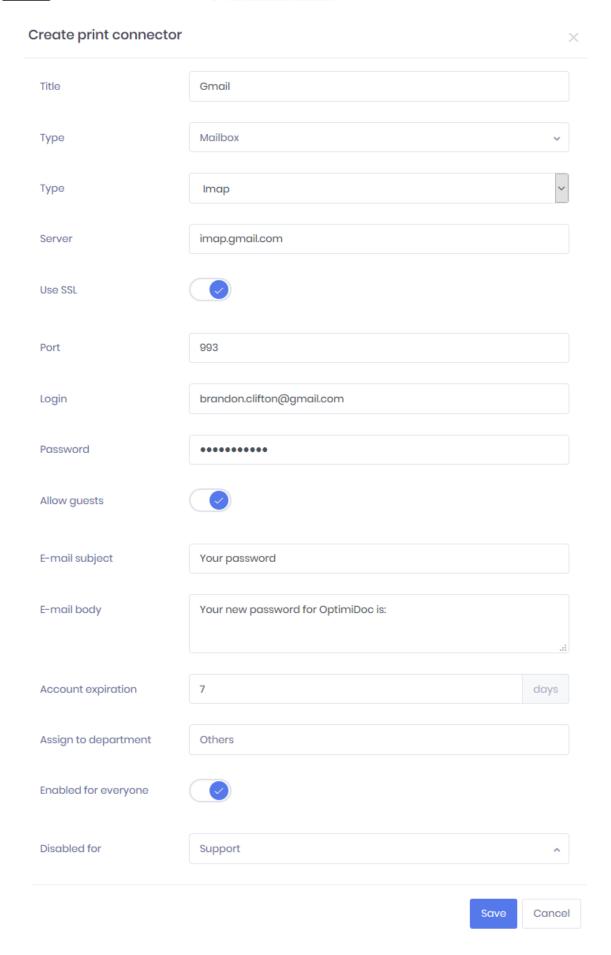
Allow guests - enable guest printing

email subject - subject of email which will be sent to guest with info about created PIN **email body** - body of email message. To place the PIN number please use parameter {0} **Account expiration** - definition of account validity period

Assign to department - definition of department where guest account will be assigned







5.4.1.3 Google Drive

Google Drive type shows documents from Drive on device's panel.

1) Go to **Print > Print connectors** and create new print connector by



2) Fill in the labels

Title - destination title

Type - choose "Google Drive"

Folder - folder in selected Google Drive.

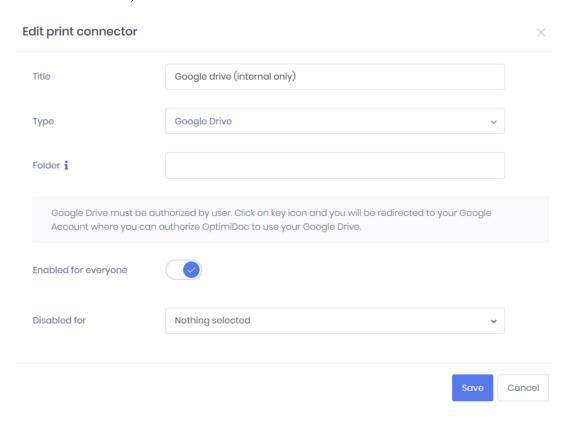
The Google Drive destination requires authorization via a Google account. To authorize the

destination click on the



button.

You will be redirected to the Google page where you can allow the access to the Google Drive. To allow access, click on the Allow access button

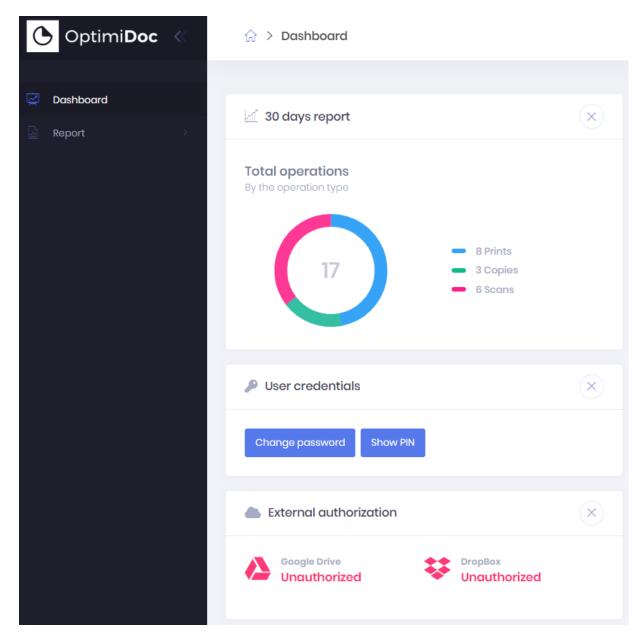


When a standard user logs into OptimiDoc web, there is Google drive authorization at the bottom of the dashboard.

After the authorization of Google drive, users will have the access to print from their folders.







5.4.1.4 DropBox

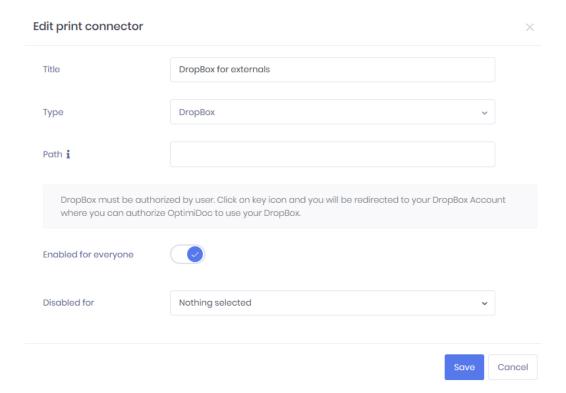
DropBox type allows access to documents from the DropBox directly on the device panel.

1) Go to **Print > Print connectors** and create a new print connector with the button

+ Add print connector







2) Fill labels

Title - destination title

Type - choose "DropBox"

Folder - folder in selected DropBox account.

The DropBox destination requires DropBox account authorization. To authorize the destination

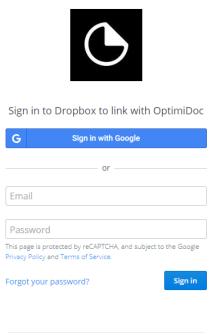
click on the button.

You will be redirected to the DropBox page where you can allow the access to the DropBox. To allow access you need to sign in via your Google account or DropBox account. After login, click on the Allow access button.







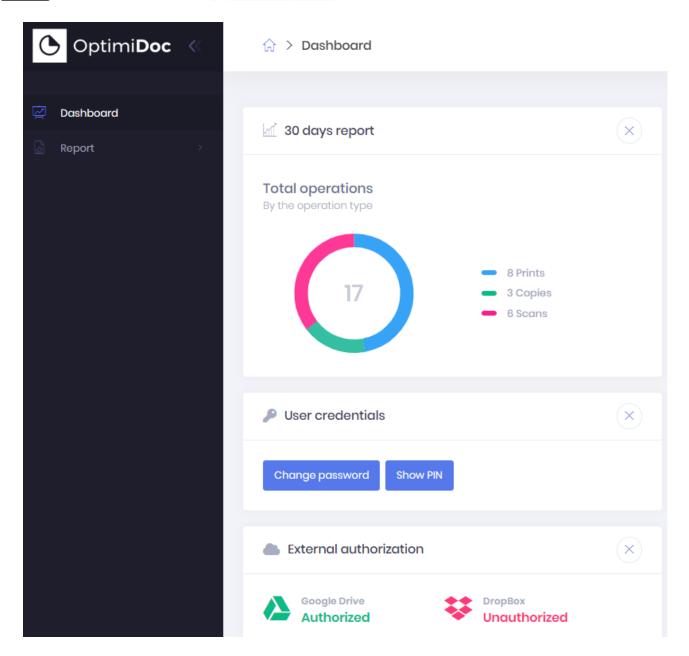


New to Dropbox? Create an account

When a standard user logs into OptimiDoc web, there is DropBox authorization on the bottom of dashboard.

After the DropBox authorization, users will have access to print from their DropBox folders.





5.4.1.5 SharedQ

Usage of **SharedQ** (shared queue)

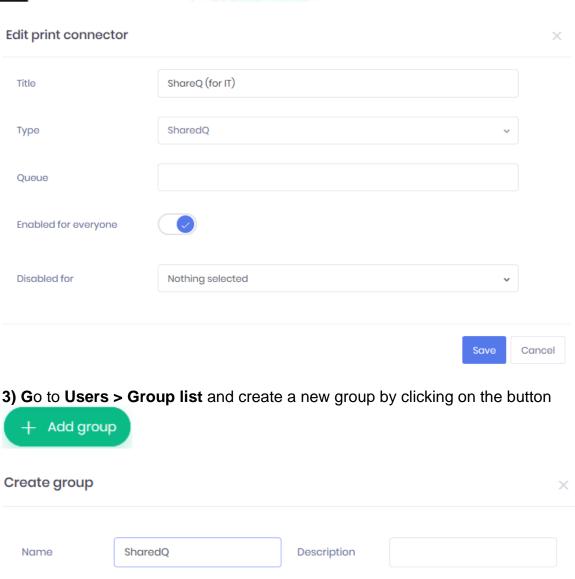
Tasks of all users, who are sharing this queue, are visible mutually for them. In the section Print, Print connectors, you can create a connector with type SharedQ and during the installation of the device on Windows, you save the name of this created shared queue. The tasks of users will be visible to each other.

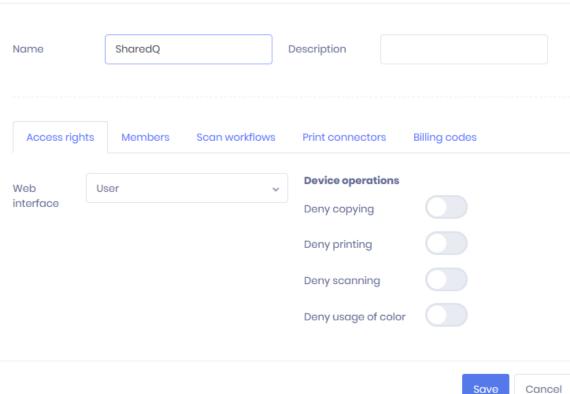
- 1) Go to **Print > Print connectors** and create a new print connector by clicking on the button

 + Add print connector
- 2) Fill in the labels and set type to "SharedQ", then click save when completed.



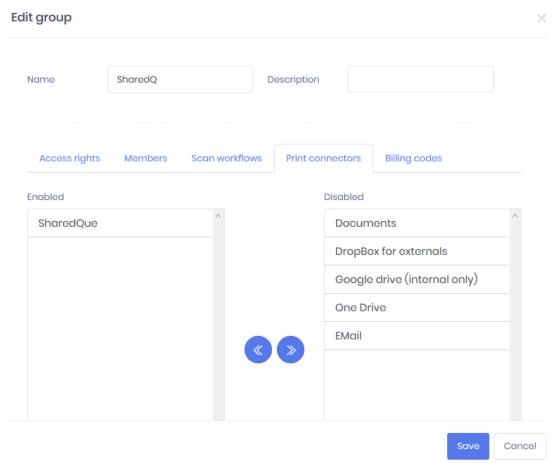








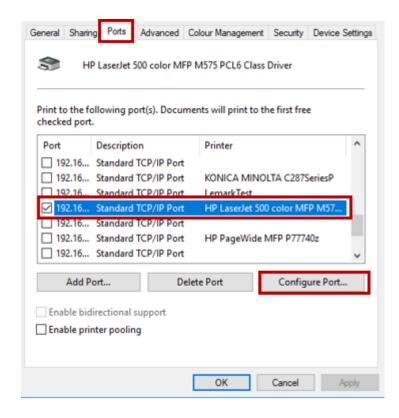
- 4) Set the name of group (the description is optional)
- a) on the **Members** tab you can group members (i.e. select departments, specific users or a combination of these two options).
- b) on the **Print connectors** tab check which print connectors will be allowed for this group.
- c) When you are done, click Save to save the settings.



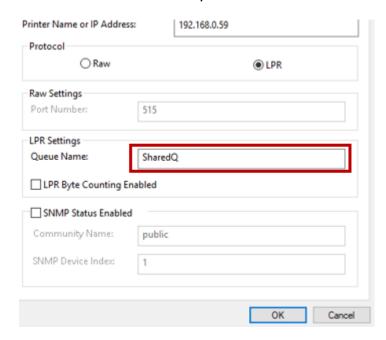
- 5) Find your printer in the Windows Control Panel under Devices and Printers. Right click to bring up the menu and select "Printer properties".
- **6)** Choose the "Ports" tab, find a port which your printer is using and click on the Configure Port button.







7) Keep the settings except for "LPR Settings - Que Name". Replace the "Queue Name" value, which was OptimiDoc to the name of your queue and click on OK. It is SharedQ in our example.



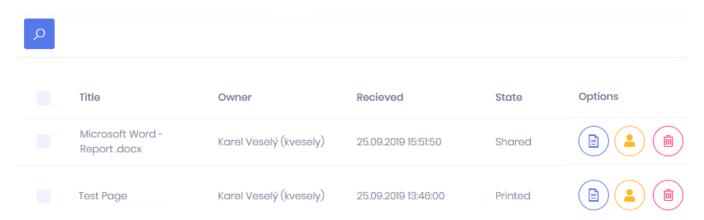
In OptimiDoc Print Connector, you can set up to write to the Port settings of your device.







An example of a print job made through SharedQ Print connector.



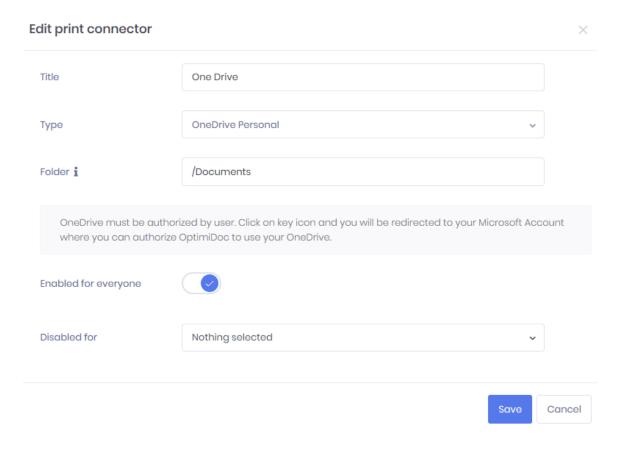
5.4.1.6 OneDrive

OneDrive type shows documents from Drive on the device panel.

- Title destination title
- **Type** type of print connector
- Folder folder in selected OneDrive.







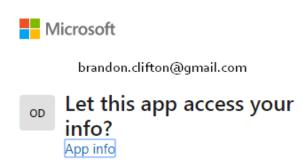
5.4.1.6.1 OneDrive Personal

The OneDrive destination requires authorization via a Microsoft account. To **authorize** the destination, click on the button. You will be redirected to the OneDrive page where you must **allow the access** to the OneDrive.

• To allow access, click Yes.







OptimiDoc needs your permission to:



Access OneDrive files

OptimiDoc will be able to open and edit OneDrive files, including files shared with you.



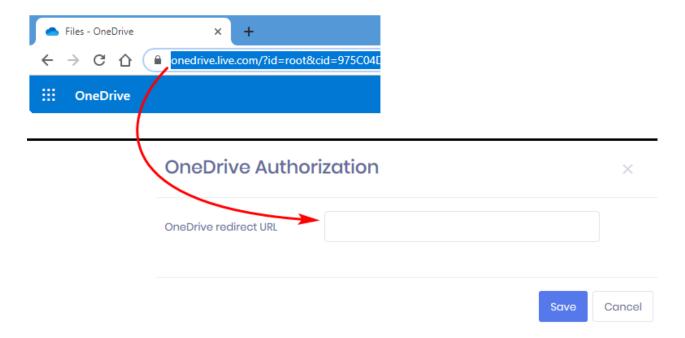
Access your info anytime

OptimiDoc will be able to see and update your info, even when you're not using this app.

Accepting these permissions means that you allow this app to use your data as specified in their terms of service and privacy statement. You can change these permissions at https://microsoft.com/consent. Show details



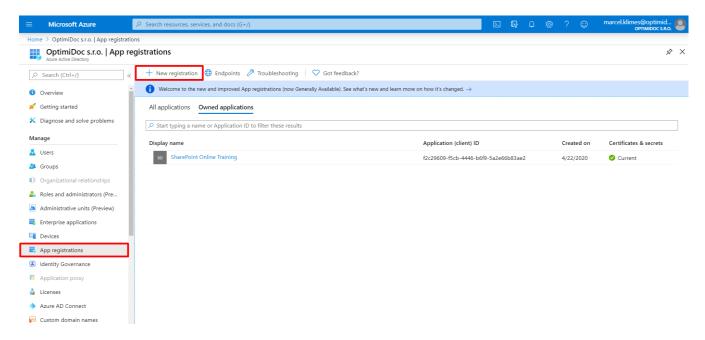
- Copy URL address from browser input and insert to OneDrive Authentication code dialog
- Click Save



5.4.1.6.2 OneDrive Business

Before you start using OneDrive Business there are manual steps required. Follow the steps below.

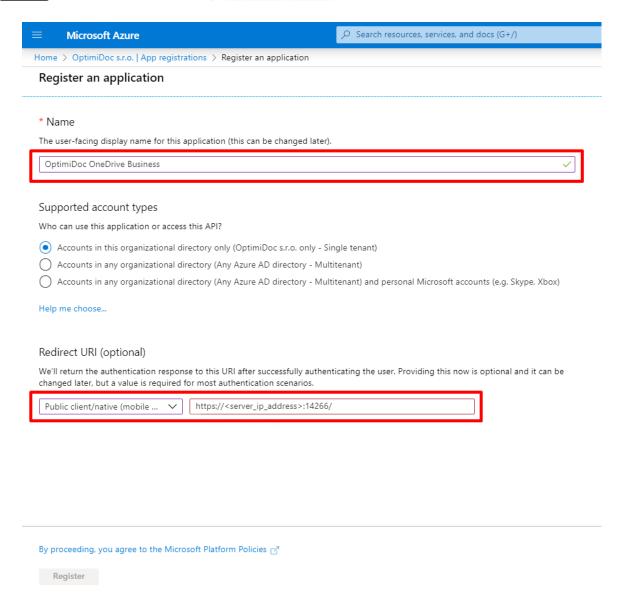
- 1. Login to the Azure Management Portal https://portal.azure.com/
- 2. Go to the Azure Active Directory section > App Registrations and click on New registration.



3. Enter the application name, select native application type and Redirect URI.



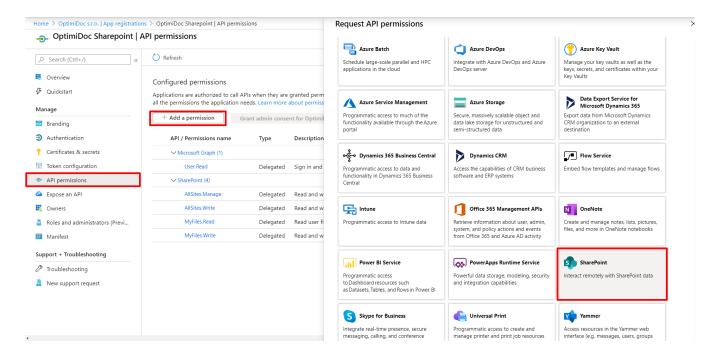




4. After creating the application, go to API permissions > Add a permission and search for SharePoint.



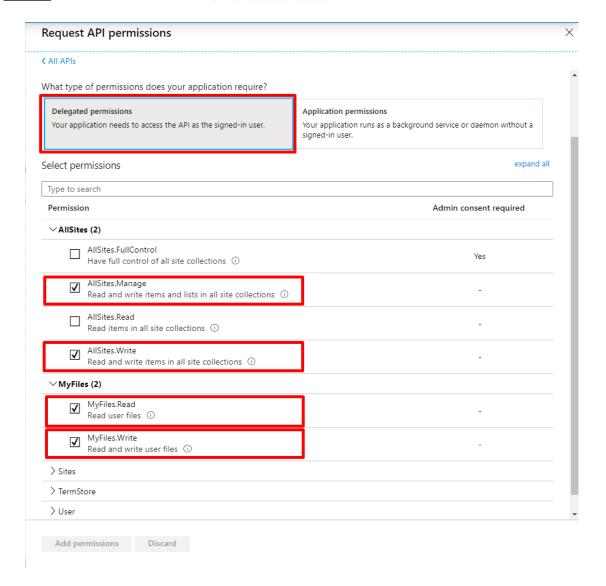




5. Select the Microsoft.SharePoint API and in permissions select rights based on the image below and click on Select. Add permissions for SharePoint Online and save.



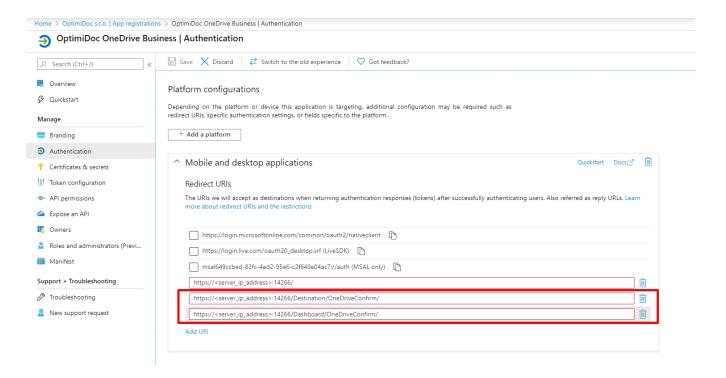




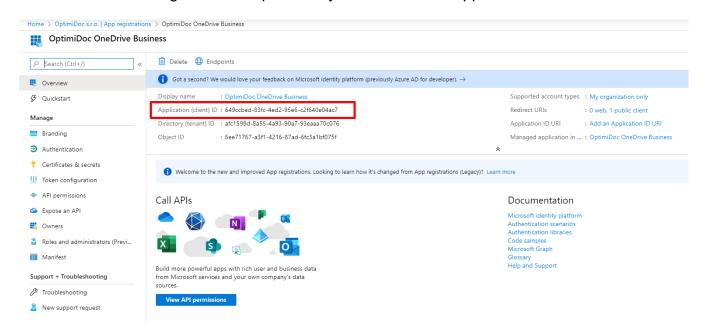
Configure the redirect URIs in Authentication section. Add the following two redirect URIs :14266/Dashboard/OneDriveConfirm/">https://cserver_IP>:14266/Dashboard/OneDriveConfirm/, :14266/Destination/OneDriveConfirm/">https://cserver_IP>:14266/Destination/OneDriveConfirm/







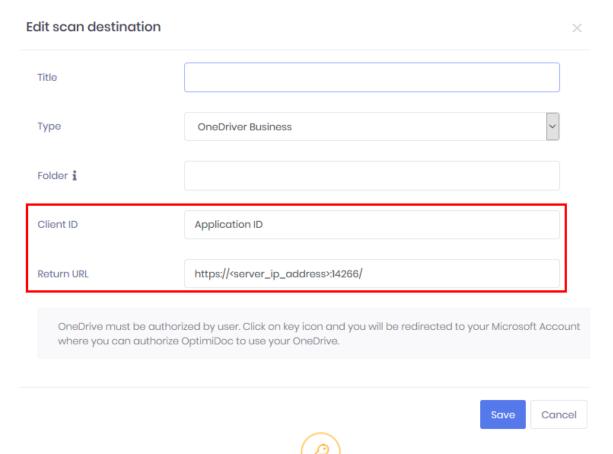
- 7. Now you have completed configuration in Azure.
- 8. To start the configuration of OptimiDoc you will need the Application ID.



In OptimiDoc setup the print connector.







10. Authorize access by clicking on the Scan Destinations. For personal OneDrive the user needs to authorize the access in Dashboard.

5.4.1.7 Box

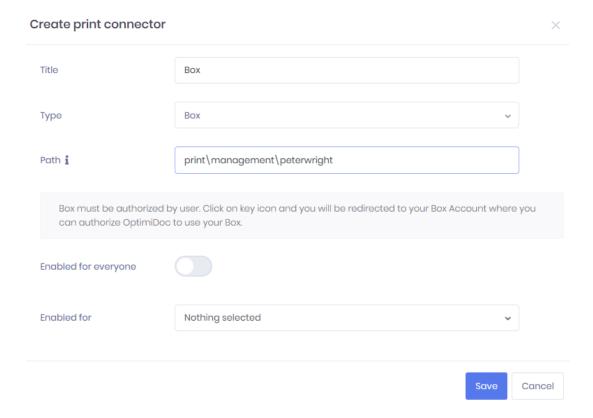
To create a **box.com** print connector, click on the button connector type **Box.**



and select the







Leave path input box blank for root.

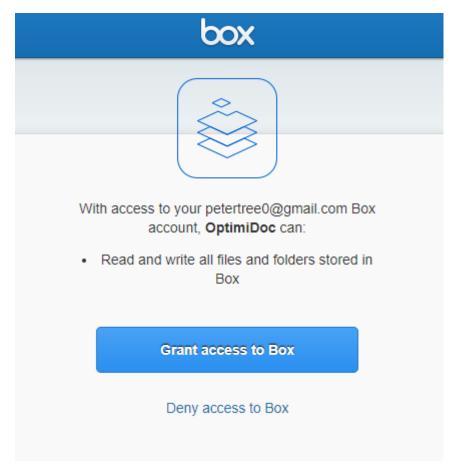
Save it and authorize with the button



or let users authorize the connector themselves.





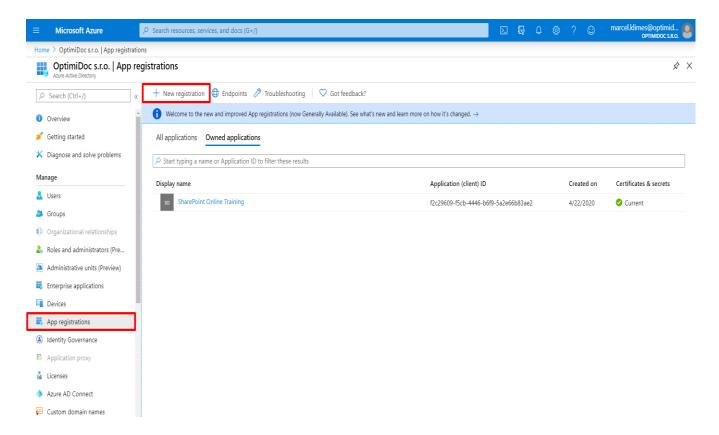


5.4.1.8 SharePoint Online

- 1. Login to the Azure Management Portal https://portal.azure.com/#
- 2. Go to the Azure Active Directory section > App Registrations and click on New registration.



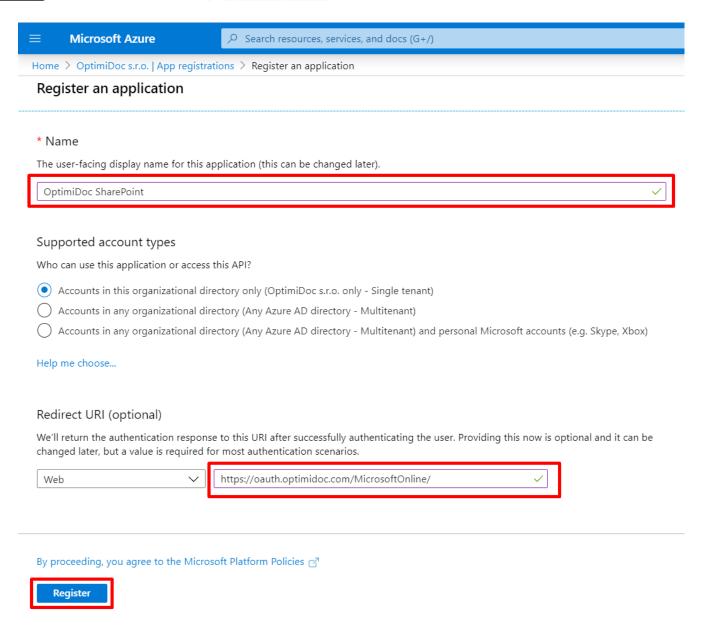




3. Enter the application name and Redirect URI: https://oauth.optimidoc.com/MicrosoftOnline/



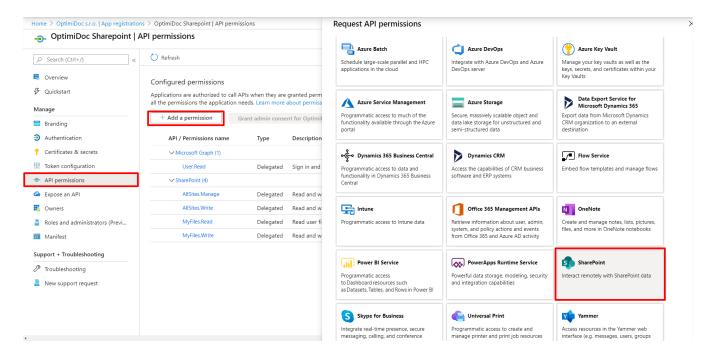




4. After creating the application, go to API permissions > Add a permission and search for SharePoint.



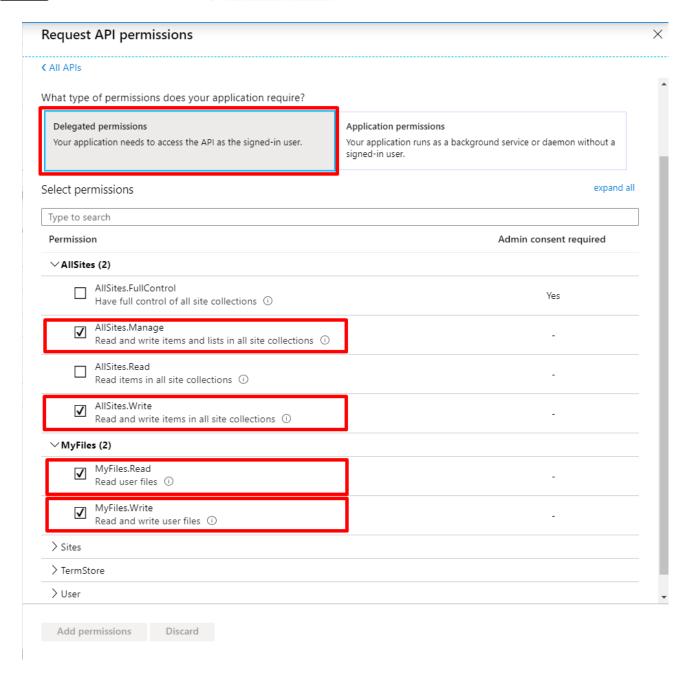




5. Select the Microsoft.SharePoint API and in permissions select rights based on the image below and click on Select. Add permissions for SharePoint Online and save.







6. Now, when you have finished with application registration create the print connector in OptimiDoc.

Title - name of scan destination

Type - type of scan destination

SharePoint server - add your SharePoint online URL

SharePoint web - leave empty if you want to upload scans in SharePoint root folder

SharePoint path - name of the folders on SharePoint

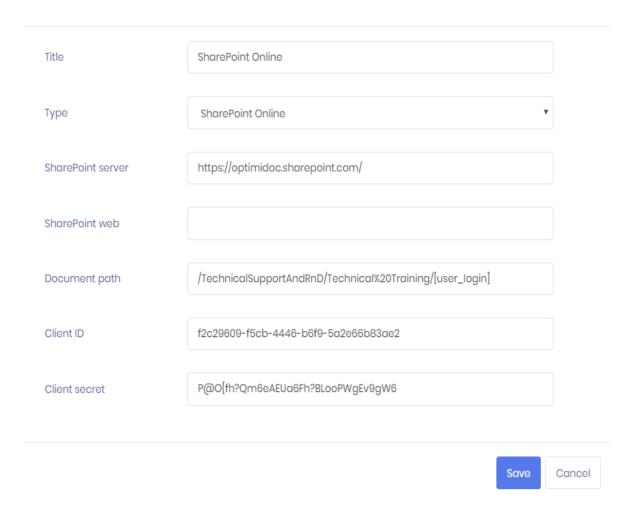
- See below points on how to add Client ID and Client Secret

In case you are using sites in SharePoint, you need to set and split URL address like e.g.

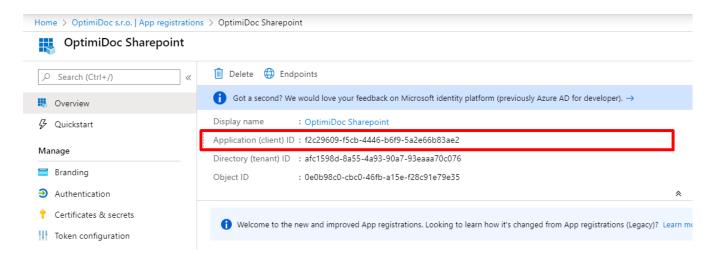
URL "https://optimidoc.sharepoint.com"



Web = "/sites/OptimiDocNorthAmerica" Path = "/Shared%20Documents/test"



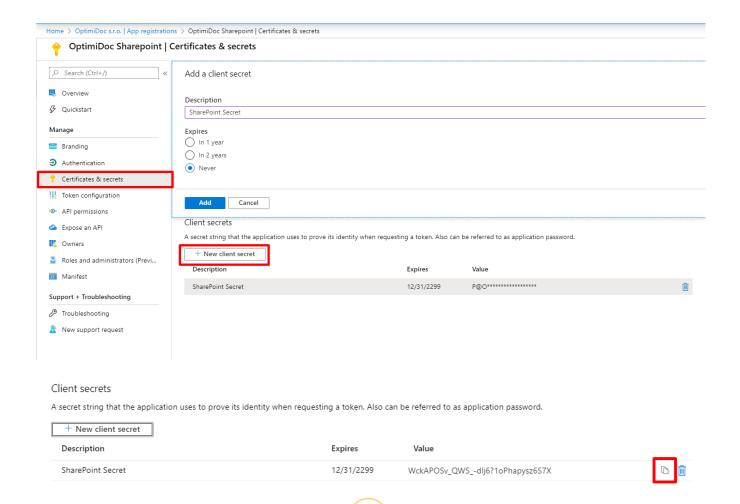
7. Add a Client ID -> Copy your Application ID and paste into scan destination "Client ID".



8. Add a Client Secret -> Certificates & secrets -> New client secret -> fill in description -> click Add and copy key value -> paste key value in scan destination "Client Secret" -> then click Save







9. Then authorize access by clicking on the button on the <u>user's dashboard</u>. For general account use the button in Print Connectors.

5.4.1.9 WebDAV

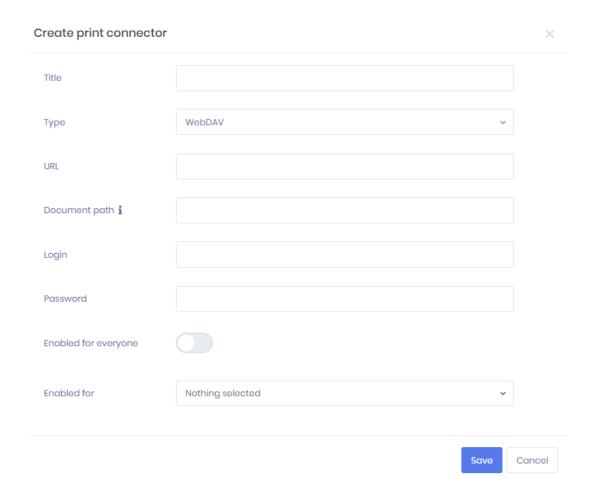
To create a **WebDAV** print connector click on the button connector type **WebDAV**.



and select the







Fill in the title and URL Address of print connector and you can also choose document path.

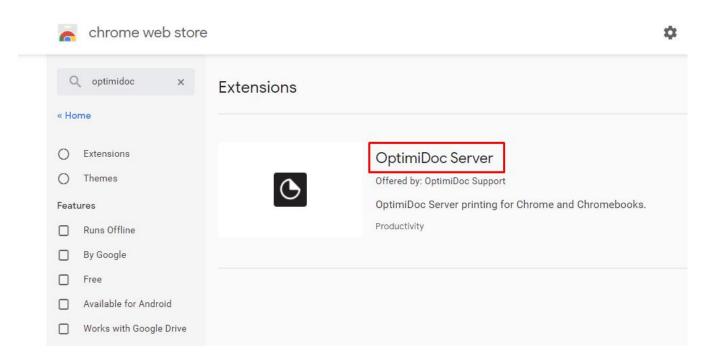
Don't forget to Enable it for everyone or a specific group. After that Save the print connector.





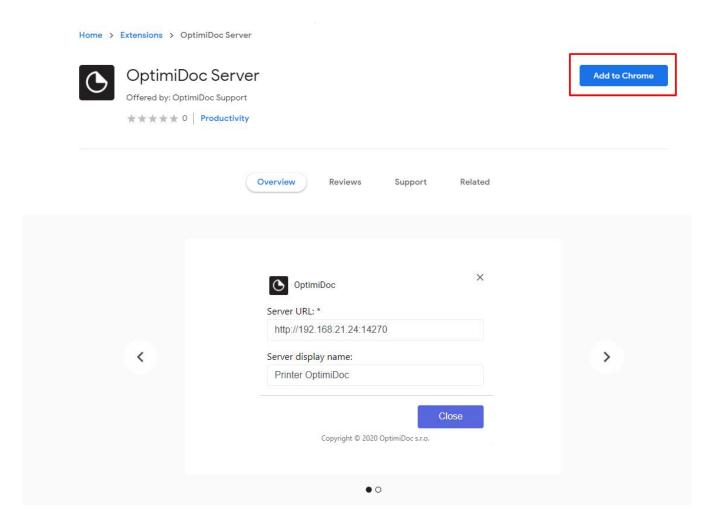
5.4.2 Google Chrome Print Extension

1. Search for the OptimiDoc Chrome Extension

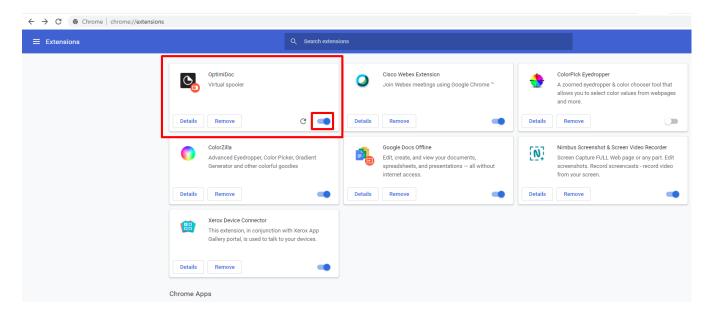


2. Add the extension to Chrome





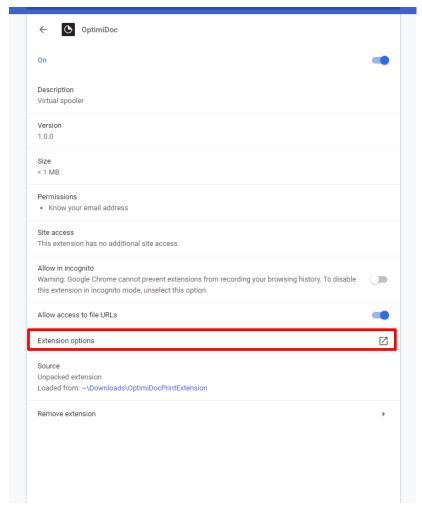
3. Find the extension among others in Chrome Extensions and if not enabled, enable it

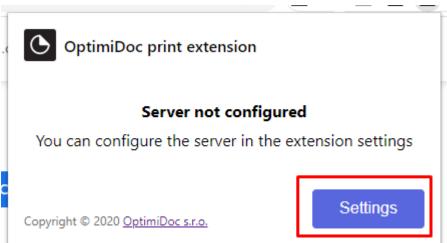


4. Within the details click the Extension options or by clicking the extension icon edit settings of the OptimiDoc printer





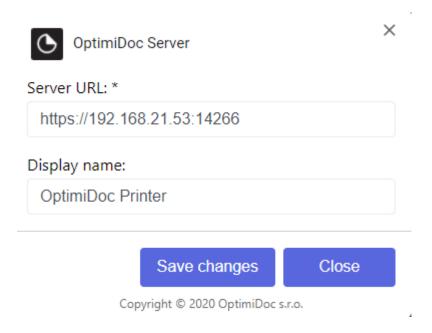




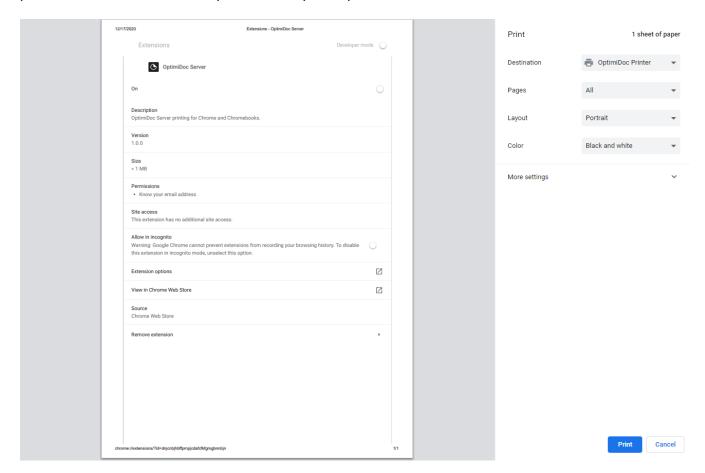
5. Enter the OptimiDoc Server IP and display name of the printer (when using HTTPS the OptimiDoc Server must have valid certificate)





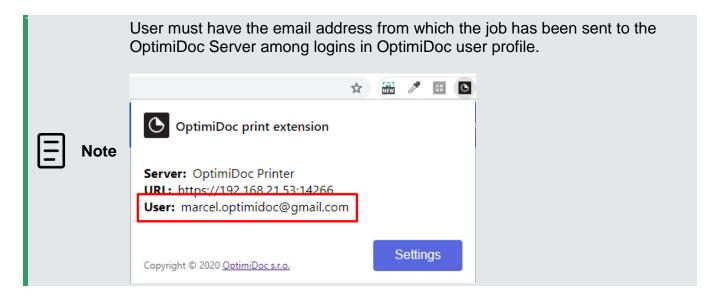


6. Once the extension is configured you can print using it. In the print dialogue select the printer name entered in the previous step and print the document.



7. Check whether the job has arrived to the OptimiDoc Server.





5.5 Scan

The section on **Scan** workflows defines the document capture, processing and routing to final destination.

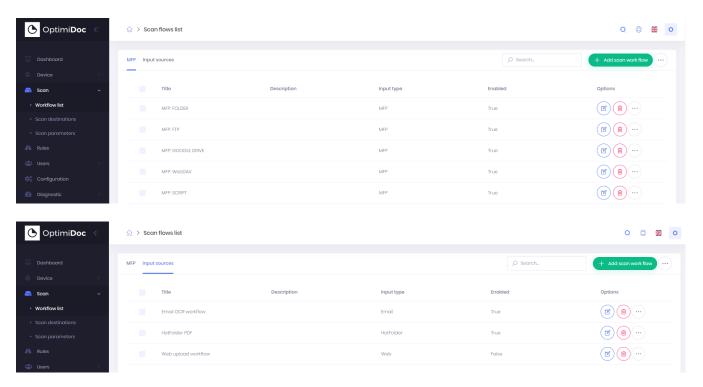
A document can be captured from a multifunction device, web, mobile, mailbox or a predefined hot folder:

For definition of scan workflow for multifunction devices create the workflow at <u>Workflow list</u>.

Each Workflow requires a predefined destination where the document will be routed. OptimiDoc uses general destinations for document routing and thanks to this the destination can be used by multiple scanning workflows. Destinations are defined in the section Scan destinations.

5.5.1 Workflow list

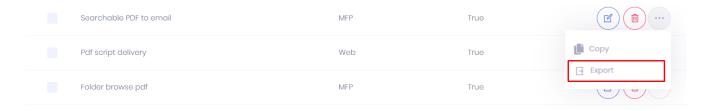
The Workflow list contains a set of scanning workflows (which are offered on a multifunction device) or input sources (HotFolder, Email, Web or Mobile flow).



The Workflow **copy function** will allow you to create a duplicate workflow based on settings of the original one. Clicking on the button will automatically redirect you to new scan flow editing.



Workflow **export** functionality allows you to easily export your workflow and use it on another OptimiDoc server. Once you click the button a **.json file will be downloaded.** This **JSON** file contains the **settings of the workflow** as well as **delivery destination** and **parameters' settings**.

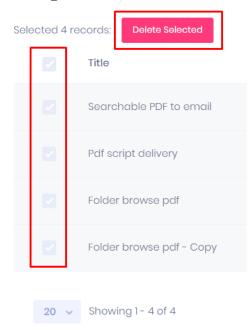


On the other hand, workflow **import** functionality allows you to import previously exported workflow (customers will appreciate this functionality as you, the partner can pre-create the

workflow and - once fully functional - you can import it). Upon clicking the select button the .json file of workflow exported. This import will add all the necessary settings including destination and parameters.



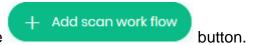
Deleting workflow can be done one-by-one or by selecting multiple workflows.



5.5.1.1 Workflow settings

Scan workflows - New workflow

To add a workflow to OptimiDoc, click on the



Scan workflows - Edit workflow

To **edit a** workflow, click on the button and change its settings.

Scan workflows - Delete workflow

To **delete** a workflow, click on the button

Scan workflows - Copy or Export a workflow

To copy and/or Export a workflow, click on the button and select the desired operation

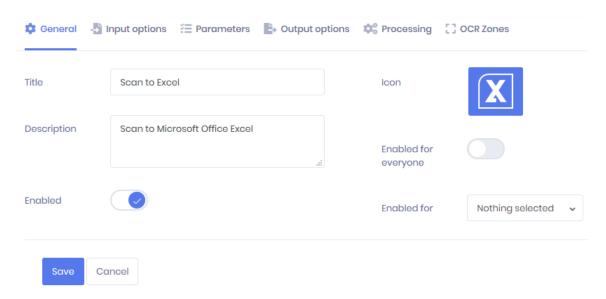
Copy

from the list Export

5.5.1.1.1 General

General settings of scan workflow:

- Title workflow name
- Description description of workflow (optional)
- Enabled if the Enabled checkbox is check then the scan workflow will be offered to users.
- Icon workflow icon on the embedded user interface. To change it, click on the icon.
- Enabled/disabled for everyone if enabled, workflow will be available to everyone by default
- Enabled/disabled for depending on previous choice, here you can specify certain groups which will have access or not to the workflow

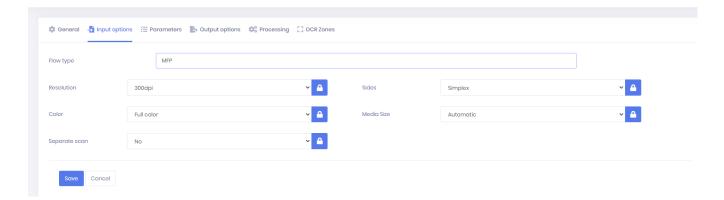


5.5.1.1.2 Input options

OptimiDoc offers the selection of multiple input flow types to be processed for each Scan flow.

Select a desired Flow type under Input options settings when adding/editing a Scan workflow.

When creating workflow from MFP tab you will be able to select only MPF in Input options



Other flow types are created from Input sources tab







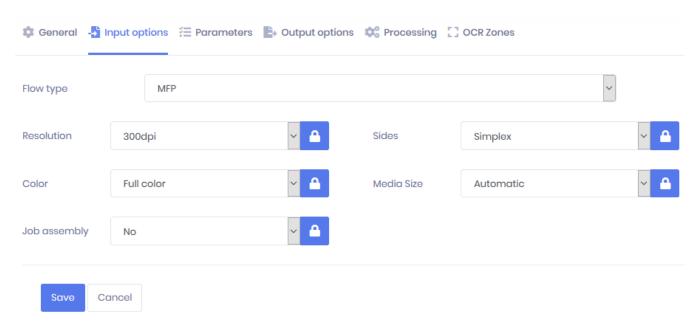


MFP

With the **MFP** flow type there is a possibility to affect these kinds of input settings:

Input settings define the default scanning setup for a defined workflow.

- Resolution definition of scanned document quality
- Sides original document sides (Simplex/Duplex)
- Color definition scan color (Auto color/Full color/One color/Grayscale)
- Media Size original document size
- Job assembly document will be collected from job assembly scans



Scan settings can be locked or unlocked to modification by users. To lock/unlock setting, click

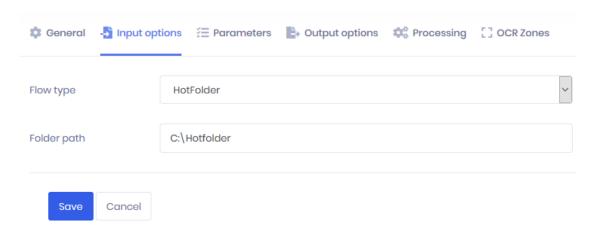
Hot folder

Hot folders are similar to Workflows, but instead of being applied to a scanned document they are applied to the contents of a certain folder. By entering the "Path" parameter you can choose from which folder the documents will be taken.

Hot folder settings

Basic setting of scan workflow:

- Title workflow name
- Description description of HotFolder (optional)
- Enabled if the Enabled checkbox is check than the HotFolder will be enabled.
- Folder path path to the HotFolder. It is required to add full control right to this folder for IIS_IUSRS group.





Important

HotFolders input function processes PDF and TIFF files.

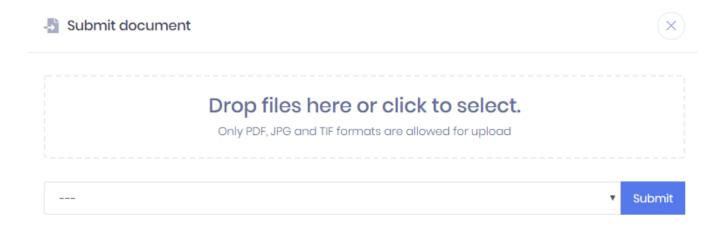


Web

Allows users to process their jobs, which have been uploaded through the Web interface by this workflow.

On the dashboard a new widget will appear, where the user needs to upload a document, which they would like to send to OptimiDoc for scan process.

The next step is to choose Scan workflow by which you would like to proceed to scan. The last step is to send it via the Submit button.





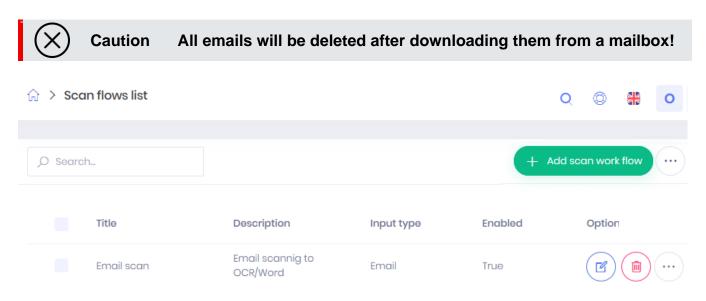
We simplify the world of documents

Mobile

Flow that can be proceed with a mobile application.

E-mail

Email OCR provides functionality similar to Scan workflows or Hot folders, but instead of being applied to a scanned document (on the device itself) or contents of the hot folder, it is applied to the attachments of the email which you are sending to a specific email address and then by return you'll receive your scanned document to your mailbox, folder or any other destination used in Scan workflow. It comes in handy especially on the go, for example when you're out of the office and need your PDF file in DOC format, etc. Hence the name Email OCR, because you can take functionality of your scanner with you, wherever you are.



Email flow settings

Email flow uses previously created <u>Scan workflow</u> to process email attachments. So you can create a new <u>Scan workflow</u> particularly for email OCR or use current one. *While creating or using created Scan workflow don't forget where you have specified, where the document should be stored or sent.* You can also create a new or use a created <u>Destination</u> for Scan workflow.

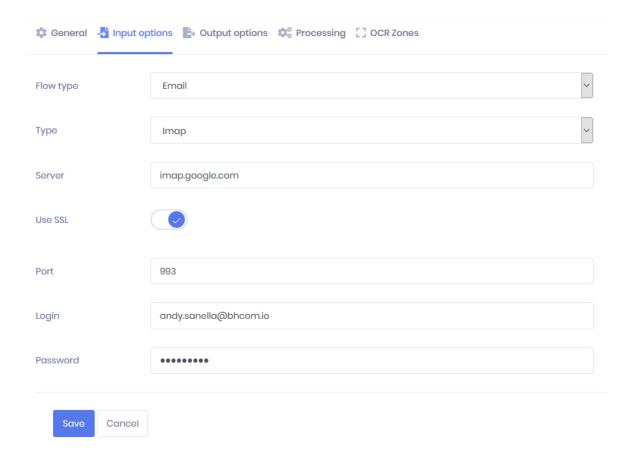
Users are identified by their email address, if the email address is not recognized among registered users, attachments are not processed.

Basic setting of Email Flow type:

- Type IMAP or POP3
- Server IP address or domain name of the mail server
- Secure communication enable/disable secure communication
- Port server port number
- **Login** username for the mail account from where will be attachment picked up and processed **or** credentials of the domain user
- Password password for the mail account or domain user.









Important Email OCR processes PDF, JPG and TIFF files.



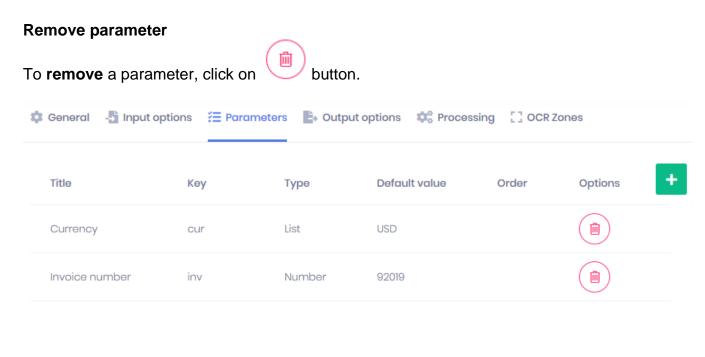


5.5.1.1.3 Parameters

Each scan workflow can have assigned none, one or multiple scan parameters. Such assigned parameters can be used in the document name, destination or saved as metadata. Workflow can only have assigned parameters created in the <u>scan parameters section</u>.

Add parameter

- 1. To **add** scan parameter, click on button and select preset parameters.
- 2. Define the parameter settings
- Default value default value of parameter when workflow is selected
- Editable if Editable is checked then the user can define own value
- 3. Click on Save

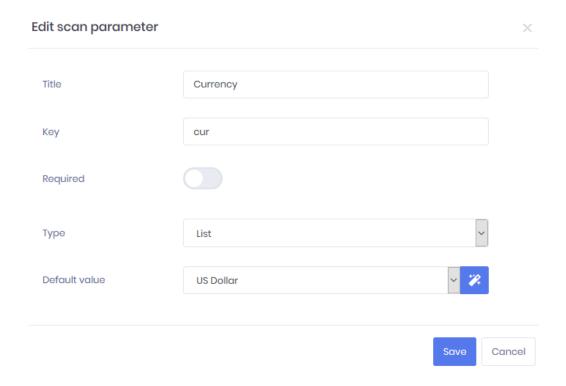


Go to Scan parameters for adding the parameter:

Cancel







5.5.1.1.4 Output options

- Filename output file name
- File format output file format

No OCR

```
*pdf (Non-searchable PDF)
*jpg (JPEG image)
*tif (Multipage TIFF)
```

ABBYY OCR output formats are available only when ABBYY Extension is installed and valid licence activated.

Abbyy OCR

```
*xlsx (Microsoft Excel)
```

*xls (Microsoft Excel)

*pdf (Searchable PDF)

*pdf (compact searchable PDF)

*pptx (Microsoft Powerpoint)

*rtf (Rich Text Format)

*txt (Text file)

*docx (Microsoft Word)

*doc (Microsoft Word)

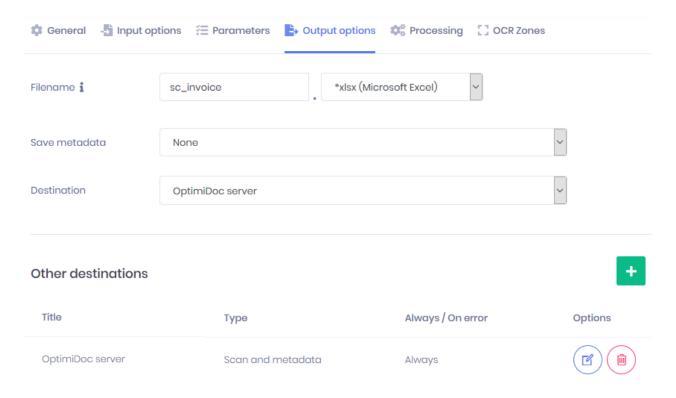
OptimiDoc OCR

```
*pdf (Non-searchable PDF)
```

- *pdf (Searchable PDF)
- *pdf (compact searchable PDF)
- *txt (Text file)
- *tif (Multipage TIFF)
- *docx (Microsoft Word)
- Save metadata system parameters and scan workflow parameters will be saved to selected document format
 - JSON
 - o XML
 - CSV
- Destination definition of scanned document storage





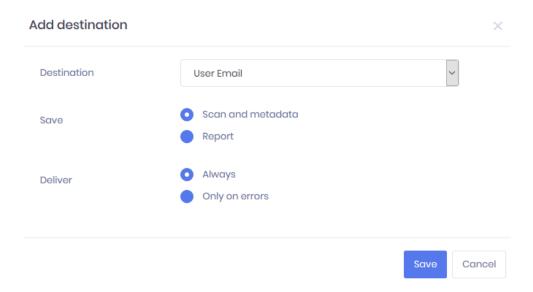


Other destinations

Other destination settings are used to either send the scan result to more than one destination, or to send a report about the scan to a certain destination.

Saving the scan result

• **Destination** - destination of the scan.

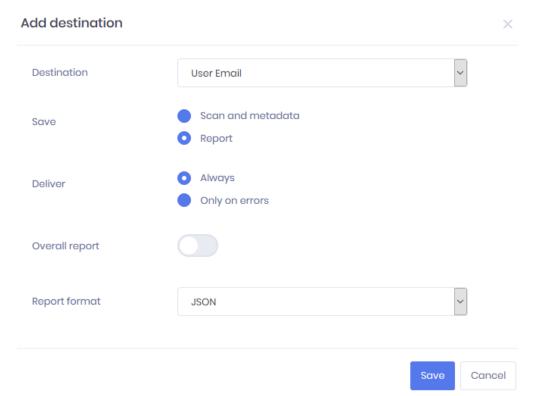


Saving a scan report

- **Destination** destination of the scan
- Overall report if not selected, a report will be created for each scanned document. It this
 is selected, only one report will be created for the whole batch when scanning multiple
 documents consecutively
- Report format format of the output
 - Custom format described below





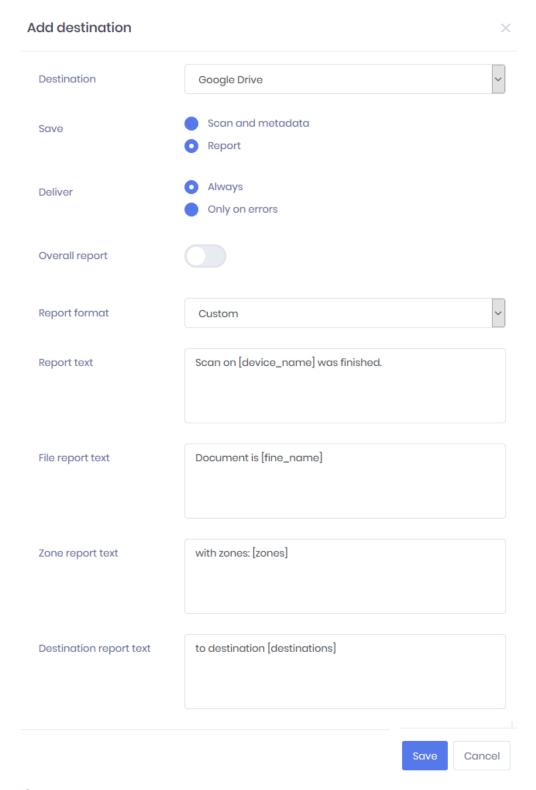


- Report text text of the whole report.
- File report text text of the report of the individual files
- Zone report text text of the report of the individual OCR zones
- **Destination report text** text of the report of the scan destinations

In these text fields, you can use special parameters to provide more detail. See <u>Scan report parameters</u> for more info.







Scan report parameters

Report parameters

- [device_id] ID of the device
- [device_ip] IP address of the device
- **[device_name]** name of the device within the OptimiDoc system
- [device_location] location of the device



- **[user_name]** name of the user who initiated the scan
- [user_givenname] user first name
- [user_surname] user last name
- [user_login] login of the user who initiated the scan
- [flow_name] name of the scan flow
- [files_count] number of generated files
- [pages_count] overall number of pages from all documents
- [status] overall status the worse status from all scanned documents
- [files] reports of all created files (see File parameters for more info)
- **[errors]** same as [files], but includes only reports of files with errors (see File parameters for more info). Note that it won't be a complete report, only the items in which the error occurred will be written out

File parameters

- [status] status of the file
- [pages] number of pages in the document
- [file_name] resulting file name
- **[zones]** reports of all zones (see Zone parameters for more info)
- **[destinations]** reports of all destinations (see Destination parameters for more info)

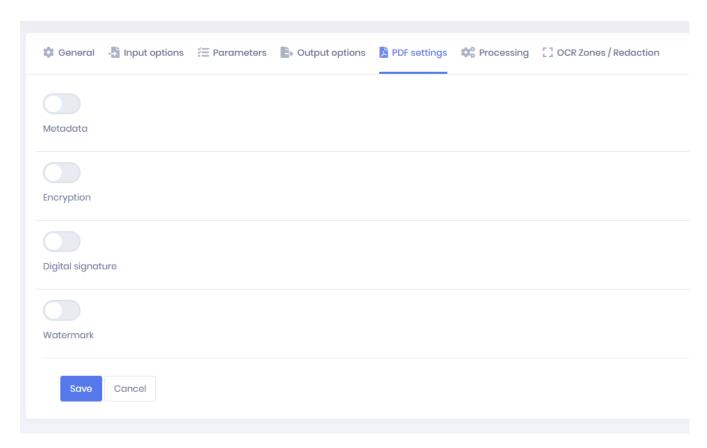
Zone and destination parameters

- [status] delivery status
- [name] name of the zone or destination
- [message] if no error occurred, the value inside the zone will be written out. If there was an error, the error message will be written out instead



5.5.1.1.5 PDF settings

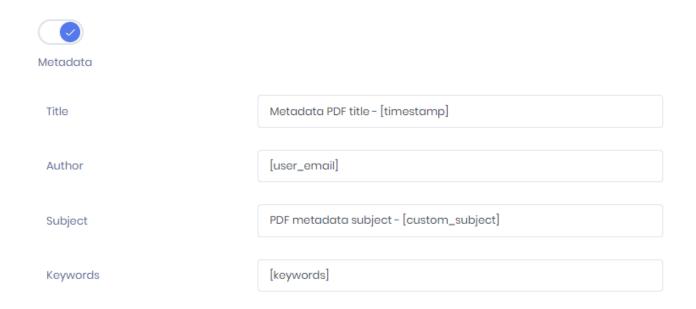
This section allows you to configure PDF settings and properties, it includes Metadata creation; Encryption - password required to open PDF; Digital signature - generic or personal and watermark in the PDF.





Metadata

This option allows you to enter PDF metadata.



Title - metadata title
Author - author of the file
Subject - metadata subject
Keywords - metadata keywords



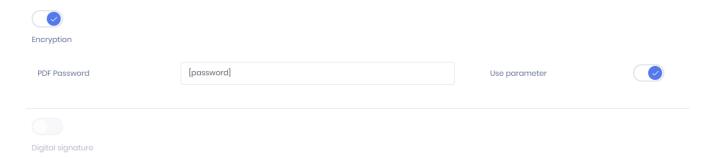
Note You can use static text, system, or custom parameters.



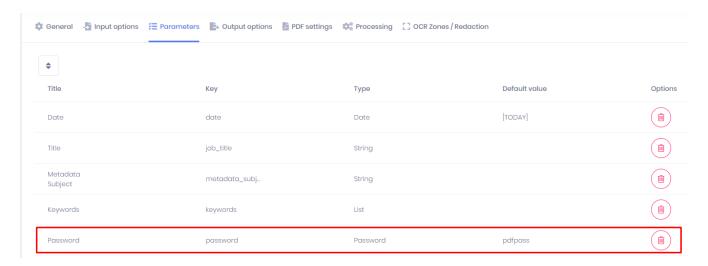


Encryption

This option allows you to enter PDF password.



PDF password - password of the PDF file. It can be static text or you can use password type parameter to be able to enter password on the panel of the device.



Such password parameter will be shown as standard password field on the panel, it is to say showing dots on the panel for security reasons.



Note

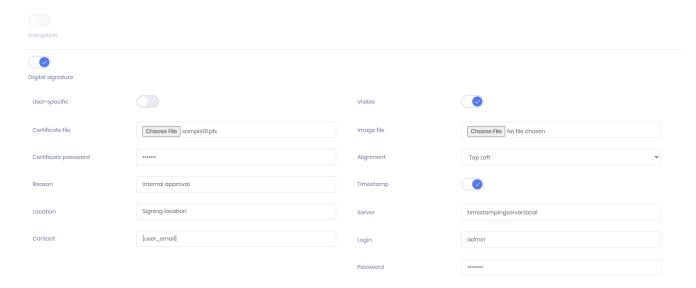
When you enable this encryption option, digital signature will not be available, otherwise the signature will seem to be corrupt.



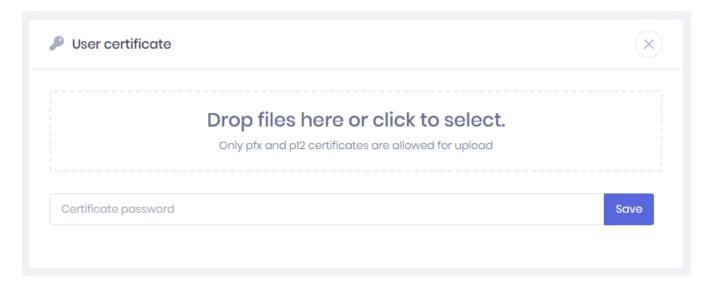


Digital signature

This option allows you to digitally sign the output PDF file.



User-specific - if you choose this, each user will be able to upload personal digital signature to be used for PDF signing. They can do so via user certificate widget on the Dashboard:



Certificate file - you can select the generic digital signature file

Certificate password - password to the certificate provided

Reason - reason of signing the document

Location - signing location

Contact - contact of the signing person

Visible - if enabled the provided signature image will be displayed in the PDF on certain position

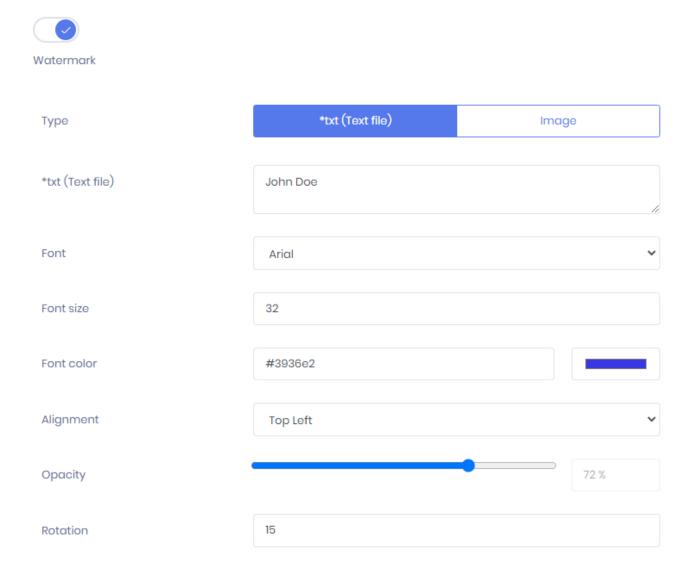
Image file - image with the signature, can be PNG file with transparent background for example

Alignment - this allows you to select the position of the signature image

Timestamp - this option allows you to select external timestamping authority server **Server** - external timestamping server URL **Login** - external timestamping server login **Password** - external timestamping server password

Watermark

This option allows you to use watermark in your output PDF. It can be a text or image.



Type - text

Text - text of the watermark

Font - you can select watermark font

Font size - size of the watermark text

Font colour - colour of the watermark text

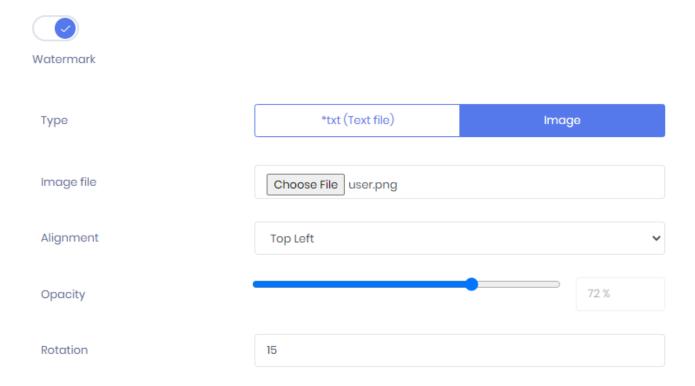
Alignment - position of the watermark in the PDF

Opacity - opacity of the watermark (0 completely transparent watermark, 100 not transparent)

Rotation - rotation of the watermark







Type - image

Image file - image to be used as watermark

Alignment - position of the watermark in the PDF

Opacity - opacity of the watermark (0 completely transparent watermark, 100 not transparent)

Rotation - rotation of the watermark





5.5.1.1.6 Processing

OptimiDoc OCR processing options

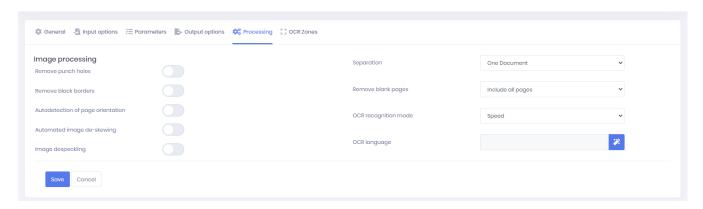


Image processing

- Remove punch holes OCR engine will detect the hole leaving black dot over places where the punch hole is and will remove it from the final document.
- Remove black borders if yes, OCR engine automatically recognizes black borders of the document and removes them.
- Auto-detection of page orientation the system automatically checks the orientation of each page and corrects it if required.
- Automated image de-skewing automated image de-skewing is an essential document imaging function which is applied to scanned documents requiring compensation for image skew. It does not require leading edge borders or lines.
- Image despeckling when scanning poor to medium quality documents, you may get very noisy images with lots of dot speckles on them. These speckles, when they appear close to letters or numbers, may affect the quality of OCR. This feature removes such noise.
- Separation separation by the zone is missing, the rest of options stays the same as in case of ABBYY OCR.
- Remove blank pages
 - Include all pages all pages will be included in document
 - Use device blank pages will be removed by device (supported only by selected Xerox devices)
 - Use OCR OCR engine will be used for blank page removal
- OCR recognition mode type of recognition processing.
 - Accuracy accurate mode for achieving the highest quality of recognition.
 - Speed designed for high-volume document processing.
- OCR language language of document. It is recommended to select just language of the scanned document for better result of recognition.

Processing options available with **ABBYY** extension, define the document processing and distribution.



We simplify the world

Image processing	Separation	One Document	~
Autodetection of page orientation			
Splitting facing pages and dual pages	Remove blank pages	Include all pages	~
Automated image de-skewing	OCR recognition mode	Speed	~
Image despeckling			
Texture filtering	OCR language		*

Image processing

- Auto-detection of page orientation the system automatically checks the orientation of each page and corrects it if required.
- Splitting facing and dual pages recognition and layout analysis are then performed separately for each page.
- Automated image de-skewing automated image de-skewing is an essential document imaging function which is applied to scanned documents requiring compensation for image skew. It does not require leading edge borders or lines.
- Image despeckling when scanning poor to medium quality documents, you may get very noisy images with lots of dot speckles on them. These speckles, when they appear close to letters or numbers, may affect the quality of OCR. This feature removes such noise.
- Texture filtering Texture filtering technology helps to filter out background "noise" such as color and texture, accuracy for difficult to read documents such as newsprint, color documents, faxes, etc.

Remove blank pages

- o Include all pages all pages will be included in document
- Use device blank pages will be removed by device (supported only by selected Xerox devices)
- Use OCR OCR engine will be used for blank page removal

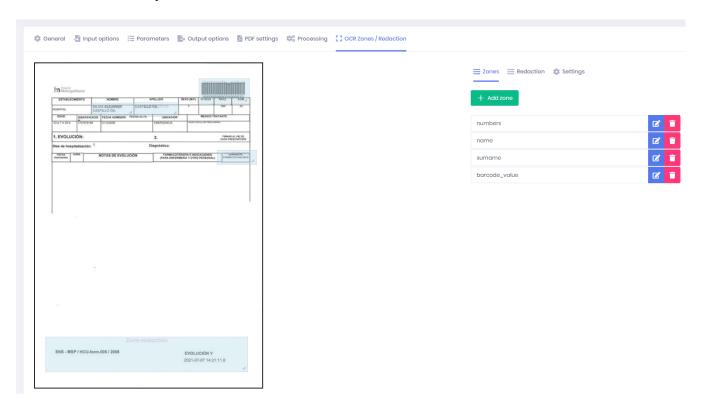
Separation

- One Document scanned documents will be processed as one document.
- Barcode scanned documents will be separated to multiple documents by barcodes.
 Barcode represents first page of the new document.
- Barcode defines the barcode type
- o Remove page with barcode OptimiDoc removes the page with barcode
- o Regular expression definition of regular expression
- BlankPage scanned documents will be separated by a blank page. Blank page is automatically removed.
- One Document with Barcode scanned documents will processed as one document with barcode recognition.
 - Remove page with barcode OptimiDoc removes the page with the barcode
- Number of pages document will be separated based on a predefined number of pages.
- Zone selected zone will be used for document separation.
- OCR recognition mode type of recognition processing.
 - Accuracy accurate mode for achieving the highest quality of recognition.
 - Speed designed for high-volume document processing.
- **OCR language** language of document. It is recommended to select just language of the scanned document for better result of recognition.



5.5.1.1.7 OCR Zones / Redaction

This section allows you to define OCR zones and redaction in the document.



OCR Zone

OCR Zone is used for definition of zonal parameter for particular workflows.

OptimiDoc allows two basic parameters text and barcode. Each type has specific settings and functions.

New zonal parameters

The complete steps with the Zonal OCR designer are explained in the example below.

1. Document background image

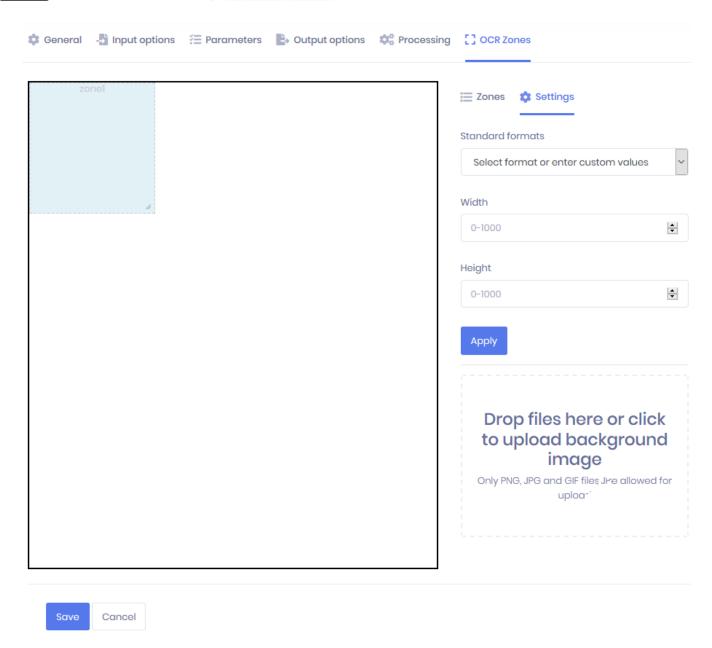
To **upload** the document template which will be used as a background image for definition of zones, click on

Drop files here or click to upload background image

or drag-and-drop the image file to this field.





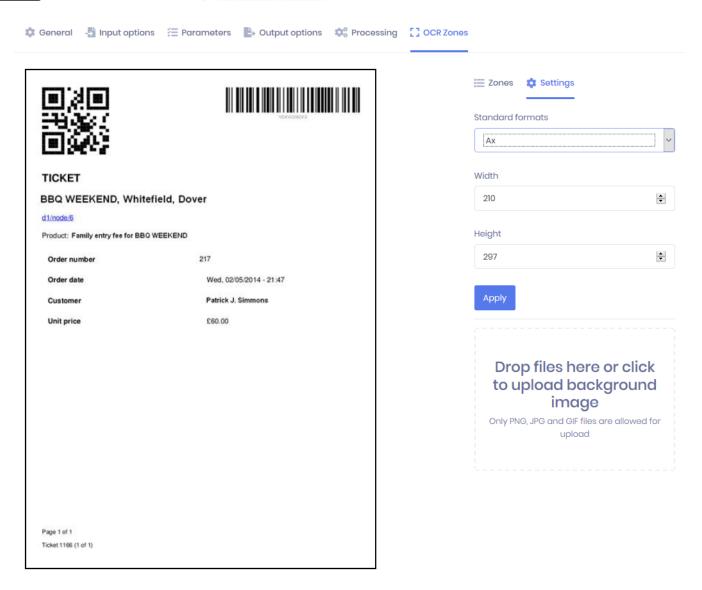


2. New parameter definition

To add a new zone, click on Zones - Add zone.





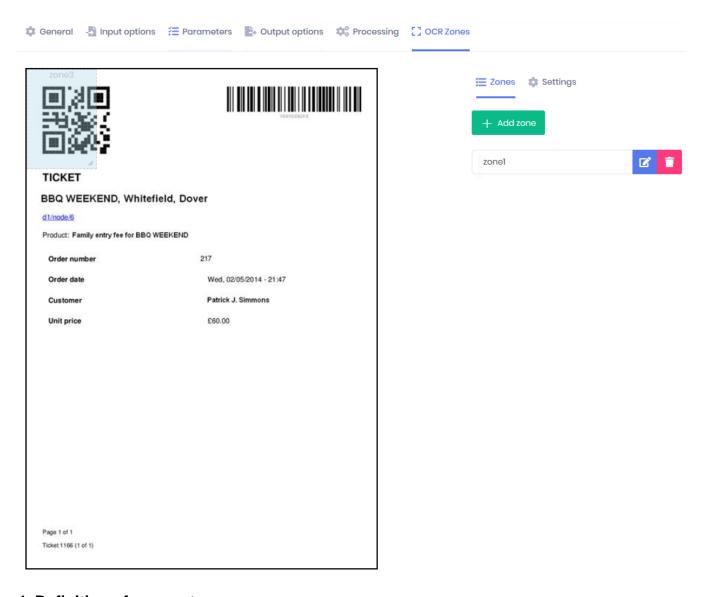


3. Parameter position and size definition

To **change the position** of zone, you can use the drag and drop functionality. To **change the size** of zone, move the mouse to bottom right corner, press the left button, change the size and release left button.







4. Definition of parameter

To define the parameter settings, double click up to the zone.

- **Title** name of parameter (can be used for definition of document name or location), the title has to be different from system parameters
- Type OptimiDoc supports two types of parameter; the first parameter is text and second is a barcode.
- Use as a document separator if in the zone will be found the barcode the OptimiDoc use the page as a first one of new document (valid only for barcode type)
- Text filter use the filter to match string to the predefined value based on regular expression (valid only for text type)
 Please refer to <u>Character Classes in Regular Expressions</u> or <u>Wikipedia</u> for more information about Regular Expressions.

Examples of regular expression:

- Select number with length 5-10:
 - **•** [0-9]{5,10}

Example:

Input Value:

456487

Result:

456487

Input Value:

123

Result:

nothing because the number does not fit to length

- Search text "Date:" and take the date after the text
 - Date: ([0-9]{1,2}.[0-9]{1,2}.[0-9]{4})

Example:

Input Value:

Date: 12.5.2013

Result: 12.5.2013

Input Value:

Date: 12.5.2013

Result:

nothing because of white spaces; to solve the problem with white spaces use parameter \s+ as in the last example

- Select the number without length limitation:
 - **•** [0-9]+

Example:

Input Value:

54798746546546

Result:

54798746546546

- Search the "TAX ID:" and take the next string with first two letters and 10 numbers:
 - TAX ID:\s+([A-Z]{2}[0-9]{10})

Example:

Input value:

TAX ID: CZ1234567890

Result:

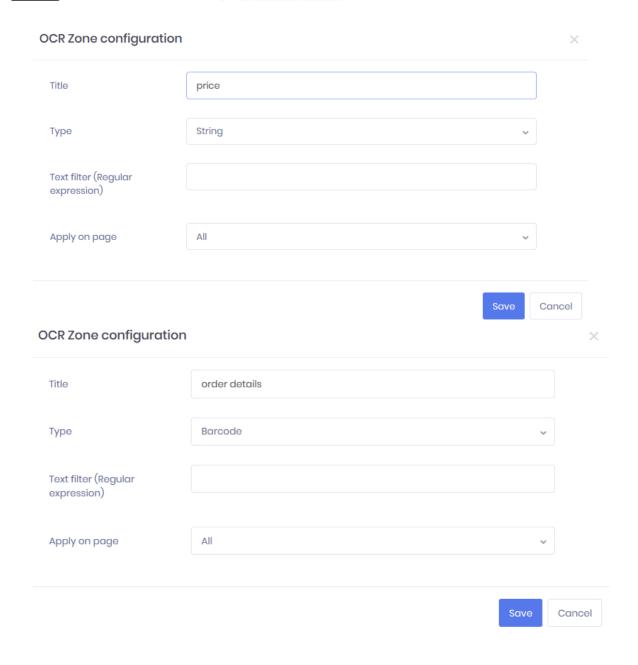
CZ1234567890

To select specific part of searched text use (). Text out of the bracket is automatically **removed**.

Apply on page - definition of page where the zone will be search

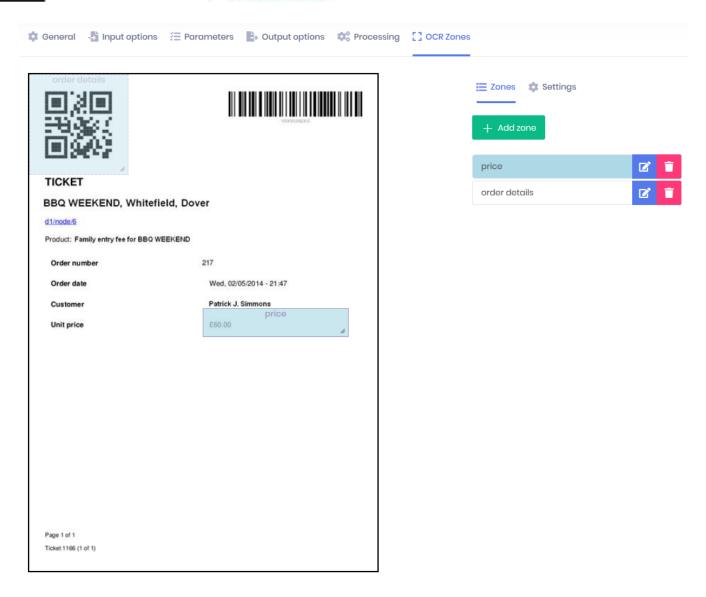












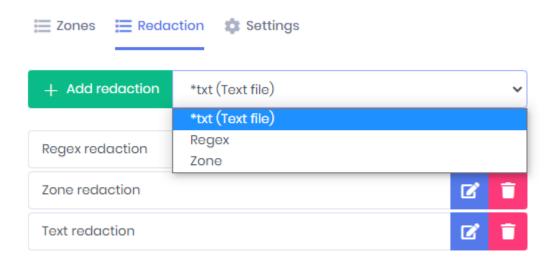
5. Save the parameters

After the definition of all zones, **save** the parameters by clicking on the bottom.

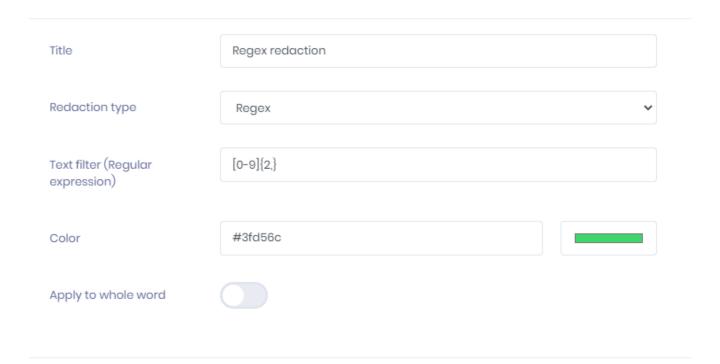


Redaction

Here you can define redactions to be used in the document. There are three redaction types, text, zone, and regular expression. You can define new redaction type by clicking on the **Add redaction** button.



Regex redation



Name - redaction name

Type - regex

Colour - redaction colour

Filter - regular expression based on which the redaction is done, in this example [0-9]{2,} redaction will be applied only to numbers with two or more digits in the document



Apply to whole word - if you want to apply redaction to whole words or not

Text redaction

Title	Text redaction
Redaction type	*txt (Text file)
Text filter (Regular	[redaction_filter]
expression)	
Oalas	4000000
Color	#000000
Case sensitive	
Case sensitive	
Apply to whole word	
Title	Text redaction
Redaction type	*txt (Text file)
,	
Text filter (Regular expression)	name,surname,hour
Color	#000000
Case sensitive	
Apply to whole word	

Name - redaction name

Type - plain text

Colour - redaction colour

Filter - text/words which you want to redact in the file; defined as words separated by comma



Case sensitive - if you want your redaction to be case sensitive; "Name" and "name" are different words in such case.

Apply to whole word - if you want to apply redaction to whole words; when your filter text is for example "John", it can be applied to part "John" in "John's" or to the whole "John's" including the "'s"

Zone redaction



Name - redaction name

Type - zone

Colour - zone redaction colour

Pages - to which pages the zone redaction will be applied, All, First, Last, Predefined

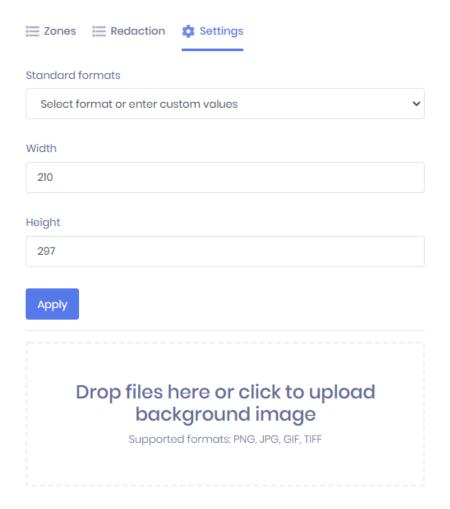
Once you save zone redaction you can drag the zone over the document and place it to the desired place.





Settings

OCR zones and redaction settings allow you to chose the paper size and upload the backgroud image.



Format - Custom (allows you to define custom paper format width and height) and some of the standard types: ISO (Ax), ISO (Ax) landscape, Letter, Letter landscape, Legal, Legal landscape **Width** - paper width in millimeters **Height** - paper height in millimeters **Choose file** - background image file

5.5.1.1.8 System and Scan parameters

System parameters

In selected places like a Recipient in Email destination or a Path in Folder destination you can use the System parameters. Such system parameters will be replaced by the value from currently performed scan.

- [flow name] name of selected scan workflow
- [device_name] name of device where was performed scan*
- [device_ip] IP address where was performed scan*
- [device location] location of device
- [user_name] user name**
- [user_department] user department**
- [user_login] user login**
- [user_email] user primary email address**
- [user_homedir] user home folder**
- [timestamp] current date in the following format: YYYYMMddHHmmss
- [current_year] current year in the following format: YYYY
- [current_month] current month in the following format: MM
- [current_day] current day in the following format: DD
- [current_hours] current hours in the following format: HH
- [current_minutes] current minutes in the following format: mm
- [current_seconds] current seconds in the following format: ss
- **[filename]** absolute path to the scanned file in temp location: C:\Windows\ServiceProfiles\NetworkService\AppData\Local\Temp\optimidoc\
- [metadata] absolute path to the metadata of the scanned file in temp location
- [file_name] original file name
- [file_name_extension] original filename with extension
- [number of pages] number of pages of the scanned document

Scan parameters

Next to the system parameters you can use also the values from the entered scan workflow parameter. To put the current value, enter field parameter key value in the following format **[key_value]**.

Barcodes

Last parameter are the values of recognized barcodes. To use the value, enter [barcode].

Operations with bar codes.

Barcode substring

[barcode;<first_character>;<last_character>]

^{*} can be used only for documents captured via multifunction device interface.

^{**} for usage in HotFolder is necessary to specify login parameter.

example:

[barcode;1;3] - returns substring from fisrt letter to third letter

with barcode 65874113 returns the example 658

Barcode sepatartion

[barcode; < separation_character>; < barcode_part>]

example:

[barcode;-;3] - returns third part of barcode

with barcode 658-741-13 returns the example 13

Conversion tables

Barcodes substring or part can be converted by a conversion table. OptimiDoc uses the Lists Scan Parameters as a conversion table, which means that the barcode will be replaced by value of item from list with same key as the barcode value.

[barcode;<separation_character>;<barcode_part>;<scan_parameter_key>] or

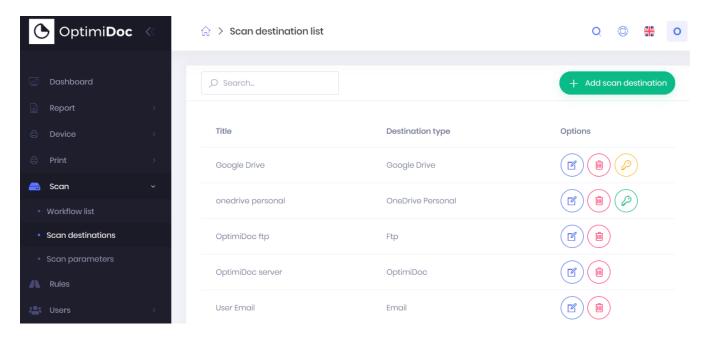
[barcode;<first_character>;<last_character>;<scan_parameter_key>]

5.5.2 Scan destinations

Scan destinations describes the location where the final documents shall be stored. OptimiDoc supports multiple scanning destinations and each destination requires different settings. To see the setting follow the description below. Each scanning workflow may have one scan destination defined.

Scan destination - list

List of scan destinations provides a basic overview of all defined scan destinations. From this page you can add a new destination, edit current destinations or delete them.



Scan destination - add destination

To **add** a scan destination to OptimiDoc, click on the enter the required information. OptimiDoc offers the following destination types:

- Email
- Folder
- FTP
- SharePoint
- Google Drive
- Script
- OptimiDoc
- DropBox
- One Drive
- Sharepoint Online
- WebDAV

In definition of destination you can also use the scan workflow parameters.

Scan destination - edit destination

To **edit** a destination, click on the type.

button and change the settings based on preselected

Scan destination - delete destination

To **delete** a destination, click on the button. The destination cannot be deleted if it is still assigned to a scan workflow.

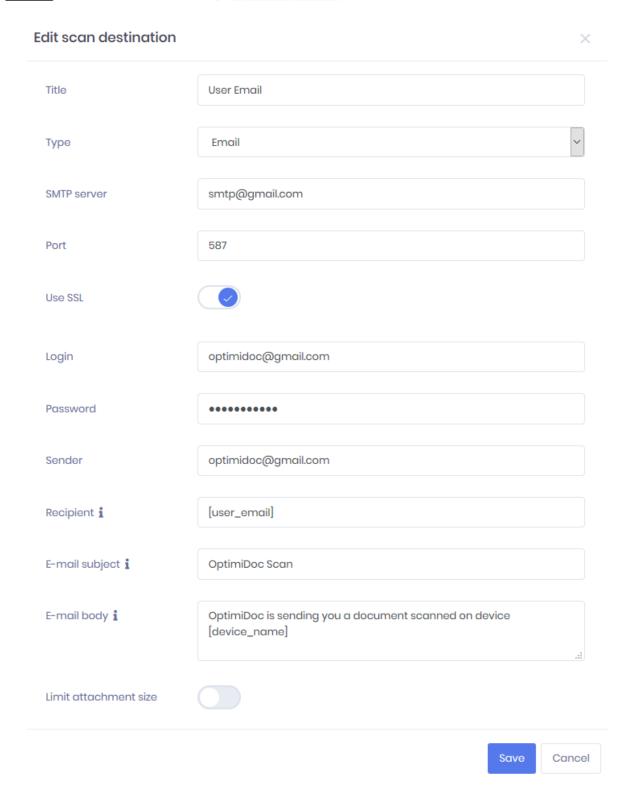
5.5.2.1 Email

Email type delivers the scan to defined SMTP server.

- Title destination title
- **Type** type of scan destination
- SMTP server IP address or domain name of SMTP server
- **Port** SMTP server port number
- Secure communication enable/disable secure communication
- Sender email of sender. Scan workflow parameters can be used.
- Recipient recipient email address. More email addresses shall be separated by comma.
- Login login name for SMTP server.
- Password password for SMTP server.
- Email subject subject of email. Scan workflow parameters can be used.
- Email body body of email message. Scan workflow parameters can be used.
- Limit attachment size enables the functionality of maximal size limit of email. In case of
 exceeded limit, the attachments are stored in OptimiDoc and the email contains only the
 link
- Attachment size maximum size of email attachments.
- **email subject** subject of email in case of email exceed. Scan workflow parameters can be used.
- email body body of email message in case of email exceed. Scan workflow parameters can be used.







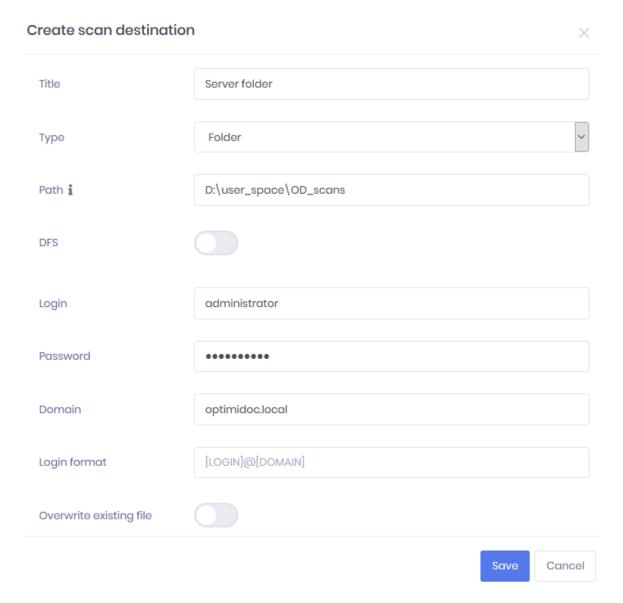
5.5.2.2 Folder

Folder type delivers the scan to a defined folder.

- Title destination title
- Type type of scan destination
- Path path to required folder where the document will be stored
- DFS check this if the destination is Distributed File System



- Login user login name
- Password user password
- **Domain** computer domain in case of a local computer without connection to domain use the name of computer
- Login format format of the domain login (e.g. [LOGIN]@[DOMAIN] for Windows, [DOMAIN]\[LOGIN] for Samba, etc.)
- Overwrite existing file if you check this option then files with the same names in destination will be overwritten. Otherwise OptimiDoc leaves the existing file and saves new with a suffix.





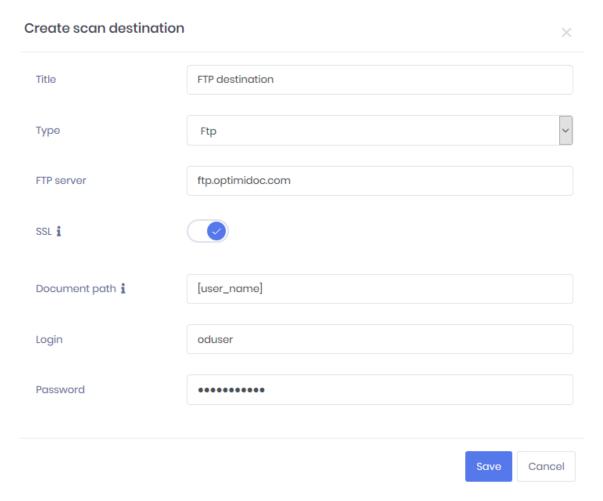
Tip You can also use system parameters for creating a new folder

5.5.2.3 FTP

FTP type delivers the scan to a defined FTP server.



- Title destination title
- **Type** type of scan destination
- FTP server can be written by domain name or IP address and port, <ip_address>:<port>
- Path user can choose, where the document will be stored. If the path is empty, it will go to home directory.
- Login & password credentials to FTP server



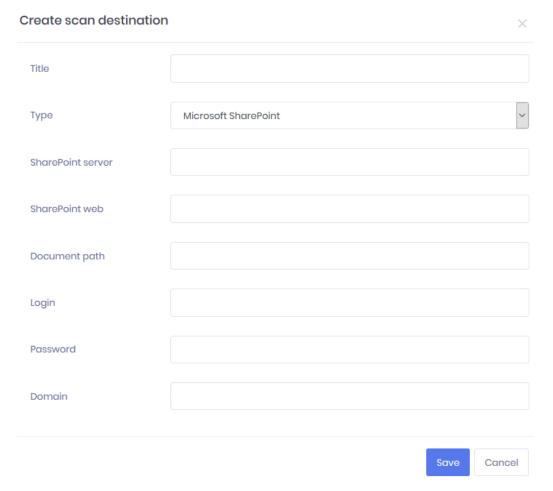
5.5.2.4 Microsoft SharePoint

SharePoint type delivers the scan to defined document library of Microsoft SharePoint. SharePoint does not support automatic sub folder creation.

- Title destination title
- **Type** type of scan destination
- SharePoint server URL to SharePoint server (ex. http://sharepoint)
- SharePoint web SharePoint Website (ex. /Sales or /HR)
- **Document path -** path to document list (ex. /Documents/)
- Login login name of user account
- Password password of user account
- Domain domain of user account







5.5.2.5 Google Drive

Google Drive type delivers the scan to Google Drive. Google Drive does not support the automatic subfolder creation.

- Title destination title
- Type type of scan destination
- Folder folder in selected Google Drive. Scan workflow parameters can be used.





Create scan destination Title Scan to Google Drive Type Google Drive Folder i Documents Convert to Google format Google Drive must be authorized by user. Click on key icon and you will be redirected to your Google Account where you can authorize OptimiDoc to use your Google Drive. Cancel Save The Google Drive destination requires authorization with the Google account. Note To authorize the destination, click on the button. You will be redirected to the Google webpage where you can allow access to the Google Drive, by clicking on the Allow access button.

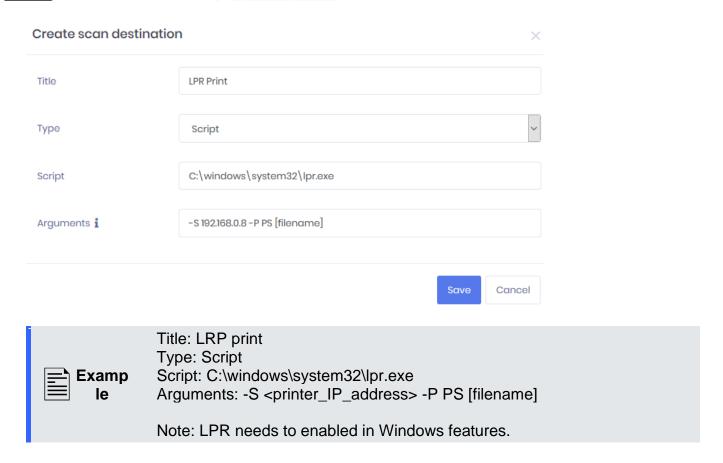
5.5.2.6 Script

Script type instead of saving the document starts the script which can proceed any following operation like storage to ERP system.

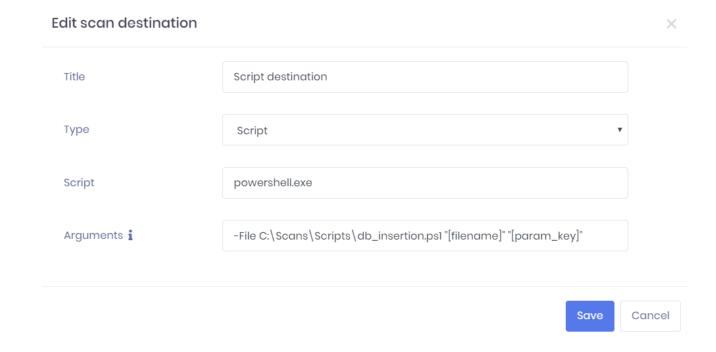
- Title destination title
- Type type of scan destination
- Script file name of script including the path
- Arguments script argument. Scan workflow parameters and file parameters can be used:
 - o [filename] absolute path to scanned document
 - o [metadata] absolute path to metadata of scanned document







You can also run Powershell Script as well:



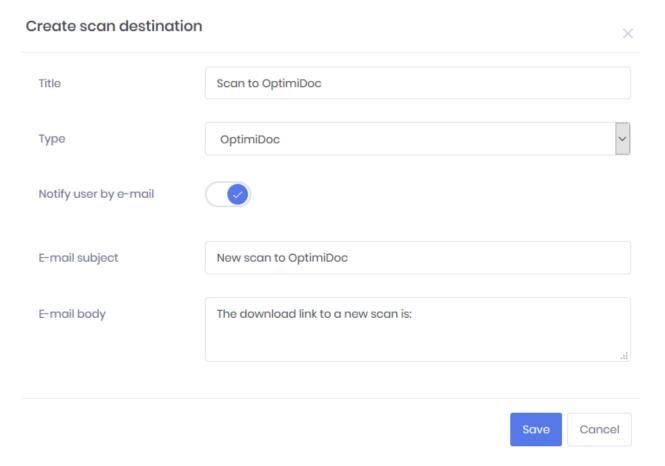
5.5.2.7 OptimiDoc

OptimiDoc type delivers the scan to the OptimiDoc server. The user can then download/delete



the document from the OptimiDoc's Dashboard.

- Title destination title
- Type type of scan destination
- Notify user by email User will be notified by OptimiDoc that the document is ready
 - o **email subject** Subject of notification email
 - email body Body of notification email. You can use the parameter [link] to add direct URL to the document



5.5.2.8 DropBox

DropBox type delivers the scan to DropBox.

- Title destination title
- **Type** type of scan destination
- Folder folder in selected DropBox account. Scan workflow parameters can be used.





Title Scan to DropBox Type DropBox Path i Invoices DropBox must be authorized by user. Click on key icon and you will be redirected to your DropBox Account where you can authorize OptimiDoc to use your DropBox. Save Cancel

The DropBox destination requires authorization via a DropBox account. To



Note

authorize the destination, click on the button. You will be redirected to the DropBox page where you can allow access to the DropBox. To allow access click on the Allow access button.







The app OptimiDoc would like to connect with your Dropbox.

- This app will have access to your entire Dropbox.
- Please make sure you trust this app before proceeding.
- You're currently logged in as bsopik@gmail.com. If you meant to connect from another account, you can logout.



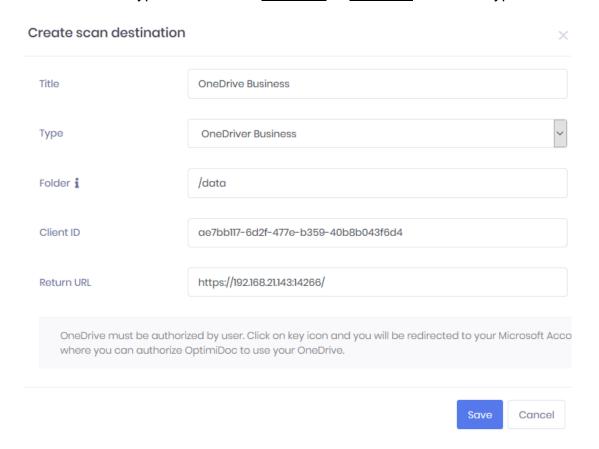
5.5.2.9 OneDrive

OneDrive type delivers the scan to OneDrive. OneDrive does not support automatic subfolders



creation.

- Title destination title
- Type type of scan destination
- Folder folder in selected OneDrive. Scan workflow parameters can be used.
- Business type of OneDrive. <u>Business</u> or <u>Personal</u> OneDrive type.



Note

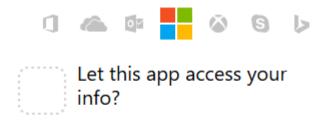
The OneDrive destination requires authorization via Microsoft account. To

authorize the destination click on the oneDrive page where you can allow access by clicking on the Yes button.

5.5.2.9.1 OneDrive Personal

Note The OneDrive destination requires authorization via a Microsoft account. To authorize the destination click on the button. You will be redirected to the OneDrive page where you can allow access to the OneDrive.

To allow access click Yes.



OptimiDoc needs your permission to:



Access OneDrive files

OptimiDoc will be able to open and edit OneDrive files, including files shared with you.



Access your info anytime

OptimiDoc will be able to see and update your info, even when you're not using this app.

You can change these application permissions at any time in your account settings.

OptimiDoc Privacy & Cookies | Terms

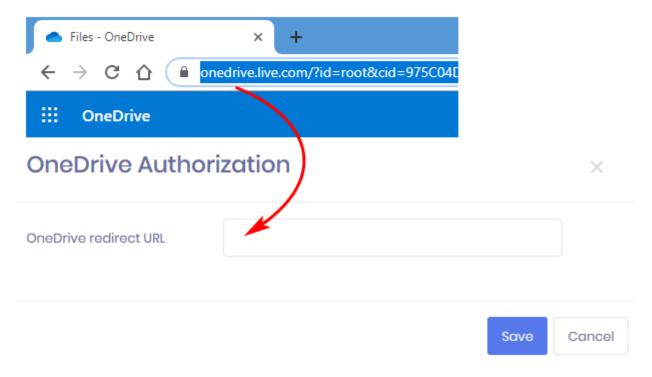
Yes No

Terms of Use Privacy & Cookies Sign out

© 2016 Microsoft

- Copy URL address from browser input and insert to OneDrive Authentication code dialog
- Click on the Save button.

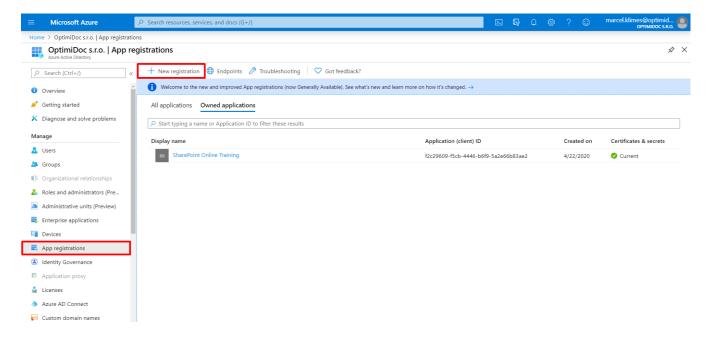




5.5.2.9.2 OneDrive Business

Before you start using OneDrive Business there are manual steps required. Follow the steps below.

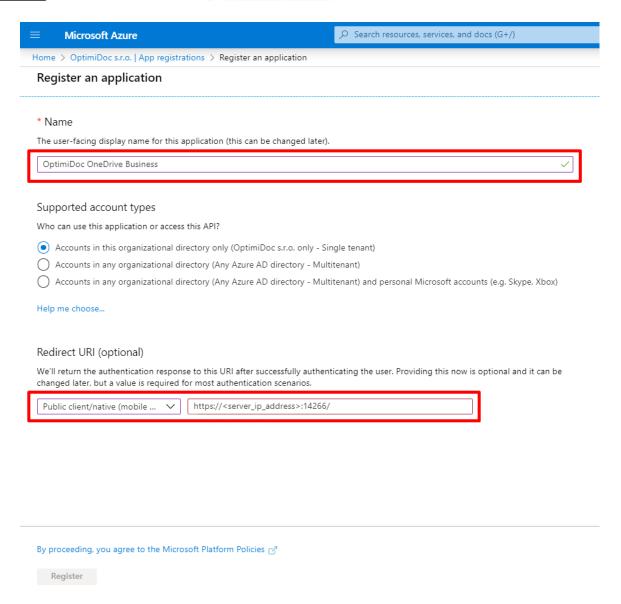
- 1. Login to the Azure Management Portal https://portal.azure.com/
- 2. Go to the Azure Active Directory section > App Registrations and click on New registration.



3. Enter the application name, select native application type and Redirect URI.



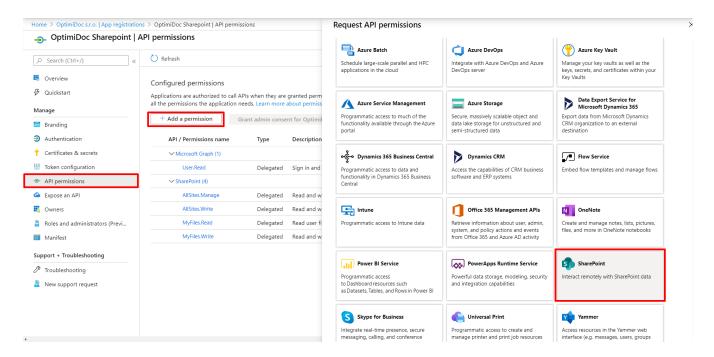




4. After creating the application, go to API permissions > Add a permission and search for SharePoint.



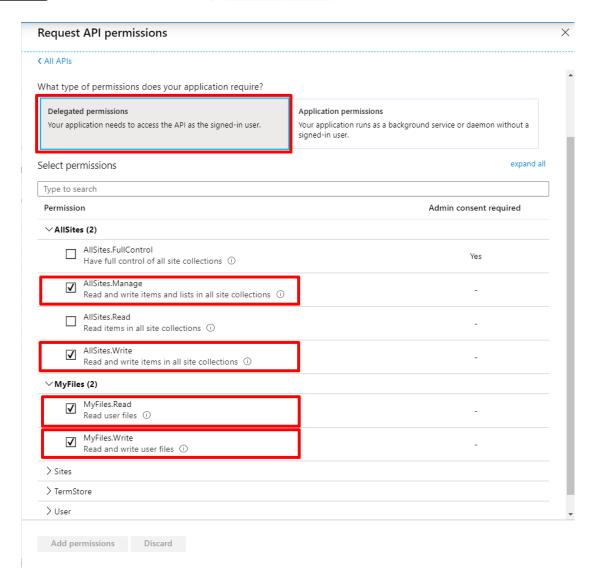




5. Select the Microsoft.SharePoint API and in permissions select rights based on the image below and click on Select. Add permissions for SharePoint Online and save.



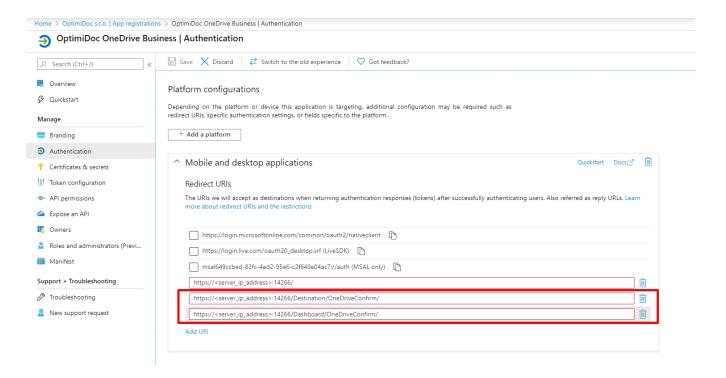




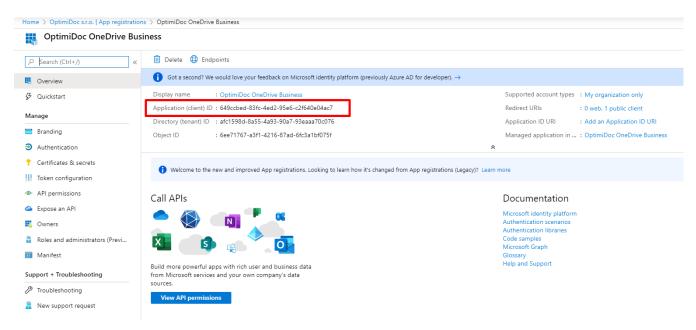
Configure the redirect URIs in Authentication section. Add the following two redirect URIs :14266/Dashboard/OneDriveConfirm/">https://cserver_IP>:14266/Dashboard/OneDriveConfirm/, :14266/Destination/OneDriveConfirm/">https://cserver_IP>:14266/Destination/OneDriveConfirm/







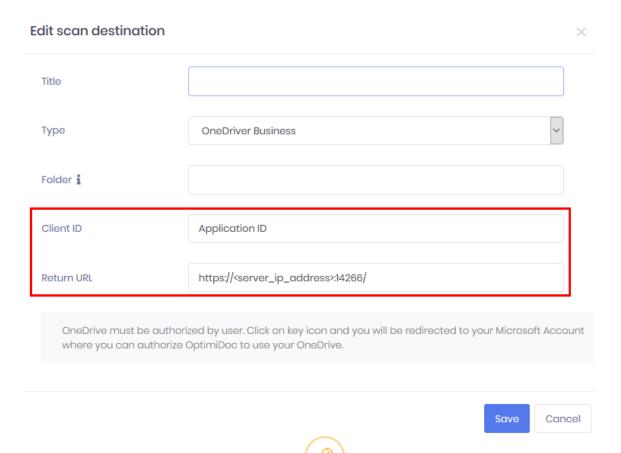
- 7. Now you have completed configuration in Azure.
- 8. To start the configuration of OptimiDoc you will need the Application ID.



9. In OptimiDoc setup the destination.

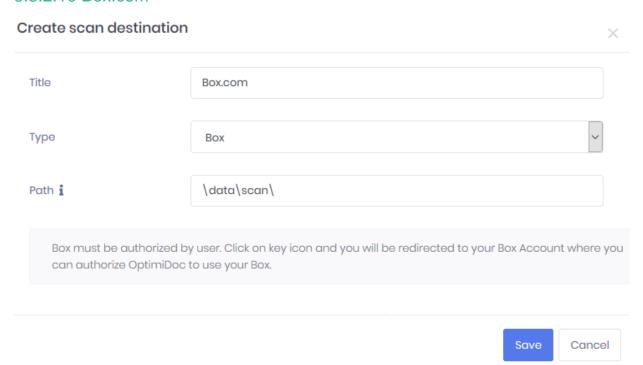






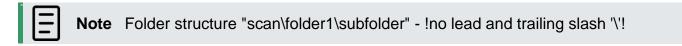
10. Authorize access by clicking on the button. For general account use the button in Scan Destinations. For personal OneDrive the user needs to authorize the access in Dashboard.

5.5.2.10 Box.com



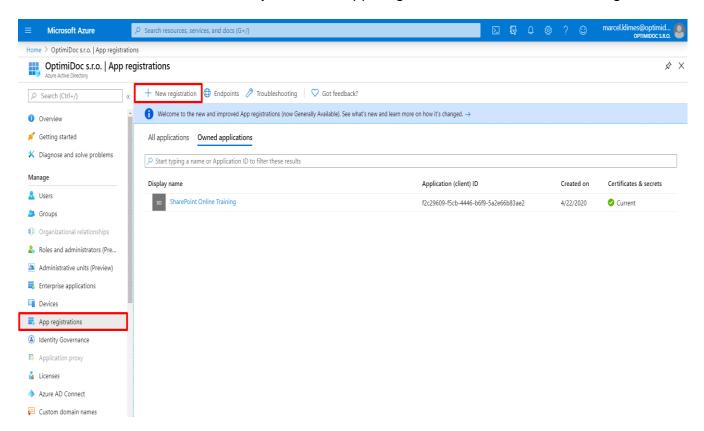
Authorize newly created destination globally or let users authorize Box by themselves.

Use it within any workflow output settings as a destination.



5.5.2.11 SharePoint Online

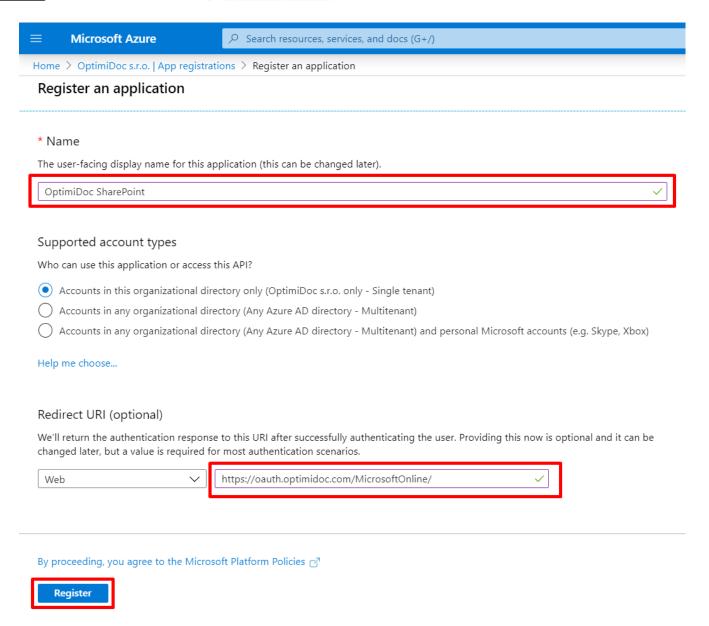
- 1. Login to the Azure Management Portal https://portal.azure.com/#
- 2. Go to the Azure Active Directory section > App Registrations and click on New registration.



3. Enter the application name and Redirect URI: https://oauth.optimidoc.com/MicrosoftOnline/



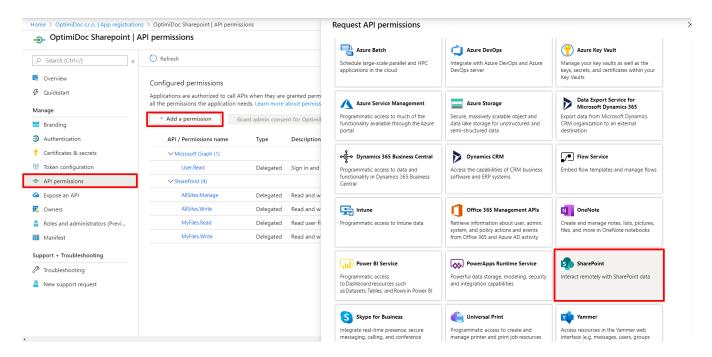




4. After creating the application, go to API permissions > Add a permission and search for SharePoint.



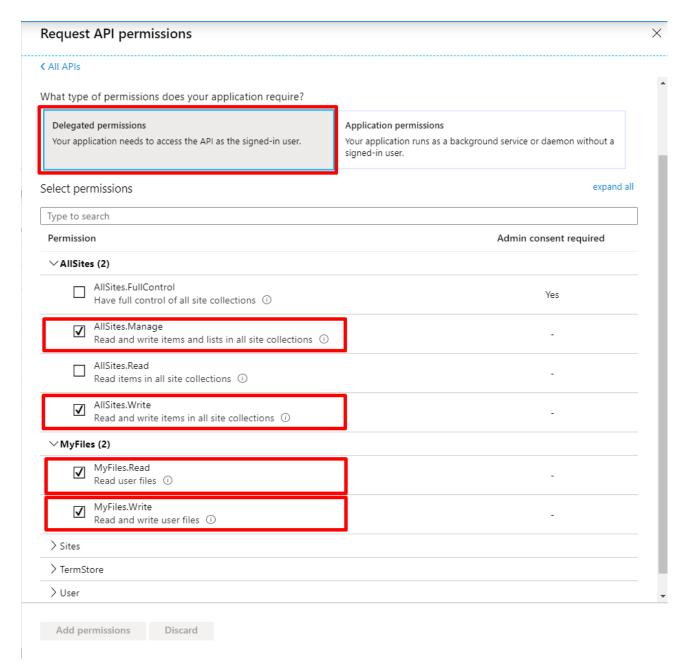




5. Select the Microsoft.SharePoint API and in permissions select rights based on the image below and click on Select. Add permissions for SharePoint Online and save.







6. Now, when you have finished with application registration create the scan destination in OptimiDoc.

Title - name of scan destination

Type - type of scan destination

SharePoint server - add your SharePoint online URL

SharePoint web - leave empty if you want to upload scans in SharePoint root folder or use the <u>site parameter</u>

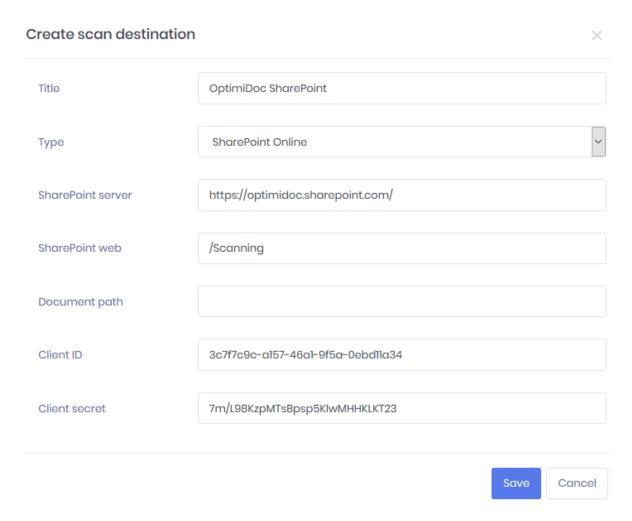
SharePoint path - name of the folders on SharePoint

- See below points on how to add Client ID and Client Secret

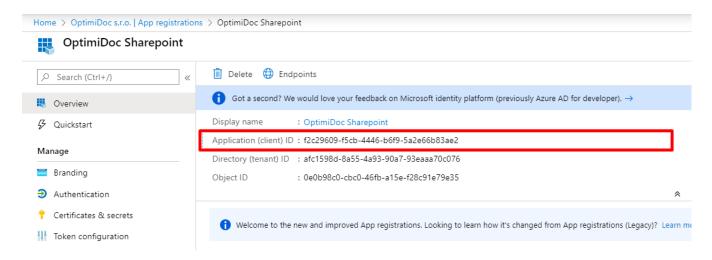
In case you are using sites in SharePoint, you need to set and split URL address like e.g.



URL "https://optimidoc.sharepoint.com"
Web = "/sites/OptimiDocNorthAmerica"
Path = "/Shared%20Documents/test"



7. Add a Client ID -> Copy your Application ID and paste into scan destination "Client ID".

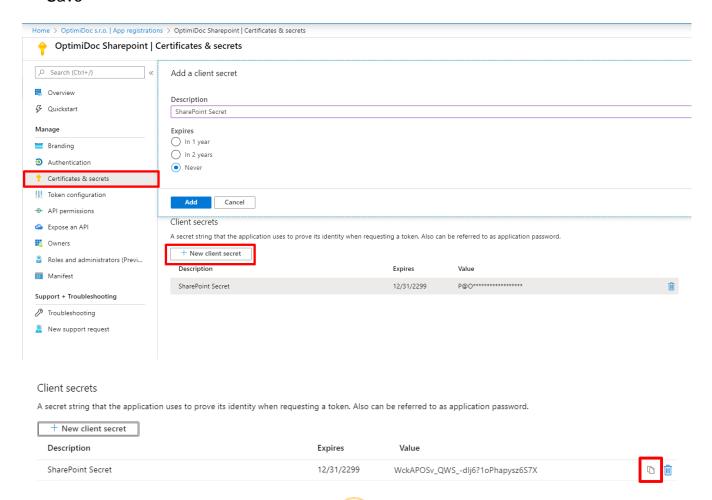


8. Add a Client Secret -> Certificates & secrets -> New client secret -> fill in description -> click Add and copy key value -> paste key value in scan destination "Client Secret" -> then click





Save



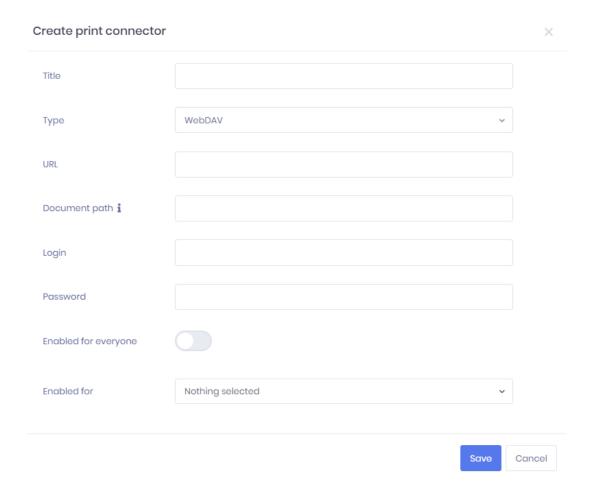
9. Then authorize access by clicking on the button on the <u>user's dashboard</u>. For general account use the button in Scan Destinations.

5.5.2.12 WebDAV

To create a **WebDAV** scan destination click on the button *Add scan destination* and select the destination type **WebDAV**.







Fill in the Title and URL Address of the scan destination and you can also choose document path.

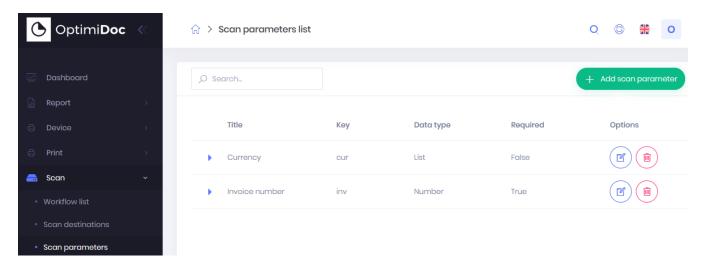
Don't forget to Enable it for everyone or for a specific group. After that Save the scan destination.

5.5.3 Scan parameters

Each **scan workflow** can have assigned none, one or multiple scan parameters. Such assigned parameters can be used in the document name, destination or saved as metadata. Workflow can only have parameters created in the scan parameters section assigned. Such scan parameters can be used by multiple scanning workflows.

Scan parameters - List

List of **scan parameters** provides the basic overview of defined parameters. From the list you can add a new scan parameter, edit the current parameters or delete them.



Scan parameters - add parameter

To **add** a parameter to OptimiDoc, click on the button and enter the required information based on the selected type. OptimiDoc offers the following parameter types:

- Boolean
- String
- Date
- Number
- List
- CSV external list
- XML external list
- JSON external list
- User list
- Microsoft SharePoint List
- Folder

Scan parameters - edit parameter





To edit a parameter, click on



and change the settings.

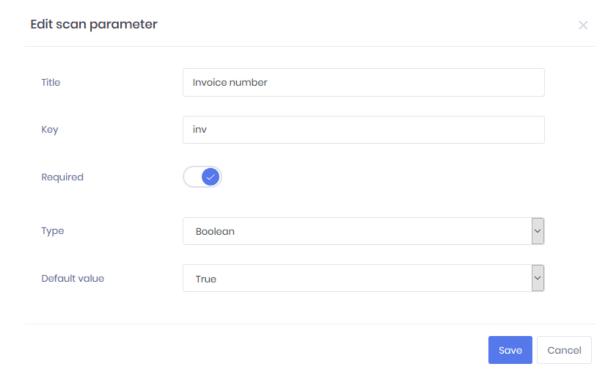
Scan parameters - delete parameter

To **delete** a parameter, click on . The parameter cannot be deleted if it is assigned to any scan workflow.

5.5.3.1 Boolean

Boolean type allows to select the value between yes and no.

- **Title** title of the scan parameter
- **Key** key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]
- Required if the parameter input is required
- **Type** type of parameter
- Default value predefined value (Yes/No/Empty)



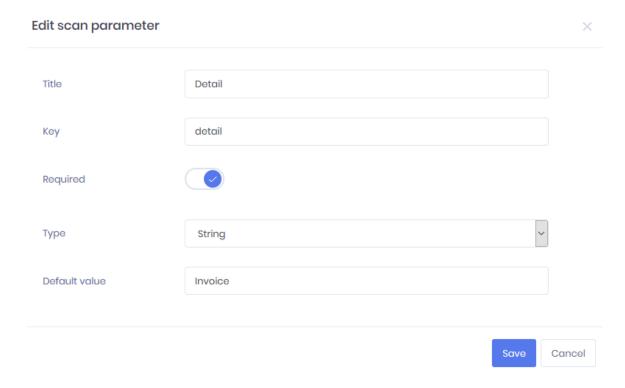
5.5.3.2 String

String type allows users to enter the text information.

- **Title** title of the scan parameter
- **Key** key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]
- Required if the parameter input is required



- Type type of parameter
- Default value predefined value which will be used on embedded user terminal



5.5.3.3 Date

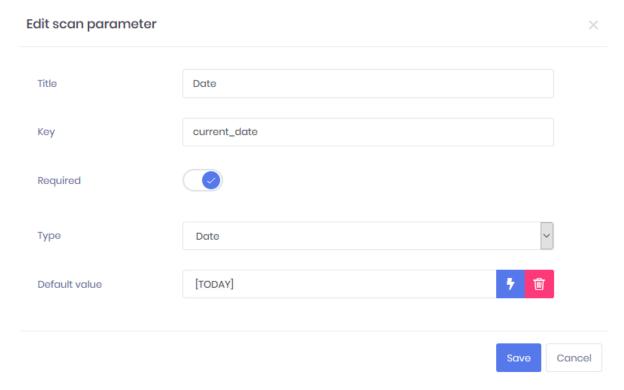
Date parameters enables users to enter date information.

- Title title of the scan parameter
- Key key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]
- Required if the parameter input is required
- **Type** type of parameter
- **Default value** predefined value which can be preselected date, current date or empty
 - o to select the current day, click on the button
 - o to clear the date and leave the field empty, click on the button









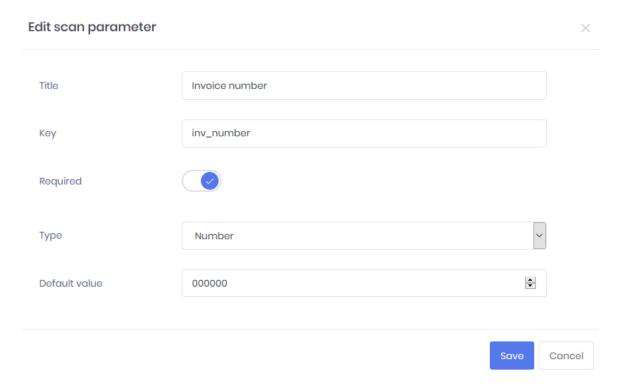
5.5.3.4 Number

Number parameters allows users to enter a number.

- Title title of the scan parameter
- **Key** key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]
- Required if the parameter input is required
- **Type** type of parameter
- Default value predefined value which can be predefined number or empty







5.5.3.5 List

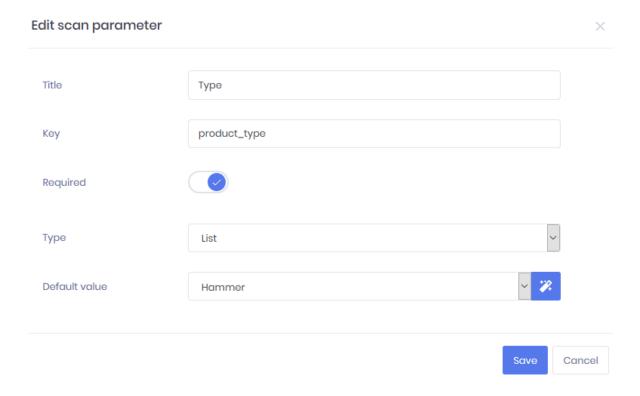
List parameters allows users to select the value from a predefined list.

- Title a title of the scan parameter
- Key a key which will be used in naming or destination. To use the parameter selected
 value put to the field [parameter_key]
- Required if the parameter input is required
- Type a type of parameter
- **Default value** a predefined value which can be preselected from list or empty

To **add** new items to list, click on and follow the instructions below.







List items

List parameters can have predefined set of items including the predefined order.

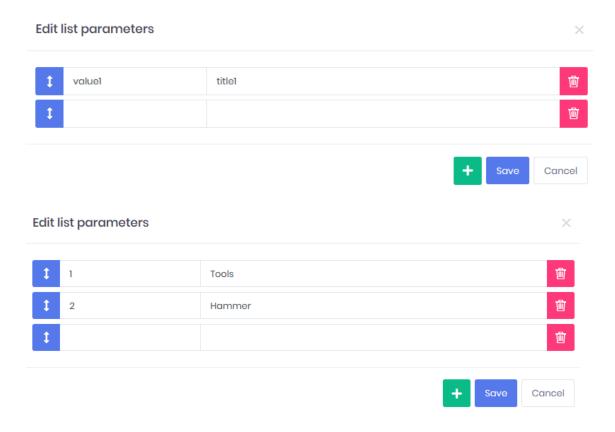
To **add** a new item, click on the button and a new row will be added to enter a new key and a value. Title is user in embedded user interface for selection. Value is used in parameter value request.

- To delete an item, click on the button
- To change the row order, click on the button and move the item to a desired position.

All changes need to be confirmed by clicking on the Save button. Or the changes can be discarded by clicking on the Cancel button.







5.5.3.6 CSV external list

CSV external list takes the items value from **CSV** file. The values in CSV need to be separated by a comma. OptimiDoc updates the changes in CSV files **automatically**.

- **Title** title of the scan parameter
- **Key** a key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]. If you want to assign the parameter to document stored to SharePoint it is necessary to put the Key name as the same as is name of column in SharePoint (ex. Surname).
- Required if the parameter input is required
- **Type** a type of parameter
- **Default value** a predefined value which can be preselected from list or empty
- Path a path to CSV file with list items





Title Article Key article_id Required Type CSV List Default value How to Path C:\data\article.csv

Note: the format of CVS file is the following:

value1,title1 value2,title2 value3,title3

..

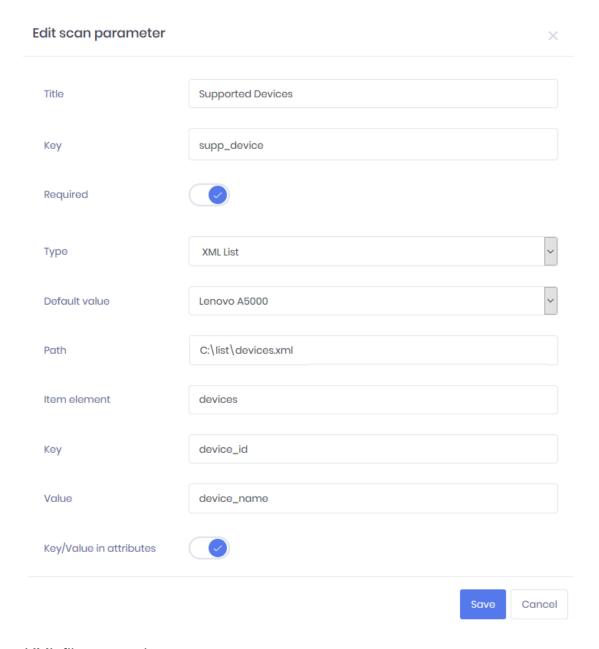
5.5.3.7 XML external list

XML external list takes the items value from an XML file. OptimiDoc updates the changes in XML files automatically.

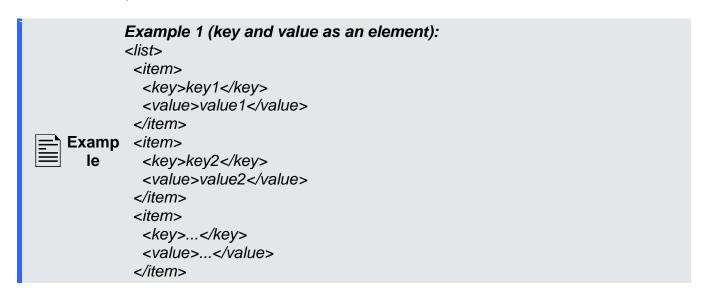
- **Title** title of the scan parameter
- **Key** a key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]
- Required if the parameter input is required
- Type a type of parameter
- **Default value** a predefined value which can be preselected from list or empty
- Path a path to CSV file with list items
- Item element an element name which represents item
- **Key** a name of list item key
- Value a name of list item value
- **Key/Value** in attributes check in case the key and the value are stored in XML as an attribute of the item. In other cases we search key and value as an element of XML file.







XML files examples:





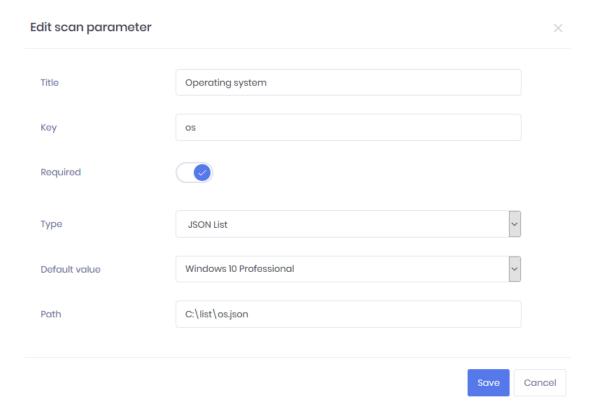


OptimiDoc can handle any XML structure if the list items are defined in item and its attributes or elements.

5.5.3.8 JSON external list

JSON external list takes the items value from JSON file. The values in CSV needs to be separated by comma. OptimiDoc updates the changes in CSV files automatically.

- Title title of the scan parameter
- **Key** a key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]
- Required if the parameter input is required
- Type a type of parameter
- Default value a predefined value which can be preselected from list or empty
- Path a path to JSON file with list items



JSON file structure:





5.5.3.9 User list

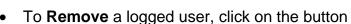
User list parameter will let you select user that is defined in OptimiDoc - more specifically it's email, home folder or login.

- Title title of the scan parameter
- **Key** a key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]
- Required if the parameter input is required
- Type a type of the parameter
- Default value predefined value of the parameter can be empty or currently logged user.

To select currently logged user, click on the



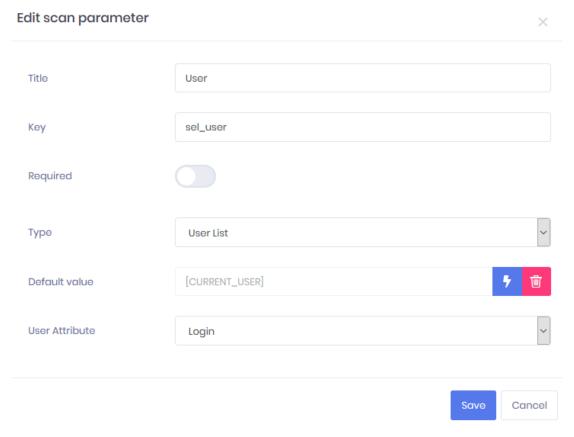
혤



- User Attribute defines the value which will be used in next processing of scanned document. The value can be the following:
 - o Email
 - User Home folder
 - User login







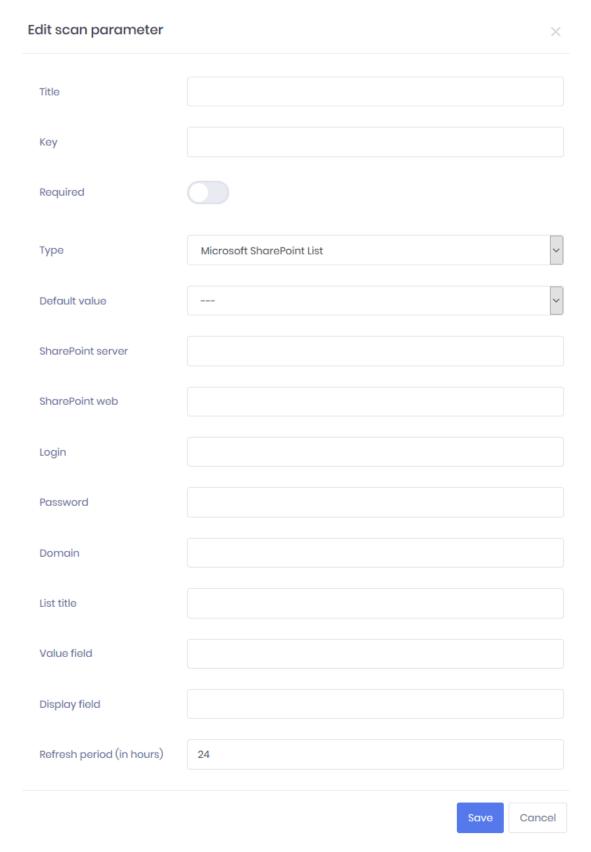
5.5.3.10 Microsoft SharePoint List

SharePoint List type enables to read a list from Microsoft SharePoint lists.

- **Title** title of the scan parameter
- **Key** a key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]. If you want to use the value as the column value in SharePoint Document library it is necessary to give the key value same as is the name of column.
- Required if the parameter input is required
- Type a type of the parameter
- Default value the predefined value (Yes/No/Empty)
- SharePoint server URL to SharePoint server (ex. http://sharepoint)
- SharePoint Web SharePoint Website (ex. /Sales or /HR)
- Login a username from an account
- Password a password of user account
- Domain a domain of the user account
- List title -the name of list (ex. Partners)
- Value filed column which will be used as a value. If you want to use the selected value as
 a reference to the list it is necessary to use ID.
- **Display field** column which will be used for presentation on panel
- **Refresh period** the data are stored inside OptimiDoc. This value represents the refresh period how offten it will be read from SharePoint Server.







5.5.3.11 Folder

Folder allows users to select where to save scanned documents. On MFP, users can browse through the structure of the Scan destination.

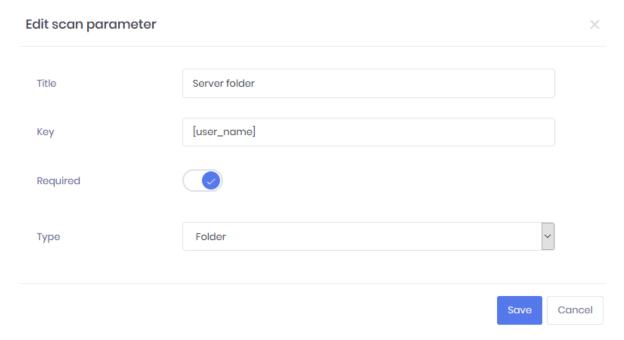


- Title a title of the scan parameter
- **Key** key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]
- Required if the parameter input is required

To enable folder browsing on MFP:

- 1. Create scan parameter with type Folder (with some key e.g. "subfolder") and assign it to scanning workflow
- 2. Specify whole path to folder e.g. C:\scans or \\server\scans
- 3. Modify path from previous step to contains [key] .. e.g: C:\scan\[subfolder]

After that, you will be able to browse folders on terminal.



5.5.3.12 Site

Site parameter allows users to select which SharePoint site scanned documents will be saved to. On MFP, users can browse through the structure of the Scan destination.

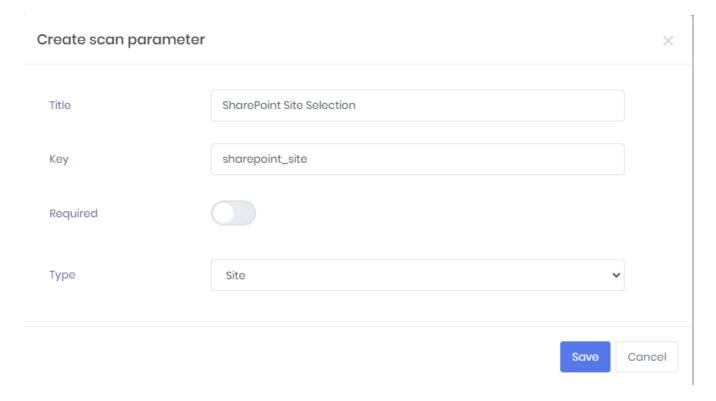
- **Title** a title of the scan parameter
- **Key** key which will be used in naming or destination. To use the parameter selected value put to the field [parameter_key]
- Required if the parameter input is required

To enable site browsing on MFP:

1. Create scan parameter with type Site (with some key e.g. "sharepoint_site") and assign it to scanning workflow







2. Modify path in order to contain [key] .. e.g: [sharepoint_site]





Edit scan destination Title SharePoint Site Selection SharePoint Online Type SharePoint server https://optimidoc.sharepoint.com/ [sharepoint_site] SharePoint web [folder] Document path Client ID fba331c5-b1dc-4aa2-b805-2d78049fea53 Client secret 24AfbN.Hqe2-1r2bm5BJz6uB_u~s.s8.0b Save Cancel

After that, you will be able to browse sites on the terminal.

5.5.3.13 Password

Password type allows users to enter the password - instead of plain text dots are shown. Password parameter is not saved in metadata file.

- Title title of the scan parameter
- **Key** key which will be used in PDF encryption settings. To use the parameter selected value put to the field [parameter_key]
- Required if the parameter input is required
- Type type of parameter Password
- Default value predefined value which will be used as password





Title Password Key password Required Type Password Default value Save Cancel

5.6 Rules

Rules allows the OptimiDoc administrator to define conditions and actions for defined operations. With such rules you can force BW printing for selected department or jobs.



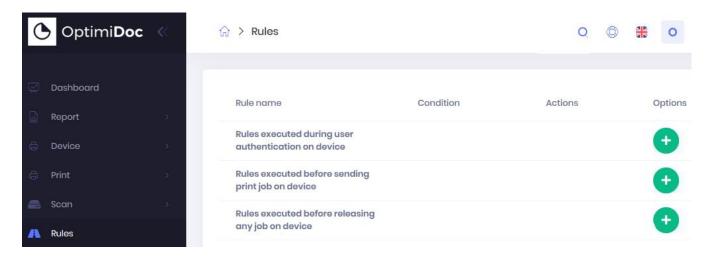
Import There are certain limitations in case of usage on Network Devices. For example, forcing duplex does not work in case of network device due to limitation in editting PJL/PDL of print job.

Available conditions and actions

Triggers	Co	onditions	Actions
	ery to device • Gr / job • Us • De • De • Jo • Cu • Nu • Jo	eer epartment evice b title	 Reject operation Force Black & white Force Duplex PrintAll Redirect to device Save job preview Send email notification

Rules list

The Administrator can see the list of created rules in the Rules section of the administrative web interface.



New rule

To create a **new rule**, click on the



button in the corresponding category regarding to

rule type. Then define a rule name, conditions and actions. Each rule can contain multiple conditions and actions.

Edit rule

To **edit** selected rule, click on the but

Remove rule

To **remove** selected rule, click on the



button

5.6.1 Rules executed during user authentication on device

Available conditions and actions in this ruleset:

Available conditions:

Login - will check the login of the user currently logged-in
User's group - will check the group to which current user belongs
User - will check the defined specific user
Department - will check the user's department
Device - this means that the rule will only be applied on the selected devices
Current consumption - means the current calendar month's consumption

Possible actions:

Reject operation - this action will reject the operation which is being performed if conditions are met

Print all jobs - this action will print all unprinted jobs in the user's queue if conditions are met **Send email notification** - this action will send an email notification with subject and body defined to the user logged in

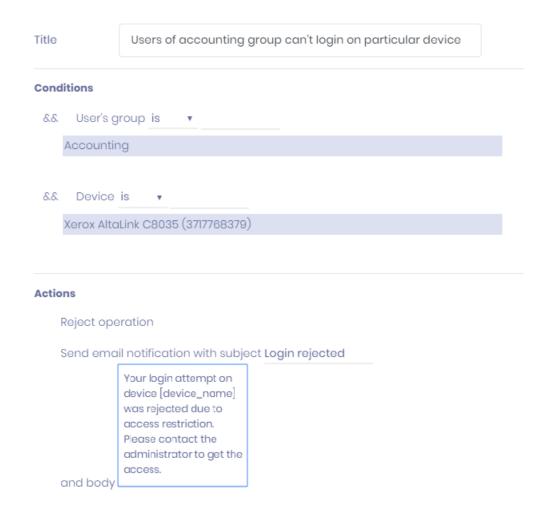
Send email notification to - this action will send an email with subject and body to user specified in the action definition

Examples

Example no. 1 - reject/deny user login on the device



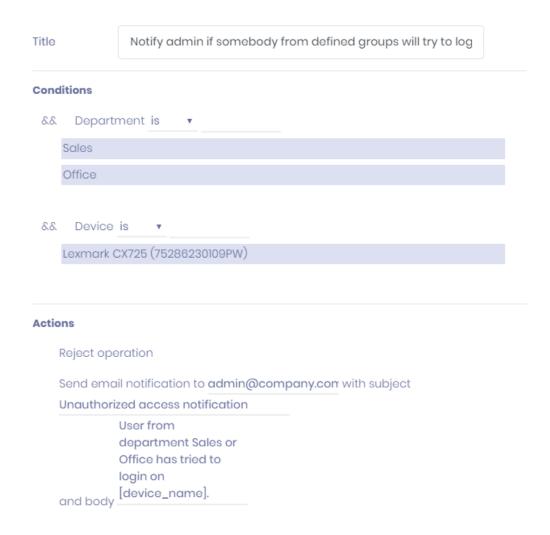




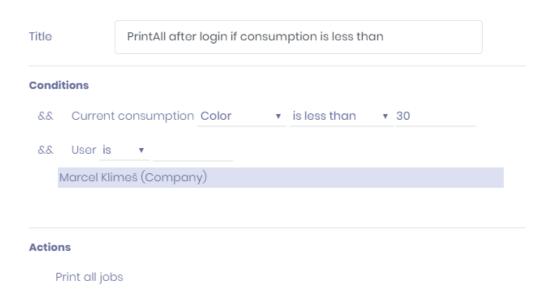
Example no. 2 - admin notification about login attempt







Example no. 3 - print all jobs in queue upon login, with consumption restriction



5.6.2 Rules executed before sending print job on device

Available conditions and actions in this ruleset:

Available conditions:

Login - this condition will check the login of the user currently logged-in

User's group - this condition will check the group to which the current user belongs

User - this condition will check specific user defined

Department - this condition will check the user's department

Device - this means that the rule will be applied only on the selected devices

Current consumption - means current calendar month's consumption

Job title - this condition will analyze job title (name)

Job consumption estimate - this condition will analyze how many pages there are in current print job and of what type (Color, Black & White)

Possible actions:

Force Black & White - this action will force the print job to be printed in Black & White Force duplex - this action will force the print job to be printed using duplex mode Reject operation - this action rejects the operation that is being performed if conditions are met

Redirect to device - this action will redirect the print job to the selected printer **Save job preview to** - this action will save the print job preview to the destination (created under Scan destination section) in PDF format

Send email notification - this action will send an email notification with subject and body defined to the logged-in user

Send email notification to - this action will send an email with subject and body to user specified in the action definition



There are some availability exceptions:

There are some availability exceptions

In case of **Save job preview to - it is not possible** to deliver preview to OptimiDoc destination type

Examples

Example no. 1 - job redirection



Title		Redirect to B&W device				
Condi	itions					
33	Job con	onsumption estimate Color ▼ is greater than ▼ 10				
33	&& Department is 🔻					
	Office					
Action	ns					
F	Redirect to device Xerox VersaLink B405 (3714677690)					
S	Send emai	il notification with subject Job redirection				
C		Your job was redirected to B&W device due to job consumption estimate.				



5.6.3 Rules executed before releasing any job on device



Import These rules are available only on Xerox devices with pre-authorization enabled.

Available conditions and actions in this ruleset:

Available conditions:

Login - this condition will check the login of the user currently logged-in User's group - this condition will check the group to which the current user belongs User - this condition will check specific user defined **Department** - this condition will check the user's department **Device** - this means that the rule will be applied only on the selected devices Number of pages - you can define color here as well as paper size Job type - print, scan or copy job Current consumption - means current calendar month's consumption

Possible actions:

Reject operation - this action rejects the operation that is being performed if conditions are met

Send email notification - this action will send an email notification with subject and body defined to logged-in user

Send email notification to - this action will send an email with subject and body to user specified in the action definition

5.7 Users

The Users Section is dedicated to **user management**. In the user section you can create or manage users, **import** them from CSV or the Active Directory or manage the departments.

Users section contains the following parts:

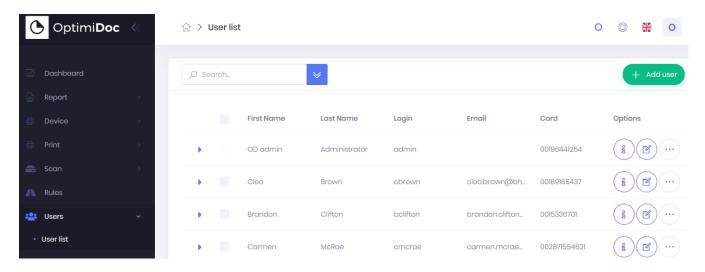
User list	Overview and management page of all users in Optin
Department list	Management of departments.
Group list	Management of groups . Groups are used for definition
User import	Page for importing of users from CSV file or Active I (To setup the automatic synchronization of users from follow the guide <u>here</u> .)
Mass operation	Automatic PIN generation and PIN/Card Number impor
Automatic synchronization	Page for automatic import settings.
GDPR	The GDPR function is intended to anonymize user-rela





5.7.1 User list

The User list provides a basic overview of users in the OptimiDoc user database. Through the User list you can view, search, add, edit or delete users.

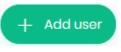


User list search

- By name enter the name into the text field in the First Name or Last Name column
- By login or card number enter the desired login or card number into the text field in the Login column
- By department select a department from the list in the Department column
- Email enter user's email
- Type select either Active, Deleted or All

Add a user

To add a user to OptimiDoc, click on the

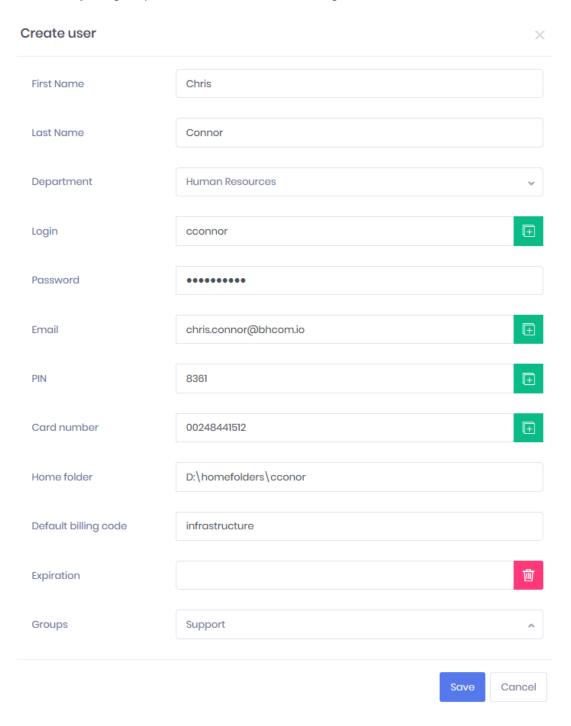


button and fill in the following:

- First name User's first name
- Last name User's last name
- Department User's department. Each user can has assigned only one department
- **Login** login is a unique user identifier in OptimiDoc, and each user can have more than one login (different login in 3rd party applications)
- Password User's password to the web interface and the embedded user interface in case
 of Login and Password authentication method
- Email User's email which will be used for sending documents and notifications.
- PIN PIN is used as a user's identifier in the case of PIN authentication method
- Home folder User's home folder which will be used for document storage
- Card number number of user's card used for authentication
- Expiration user account expiration date



- Default billing code user's default project
- Groups groups to which the user belongs to



Users - Edit user

The registered user's details can be viewed and edited.

To view user details such as:

- access rights
- -allowed/denied operations

-assigned groups, scan flows, print connectors and billing codes,

click on the button.

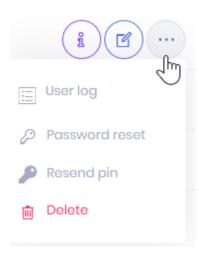
To show user's card number and department click the small button next to user's name.

To **edit** existing user, click on the button

Users - Delete user/Reset Password and more

To bring up a menu that allows you to view user log, reset password, resend PIN and to

delete a user, click on the button to show a context menu. In the menu you can select a desired operation:



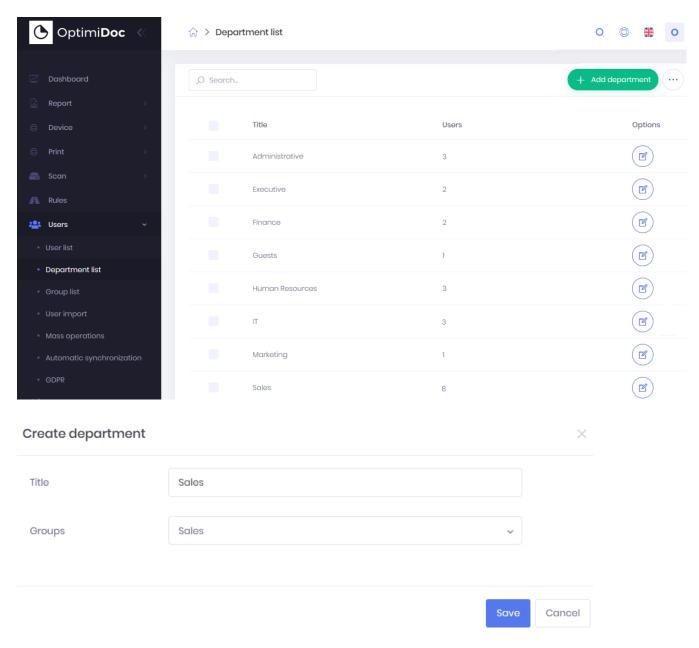
5.7.2 Department list

Department list page offers the administrator to **manage departments in OptimiDoc**. Departments are used during the definition of scanning workflows and during the creation of user accounts.

Department list - Add department

To **add a** department to OptimiDoc click on the department title and select its Group.









Department list - Delete department

To **delete** a department, click on the button. The department cannot be deleted if any user is assigned to the department.

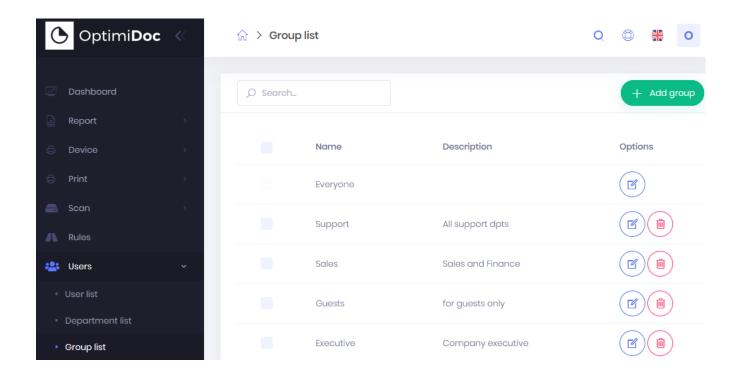
Department list - Edit department

To **edit** a department, click on the button, change the department title and/or change its Group.

We simplify the world of documents

5.7.3 Group list

Groups are used for **definition of access rights** to a particular functionality of OptimiDoc and multifunction. Basic Everyone group is used for general definition of access rights for all users. Other groups can switch the settings from Everyone group. So, for example, when the Everyone group allows usage of color printing and copying then the administrator can deny the Color group in other groups. Each group has an assigned list of users or departments.



Group list - Add group

To add a group to OptimiDoc, click on the



Group list - Delete group

To **delete** a group click, on the button. A group cannot be deleted if any user is assigned to it.

Group list - Edit group

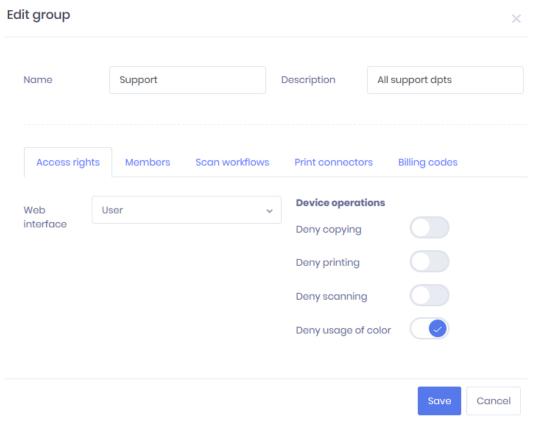
To **edit** a group click, on the button.

Basic settings

Name – Enter the name of the group



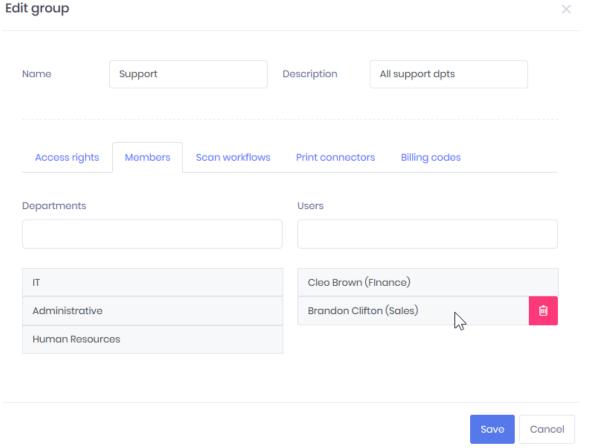
- **Description** Enter the description of the group.
- Access rights General settings of access to the web interface and device functions
- Web interface with the following options:
 - User basic access to dashboard, user reports
 - Department Manager access to user level + user department reports
 - Manager access to user + complete reports
 - Administrator access to the complete the OptimiDoc web interface
 - Local Administrator access to the reports and device management for specific location. Location name is to be specified in the Description field of the group - if blank local admin will see all printers. (if your printers have location filled out, such as "3rd floor" or "Building A", you can enter the same location name into the description field)
- Device operations Here you can deny any operation Copying, Print, Scanning, Usage
 of color. If you want to use this functionality on Xerox devices, you need to turn on preauthorization.



Members - tab to add and remove group members. Rights will be applied to users added to the group. To add a user or department, write input to the field. To remove a user or group, select user or department and click on the trash bin that will appear when you move your mouse pointer over one of assigned departments or users.



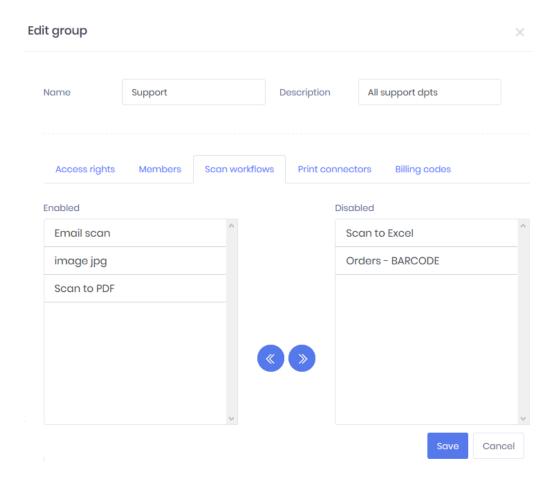




Scan workflows - definition of scan workflows access rights. In the list of Enabled workflows, you can see the list of enabled workflows in the Everyone group. In the list of disabled workflows, you see the list of disabled workflows in the Everyone group. To change the settings, move the workflow from disabled to enabled or opposite using the arrow buttons. There is also the possibility to enable or disable more scan workflows at once by holding down CTRL and selecting the desired flows.



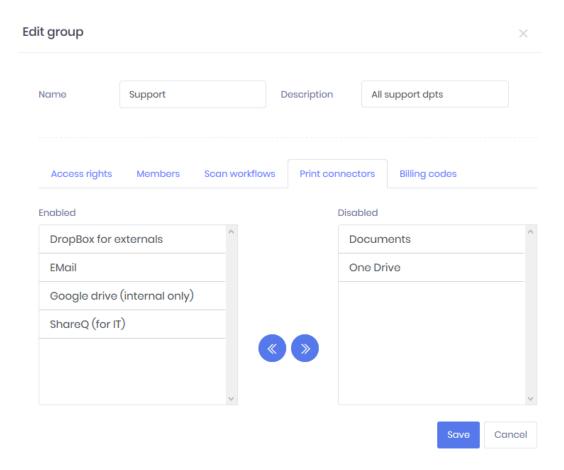




Print connectors - definition of access rights to print connectors. Behavior is the same as for scan workflows. To change the settings, move the workflow from disabled to enabled or opposite using the arrow button. There is also the possibility to enable or disable more print connectors at once by holding down CTRL and selecting the desired connectors.





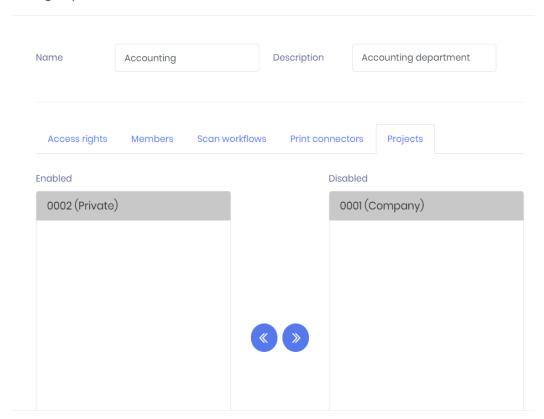


Billing codes - definition of access rights to projects. Behavior is the same as for workflows. To change the settings, move the workflow from disabled to enabled or opposite using the arrow button. There is also the possibility to enable or disable more projects at once by holding down CTRL and selecting the desired billing codes.





Edit group



After you have finished creating the new group, click on the **Save button**. We have the possibility to multiselect groups and delete more groups at once.

5.7.4 User import

OptimiDoc offers the automatic synchronization of users from the Active Directory (AD), OpenLDAP, Lotus Domino or CSV file. To import the user it is necessary to define AD or OpenLDAP configuration or CSV file and start the synchronization.

AD and OpenLDAP import

AD and **OpenLDAP** configuration are accessible from the Main menu in the Users menu or Configuration.

AD configuration parameters necessary for successful import:

- Type Type of connection Active directory or OpenLDAP
- Login login name of the user with access to AD or OpenLDAP
- Password login password
- Directory directory of AD or OpenLDAP for user import
- Domain name of the domain from which the users shall be imported
- Card attribute- attribute from which the card shall be imported
- PIN attribute attribute with user PIN
- Groups for replication definition of active directory group names for replication including the user assignment
- External ID attribute
- Default billing code
- User filter means LDAP query e.g. (&(objectClass=user)(memberOf=cn=Workers,ou=Test,dc=optimidoc,dc=local)) - which will import only users who are members of Group Workers in AD



Tip List of attributes' names in AD - <u>WEB</u>.

AD synchronization imports only the users who have the First name and Last name fields set.



Note

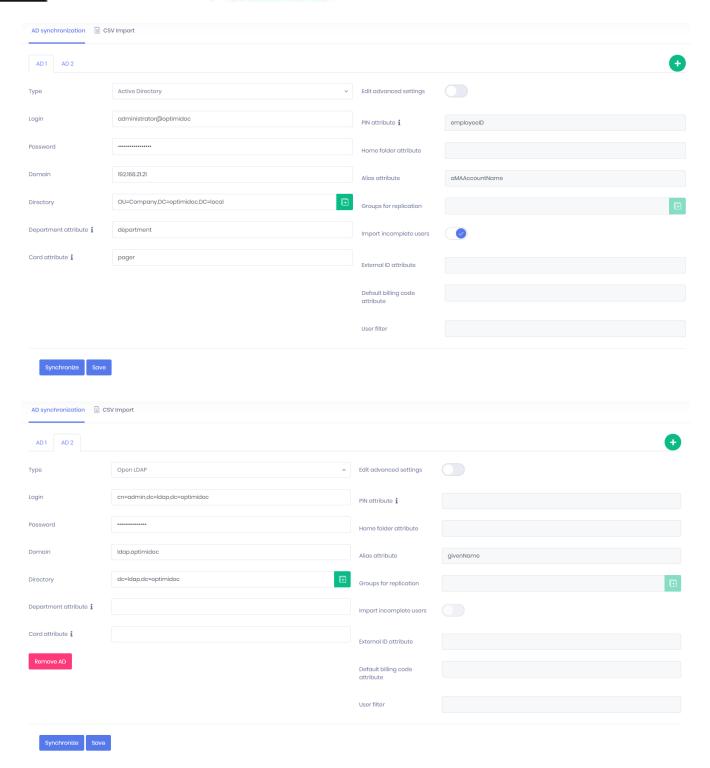
If you want to establish secure connection between OD and AD, you have to fill in domain input: Idaps://<IP> or <domainname>:636

Your AD must support LDAPS (636 or 3269)

To start the import, click the **Synchronize** button.





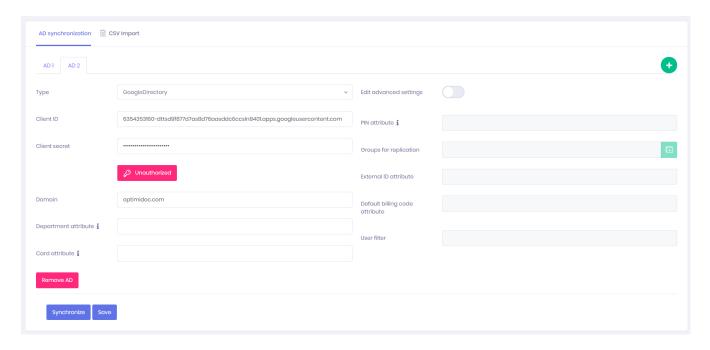


Google Directory import

For more information on how to set up GSuite Directory synchronization go to this section.







A problem description:

The customer noticed, that some accounts from AD are not replicated to OptimiDoc. Non-replicated account is not disabled. In AD cannot successfully find the duplicate values of attributes (e. g. email). Sub-question – which duplicates are checked?



Note

The solution:

In AD it is necessary to set the attribute givenName. OptimiDoc requirement is: The name and surname of users must be filled, it is the reason for unexecuted replication.

The duplicates are normally written to log as follows: ERROR: Cannot create user Name Surname with Login: 'name.surname'.

CSV import

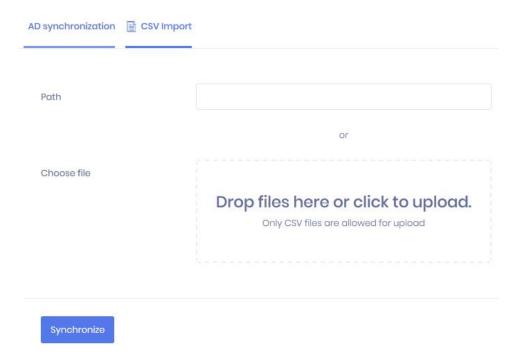
To import the users from a CSV file it is necessary to specify the Path to the file or select it by clicking the Browse button.

CSV file structure:

Login, GivenName, Surname, Department, Password, Email, Pin, HomeFolder, Card login1, Name1, Surname1, Department1, Password1, Email1, PlN1, Folder1, Card1 login2, Name2, Surname2, Department2, Password2, Email2, PlN2, Folder2, Card2

the header is always required.





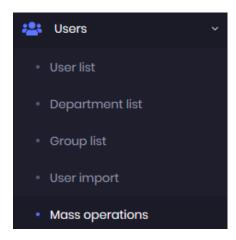
User import - Import status

AD/OpenLDAP/CSV import result is listed below the configuration.



5.7.5 Mass operations

Mass operations are accessible under the menu item:



Mass operations can be used for an email distribution of automatically created PINs to users. This helps in case the customer does not know the user card numbers or wants to create access **PINs** for employees.

PIN generator

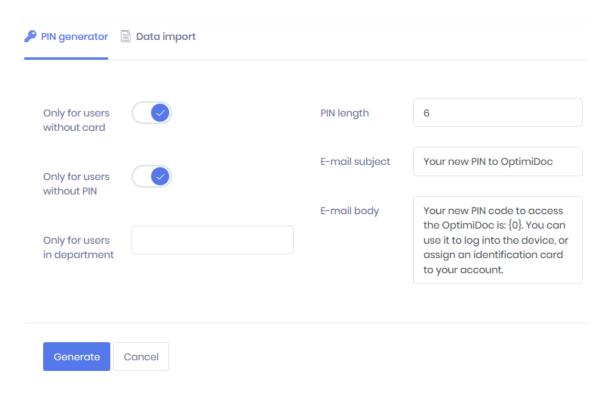
OptimiDoc generates the email with new PIN and sends it to each user in the system.

To generare PINs the following options are available:

- Only for users without card PIN will be generated only to users without assigned card
- Only for users without PIN PIN will be generated only to users without assigned PIN
- PIN length length of generated PIN
- email subject Subject of email which will be sent to users.
- **E-mail body** Body of email which will be sent to users. Parameter {0} will be replaced with the value of the generated PIN.

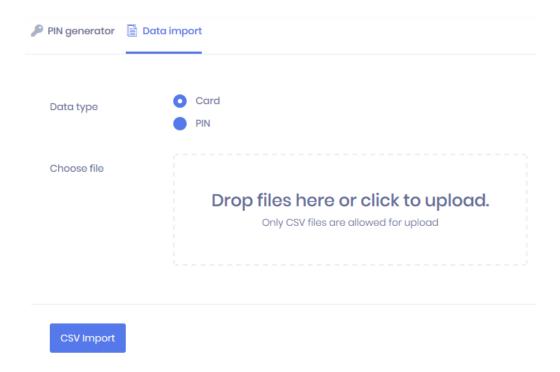




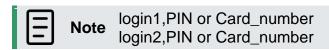


CSV PIN and Card Number Import

OptimiDoc can now import users' PINs and Card numbers.



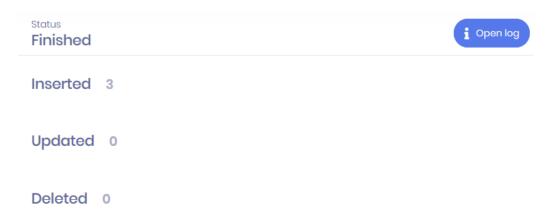
CSV format is as follows:





```
login3,PIN or Card_number
.
.
.
.
loginx,PIN or Card_number
```

After import, you can check the results directly on screen:

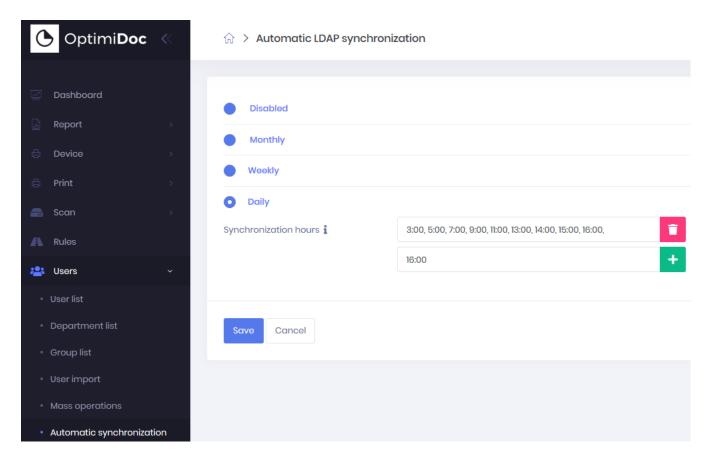


5.7.6 Automatic Synchronization

There are two options for user synchronization from the Active Directory or LDAP. You can use:

Automatic synchronization via OptimiDoc
Automatic synchronization via Task Scheduler

5.7.6.1 Automatic LDAP synchronization via OptimiDoc



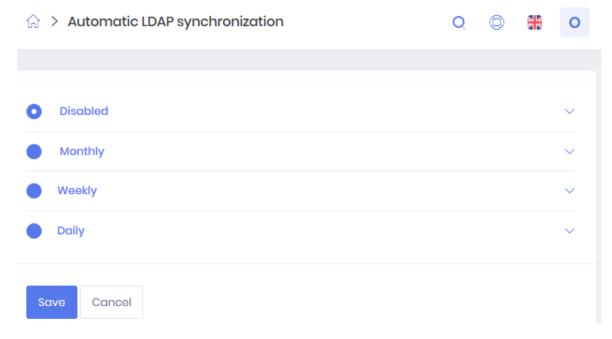
To **start automatic** user synchronization from the Active Directory or LDAP with OptimiDoc it is necessary to set the **Automatic Synchronization**:

Disabled - Automatic synchronization is disabled.

Monthly - You can specify more days separated by a comma. e.g. 1,10,25 for synchronization on 1st, 10th and 25th day of the month.

Weekly - You can specify more days in a week and select time for synchronization.

Daily - You can specify more hours separated by a comma. e.g. 4, 19 for synchronization at 4AM and 7PM.



5.7.6.2 Automatic Active Directory Synchronization via Task Scheduler

To **start automatic synchronization** of **Active Directory** with OptimiDoc it is necessary to proceed with the following steps:

- 1. Start the PowerShell as an administrator.
- 2. Run the "Set-ExecutionPolicy RemoteSigned" command and confirm

```
PS C:\Users\Administrator> Set-ExecutionPolicy RemoteSigned

Execution Policy Change

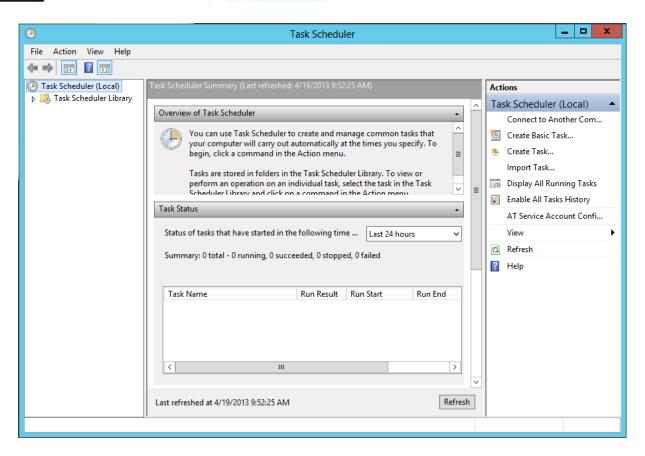
The execution policy helps protect you from scripts that you do not trust. Changing the execution policy might expose you to the security risks described in the about_Execution_Policies help topic at http://go.microsoft.com/fwlink/?LinkID=135170. Do you want to change the execution policy?

[Y] Yes [N] No [S] Suspend [?] Help (default is "Y"): y
```

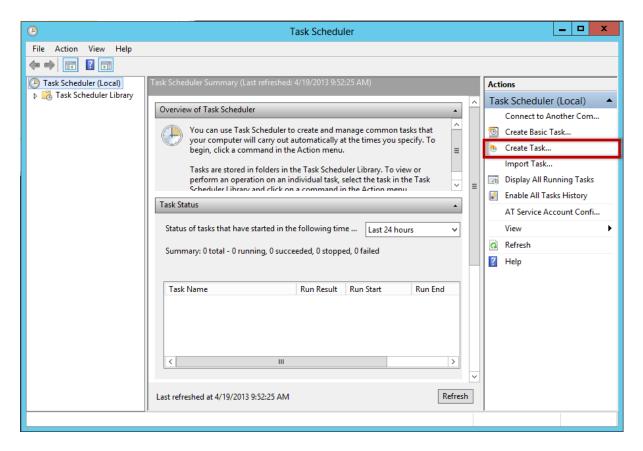
3. Start the Windows Task scheduler from the Start menu or by running the command **control** schedtasks





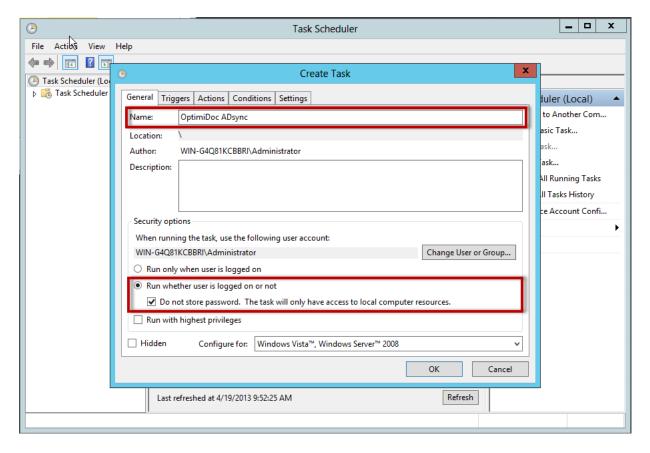


4. Select Create task... in Actions



5. Enter the Name, select the option Run whether user is logged on or not and check the

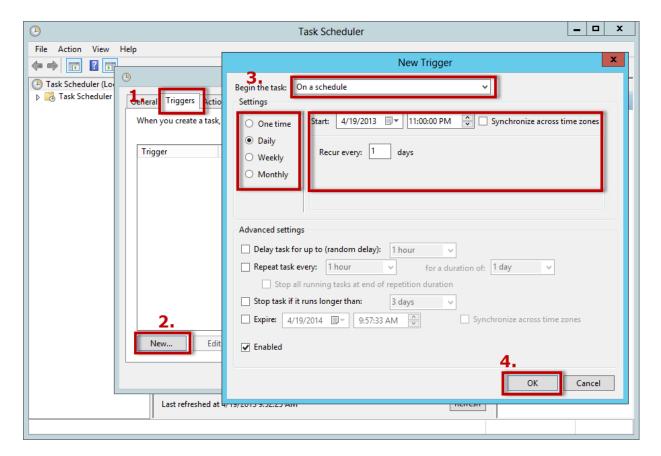
Do not store password option.



6. Select the Triggers tab and click on the **New...** button and define the schedule of synchronization, Confirm by clicking on **Ok**.

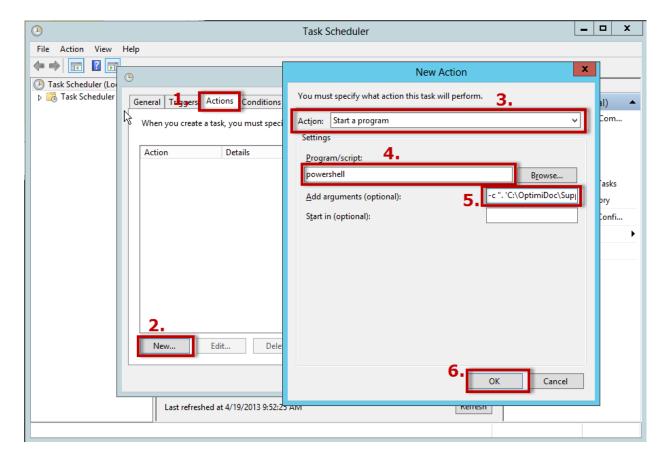




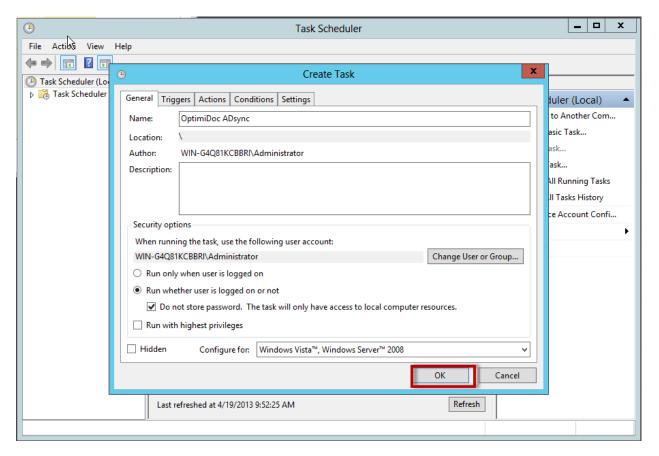


- 7. Select the Actions tab and click on the **New...** button. Select the action **Start a program**, enter the program "**powershell**" and put the arguments **-c ".**
- '<optimidoc_install_path>\Support\ad_sync.ps1'". Afterwards confirm the settings by clicking on the **Ok** button.

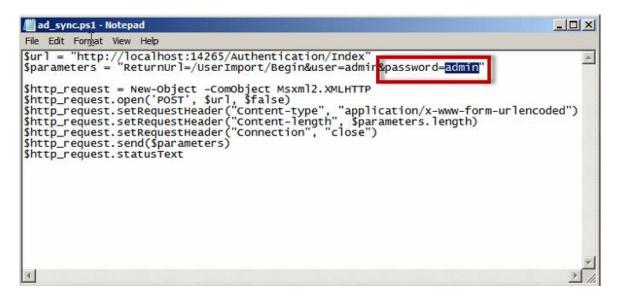




8. Save the task by clicking on the **Ok** button.



9. (Optional) In the case of changed password of administration please change it also at <optimidoc_install_folder>\Support\ad_sync.ps1 file.

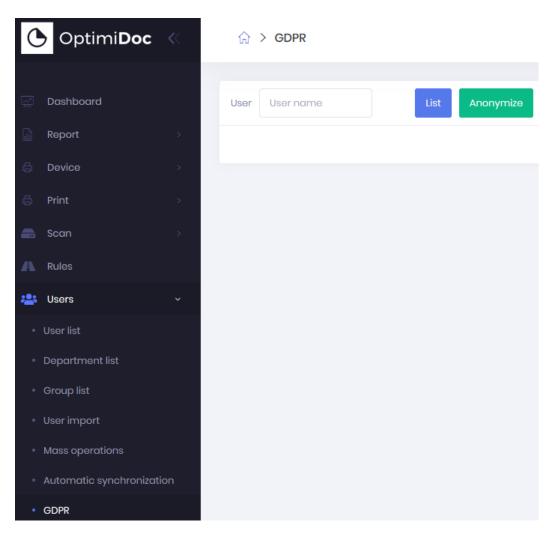






5.7.7 GDPR

The GDPR section can anonymize user-related data.



You can view user data by clicking the button







User Brandon Clifton (Sc List Anonymize

Print jobs (16)

12.09.2019 14:57:18	Printed	Report_Checksums - Notepad	H
12.09.2019 14:59:54	Printing		0
		Device: Xerox for IT dpt	
12.09.2019 15:02:46	Printed		0
		Device: Xerox for IT dpt	
13.09.2019 10:51:11	Deleted	Untitled - Notepad	
13.09.2019 10:51:11	Printed	1x A4 (1, 0, 0)	0,05000000
		Device: Lexmark CX725 - SALES	
13.09.2019 11:28:40	Deleted	Scan job 60	
13.09.2019 11:28:40	Processed	11x A4 (0, 0, 1)	0,02000000
		Device: Lexmark CX725 - SALES	
13.09.2019 11:181:25	Deleted	Copy job 64	
13.09.2019 11:31:25	Processed	11x A4 (1, 0, 0)	0,10000000

Device: Lexmark CX725 - SALES

If you click the button

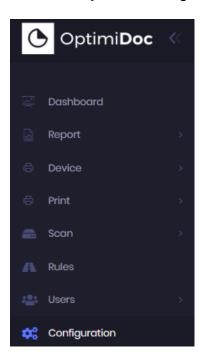
Anonymize

, all the gathered user information will be deleted.

5.8 Configuration

The OptimiDoc configuration page is divided into 3 tabs:

- **Basic** configuration, which kind of functionalities the user can use, and what the user needs to set.
- Advanced configuration of OptimiDoc,
- **Vendor Specific** configurations compatible with specific vendors.



Basic configuration

SMTP Server

Server - SMTP server IP address or host name

- Port SMTP server port number
- Secure communication Enable or disable secure communication
- Sender email address from which the email will be sent
- Administrator's email administrator's notification email for alerts or other information
- User name SMTP account login
- Password SMTP account password

When you have finished editing, you can test the new settings with the Test connection button.

SMTP server configuration and Admin email are also used, for example in case when you want to be notified about how many OCR pages are remaining. There are two thresholds when we send such notification - when there are 10% and 1% remaining.

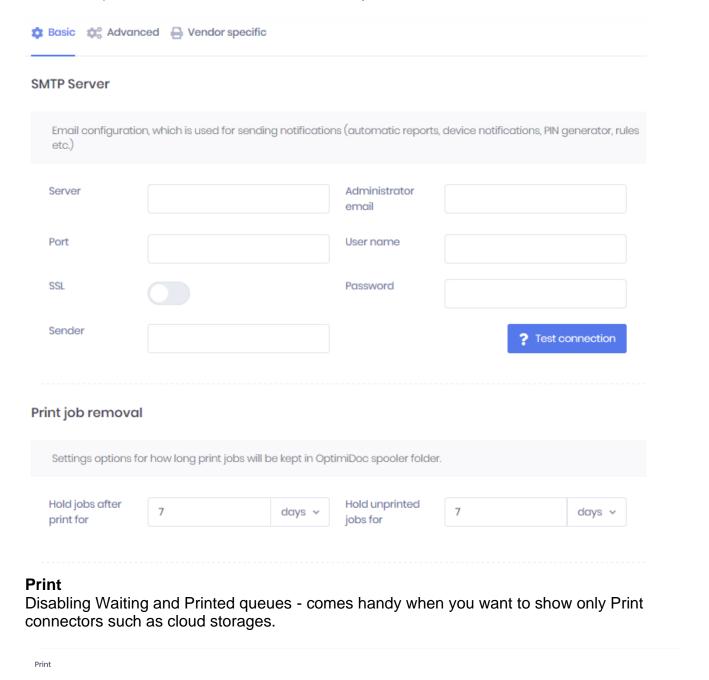
Print job removal

User can choose how long print jobs should stay in the OptimiDoc spooler folder.



- Hold jobs after print users can keep jobs in the spooler, which they would like to reprint
- Hold unprinted jobs keep the jobs in the spooler which were not printed yet

User has option to choose between hours or days.



Personalization

Disable OptimiDoc print queues

User can select the font colors, menu, and can even upload their own company logo, which will appear in the embedded user interface and also in the OptimiDoc web interface.

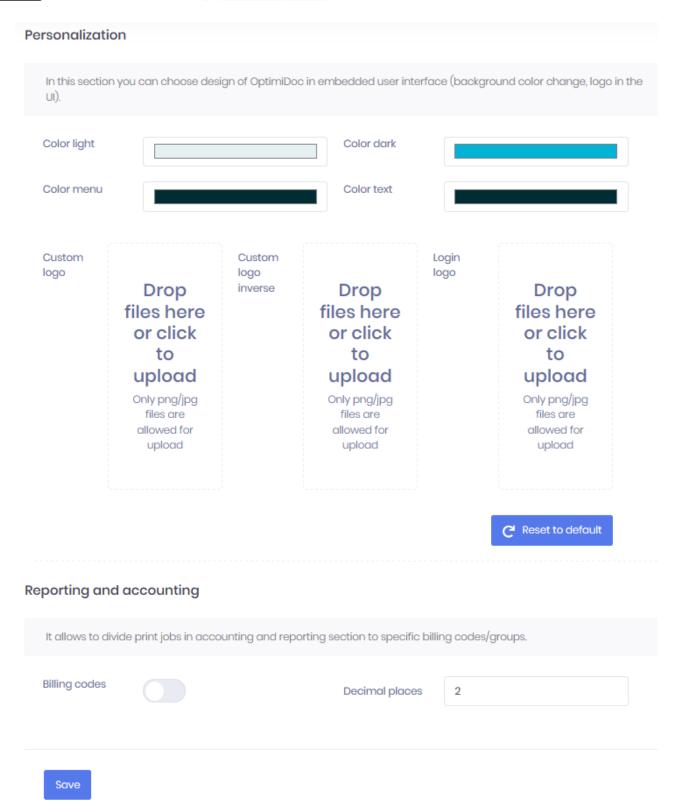
There is also the option to reset all personalization settings to default colors and logo.

Reporting and accounting

- Billing codes Users can enable their billing codes which will sort all jobs into the specific projects.
- Decimal places user can set the number of decimal places; it is possible to choose from 0 till 8.







Advanced configuration

OCR Processing

- Maximal count of parallel tasks - amount of parallel process of OCR Engine.



FTP server is used for document delivery from devices to the OptimiDoc server.

- FTP configuration (is used only in case of disabled HTTP delivery):
- User name account login
- Password account password
- Server IP address or domain name
- Port port number
- Path path on FTP server
- Local path local path to selected folder on the FTP server. It is required to add full control right to this folder for IIS_IUSRS.

Network accounting

Allows double-checking of the accounting of print jobs from network devices by the information from the preview generator. This option will slow down processing.





Basic & Advanced Vendor specific				
OCR processing				
Describes, how mo	any scan jobs can be processed in one	e moment.		
Maximal count of parallel tasks	2			
FTP Server				
Server settings for documents delivery from devices to OptimiDoc server.				
User name	optimidoc	Password	•••••	
Server	192.168.21.143	Port	14268	
Path to file		Local path	C:\Program Files (x86)\OptimiDa	
Network accounting				
Double check congenerator.	trol for accounting of print job process	sed from network devic	es by the information from the preview	
Use two phases an for offline accounti	ing			

Print job spooler directory

- Spooler path is used for a giving a location, where print jobs should be stored.
 - If the Spooler path is empty, it will automatically store jobs to a default folder (OptimiDoc\WebApp\App_Data\Spooler)
- Use shared spooler shared spooler is used during Cluster, where print jobs from more servers will be stored in one place.

Conversion of card number

 Conversion of card number will allow a user to extract specific part of card number, which is used in OptmiDoc and another solution.

Substring(-8);Reverse2;Hex2Dec
Input output
R006F01202537EBBC 3169531685
R006F01208547ECBC 3169601413
R006F0120C531F1BC 3169923525

Examp
le or

First card reader read card with number: 001cfbbf32
Second card reader read card with number: 001CFBBF32

ASCII2Hex(14);LowerCase

Cluster configuration

- Shared IP address Virtual address which is used only for NLB
- Local Server DNS record used for Cluster

User name extraction

is used for reporting. Allows the extraction of the User name of the user who sent a print job to the server via regular expression.

e.g. domain-name\user is regular expression \[\w\W]+\\(\w+) \]





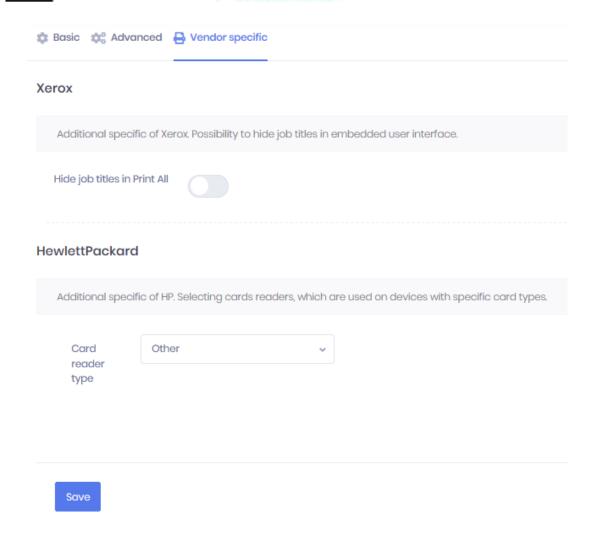
Print job spooler directory				
Location of the folder, where the jobs are stored after OptimiDoc receive them from end devices.				
Spooler path Use shared spooler				
Conversion of card number				
Tool, which modify card number in case that card number is read differs from the one assigned to the user.				
Conversion of card number				
Cluster configuration				
Setting servers in cluster.				
Shared IP Local server DNS address record				
User name extraction				
Function for extracting login from a string, when the job was received in OptimiDoc.				
Regular expression for extraction of login				
Save				

Vendor Specific configuration

- Xerox vendor possibility to hide jobs in case of Print all functionality
- **HewlettPackard** possibility to select exact card reader and cards, which are used on the device







5.9 Diagnostic

The Report section provides detailed information about user activities in the print environment and definitions of price lists which are used for the cost calculation of each operation.

Report contains four section:

Active users	List of currently authenticated users on devices.
Log Center	Opens the log of OptimiDoc web.
	Opens the log of service user for acceptance of print jobs via LPR and scans via HotFolder.
	Tools for downloading log files
Unauthorized accesses	List of unauthorized prints and access to device by card.
Nodes list	Overview and management of connected OptimiDoc servers and OptimiDoc Print Node.

We simplify the world of documents

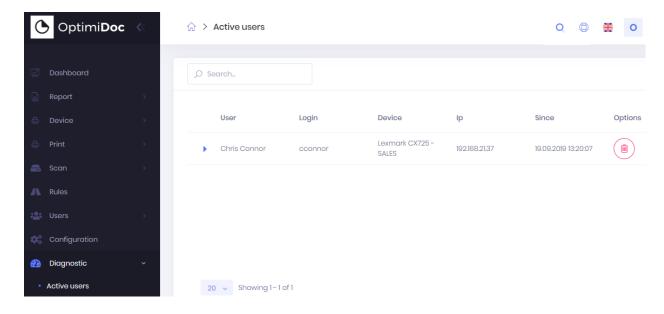
5.9.1 Active users

Active user list provides an overview of currently authenticated users on devices. The list shows only authenticated users on devices with authentication to device.

There is also option to **delete** active user from session on device.

STATE Options

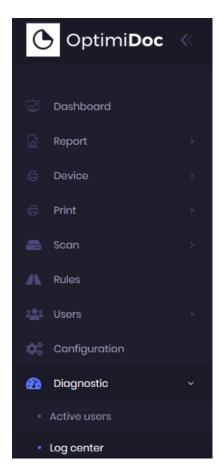
- Init initial screen (e.g. PIN prompt) is displayed, card swipe was done
- InProgress on devices that can handle only one field (xerox) during Login & password or some Card & something authentication
- CardAssignment card is unknown, user will be prompted for card assignment
- Authenticated user is authenticated
- **PrintAllPrompt** prompt for print all (in case that it is a standalone screen)
- Failed unspecified error
- BeforeAuthorization only for HP devices, login process is divided into two: authentication (user recognition) & authorization (access rights)





5.9.2 Log center

You will get to the Log Centre by clicking the link in the menu on the left.

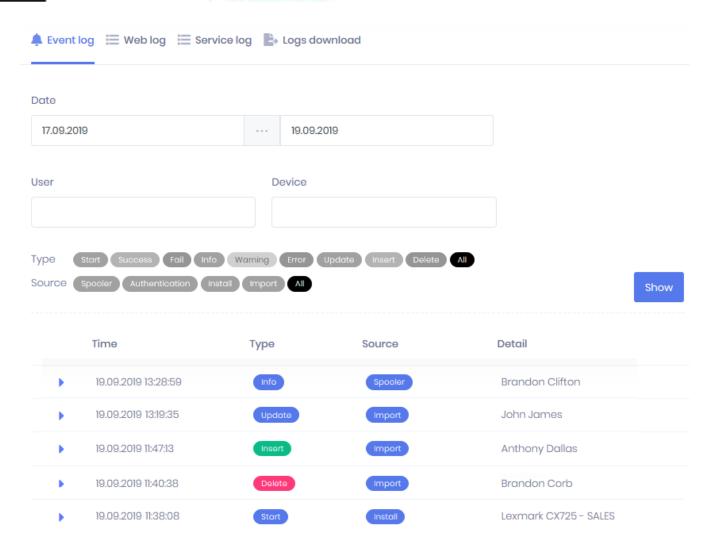


5.9.2.1 Event log

The Event log under Diagnostic topic shows operations which OptimiDoc users and applications have done.





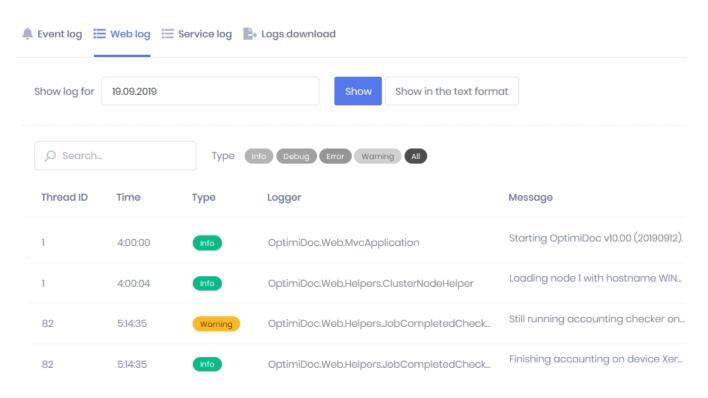


5.9.2.2 Web log

If you click on **Web log** in the Diagnostic topic, the Internet browser opens a new tab with list of operations which OptimiDoc applications have done. At every step of the application you can see what time the operation was completed and a description of the operation.







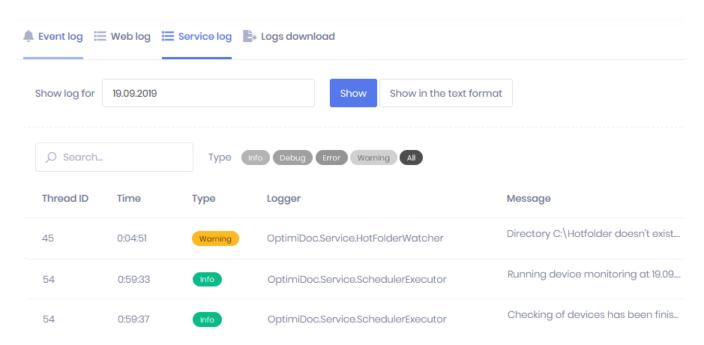
Screen of application steps with times and descriptions of operations:

```
3024|1|2017-07-26 09:47:23.1701|INFO|||OptimiDoc.Web.MvcApplication|Starting OptimiDoc v6.14 (20170714).
3024|1|2017-07-26 09:47:39.5221|DEBUG|||OptimiDoc.Web.Helpers.IISHelper|Found binding: http 192.168.0.174 14265
3024|1|2017-07-26 09:47:39.5802|DEBUG|||OptimiDoc.Web.Helpers.IISHelper|Found binding: https://doi.org/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.1006/10.100
  3024|1|2017-07-26 09:47:40.5915|DEBUG|||OptimiDoc.Web.Helpers.LicenseInfo|Loading license C:\OptimiDoc\WebApp\App_Data\License\SWXE-1101-0006-2739-4496-
  1190.lic.
1190.11c. 3024|1|2017-07-26 09:47:45.7416|DEBUG|||OptimiDoc.Web.Helpers.LicenseInfo|Creating license for Demo customer with S/N SMXE-1101-0006-2739-4496-1190 3024|5|2017-07-26 09:47:53.8253|DEBUG|||OptimiDoc.Web.Controllers.BaseController|User OptimiDoc Administrator (role: Admin) has been authenticated. 3024|3|2017-07-26 10:19:31.3963|DEBUG|||OptimiDoc.Web.Controllers.BaseController|User OptimiDoc Administrator (role: Admin) has been authenticated. 3024|29|2017-07-26 10:19:31.4795|DEBUG||OptimiDoc.Web.Controllers.BaseController|User OptimiDoc Administrator (role: Admin) has been authenticated. 3024|29|2017-07-26 10:23:38.7058|INFO|OptimiDoc Administrator||OptimiDoc.Web.DeviceLayer.LexmarkLayer|Installing FLS file on Lexmark device Lexmark CX725
 (7, 192.168.0.37)

3024|20|2017-07-26 10:23:39.2059|INFO|OptimiDoc Administrator||OptimiDoc.Web.DeviceLayer.LexmarkLayer|Final status: completed successfully, but the install file did not contain any new solutions. </div>
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          <div class="warning"> The install
 3024|29|2017-07-26 10:42:02.7115|DEBUG|OptimiDoc Administrator||OptimiDoc.Web.Helpers.Xerox.XsaInstaller|Installing XSA on device VersaLink (192.168.0.32)
3024|29|2017-07-26 10:42:03.8775|DEBUG|OptimiDoc Administrator||OptimiDoc.Web.Helpers.Xerox.XsaInstaller|Installation has finished (False).
3024|39|2017-07-26 10:45:15.1051|INFO|Testovaci User||OptimiDoc.Dao.AuthenticationService|Card 011011CD6E was assigned to user Testovaci User
3024|33|2017-07-26 10:45:15.1051|INFO|Testovaci User||OptimiDoc.Dao.AuthenticationService|Card 011011CDGE was assigned to user Testovaci 3024|33|2017-07-26 11:02:45.3162|INFO||OptimiDoc.Web.Api.CopyController|Accounting operation outside of OptimiDoc with device id .
3024|33|2017-07-26 11:02:47.0437|INFO||OptimiDoc.Web.Api.CopyController|Unknown user (0). Using Administrator as default accounting.
2588|12017-07-26 11:14:39.2442|INFO||OptimiDoc.Web.MvcApplication|Starting OptimiDoc v6.14 (20170714).
2588|12017-07-26 11:15:09.1497|DEBUG||OptimiDoc.Web.Helpers.IISHelper|Found binding: http 192.168.0.174 14265
2588|12017-07-26 11:15:09.2122|DEBUG||OptimiDoc.Web.Helpers.IISHelper|Found binding: https 192.168.0.174 14266
2588|12017-07-26 11:15:10.0716|INFO||OptimiDoc.Web.Helpers.ClusterNodeHelper|Loading node 7 with hostname DESKTOP-B1QG191 or binding https://192.168.0.174:14266 (master: True)|
2588|12017-07-26 11:15:10.0716|INFO||OptimiDoc.Web.Helpers.LicenseInfo|Loading license C:\OptimiDoc\WebApp\\ OptimiDoc\WebApp\\ OptimiDoc
 2588|1|2017-07-26 11:15:10.5092|DEBUG|||OptimiDoc.Web.Helpers.LicenseInfo|Loading license C:\OptimiDoc\WebApp\App Data\License\SWXE-1101-0006-2739-4496-
 2588||1|2017-07-26 11:15:20.3781|DEBUG|||OptimiDoc.Web.Helpers.LicenseInfo|Creating license for Demo customer with S/N SWXE-1101-0006-2739-4496-1190 2588|7|2017-07-26 11:15:25.4702|INFO|Testovaci User||OptimiDoc.Web.Api.CopyController|Accounting operation outside of OptimiDoc with device id DESKTOP-
 2588|9|2017-07-26 11:16:26.0877|DEBUG|||OptimiDoc.Web.Controllers.BaseController|User OptimiDoc Administrator (role: Admin) has been authenticated. 2588|8|2017-07-26 11:20:55.9689|INFO|OptimiDoc Administrator||OptimiDoc.Web.Api.CopyController|Accounting operation outside of OptimiDoc with device id DESKTOP-B1QG191.
 2588|10|2017-07-26 11:30:09.5233|DEBUG|||OptimiDoc.Web.Helpers.XeroxAuthentication|InitAuth: elapsed time: 0.212s 2588|32|2017-07-26 11:30:09.5749|DEBUG|||OptimiDoc.Web.Helpers.XeroxAuthentication|Starting init
                                                                                                                                                                 | OptimiDoc.Web.Helpers.XeroxAuthentication| ValidateAndContinue: elapsed time: 00.055 | OptimiDoc.Web.Helpers.XeroxAuthentication| Neplatne prihlaseni. OptimiDoc.Web.Helpers.XeroxAuthentication| Neplatne prihlaseni. OptimiDoc.Web.Helpers.XeroxAuthentication| InitAuth: elapsed time: 0.3s | OptimiDoc.Web.Helpers.XeroxAuthentication| Starting init | OptimiDoc.Web.Helpers.XeroxAuthentication| ValidateAndContinue: elapsed time: 00.000
 2588 26 2017-07-26 11:30:10.0255 DEBUG
 2588|26|2017-07-26 11:30:15.2426|DEBUG
2588|8|2017-07-26 11:30:20.2476|DEBUG|
 2588 22 2017-07-26 11:30:20.2987 DEBUG
2588 32 2017-07-26 11:30:20.6594 DEBUG
 2588 36 2017-07-26 11:30:26.0219 DEBUG
2588 36 2017-07-26 11:31:21.3621 DEBUG
                                                                                                                                                                   OptimiDoc.Web.Helpers.XeroxAuthentication Neplatne prihlaseni.
OptimiDoc.Web.Helpers.XeroxAuthentication InitAuth: elapsed time: 0.3s
 2588 22 2017-07-26 11:31:21.4178 | DEBUG | 2588 | 37 | 2017-07-26 11:31:21.7839 | DEBUG | 2588 | 36 | 2017-07-26 11:31:27.6341 | DEBUG |
                                                                                                                                                               ||OptimiDoc.Web.Helpers.XeroxAuthentication||Starting init
||OptimiDoc.Web.Helpers.XeroxAuthentication||ValidateAndContinue: elapsed time: 00.000
||OptimiDoc.Web.Helpers.XeroxAuthentication||Neplatne prihlaseni.
 2588 39 2017-07-26 11:32:31.5711 DEBUG | OptimiDoc.Web.Helpers.XeroxAuthentication InitAuth: elapsed time: 0.15s
```

5.9.2.3 Service log

If you click on **Service log** in the Diagnostic topic, the Internet browser opens a new tab with a list of operations which OptimiDoc windows service has completed. Every step of service you can see the time the operation was done and with a description of the operation.



Screen of service steps with times and descriptions of operations:

```
8620|5|2017-07-26 11:55:26.9045|INFO||OptimiDoc.Service.OptimiDocService|Starting OptimiDoc Service v6.13 (20170411) ... connecting to: http://localhost:14265
8620|5|2017-07-26|11:55:26.9670|INFO||OptimiDoc.Service.HotFolderWatcher|Starting HotFolder service...
8620|5|2017-07-26|11:55:27.1858|INFO||OptimiDoc.Service.LpdServer|Starting LPD server...
8620|5|2017-07-26|11:55:27.2014|INFO||OptimiDoc.Service.LpdServer|Started...
8620|5|2017-07-26 11:55:27.2014|INFO|
8620|9|2017-07-26 11:55:27.2169|INFO|
                                                                                                                                    OptimiDoc.Lpd.Oueue.OueueMonitor|Started.
8620 | 5 | 2017-07-26 | 11:55:27.3325 | INFO | 8620 | 5 | 2017-07-26 | 11:55:27.3108 | INFO | 8620 | 5 | 2017-07-26 | 11:55:27.3888 | INFO |
                                                                                                                                    | OptimiDoc.Lpd.Lpd | Lpd | Server started on port 515. |
| OptimiDoc.Service.EmailWatcher | Starting Mobile print service... |
| OptimiDoc.Service.AutomaticReportExecutor | First interval 272611,1773
                                                                                                                                   OptimiDoc.Service.SchedulerExecutor|First interval 272595,5517

|OptimiDoc.Service.SchedulerExecutor|First interval 272595,5517

|OptimiDoc.Service.SchedulerExecutor|First interval 272595,5517

|OptimiDoc.Lpd.Command.CommandReceiveJob|Pro typ Int32 byla hodnota buď příliš velká, nebo příliš malá.

|OptimiDoc.Service.LpdServer|Queue: Optimidoc, id: 0, name: Microsoft Word - Nov? Dokument Microsoft Wordu, owner: Denis |OptimiDoc.Lpd.Queue.Queues|PrintJob 0 was added to queue Optimidoc.

|OptimiDoc.Lpd.Queue.QueueMonitor|About to processing print job: OptimiDoc.Lpd.Queue.QueuedPrintJob |
|OptimiDoc.Service.OptimiDocService|Certificate path: C:\OptimiDocServices\Optimidoc.p12
8620 5 2017-07-26 11:55:27.4044 INFO
8620|11|2017-07-26 11:55:27.9044|WARN|
8620|11|2017-07-26 11:55:27.9826|INFO|
8620 11 2017-07-26 11:55:27.9826 INFO
8620|9|2017-07-26 11:55:27.9982|INFO|
8620|5|2017-07-26 11:55:28.0138|INFO|
                                                                                                                                  | OptimiDoc.Service.OptimiDocService|Certificate path: C:\OptimiDoc\Services\optimidoc.p12
| | WebDAVSharp.Server.WebDavServer|WebDAVServer background thread has started
| OptimiDoc.KonicaMinolta.PrintService|Starting Print service...
| OptimiDoc.Lpd.Queue.QueueWonitor|Finished processing print job: 0
| OptimiDoc.Lpd.Queue.Queues|PrintJob 1 was added to queue Optmidoc
| OptimiDoc.Lpd.Queue.QueueWonitor|About to processing print job: OptimiDoc.Lpd.Queue.QueuedPrintJob
| OptimiDoc.Lpd.Queue.QueueWonitor|About to processing print job: 0
| OptimiDoc.Lpd.Queue.QueueWonitor|Word | OptimiDoc.Lpd.Queue.QueueWord | OptimiDoc.Lpd.QueueQueueWonitor|Word | OptimiDoc.Lpd.QueueQueueWord | OptimiDoc.Lpd.QueueQueueWonitor|Word | OptimiDoc.Lpd.QueueQueueWonitor|Finished processing print job: 1
| OptimiDoc.Lpd.QueueQueueWonitor|Finished processing print job: 0ptimiDoc.Lpd.QueueQueueQueuePrintJob 1 was removed from the queue default |
| OptimiDoc.Lpd.QueueQueueWonitor|About to processing print job: OptimiDoc.Lpd.QueueQueueQueuePrintJob
8620 10 2017-07-26 11:55:28.0138 INFO
8620|5|2017-07-26 11:55:28.2169|INFO|
8620|9|2017-07-26 11:55:29.3794|INFO|
8620 9 2017-07-26 11:55:29.3951 INFO
8620|13|2017-07-26 11:55:30.0367|WARN
8620|13|2017-07-26 11:55:30.0367|INFO
8620 13 2017-07-26 11:55:30.0367 INFO
8620 9 2017-07-26 11:55:30.0467 [NFO]
8620 12 2017-07-26 11:55:30.0638 | WARN |
8620 12 2017-07-26 11:55:30.0638 | NFO |
8620 12 2017-07-26 11:55:30.0638 TNFO
8620|9|2017-07-26 11:55:31.1043|INFO|
8620|9|2017-07-26 11:55:31.1043|INFO|
                                                                                                                                   | OptimiDoc.Lpd.Queue.Queues|PrintJob 1 was removed from the queue default |
OptimiDoc.Lpd.Queue.QueueMonitor|About to processing print job: OptimiDoc.Lpd.Queue.QueuedPrintJob |
OptimiDoc.Lpd.Queue.Queues|PrintJob 2 was removed from the queue default |
OptimiDoc.KonicaMinolta.ScanService|Starting Scan service... |
OptimiDoc.Cpd.Queue.Queues|PrintJob 2 was removed from the queue default |
OptimiDoc.KonicaMinolta.ScanService|Starting Scan service... |
OptimiDoc.Lpd.Command.CommandReceiveJob|Pro typ Int32 byla hodnota bud příliš velká, nebo příliš malá. |
OptimiDoc.Service.LpdServer|Queue: Optimidoc, id: 3, name: Microsoft Word - Test, owner: Denis |
OptimiDoc.Lpd.Queue.Queues|PrintJob 3 was added to queue Optimidoc.Lpd.Queue.QueuedPrintJob |
OptimiDoc.Lpd.Queue.QueueMonitor|About to processing print job: OptimiDoc.Lpd.Queue.QueuedPrintJob |
OptimiDoc.Lpd.Queue.Queues|PrintJob 3 was removed from the queue default |
OptimiDoc.Service.AutomaticReportExecutor|Running automatic reports at 26.07.2017 12:00:00
8620|9|2017-07-26 11:55:31.1043|INFO
8620 9 2017-07-26 11:55:32.1729 INFO
8620 9 2017-07-26 11:55:32.1729 INFO
8620 5 2017-07-26 11:55:34.1772 INFO
8620 | 14 | 2017-07-26 | 11:57:01.7138 | WARN | 8620 | 14 | 2017-07-26 | 11:57:01.7294 | INFO | 8620 | 14 | 2017-07-26 | 11:57:01.7294 | INFO |
8620 9 2017-07-26 11:57:01.7294 INFO
8620 9 2017-07-26 11:57:02.8413 INFO
8620 9 2017-07-26 11:57:02.8413 INFO
                                                                                                                                      OptimiDoc.Service.AutomaticReportExecutor|Running automatic reports at 26.07.2017 12:00:00

OptimiDoc.Service.AutomaticReportExecutor|Running automatic reports at 26.07.2017 12:00:00

OptimiDoc.Service.AutomaticReportExecutor|Generating of automatic reports has been finished at 26.07.2017 12:00:00

OptimiDoc.Service.SchedulerExecutor|Checking of devices has been finished at 26.07.2017 12:00:07

OptimiDoc.Lpd.Command.CommandReceiveJob|Pro typ Int32 byla hodnota bud příliš velká, nebo příliš malá.

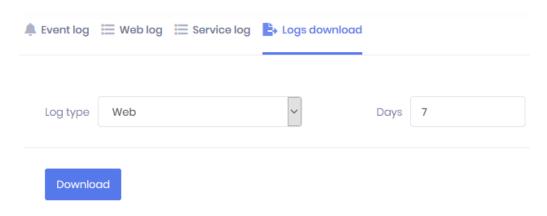
OptimiDoc.Service.LpdServer|Queue: Optimidoc, id: 4, name: Microsoft Word - Test, owner: Denis
8620 27 2017-07-26 12:00:00.0191 INFO
8620 26 2017-07-26 12:00:00.0361 INFO
8620 27 2017-07-26 12:00:00.1947 INFO
8620 26 2017-07-26 12:00:07.1433 INFO
8620 15 2017-07-26 12:04:29.8726 WARN
8620 15 2017-07-26 12:04:29.8726 INFO
8620 | 15 | 2017-07-26 12:04:29.8726 | INFO | OptimiDoc.Lpd.Queue.Queues|PrintJob 4 was added to queue Optimidoc
8620 | 9 | 2017-07-26 12:04:29.8882 | INFO | OptimiDoc.Lpd.Queue.QueueMonitor|About to processing print job: OptimiDoc.Lpd.Queue.QueueMonitor|Finished processing print job: 4
8620 | 9 | 2017-07-26 12:04:31.0136 | INFO | OptimiDoc.Lpd.Queue.QueueMonitor|Finished processing print job: 4
8620 | 9 | 2017-07-26 12:04:31.0136 | INFO | OptimiDoc.Lpd.Queue.Queues|PrintJob 4 was removed from the queue default
8620|16|2017-07-26 12:06:40.1349|WARN||OptimiDoc.Lpd.Command.CommandReceiveJob|Pro typ Int32 byla hodnota buď příliš velká, nebo příliš malá.
```

5.9.2.4 Logs download

Via the download logs page you can download logs for web site or service directly from the web interface.

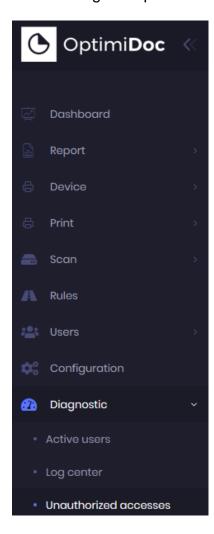
To download logs please select:

- Log type Web/Service
- Days how long logs shall be kept in the download file



5.9.3 Unauthorized accesses

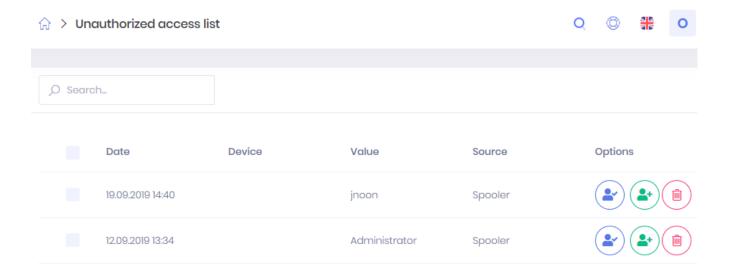
Unauthorized access list provides a basic overview of unaccepted print jobs due to unrecognized user or accesses to a device with an unrecognized card. The administrator can add unrecognized prints or card to selected user or create a new one.



The Unauthorized access list contains date, used device, card or user value, source and option items.





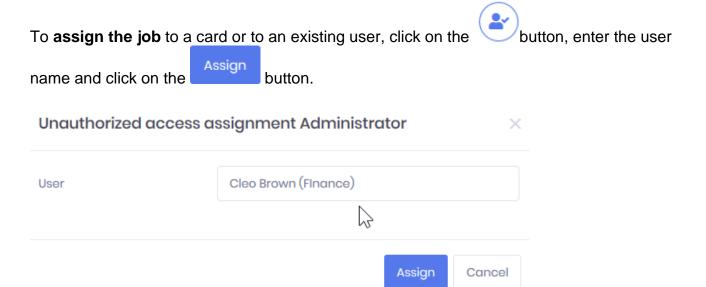


New user creation

To assign a job to a new user, click on the



Assign job to an existing user



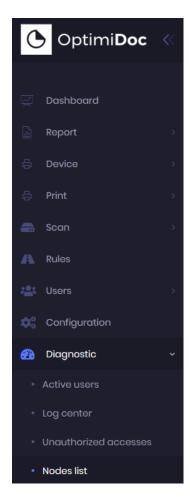
Delete an unauthorized access job

To **delete the job**, click on the button



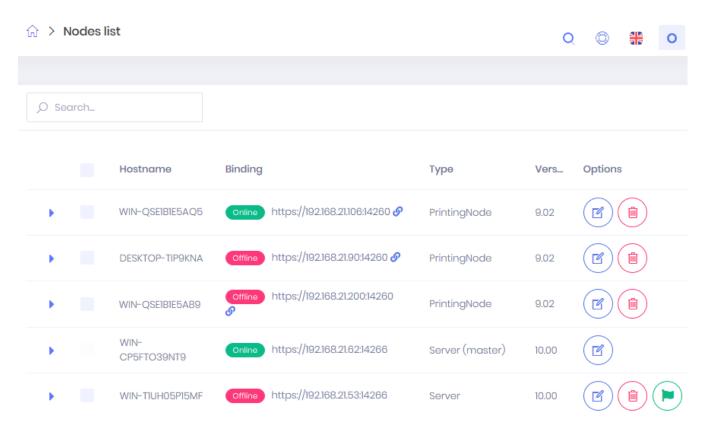
5.9.4 Nodes list

Nodes list contains all connected OptimiDoc Servers and Print Nodes.









OptimiDoc Server - Switch to Master

One OptimiDoc Server in cluster needs to be a Master server. The Master server processes the automatic reports generation and processes the Mailbox print connectors. Click on the



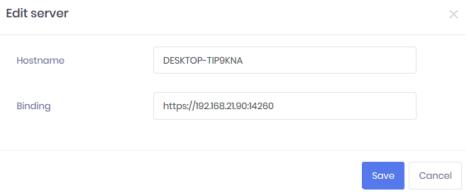
button to switch the server to master.

OptimiDoc Server/Print Node - Edit

Edit can be used for changing the name of Server/Node in case of a change in operating

system or in case of not automatic update of binding. Click on the Server/Node.

button to edit the



OptimiDoc Server/Print Node - Remove

To remove a server or a node from the list, click on the process all print jobs are marked as deleted.

button. During the removal

6 OptimiDoc Mobile

This section describes the user interface of the OptimiDoc **mobile application** for **Android** and **iOS**.

The application lets you view and delete print jobs from OptimiDoc and also print them on any printer installed on the OptimiDoc server. You can also use your device's camera to take a photo of a document and send it to OptimiDoc using the scan workflows. If you have any Xerox multifunction printers, you can easily login on them from your smartphone with one tap of a button.

In the Android application you can add a widget to your home screen to quickly print all unprinted jobs on a certain printer or login on a Xerox device. Also exclusively on Android, OptimiDoc administrators can put the application into a "terminal mode." In this mode, the application supports authentication using a PIN in addition to the default username and password. You can even connect a card reader and authenticate users with a card number.



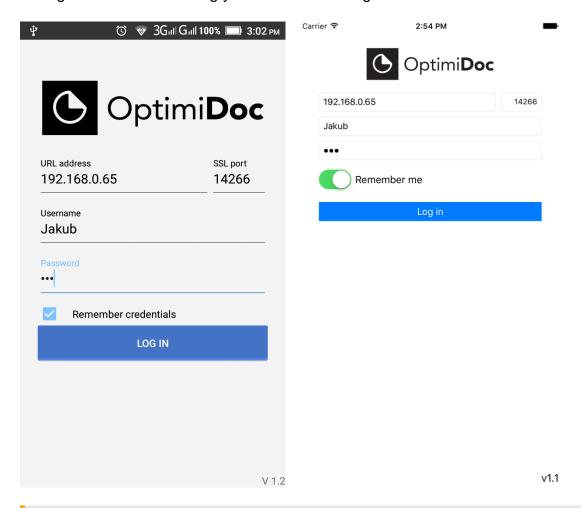






6.1 Login

- URL address address of the optimidoc server you want to login on
- SSL port the https port assigned to the OptimiDoc server in IIS
- Username your username in OptimiDoc
- Password your password in OptimiDoc
- Remember credentials if the checkbox is selected, the application will remember your login information and log you in without asking for them



Import There is a possibility to use only secure port of the server and server must have ant a trusted certificate isuued.

6.1.1 Terminal mode login

This section applies only to the Android application's Terminal mode. To turn this mode on, you will need administrator privileges in OptimiDoc. For Terminal mode settings refer to the Settings section.

Note: the login screen in the Terminal mode may vary from the screenshot below depending on the chosen authentication method. The following is a screenshot of the "card and PIN" authentication method. Possible authentication methods are:

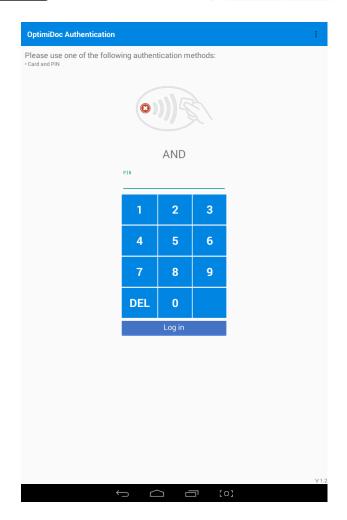
- PIN
- Username & password
- Card
- Card or PIN
- Card and PIN
- Card or username & password
- Card and username & password



- this icon means that you can use a card to log in.
- This authentication method requires a card reader to be connected to the Android device's USB port
- If you can't connect to the server using the chosen authentication method (e.g. you don't
 have a PIN assigned) or if the server address or port changes, an OptimiDoc administrator
 can still log in normally using the Administrator login dialog. To open this popup, tap the
 three dots in the top right and then tap "Administrator login"







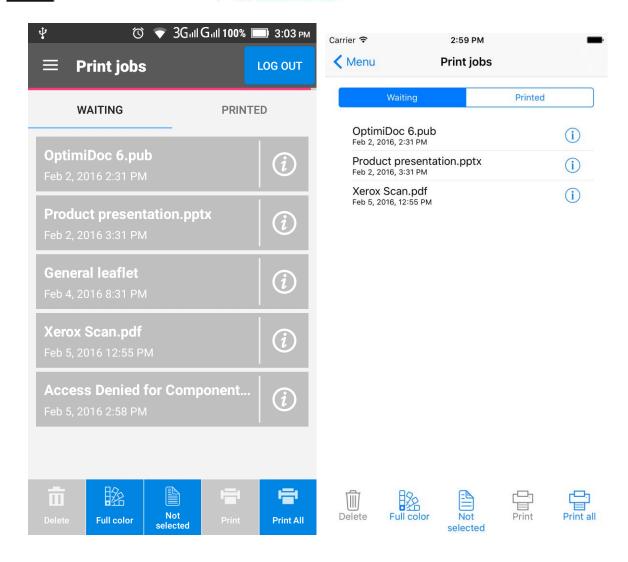
6.2 Print jobs

This section is about unprinted and printed jobs of a certain user. For print connectors, including shared queues, see the <u>Connectors section</u>.

- To open the navigation menu, tap the icon in the top left corner
- On Android, you can also swipe right to open the drawer
- Tap the "Waiting" and "Printed" tabs on the top to switch between unprinted and printed iobs
- Tap the individual print jobs to select them
- On iOS devices, you can swipe a job to the left to delete it
- Tap to display detailed information about a print job (more info in the <u>Job details</u>)
- Buttons in the button bar at the bottom:
 - 1st button deletes selected jobs
 - 2nd button changes the color print option
 - Full color documents will be printed in color
 - Monochrome documents will be printed in black and white
 - 3rd button changes the plex print option
 - Not selected the default settings will be used
 - simplex one-sided print
 - Vertical duplex two-sided print along the short edge of the paper
 - Horizontal duplex two-sided print along the long edge of the paper
 - 4th button prints selected print jobs
 - 5th button prints all the print jobs in the current tab
- The 4th and 5th buttons redirect to the Printer selection



We simplify the world of documents

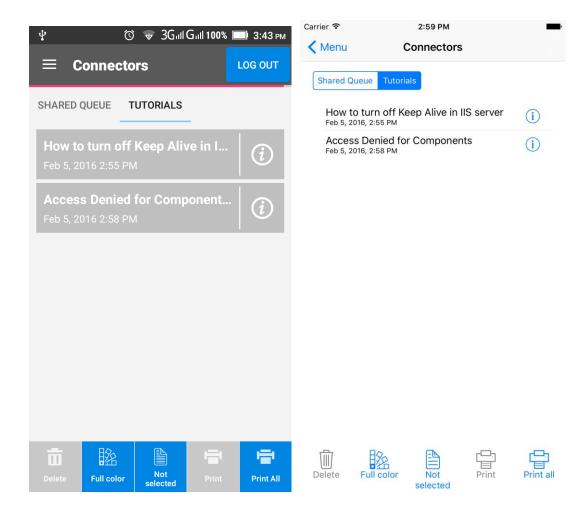




6.3 Connectors

- To open the navigation menu, tap the icon in the top left corner
- On Android, you can also swipe right to open the drawer
- Tap the tabs at the top to switch between the print connectors from OptimiDoc.
- Note that there might not be any tabs if there are no print connectors added to the OptimiDoc server.
- Print connectors containing no print jobs are not displayed
- Tap the individual print jobs to select them.
- On iOS devices, you can swipe a job to the left to delete it
- Tap to display detailed information about a print job
- Buttons in the button bar at the bottom:
 - o 1st button deletes selected jobs
 - 2nd button changes the color print option
 - Full color documents will be printed in color
 - Monochrome documents will be printed in black and white
 - 3rd button changes the plex print option
 - Not selected the default settings will be used
 - simplex one-sided print
 - Vertical duplex two-sided print along the short edge of the paper
 - Horizontal duplex two-sided print along the long edge of the paper
 - 4th button prints selected print jobs
 - 5th button prints all the print jobs in the current tab
- The 4th and 5th buttons redirect to the Printer selection



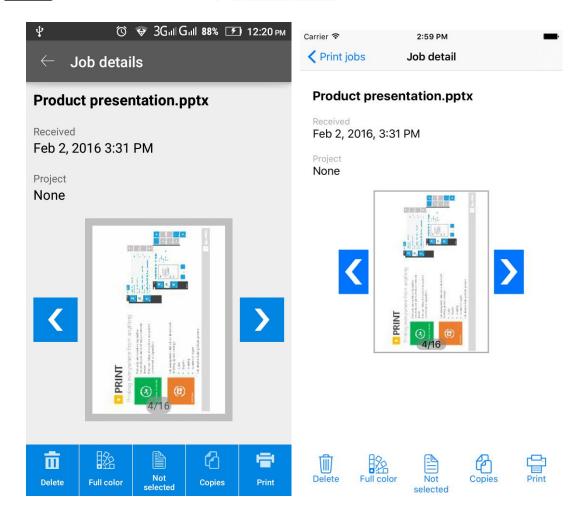


6.4 Job details

- To close the job details, tap the icon in the top left corner
- The first line of text is the name of the job
- Received date and time on which the print job was received on the OptimiDoc server
- Project the project this print job belongs to. For more information about projects, see <u>Projects</u>
- The image at the bottom is the preview of the print job
- Tap or to switch pages
- You can also swipe the image to the left or right to switch pages
- The current page and the total amount of pages are displayed at the bottom of the preview
- Buttons in the button bar at the bottom:
 - o 1st button deletes selected jobs
 - o 2nd button changes the color print option
 - Full color documents will be printed in color
 - Monochrome documents will be printed in black and white
 - o 3rd button changes the plex print option
 - Not selected the default settings will be used
 - simplex one-sided print
 - Vertical duplex two-sided print along the short edge of the paper
 - Horizontal duplex two-sided print along the long edge of the paper
 - 4th button changes the amount of copies that will be printed
 - 5th button sends the print job to a printer
 - see also: <u>Printer selection</u>



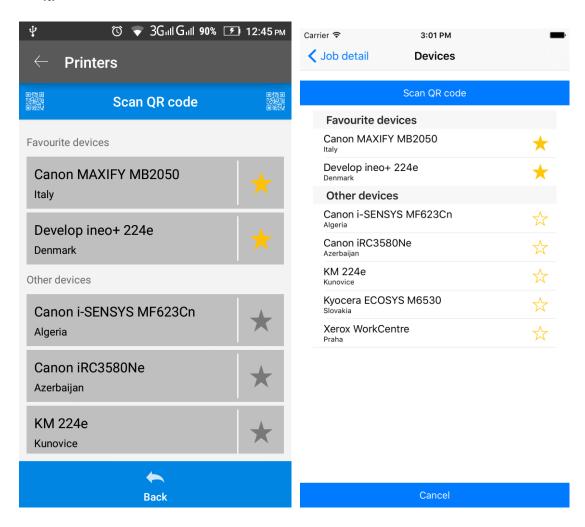




6.5 Printer selection

This section depicts the screen that is displayed when the user clicks a Print button. For the menu item "Devices" see Devices.

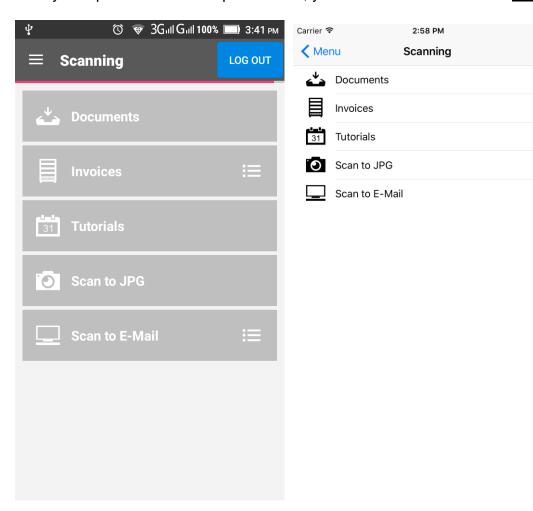
- To close the printer selection and cancel the print operation, tap the icon in the top left corner
- To select a printer using a QR code, tap the "Scan QR code" button
- The QR code can be generated by OptimiDoc in the web interface, for more information see <u>Device list</u>
- Note: if you create your own QR code, it should contain only the IP address of the printer
- For better visibility, you can add a printer to favourites
- To add or remove a printer from favourites, click the star icon next to it
- To send the selected jobs to a printer and initiate print, choose a printer from the list and tap it.



6.6 Scanning

This article is about the scanning functionality of the OptimiDoc mobile application. For information about Scan workflows in OptimiDoc, see Scan workflows.

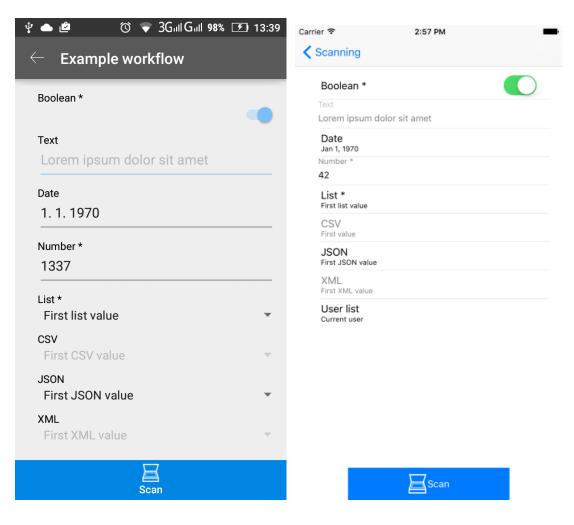
- To open the navigation menu, tap the icon in the top left corner
- On Android, you can also swipe right to open the drawer
- The scanning workflows setup on the OptimiDoc server are listed here
- Workflows which have the (on iOS) icon next to them have some parameters defined in OptimiDoc. More information about scan parameters can be found in the <u>Workflow list</u> section
- If you tap a workflow without parameters, the application will let you take a photo
- If you tap a workflow with parameters, you will be redirected to the Scan parameters screen



6.6.1 Scan parameters

This section is about editing scan parameters in the mobile app. For more information about these parameters see <u>Scan parameters</u>.

- To close the scan parameters, tap the icon in the top left corner
- This screen lists all the scan parameters added to the scan workflow
- The grayed-out parameters are not editable
- Parameters marked with an asterisk (*) are required and their value mumst be specified
- Editing the values:
 - Boolean scan parameters have a switch on the right
 - Text and number parameters are text fields
 - <u>Date</u> parameters open a dialog with a date picker
 - o list parameters (e.g. <u>CSV</u> or <u>JSON</u>) open a dialog which displays possible values
- To take a photo and then send the scan job, tap the "Scan" button



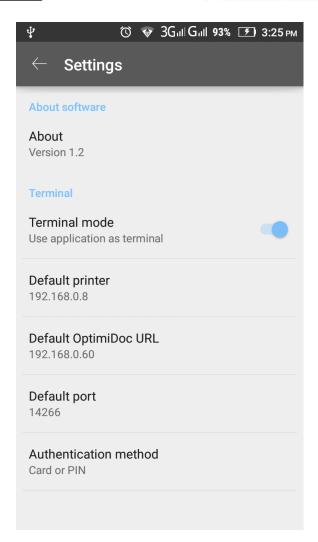
6.7 Settings

This section applies only to Android. Note that most of these settings are only visible to OptimiDoc administrators.

- To close the settings, tap the icon in the top left corner
- About general information about the app
- Terminal mode turns the Terminal mode[1] on or off
- Default printer the printer to which print jobs will be sent in Terminal mode (the user cannot select a printer while the app is in the Terminal mode)
- Default OptimiDoc URL the address of the OptimiDoc server you want the application to connect to while in Terminal mode
- Default port the https port assigned to the OptimiDoc server in IIS
- Authentication method the method used to authenticate users
- Authentication methods:
 - o PIN
 - Username & password
 - o Card
 - Card or PIN
 - Card and PIN
 - Card or username & password
 - o Card and username & password









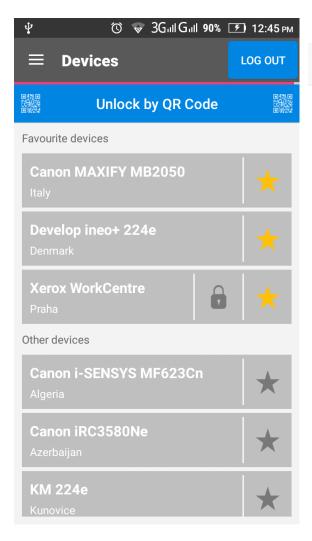
When users want to log in with Terminal mode on, they cannot change the OptimiDoc server address or port. For this reason, an OptimiDoc administrator can still specify these values using the "Administrator login" dialog on the login screen. For more information see Terminal mode login.

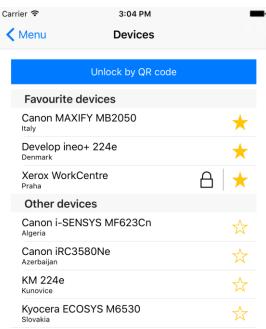
[1] Terminal mode - an Android-only mode of the mobile application. In this mode, users can't select the server they want to connect to and is instead restricted to connecting to a predefined server (configured in the settings). In addition to the usual login and password authentication, the application can be configured to require a PIN and/or card number. When printing, the user won't be able to select a printer to send the jobs to, the application will use the printer defined in the settings instead.

6.8 Devices

This section is about the menu item "Devices". For the screen displayed when you tap a Print button see Printer selection.

- To open the navigation menu, tap the icon in the top left corner
- On Android, you can also swipe right to open the drawer
- You can log in on a Xerox printer using your smartphone. To do so, tap (on iOS)
- Note: this button is hidden for devices from manufacturers other than Xerox
- To log in on a Xerox printer using a QR code, tap the "Unlock by QR code" button
- The QR code can be generated by OptimiDoc in the web interface, for more information see Device list
- Note that if you create your own QR code, it should contain only the IP address of the printer.
- For better visibility, you can add a printer to favourites
- To add or remove a printer from favourites, click the star icon next to it







6.9 Android widget

The home screen widget is used for quick access to a printer. You can tap a button on the widget to print all unprinted print jobs from OptimiDoc. If you add a widget for a Xerox printer, you can tap a button on your smartphone and the application will log you in on the device.

- The first line of text is the printer's name
- The second line is the printer's location
- To print all unprinted print jobs, tap
- To log in on a Xerox device, tap
- Note: this button is hidden for devices from other manufacturers



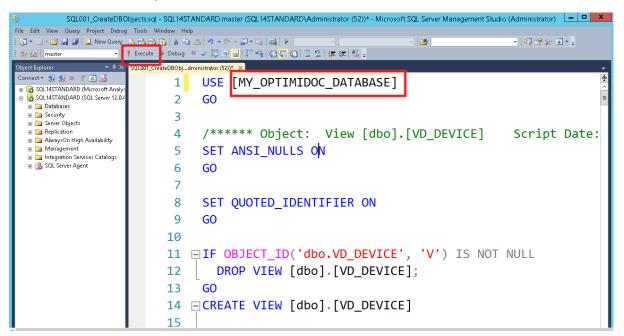
7 OLAP Cube Reporting

To **install** the **OptimiDoc** data cube, perform the following steps:

1. Open the **SQL Server Management Studio** (SSMS) to connect to the database server on which the OptimiDoc database is located.

All SQL scripts are stored to OptimiDoc\Support\OLAP.

- 2. Open SQL001_CreateDBObjects.sql
- 2.1. On the first line, replace **[OPTIMIDOC]** with the name of your OptimiDoc database instance.
- 2.2. Execute the script.

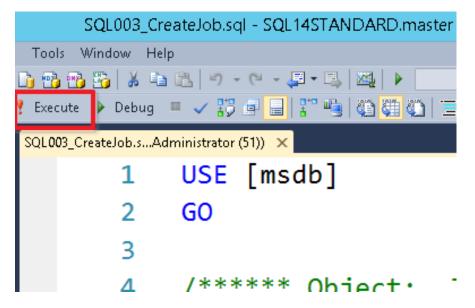


3. Open SQL002_GenerateDates.sql

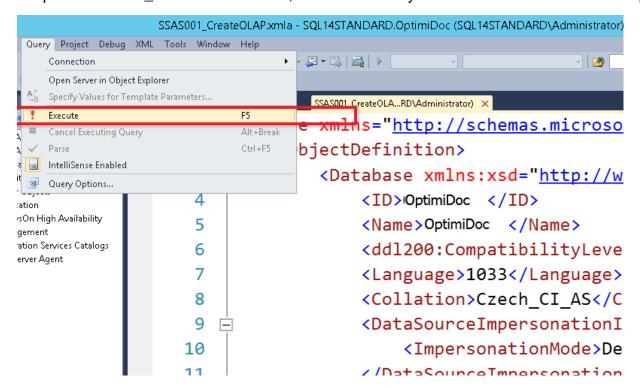
- 3.1. On the first line, replace [OPTIMIDOC] with the name of your database instance
- 3.2. If necessary, change the values in the **@DateFrom** and **@DateTo** variables to the desired period. Note: Data outside this range will not be loaded into the data cube.
- 3.3. Execute script.



4. Open and execute SQL003_CreateJob.sql

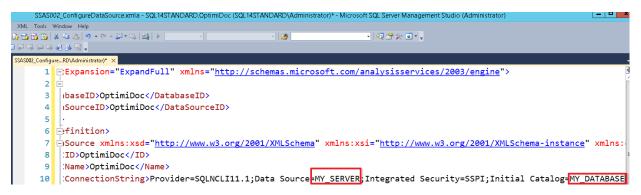


5.Open **SSAS001_CreateOLAP.xmla**, connect to Analytics Server and execute the script.

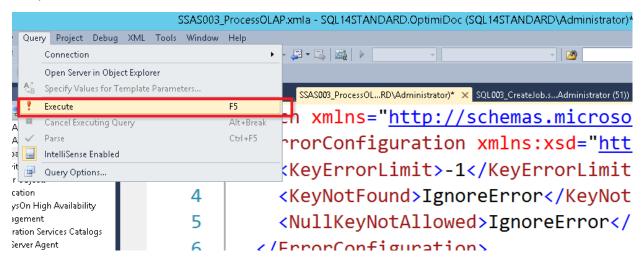




- 6.Open SSAS002 ConfigureDataSource.xmla and perform the following steps:
- 6.1. On the line **<ConnectionString>** replace **localhost** with the name of the server
- 6.2. On the line **<ConnectionString>** replace **OPTIMIDOC** with the name of your OptimiDoc database.
- 6.3. Execute script



7.Open and execute SSAS003_ProcessOLAP.xmla.



Common problems

The following is a list of common problems when installing or working with the OLAP cube:

- 1. Script SSAS003_ProcessOLAP.xmla ends with an error message saying it cannot connect to the database
 - The user under which the Analysis Services service is running (SSAS service log on account) is used to load data into the cube. It is necessary to add access rights for this user to read data from the OptimiDoc database (the db_datareader role is sufficient)
- 2. The cube doesn't display current data
 - The reason might be that the SQL job that keeps the data up-to-date is not running.
 - It is also possible that there is no entry for the current day in the table containing dates. You can fix this by generating the **SQL002_GenerateDates.sql** again and

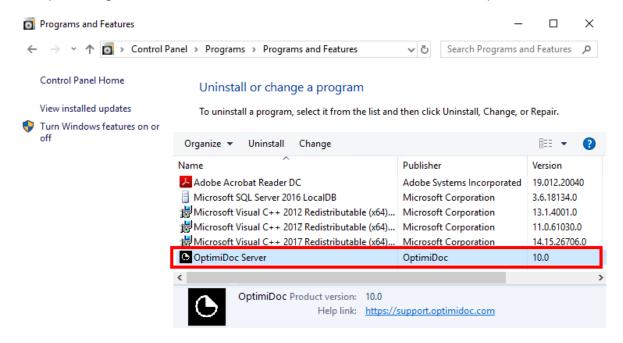
entering the current date. This problem typically occurs on January 1st.

8 Uninstallation

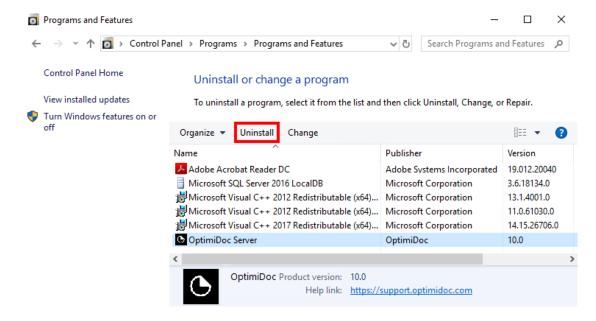
This chapter provides details about uninstalling OptimiDoc software components. Before you start the uninstallation, please deactivate OptimiDoc as described in "Old license removal".

To uninstall the OptimiDoc server follow the steps below:

1. Open Programs and Features in the Control Panel and select OptimiDoc.



2. Click on the Uninstall button.





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3. Confirm the uninstallation.





Import Before uninstalling, be sure to log on with Windows Administrator credentials.

8.1 Old license removal

To remove the old license there are two steps necessary:

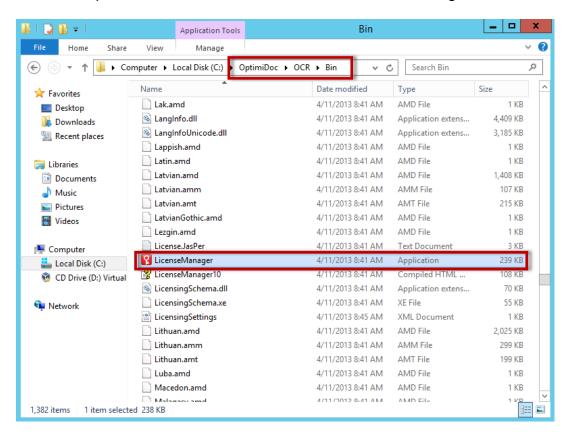
- ABBYY FineReader Engine license removal
- 2. OptimiDoc license removal

ABBYY FineReader Engine license removal



Import For ABBYY license deactivation, internet connection is necessary!

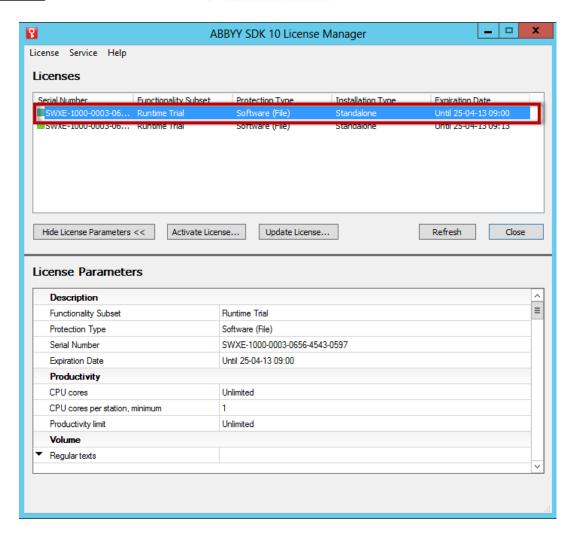
Go to <optimidoc_folder>\OCR\Bin and start LicenseManage.exe



2. Select the license to deactivate



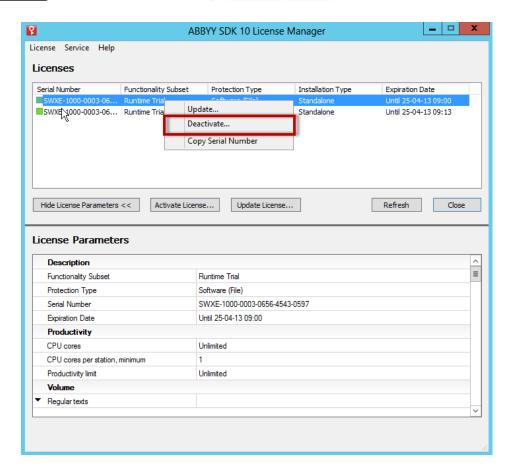




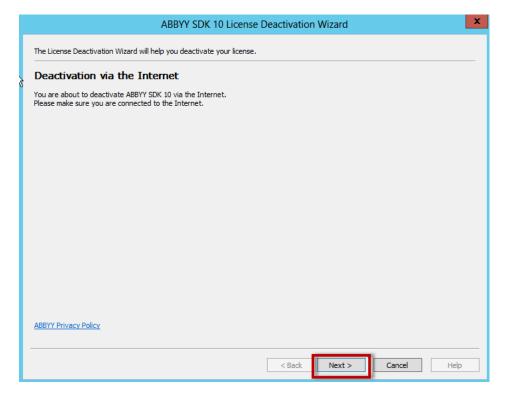
3. Right click on license and select Deactivate







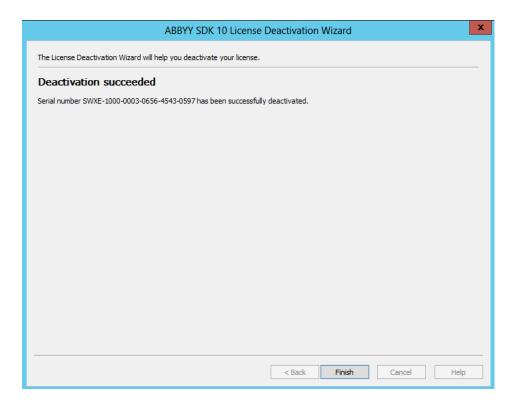
4. Confirm the deactivation by clicking on next



5. Deactivation succeeded.

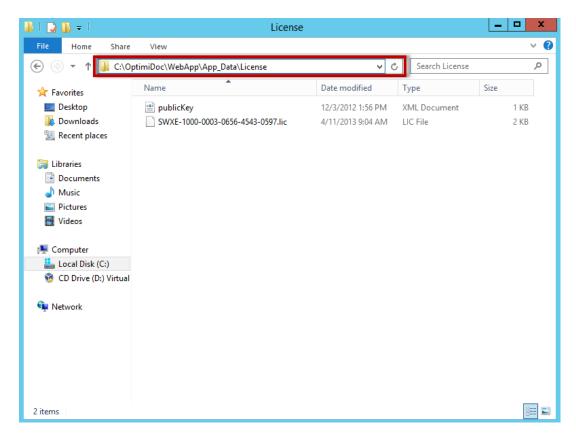






OptimiDoc license removal

1. Go to <optimidoc_install>\WebApp\App_Data\License



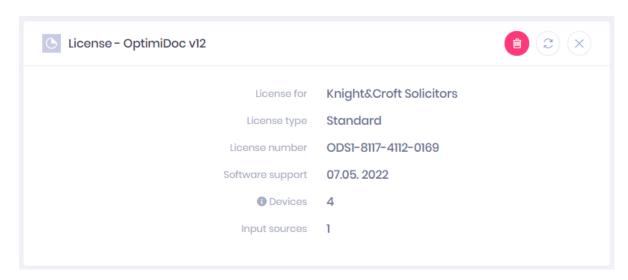
2. Delete *.lic files



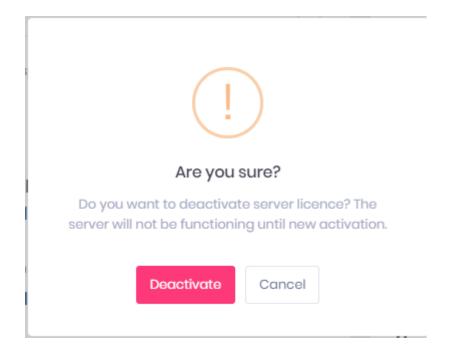


8.2 OptimiDoc license removal

To remove OptimiDoc license click the delete/trash button in the license widget



And confirm the deactivation



The license file will be deleted from the license folder and new slot for activation will be available.

9 Supported devices

Full list of supported devices is accessible at https://partner.optimidoc.com/SupportedDevices

Other brands and models can be monitored as a network devices or by OptimiDoc Print Monitor.

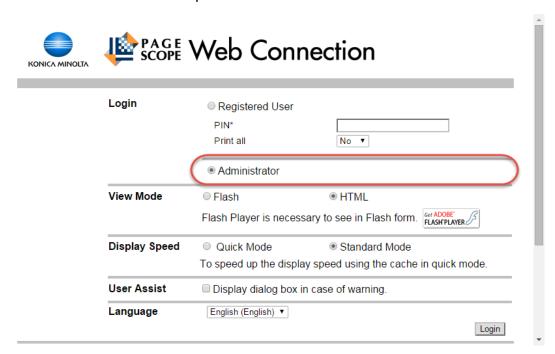
9.1 Konica Minolta device configuration

Konica Minolta requires additional configuration to work with OptimiDoc.

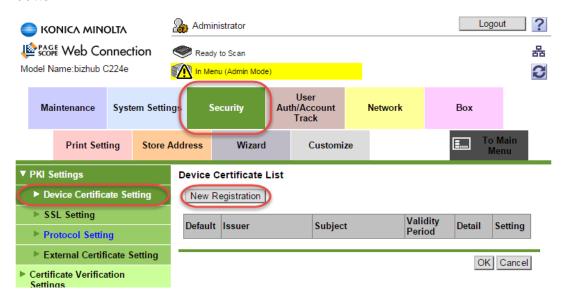
SSL configuration

1. Open the PageScope Web Connection of the device in web browser and login as an Administrator.

The Administrator default password is 12345678 or 1234567812345678.

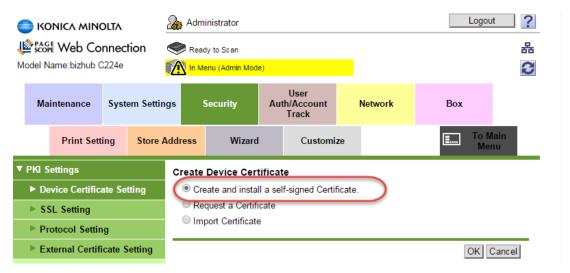


2. Go to the Security tab and open Device Certificate settings, then click on **New Registration** button.





3. Select Create and install a self-signed Certificate and click on Ok.



4. Enter certificate details such as company name, etc.

Enter following data:

Validity Period: 3650

Encryption Key Type: RSA-1024_SHA-1

After entering data click on Ok.



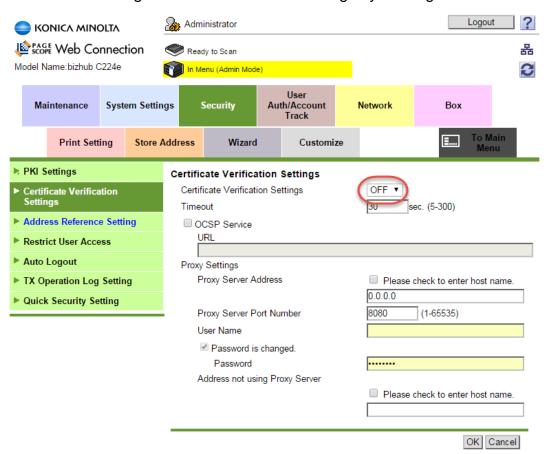
5. As a final confirmation you will get following message.

Certificate has been created and installed. SSL/TLS can now be used.



Certificate Verification Settings

1.In the Security section, open the Certificate Verification Settings and set Certificate Verification Settings to **OFF**. Confirm the settings by clicking on Ok.

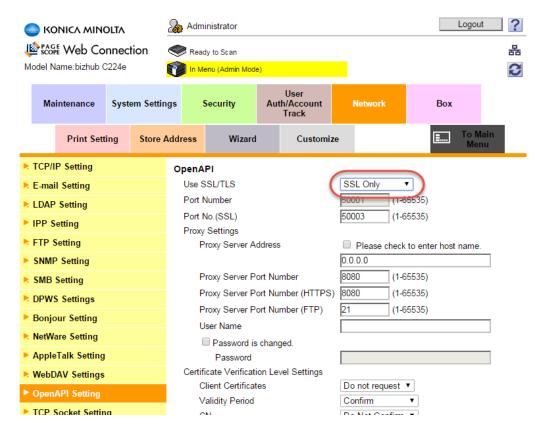


OpenAPI settings

1. In the Network section open the OpenAPI and set Use SSL/TSL to **SSL only**. Confirm the settings by clicking on **Ok**.





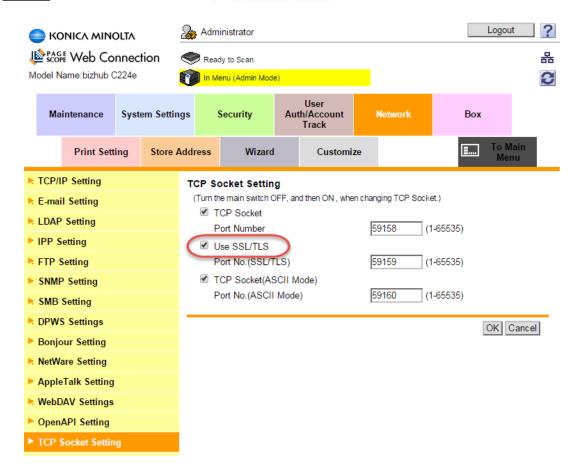


TCP Socket Setting

1. In the Network section open the TCP Socket Setting and check Use SSL/TSL. Confirm the settings by clicking on **Ok**.

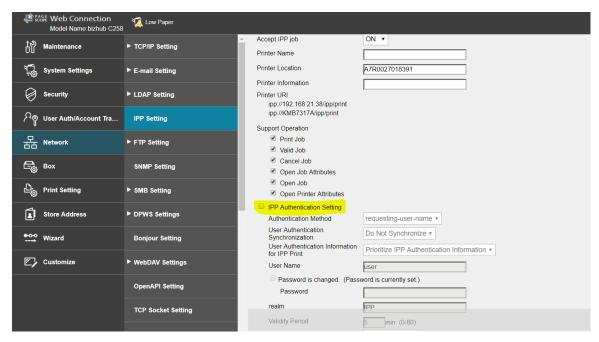






IPP Authentication Setting

1. In the Network section open the IPP Setting and uncheck the IPP Authentication Setting. Confirm the settings by clicking on **Ok**.





9.2 Xerox device configuration

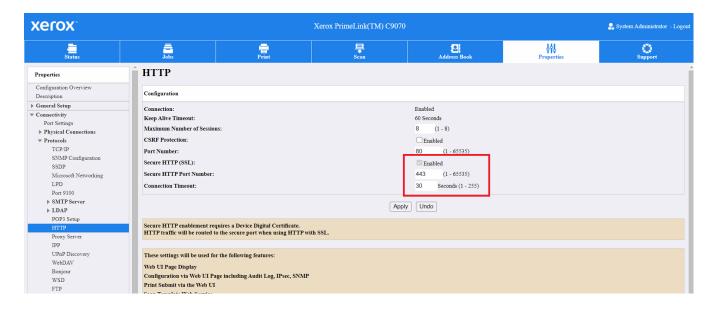
There are some specific models that require additional configuration:

- Xerox WorkCentre ConnectKey models
- Xerox VersaLink models

9.2.1 Xerox PrimeLink models

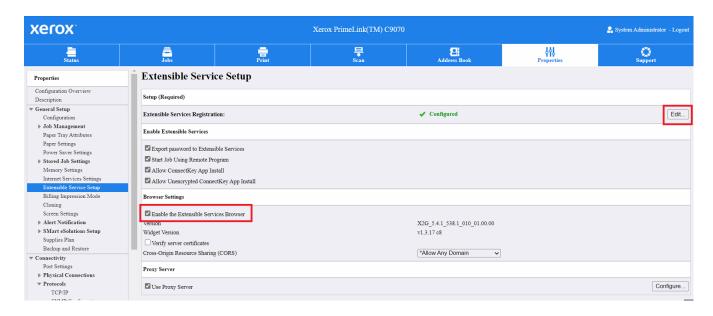
HTTP setup

Enable the Secure HTTP. The administrator may be asked to create the self-signed certificate on device.



Extensible Service Setup

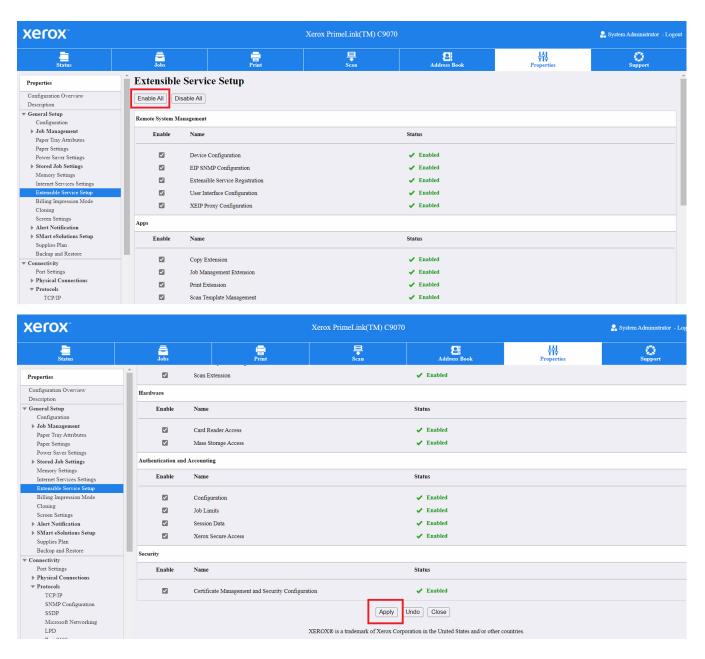
Enable the Extensible Services Browser and Click on Extensible Service Registration **Edit button**



Click on Enable All and Apply





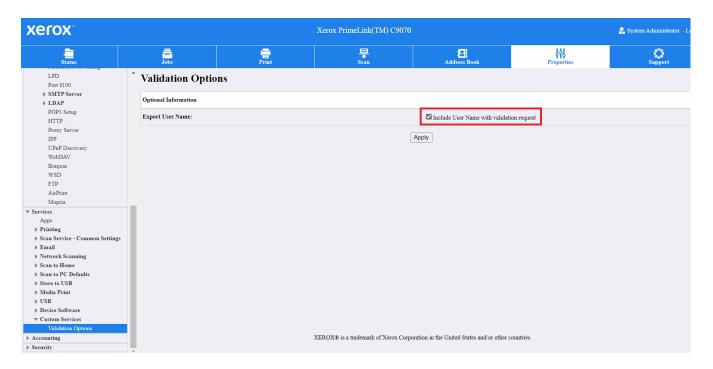


Validation Options

Check the Include User Name with validation request

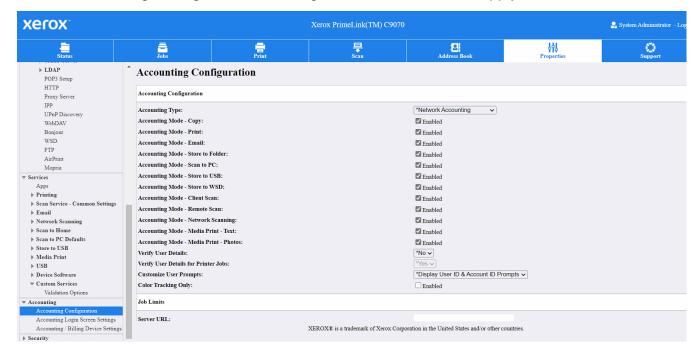






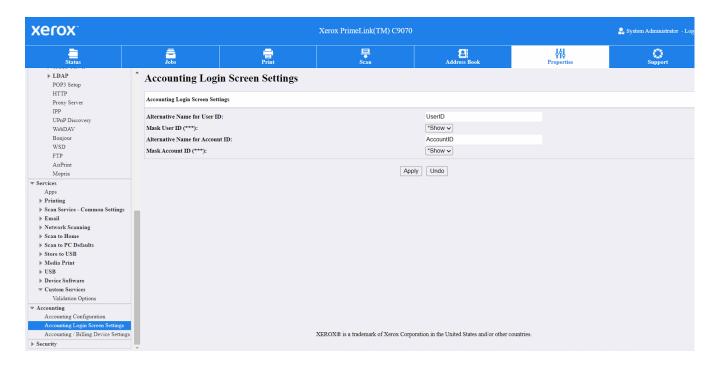
Accounting Configuration

Set the accounting settings based on images below and Click on Apply button.



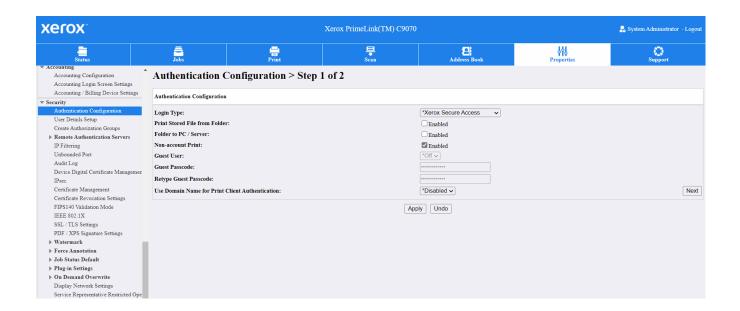






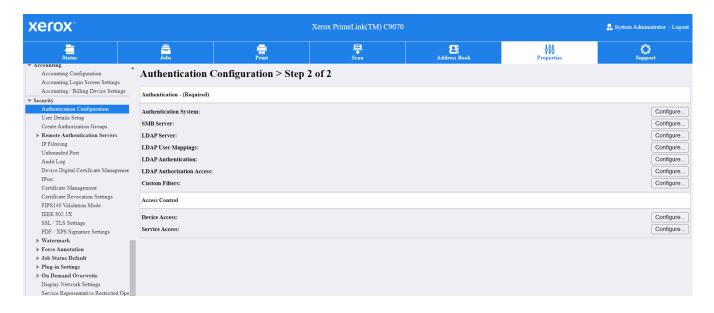
Authentication configuration

Select the Xerox Secure Access

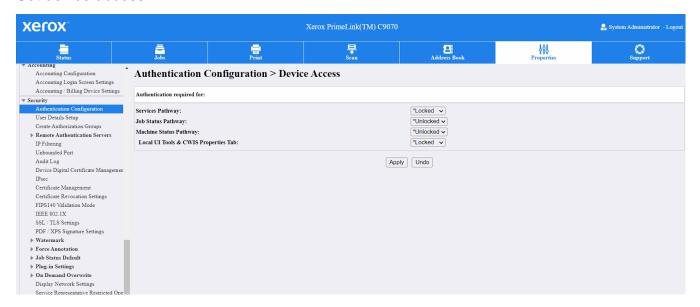








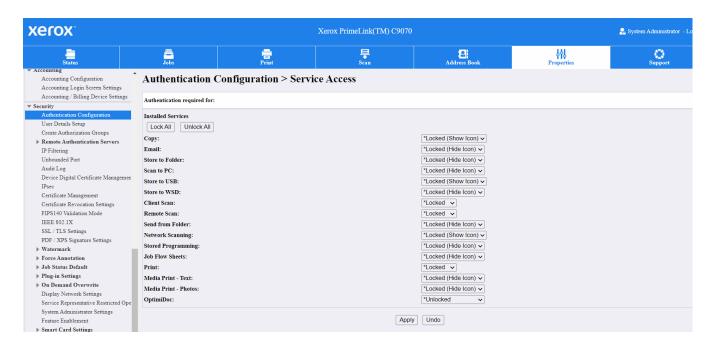
Set device access



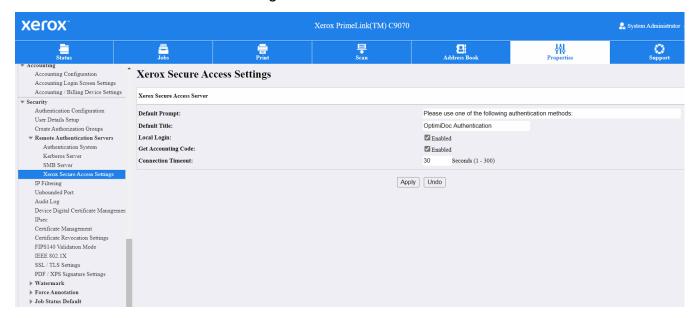
Set service access





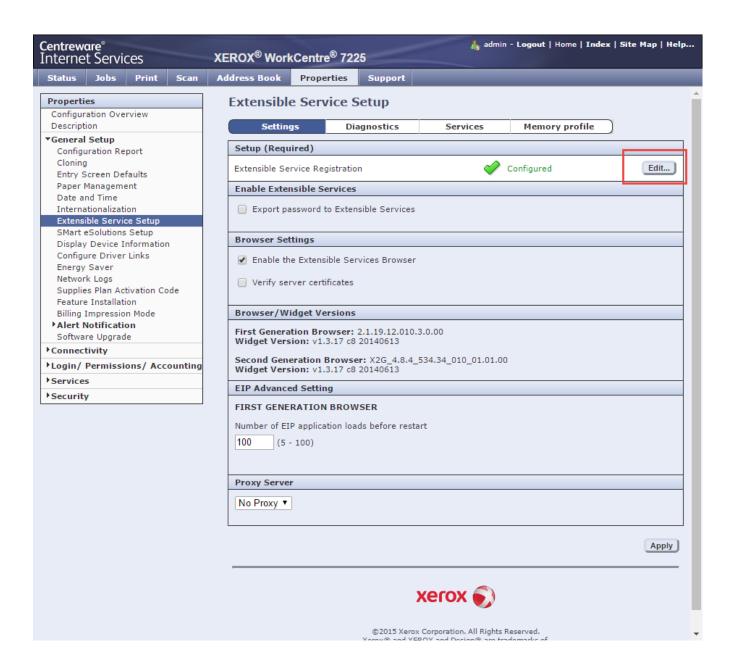


Set the Xerox Secure Access Settings



9.2.2 Xerox WorkCentre ConnectKey models

For the installation of OptimiDoc to ConnectKey models it is necessary to enable all features in Extensible Service Setup. There are no other requirements.





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4

McAfee Embedded Control

Enabled

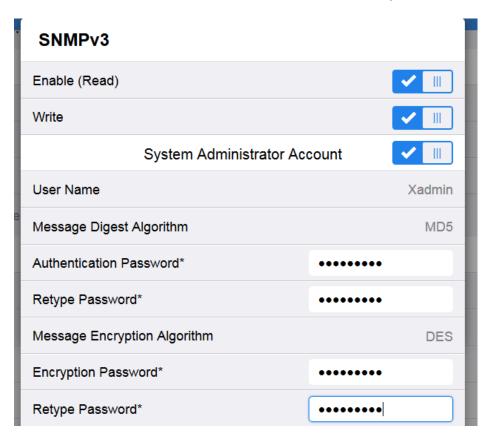




9.2.3 Xerox VersaLink models

Xerox VersaLink devices require some additional settings.

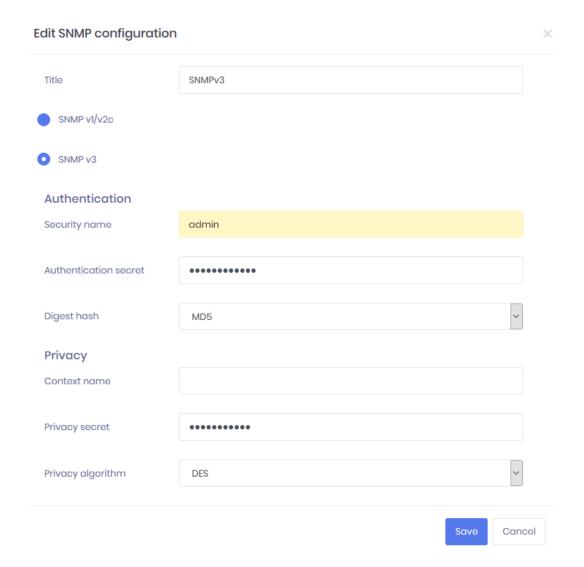
- 1. Latest FW installed
- 2. SNMP v3 must be enabled on the device, set the password



3. Create SNMP v3 configuration in OptimiDoc with the settings you used on the device (without Context name)



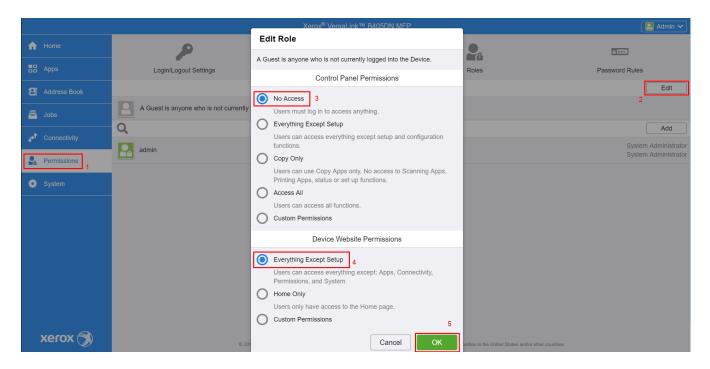




- 4. Before installing the application on the device via OptimiDoc, the "Model" field must contain the word "VersaLink"
- 5. Finally, you need to lock the device screen in VersaLink settings:

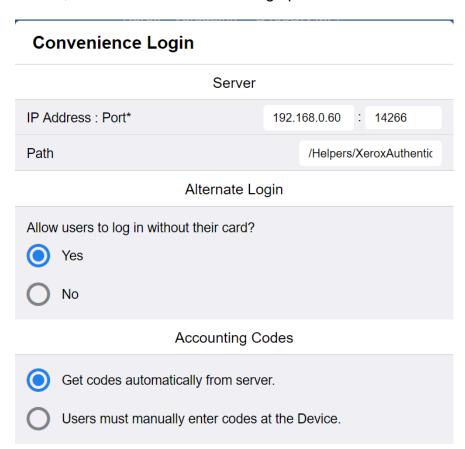






If you want to use a card reader, just to remind you, install the Card Reader Plug-in.

Please, also make sure the following options are selected:





9.2.3.1 Job management permission denied

If you encounter message **jbmgmnt:PermissionDenied** on **Xerox VersaLink** devices you need to make additional settings on the device.

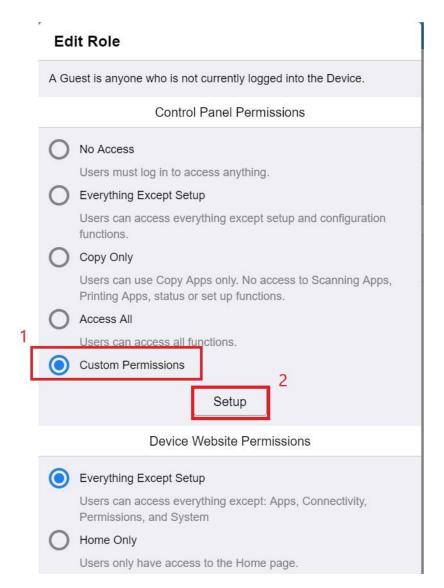
1. In the permission settings you need to get into these settings:



2. Change the control panel permissions







3. Define the permission as you see in the picture

Jobs Permissions Access Jobs Allow Restrict Hide The following applies to all jobs except a user's own. A user may always view and delete submitted jobs: View Completed Jobs Allow Hide View Job Details Allow Hide Delete Jobs Allow Hide View Secure Fax Allow Hide

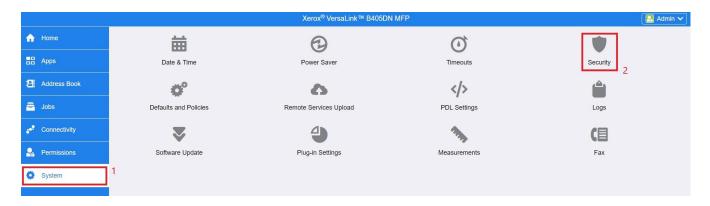
9.2.3.2 Latest firmwares SSL/TLS problem

Within the latest **Xerox VersaLink** firmwares you need to allow TLS 1.0:

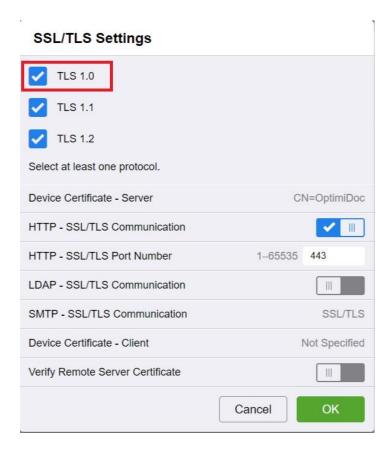
1. Go to System/Security settings







- Choose SSL/TLS Settings
- 3. Allow TLS 1.0



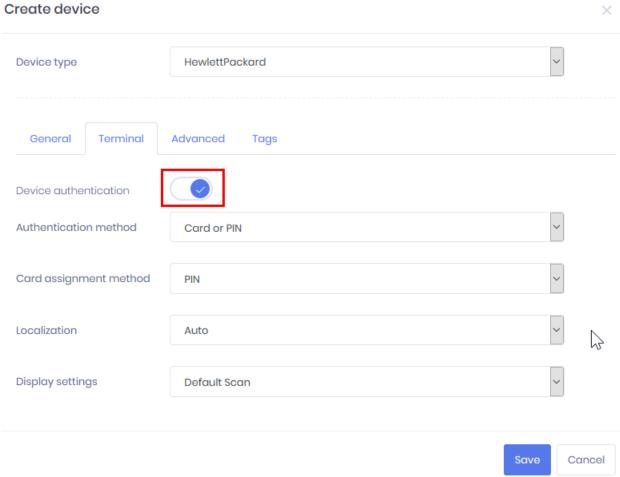


9.3 Hewlett-Packard device configuration

HP devices do not require any special setting to install OptimiDoc.

Authentication to the device

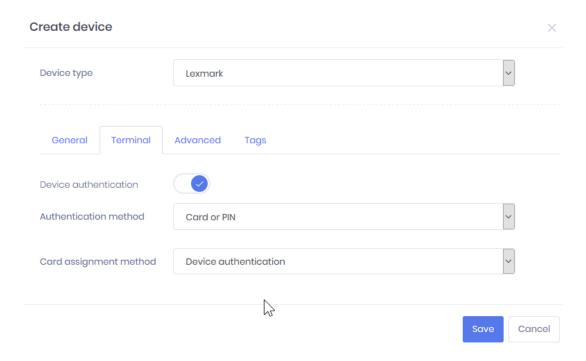
If you are switching to the Device authentication, it is necessary to **restart the device**.



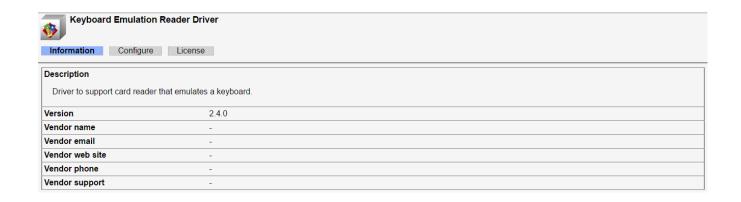
9.4 Lexmark device configuration

Lexmark devices **do not require** any special settings to install OptimiDoc.

There is only Device authentication available, hence the checkbox is selected by default.



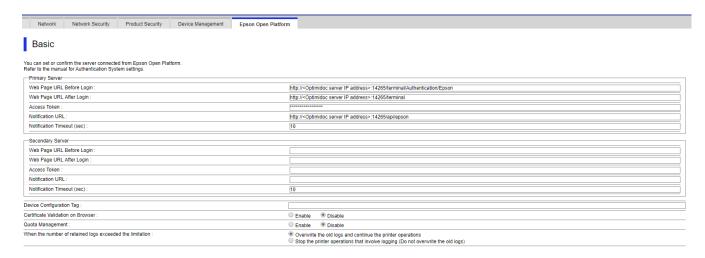
If you want to use a **Card Reader with OptimiDoc**, you have to **install** this **plug-in** <u>application</u> as well:





9.5 Epson device configuration

Epson devices **need to have EOP version 1.1 or higher**.



9.6 Ricoh

This section provides information about the implementation of the OptimiDoc Server on Ricoh devices.

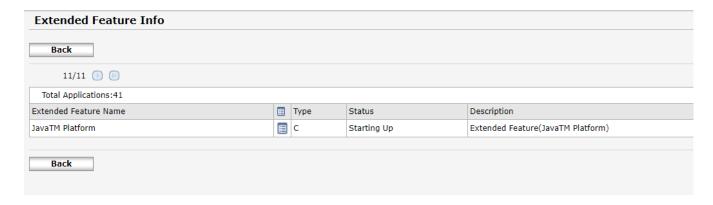
9.6.1 Installation

There are certain ways how to install our applications so in this chapter we will cover two basic procedures, first and recommended one is <u>automatically</u> via deploy script and another way is a manual way via <u>Ricoh Remote Operation Client</u>.

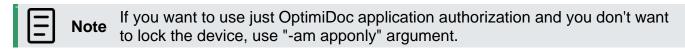
9.6.1.1 Installer

The easiest and automatic way of installation process is via our deploy package.

- 1. Download and unpack Ricoh installer package from Partner Portal.
- 2. Check whether your device has JavaTM Platform installed. Either you know this or you can find this info in Extended Feature Info (once logged in as admin on the device) by searching for this feature name.



- 3. When you have Ricoh terminal pack extracted open command_examples.txt file and search for command, with necessary alterations (such as IP, login or password), based on whether you have Java or just SOP available on the Ricoh machine.
- 4. In order to run the command successfully in CMD execute the command from the folder with extracted files. Installation procedure can take several minutes. For example, installation of application on MFP with Java Platform:







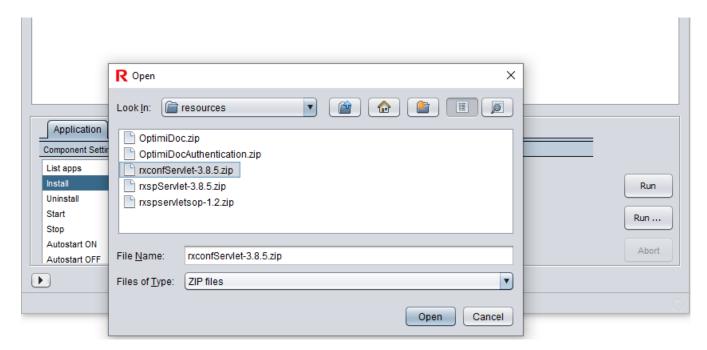
5. Restart the device once the installation process finishes.

6. Then you can continue with the installation of the device via OptimiDoc web interface in Devices section.

9.6.1.2 Manual

You can install both applications manually via Ricoh Remote Operation Client if you have it (or upon request).

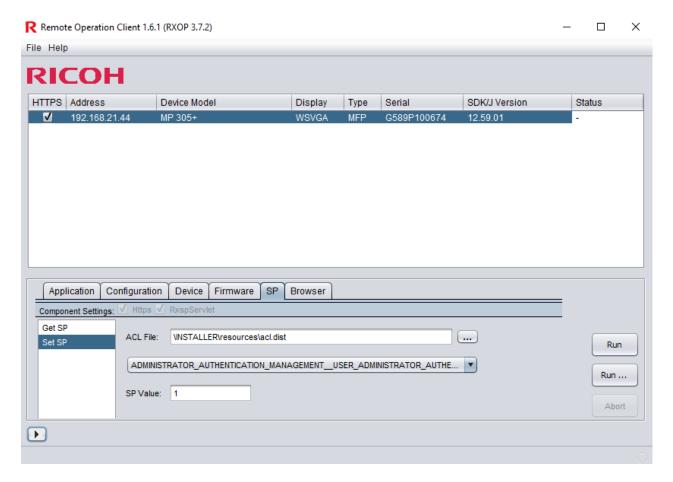
- 1. Add the device into the Ricoh Remote Operation Client.
- 2. On Application tab within left pane select Install; then locate and install .zip files located in \resources folder in such order depending on if Ricoh MFP has Java or not (either you know this or you can find this information in Extended Feature Info (once logged in as admin on the device) by searching for this feature name "JavaTM Platform") if it has Java Platform available install these two servlets "rxconfServlet-3.8.5.zip", "rxspServlet-3.8.5.zip"; if not install just servlet "rxspservletsop-1.2.zip".



3. Navigate to SP tab and load the ACL file from the Ricoh package downloaded from Partner Portal. (eg. \resources\acl.dist). Then apply all these SPs and their values:







ADMINISTRATOR_AUTHENTICATION_MANAGEMENT__MACHINE_ADMINISTRATOR_AUTHENTICATION_SETTING -> 1

ADMINISTRATOR_AUTHENTICATION_MANAGEMENT__USER_ADMINISTRATOR_AUTHENTICATION_SETTING -> 1

ACCESS CONTROL SDK CERTIFICATION DEVICE -> 1

USER AUTHENTICATION MANAGEMENT -> 4

ACCESS_CONTROL_EXTERNAL_CERTIFICATION -> 0

ACCESS CONTROL EXT AUTH DETAIL -> 0

OPTIONAL COUNTER TYPE DEFAULT OPTIONAL COUNTER TYPE -> 0

OPTIONAL COUNTER TYPE EXTERNAL OPTIONAL COUNTER TYPE -> 0

MF_KEYCARD_JOB_PERMIT_SETTING -> 1

ACCESS_CONTROL__DETAIL_OPTION -> 1000

TRACK PERMISSION -> 1

AUTO_DELETE_USER_IN_ADDRESS_BOOK -> 1

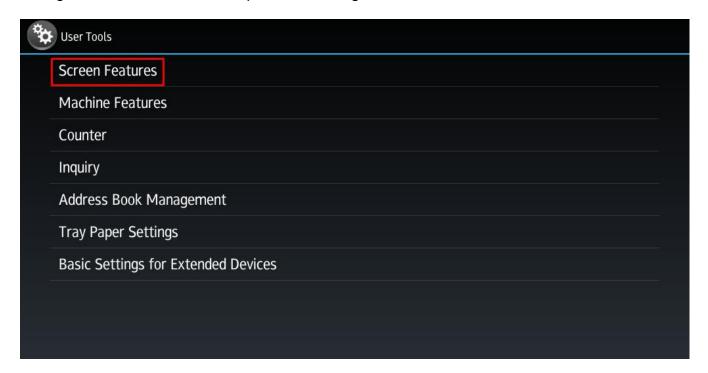
- 4. Back on Application tab within left pane select Install; then install "OptimiDoc.zip" and "OptimiDocAuthentication.zip" files located in \resources folder.
- 5. If you want to use card reader authentication follow these steps.
- 6. Finally reboot the device.

9.6.2 Authentication

In order to set up authentication; install OptimiDoc Server with Device authentication enabled and select the desired authentication method.

9.6.2.1 Card Reader configuration

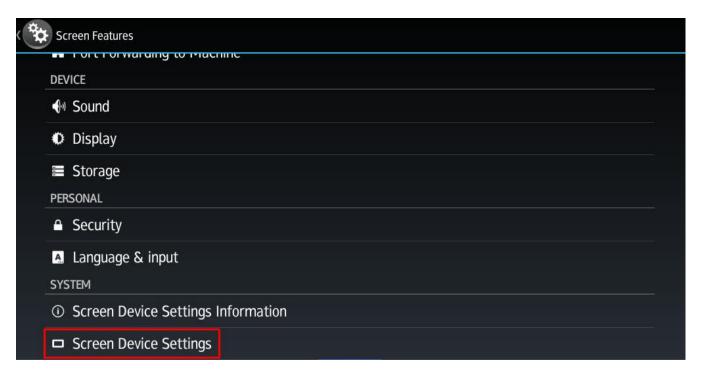
1. Login as Admin on the Ricoh panel and navigate to User Tools -> Screen Features



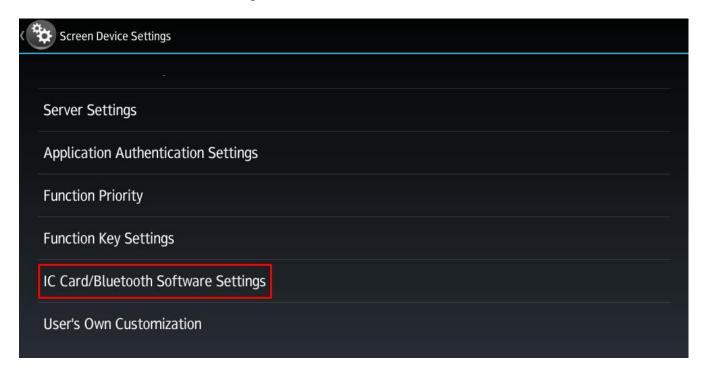
2. There select Screen device settings



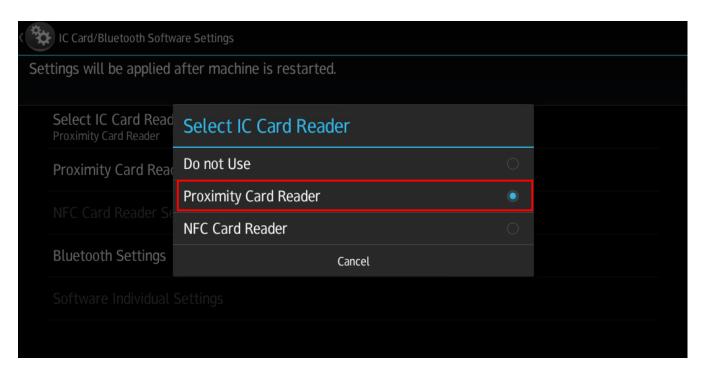




3. Go to IC Card Software Settings



4. Select Proximity Card Reader



5. Finally plug the reader in and in Proximity Card Reader Settings select CIS plugin



Tested with Elatec readers (PID:0410,VID:09D8)

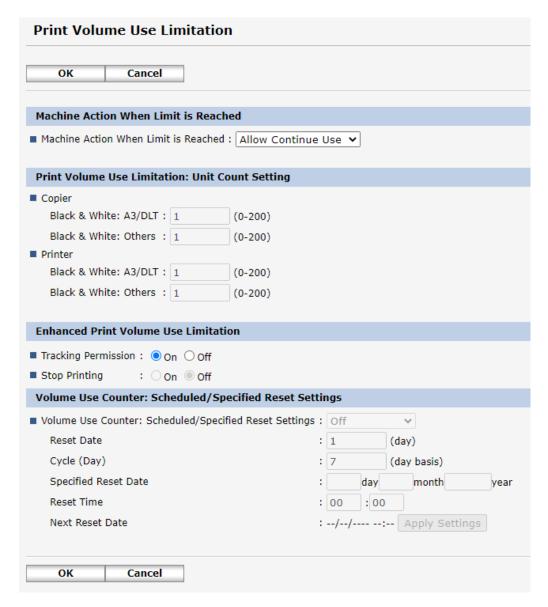


9.6.3 Accounting

The **accounting** should be **by default automatically enabled** during the installation process.

In case when the accounting informations are not visible within the Standard Report section please check the following:

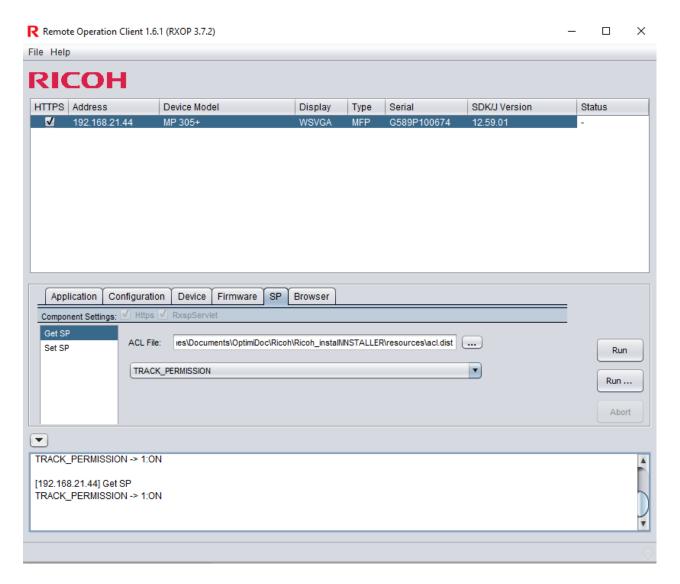
- 1. Log In to Web Image Monitor of your Ricoh device.
- 2. Navigate to Device Management -> Configuration -> Device Settings -> Print Volume Use Limitation
- 3. Turn Tracking Permission on.



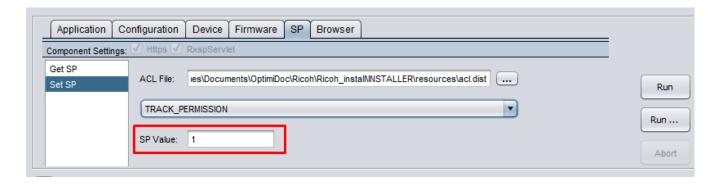
Or if you have the Ricoh Remote Operation Client you can check it by running Get SP command on the device (in order to run such command you'll need to load ACL file from the installer pack which you can download from partner.optimidoc.com - \resources\acl.dat):



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If this TRACK_PERMISSION is 0 then run Set SP command ad set value to 1:



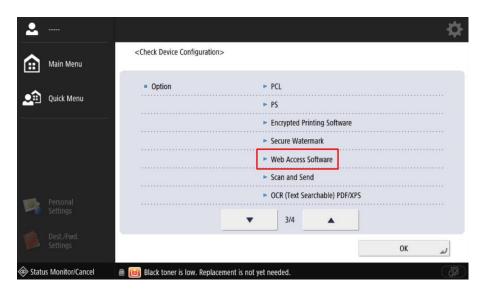
9.7 Canon

This installation guide describes installation process through Canon CDS – device RUI. Installation through CDS is executed on a per-device basis, i.e. you can only install on a single device at a time. This is ideal for cases where not many target devices are involved.

Preconditions:

- There must be the Web Access Software activated on the Canon device prior to installation. You can check whether this option is active or not in menu Counter [Key] -> Device Info/Other -> Check Device Configuration.
- 2. Installation of applications via CDS requires internet connection.

If you by a chance do not see **Web Access Software** option in device's configuration, please get in touch with your local Canon engineer and ask them to activate the web access kit for you on such device.



Overview of the Installation Process

- 1. Check settings of the device and preconditions
- 2. Installation of OptimiDoc Terminal application
- 3. Installation of OptimiDoc Authentication application
- 4. SNMP configuration
- 5. Installation of the device through OptimiDoc Server web interface

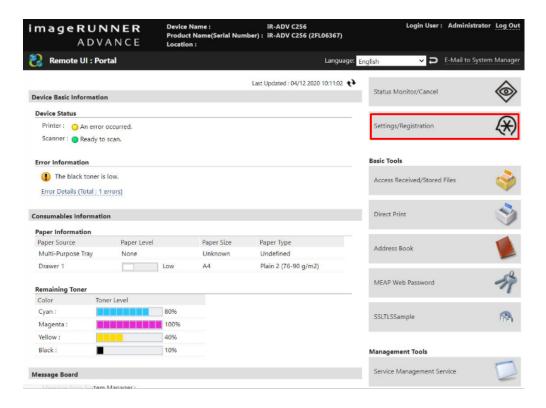
Installation of applications via CDS

Installation of OptimiDoc Terminal application

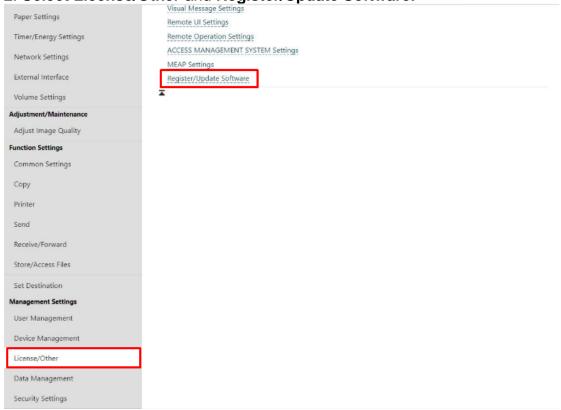
1. Access the device **Remote UI** (default login is **Administrator/7654321)** via browser and **select Settings/Registration.**







2. Select License/Other and Register/Update Software.



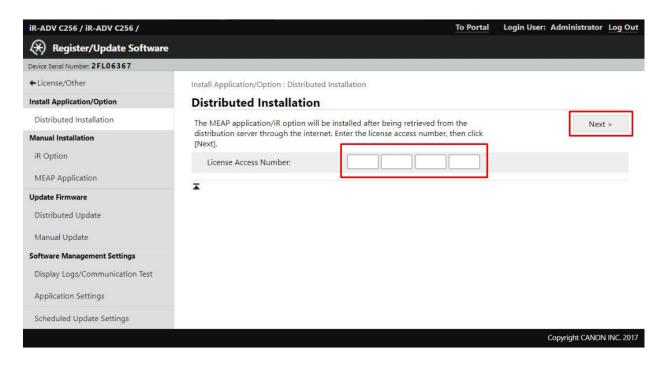
3. Enter License Access Number and click Next.

LAN code for Terminal application: 7TAQ-XXPJ-CLAB-WSSR

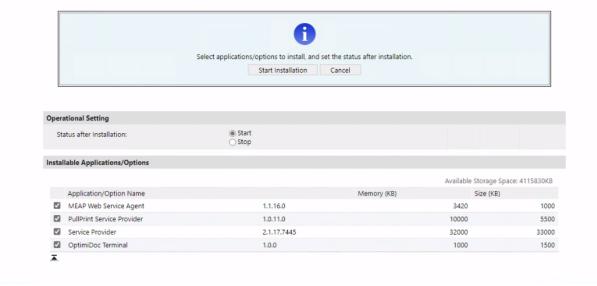
LAN code for Authentication application: RD97-VWQK-LZ3M-S6KN







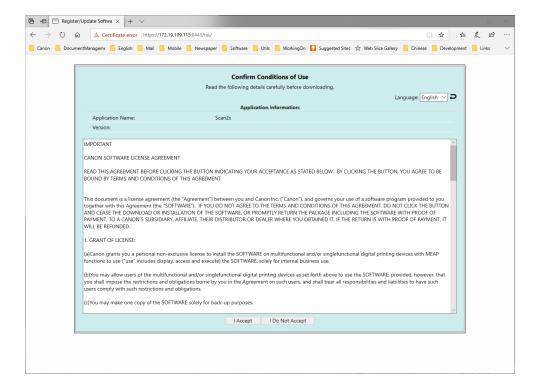
4. **Select** all the **items** to be installed.



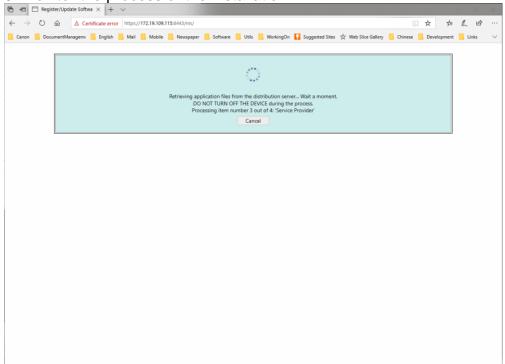
5. Accept EULA terms.







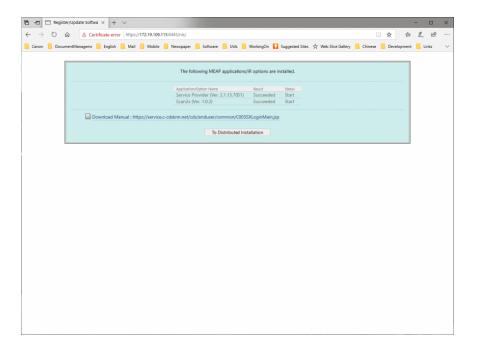
6. Monitor the process of the installation.



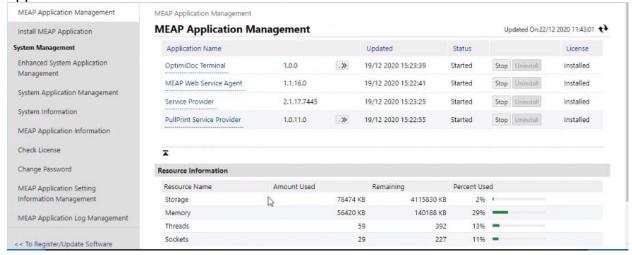
7. When the installation process finishes, you will see **confirmation** page.







8. You can now check the list in **MEAP Application Management** to ensure that all selected applications are installed.



Installation of Authentication application

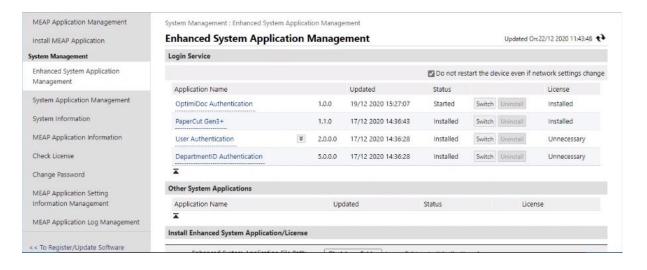
Follow the same steps as in case of installation of the Terminal application, just use the appropriate LAN code for Authentication application.

After the successful installation of Authentication application please restart the device to let the OptimiDoc Authentication application start. Then you can check its status in **Enhanced System Application Management**.

RUI login/password is the same Administrator/7654321.







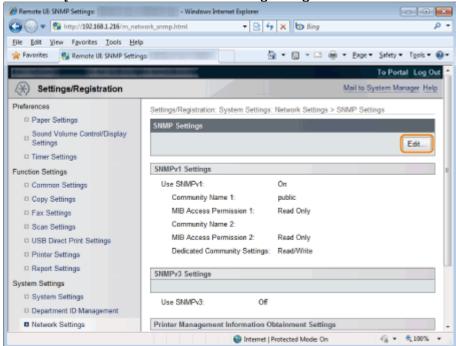
Installation of OptimiDoc Server

SNMP configuration

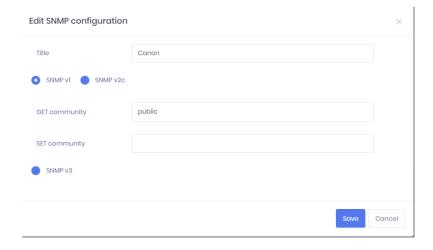
Before proceeding with the installation itself, check and configure SNMP settings on both sides - the printer and OptimiDoc Server.

By default, there is a SNMPv1 configured on the printer but OptimiDoc uses by default SNMPv2, so please make sure that these two are the same.

Printer: [device Remote UI -> Settings/Registration -> Network Settings -> SNMP Settings]



OptimiDoc Server: [web interface -> Device -> SNMP Configurations -> Add SNMP config]

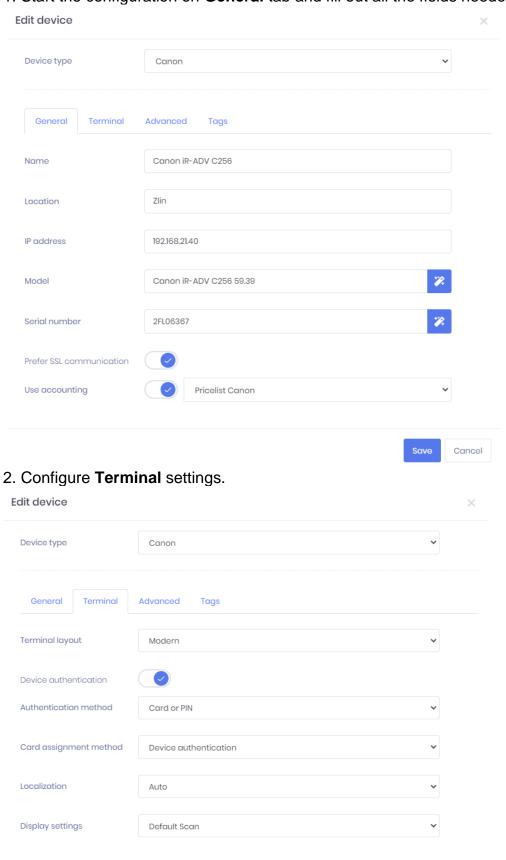


Installation of the device

To install OptimiDoc Server terminal navigate to Device -> Devices -> Add device in the web interface.



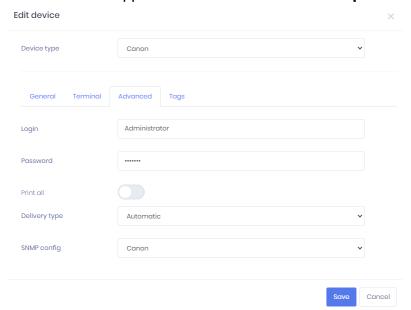
1. Start the configuration on **General** tab and fill out all the fields needed.



Cancel



3. And finally configure the **Advanced** tab, select **SNMP** configuration, that you previously set up and **fill in** the administrator's **login and password**. **Default** device's **login** is **Administrator** (case sensitive – with capital 'A') after the installation of OptimiDoc Authentication application on the device and the **password 7654321**.



- 4. To start the installation/configuration of the terminal click Save.
- 5. Now you can check whether the installation was successful on the device panel by logging in and performing print and scan tasks.

Known limitations:

When using scanning, user must have only one login in the user's profile in OptimiDoc

10 Tools & Tips

In this section you can find the best practices and practical guides for everyday administration.

10.1 How to upgrade

In this section you will find out how to upgrade OptimiDoc to newer versions. Upgrade is possible only if New Version Support is valid.



Cautio The downgrade is generally not recommended mainly due to possible changesin the database internal structure and missing files.

There is a general procedure that you can follow in case of OptimiDoc upgrade, but there are also some specific upgrade procedures between certain versions.

10.1.1 General upgrade between versions

OptimiDoc's installer does not touch any existing config or database files (except files that are being updated because of improvement or a bugfix), therefore no backup is needed but we advise you to do so in case of failure during the installation.

Backup of the local database files:

- 1. Stop the OptimiDoc WebApp in the Internet Information Services (IIS) Manager.
- 2. Switch to the path <OptimiDoc_install_dir>\WebApp\App_Data
- 3. Copy/backup files with suffix .mdf and .ldf

Backup of the License file:

- 1. Switch to the path <OptimiDoc_install_dir>\WebApp\App_Data\License
- 2. Backup file < licenseNumber > .lic

Backup of config files:

- Go to the path <OptimiDoc_install_dir>\WebApp\
- 2. Backup file Web.config
- 3. Go to the path <OptimiDoc_install_dir>\WebApp\App_Data\
- 4. Backup file config.json

Install OptimiDoc Server with installer located on partner.optimidoc.com

or

apply patch you downloaded from partner.optimidoc.com

How to apply patch?

- 1. Stop the OptimiDoc WebApp in the Internet Information Services (IIS) Manager.
- 2. Stop the OptimiDoc Service in Windows Services.
- 3. Unpack and replace/merge files and folders in OptimiDoc installation directory.
- 4. Start the OptimiDoc WebApp in the Internet Information Services (IIS) Manager.
- 5. Start the OptimiDoc Service in Windows Services.

10.1.2 From v8.xx and lower to version 9.xx and higher

Since version 9 we use the newer ABBYY FRE 12, therefore a license upgrade is required. If you have a valid New Version Support please follow these instructions:

- 1. Contact our support at email address **support@optimidoc.com**. We will update your license.
- 2. Also we will generate a new license key with ABBYY FRE 12 support.
- 3. Deactivate the ABBYY licence in LicenseManager.exe (<OptimiDoc-installation-folder>\OCR\Bin64\licensemanager.exe)
- 4. Continue with general upgrade steps and then continue here
- 5. Activate your new ABBYY FRE 12 license Online or Offline

If you don't have a valid New Version Support, please contact the salesperson responsible for your region and discuss your possibilities.

10.1.3 How to upgrade from version 5 to version 6

Version 6 has different parsers; firstly, you will install OptimiDoc via installer for version 6.13 (available at Partner portal) and then you can use the patch for higher version (actual patch for version 6.14).

More details of the installation procedure are below:

1. **Very important:** If you are using the local DB, please create a backup of database files, new major version during the installation rewrites older local DB files!

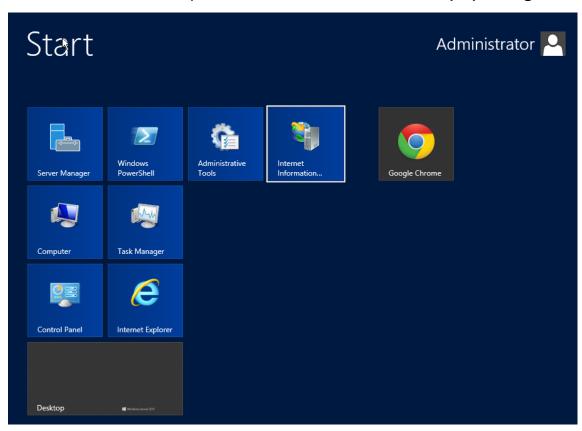
How to create a backup copy of local DB files?

- a) Start Internet Information Services (IIS) Manager and stop OptimiDoc website.
- b) Open the folder <OptimiDoc>/WebApp/App_Data.
- c) Copy the two files with suffix .mdf and .ldf.
- 2. Install OptimiDoc version 6.13 via installer from the Partner portal.
- 3. When the installation is finished, stop OptimiDoc website in IIS Manager again.
- 4. Copy previously saved files (.mdf and .ldf) back into the folder **<OptimiDoc>/WebApp/App_Data.**
- 5. Start OptimiDoc website in IIS Manager.
- 6. After actualization to the version 6.13, it is necessary to make a change in the file web.config (its destination is: **<OptimiDoc>/WebApp)**.
 - a) Find the following:
 - <dependentAssembly>
 - <assemblyIdentity name="Newtonsoft.Json" publicKeyToken="30ad4fe6b2a6aeed" culture="neutral"/>
 - <bindingRedirect oldVersion="0.0.0.0-6.0.0.0" newVersion="6.0.0.0"/>
 </dependentAssembly>
 - b) Change the item bindingRedirect:
 - <bindingRedirect oldVersion="0.0.0.0-7.0.0.0" newVersion="7.0.0.0" />

10.2 How to change OptimiDoc web application port

Default ports of the OptimiDoc web interface are 14265/6. To change the port number please follow these steps:

1. From the Start menu, open Internet Information Services (IIS) Manager.

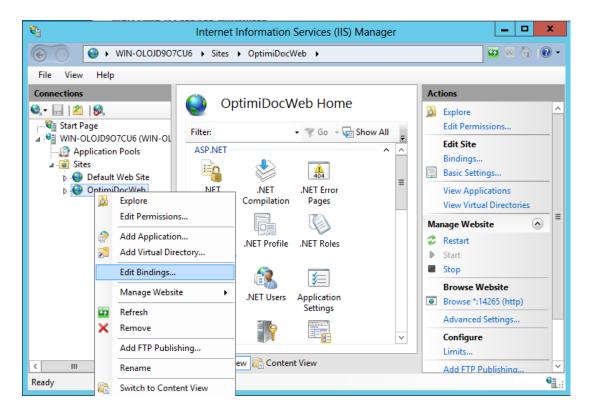


2. The Internet Information Services (IIS) Manager window opens.

Select the **OptimiDocWeb** site from the left panel. Open the menu by right clicking and select **Edit bindings**.

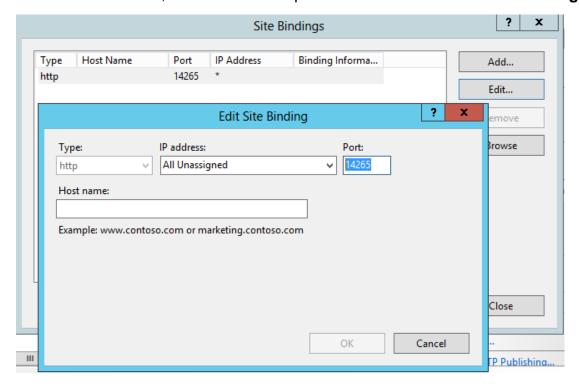






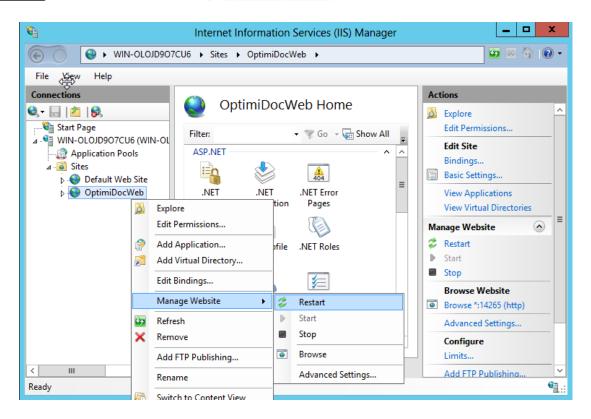
3. The **Site Bindings** window opens.

Click the Edit button, enter the desired port number and close the Site Bindings window.



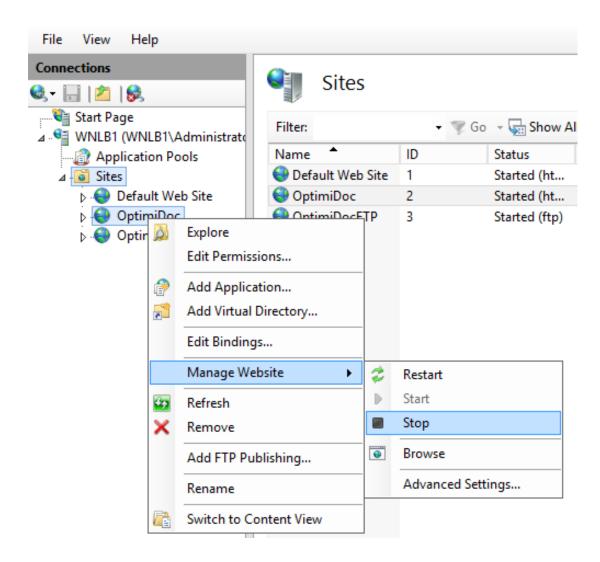
4. After the changes it is necessary to restart the site. To restart the site, click on the **Restart** button in menu.





10.3 Migrating OptimiDoc to another server

- Contact <u>OptimiDoc support</u>, tell us your license number and we will enable additional activation.
- If you use a Local DB to store data, follow these steps to preserve the data:
 - Stop the OptimiDoc website in IIS
 - open the folder <optimidoc>\WebApp\App_Data
 - Copy the *.ldf and *.mdf files



- Deactivate the license on the old server. More info here: Old license removal
- <u>Uninstall OptimiDoc</u> on the old server

- <u>Install OptimiDoc</u> on the new server
- If you have Local DB files copied (step 2), put them into the APP_DATA folder
- Activate the OptimiDoc licence

10.4 How to move localDB to Microsoft SQL Server

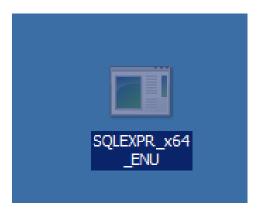
For large traffic it is recommended to use the dedicated Microsoft SQL server instead of the local database. For an already running installation of OptimiDoc with the local database please follow these steps:

- 1. Microsoft SQL Server installation (optional)
- 2. Microsoft SQL Express Management Console (optional)
- 3. Attachment of current database to Microsoft SQL Server
- 4. Modification of web.config

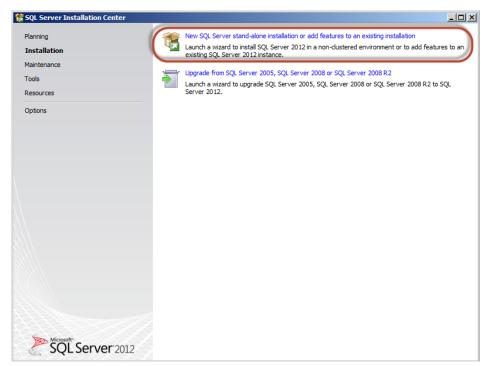


10.4.1 Microsoft SQL Server Express installation (optional)

1. Launch the installation file as a user with administration rights.



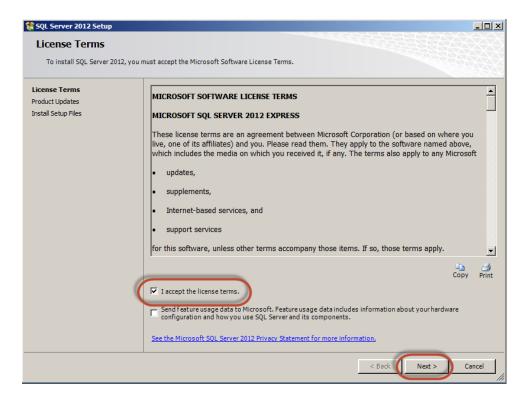
2. After the Installer opens the SQL Server Installation Center, select the option **New SQL Server stand-alone installation or add new features to an existing installation**.



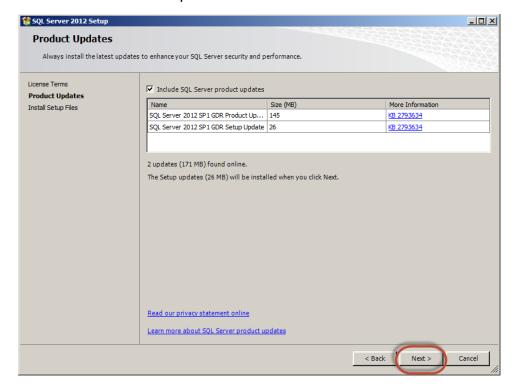
- 3. Installer starts the control of system component.
- 4. Accept the license terms and click on the Next button.





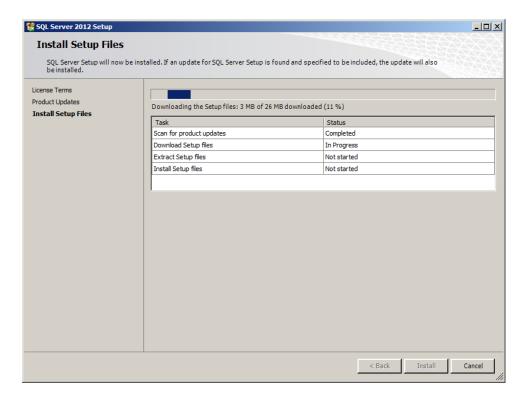


5. Accept the installation of product updates by click on the **Next** button, the system then downloads the setup files.

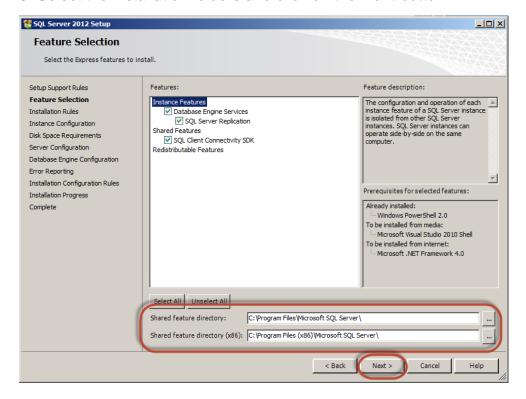








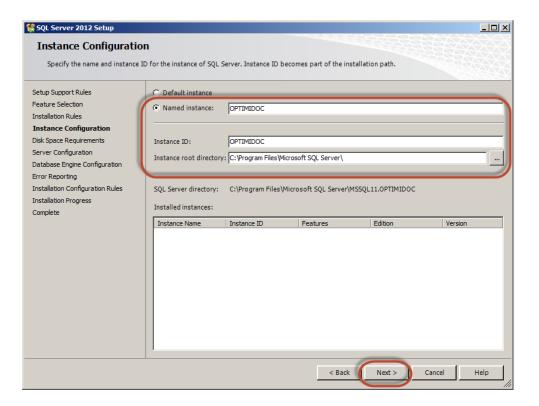
6. Select the installation folders and click on the **Next** button.



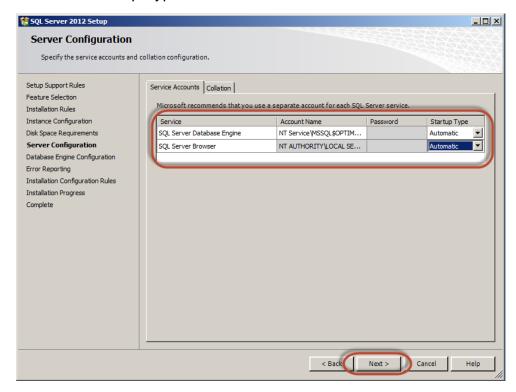
7. Put the instance name, ID and location and click on the **Next** button.







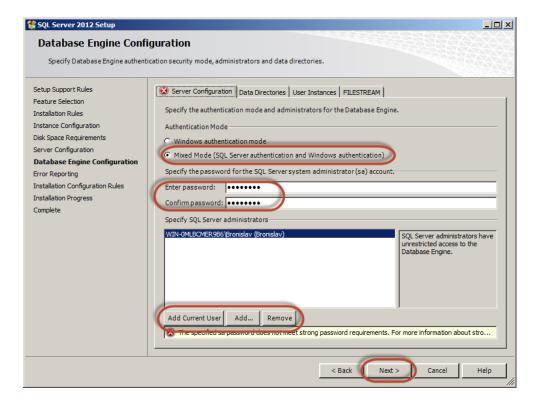
8. Set the Startup Type to **Automatic** on both services and click on the **Next** button.



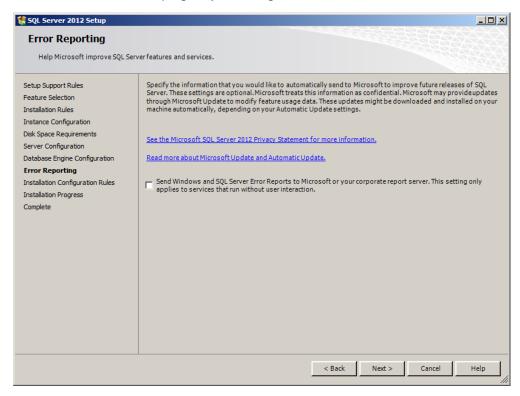
9. Select the Authentication Mode to **Mixed Mode**, input the system administrator password and optionally add additional system or domain users. To continue click on the **Next** button.







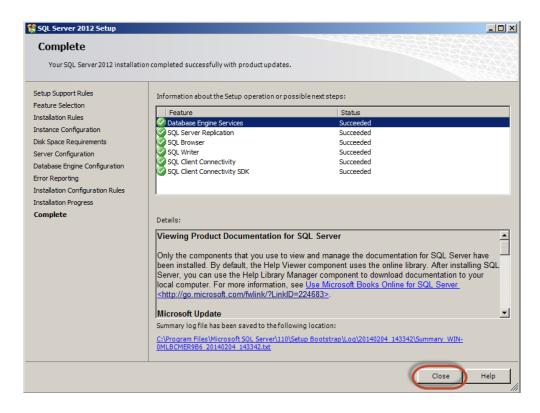
10. Confirm the next page by clicking on the **Next** button.



11. Installation is complete.

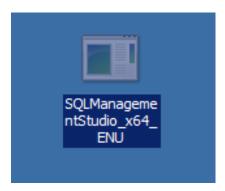






10.4.2 Microsoft SQL Express Management Console installation

1. Launch the installation file as a user with administration rights.



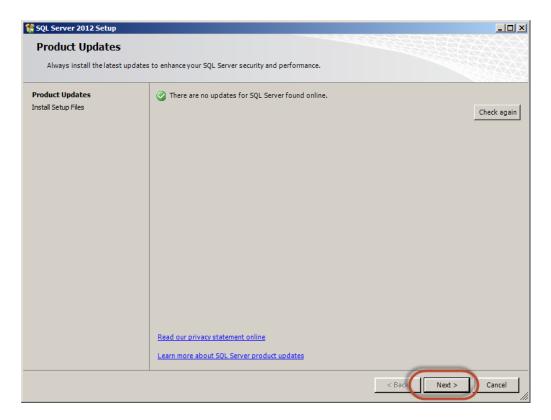
2. After the Installer opens the SQL Server Installation Center select the option **New SQL Server stand-alone installation or add new features to an existing installation**.



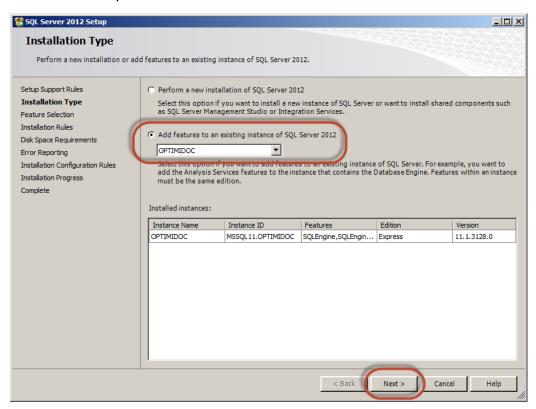
3. Confirm the updates and click on the **Next** button.







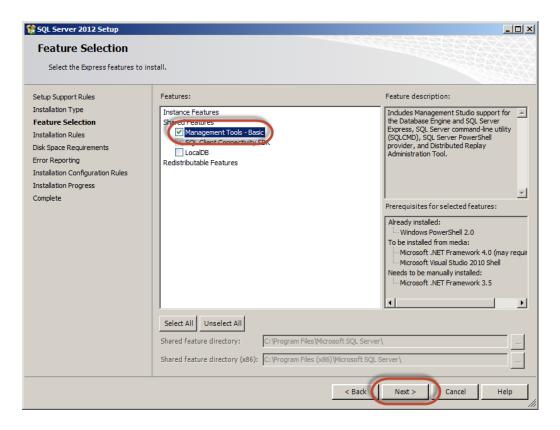
4. Select the OptimiDoc instance and click on the **Next** button.



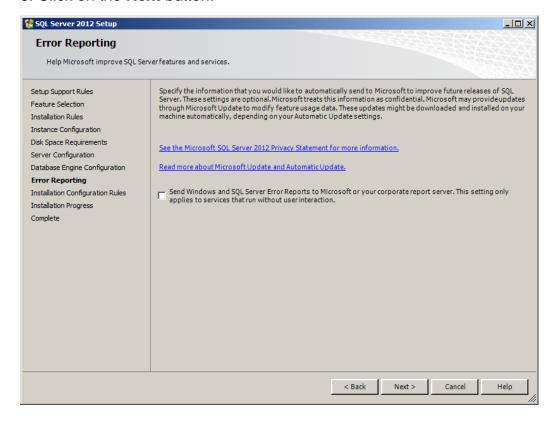
5. From features select the **Management Tools - Basic** and click on the **Next** button.







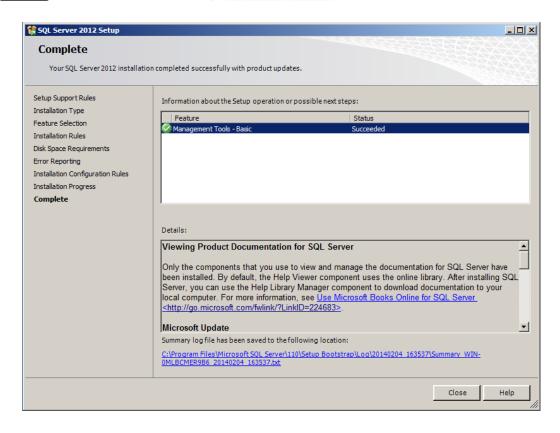
6. Click on the **Next** button.



7. Click on **Close** to finish the installation.

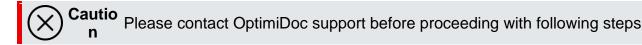




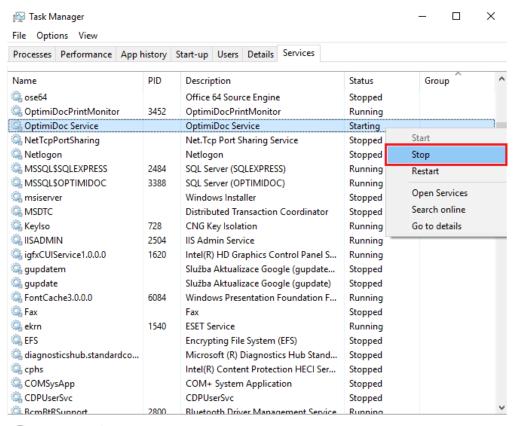


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10.4.3 Attachment of current DB to Microsoft SQL Server



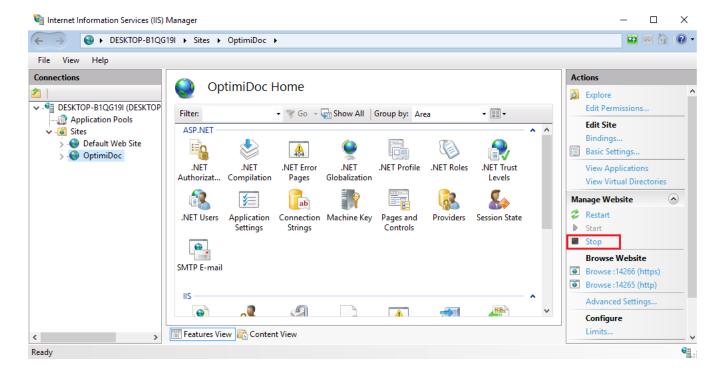
Before launching **Microsoft SQL Server Management Studio**, stop **OptimiDoc Service** in the Task Manager (in Services) and **OptimiDoc** in ISS Manager.



Fewer details | San Open Services







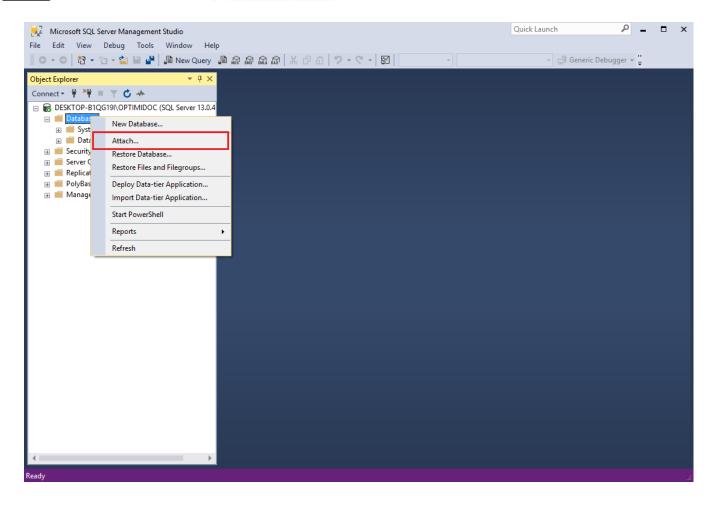
1. Launch Microsoft SQL Server Management Studio



2. Right-click on Database and choose Attach...



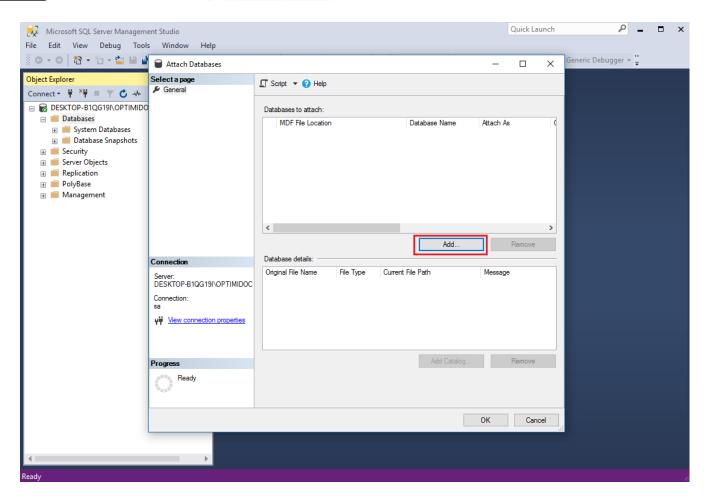




3. Click on Add



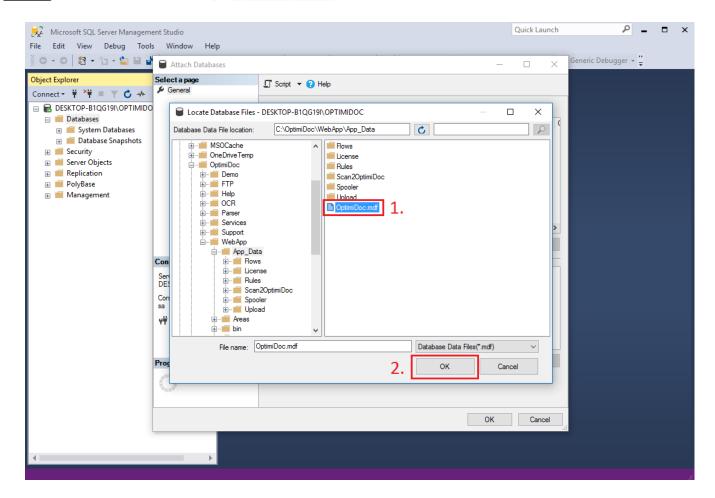




4. Select OptimiDoc.mdf in OptimiDoc\WebApp\App_Data and click on the OK button



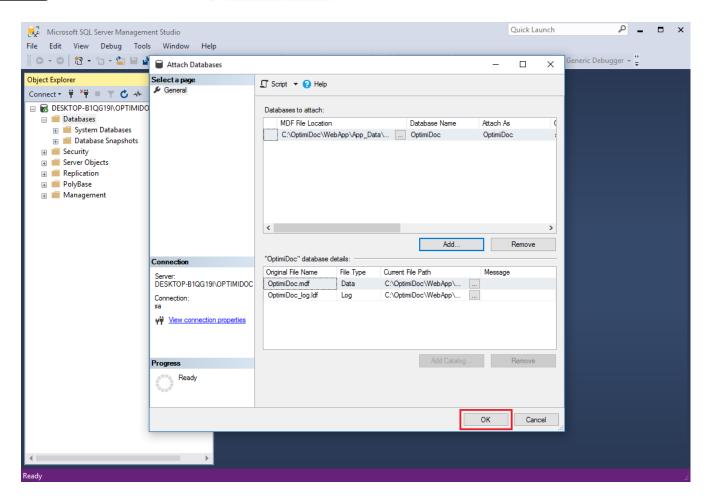




5. To finish the database attachment, click on the **OK** button



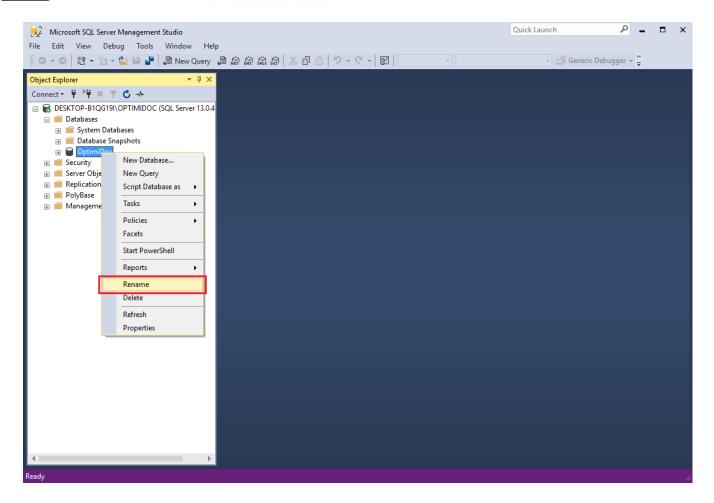




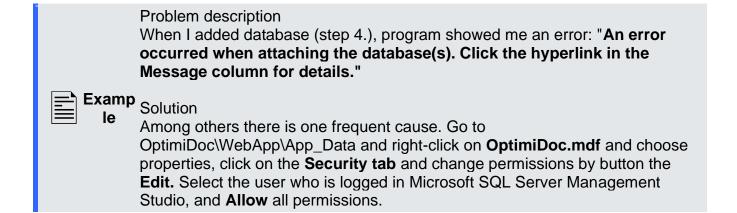
6. Right-click on the new attached database and rename it as "OptimiDoc"







7. Now proceed with the following steps Modification of connection string at web.config



10.4.4 Modification of connection string in web.config

1. Modify the web.config file in <optimidoc_install_folder>\WebApp folder.

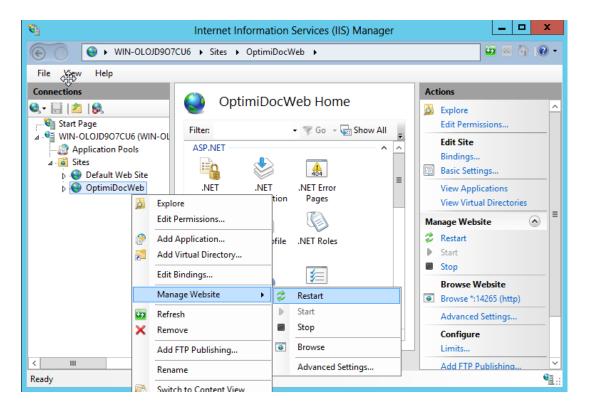
Find the following section in WebApp\web.config:

and replace it with the following settings.

2. Restart the OptimiDoc website in IIS manager.

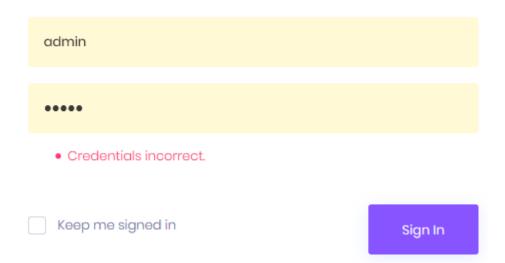






3. Open the OptimiDoc webpage and sign in with the username **admin** and password **admin**. The authentication result is Credentials incorrect.

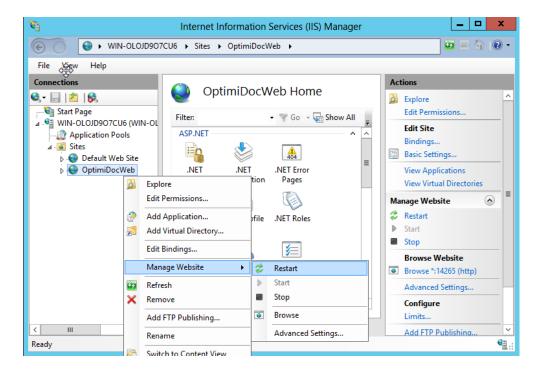
Sign In to your registered account.



4. Restart the OptimiDoc website once again and sign in to the OptimiDoc webpage with the username **admin** and password **admin**





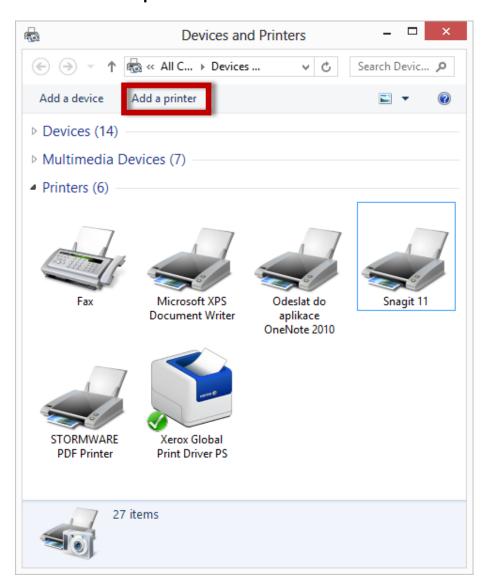


5. The movement of the OptimiDoc database to SQL server is finished.

10.5 How to create OptimiDoc IPP pull printer

The following section describes how to add a printer on a user workstation which sends the documents to OptimiDoc.

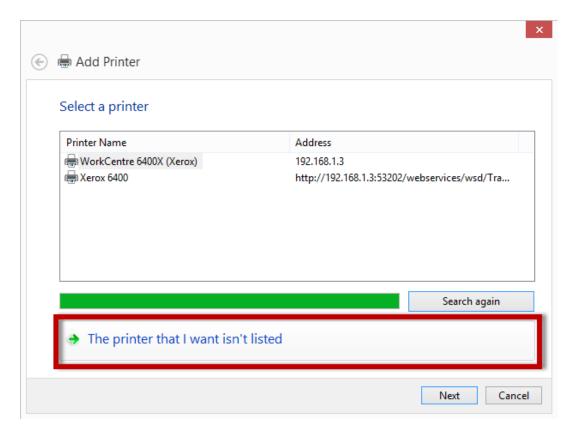
- 1. Open **Devices and Printers** from the Start menu.
- 2. Click on Add a printer.



3. The system opens the Add Printer window. Click on The printer that I want isn't listed

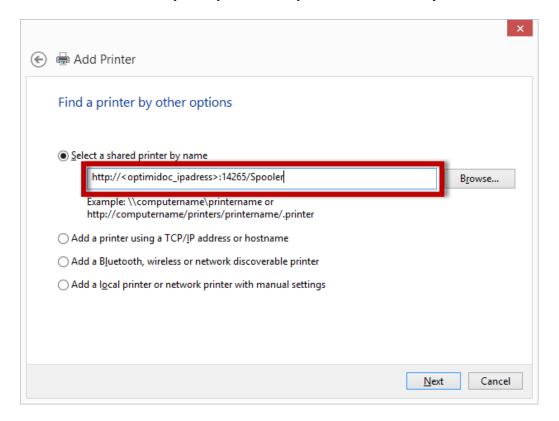






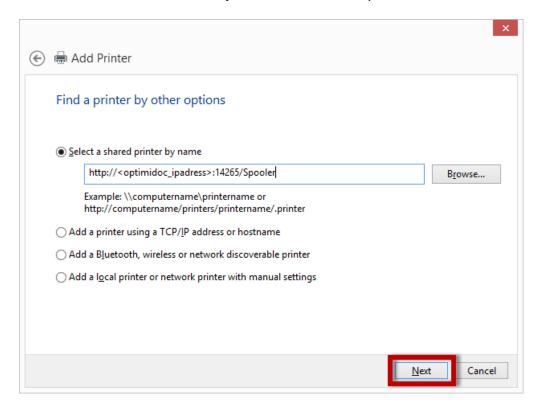
4. Enter the OptimiDoc address in the field **Select a shared printer by name**.

Default address is http://<optimidoc_ipadress>:14265/Spooler

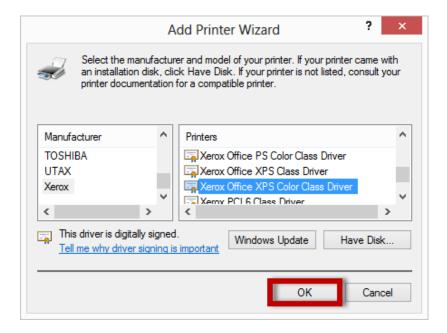




5. Click on the **Next** button, system detects the OptimiDoc server and asks for driver selection.



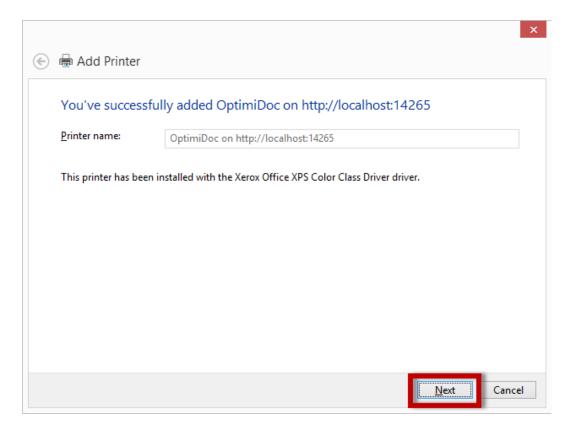
6. Select driver and click on the **Ok** button.



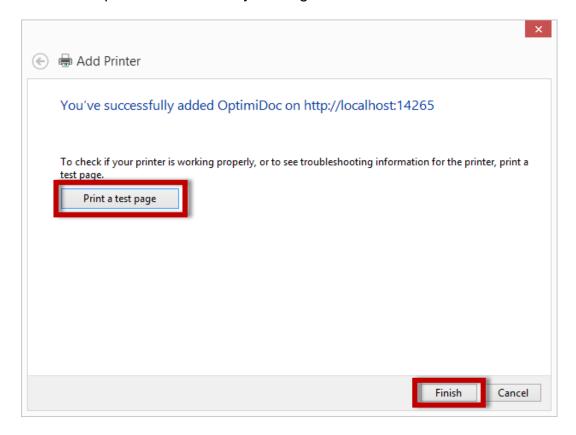
7. The system installs the new printer and presents a confirmation window. Click on **Next**.







8. You can send a test page to OptimiDoc by clicking on the **Print a test page** button or confirm the printer installation by clicking on the **Finish** button.



9. OptimiDoc printer is installed.

You can also use IPP for direct queue (instead of printer_number use the number of printer from Device's list in OptimiDoc):
http://<optimidoc_ipadress>:14265/Spooler/Index/printer_number

10.6 Troubleshooting

In this section you can find the common problems and their solutions:

Print job is not delivered to OptimiDoc

- User login of job is not assigned to any user.
- The server is not accessible from workstation.
- Port 515 (LPR) is not open on a firewall.
- -> Check Unauthorized accesses

Scan job is not processed

• Final destination is not reachable or has wrong configuration. Check web log for errors.

OptimiDoc can not be installed on multifunction device

- The EIP might not be configured properly.
- Device requires the SSL communication.

Card reader does not read my card

- You have installed card reader for another card standard.
- The card reader requires higher version of MFP firmware.

I can not login to the OptimiDoc web interface from another computer

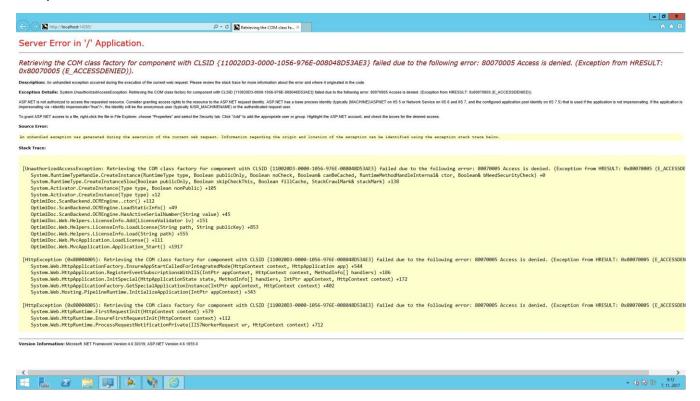
OptimiDoc server does not have ports 14265, 14266 enabled on firewall.

For the troubleshooting of problems please use the Diagnostic part.



10.7 Access Denied for Components

If you're seeing the following error, the IIS_IUSRS user group doesn't have access rights to components:

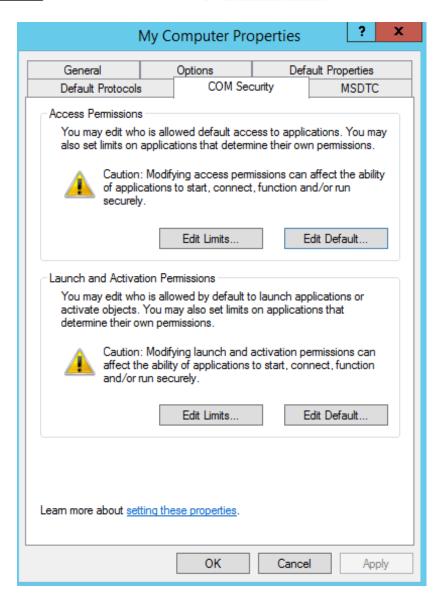


The following steps should solve the issue:

- Open the Component Services application. It can be found in Start > Control Panel > Administrative Tools > Component Services
- 2. In the left most menu, select **Component Services > Computers**. Right-click **My Computer** and click **Properties**
- 3. Open the **COM Security** tab



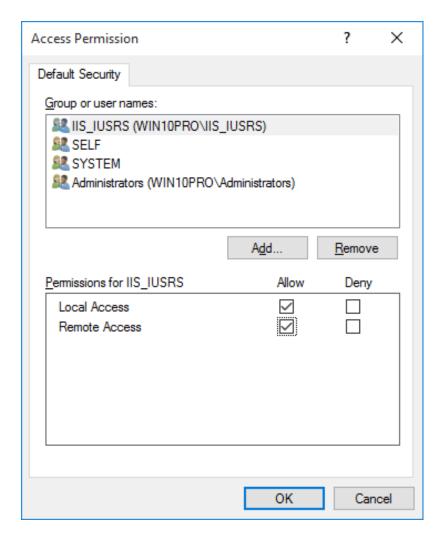




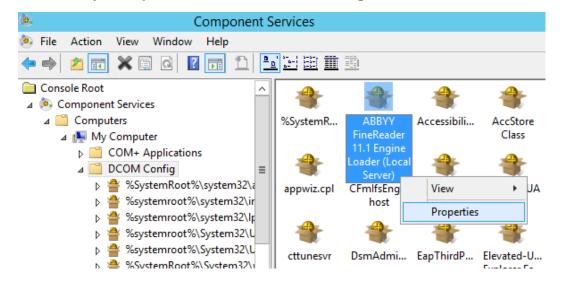
- 4.In the Access Permissions section, click Edit Default...
- 5. Add the **IIS_IUSRS** group. Once added, give the group all access rights







- 6. Do the same in the Launch and Activation Permissions section of the same tab
- 7. Click My Computer, then click DCOM Config



8. Right click **ABBY FineReader 11.1 Engine Loader**, click **Properties** and navigate to the **Security** tab



- 9. Under Launch and Activation Permissions select Customize, click Edit and Add the IIS_IUSRS group and give it all rights
- 10. Repeat the same for Access Permissions and Configuration Permissions
- 11. After saving the settings and restarting IIS, the issue should be solved

10.8 The OptimiDoc Service on Local Computer started and then stopped

In this section you can find how to check if port 515 (LPR) is listening:

This may solve the problem "The OptimiDoc Service on Local Computer started and then stopped."

Open command prompt. Type: netstat -aon | find "515" .

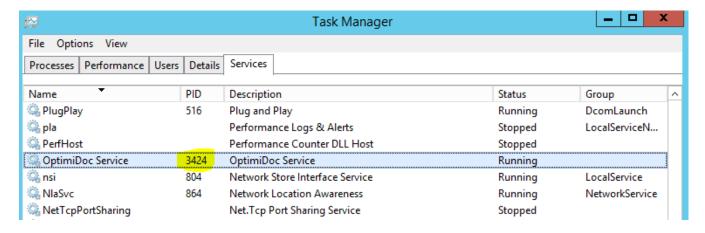
This will show us if port "515" is used by other service than OptimiDoc Service.

We can see that process ID (PID) 3424 is using port "515"



Now check what process is using port "515" in Services.

OptimiDoc service is working with port "515" so it is necessary the service is connected to this port.

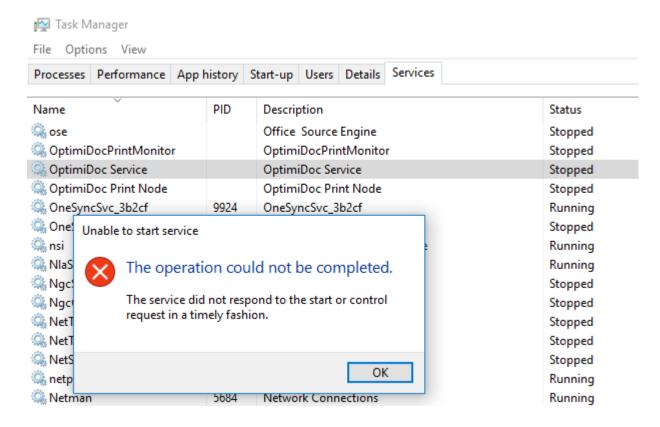


Other case

If port "515" is connected to another Service, stop that service and run OptimiDoc Service.

10.9 Extending time of Service load (timely fashion start)

If you have problem with Service timeout (see picture below).



To work around this problem, modify the registry to increase the default time-out value for the service control manager. To increase this value to 60 seconds, follow these steps:

- 1. Click **Start**, click **Run**, type **regedit**, and then click OK.
- 2. Locate and then click the following registry subkey:

HKEY LOCAL MACHINE\SYSTEM\CurrentControlSet\Control

3. In the right pane, locate the ServicesPipeTimeout entry.

NOTE: If the ServicesPipeTimeout entry does not exist, you must create it. To do this, follow these steps:

- 1. On the **Edit** menu, click to **New**, and then click **DWORD Value**.
- Type ServicesPipeTimeout, then press ENTER.
- 3. Right-click **ServicesPipeTimeout**, then click **Modify**.
- 4. Click **Decimal**, type 60000, then click OK. (This value represents the time in milliseconds before a service time-out)
- 5. Restart the server/workstation on which OD is installed.





10.10 Konica Minolta - Compact PDF configuration

If you want to make compact PDF as an output on Konica Minolta MFP, follow steps below:

- 1. Go to the folder \OptimiDoc\Services
- 2. Open OptimiDoc.Service.exe.config
- 3. Add these lines to the XML configuration file of Service restart it and **reinstall** OptimiDoc on MFP from **OptimiDoc WebApp**.

```
<appSettings>
   <add key="minolta.compression" value="true"/>
</appSettings>
```

From this point, if you edit Output options in Scan flow as *pdf (Non-searchable PDF) you will see on Konica Minolta MFP file type as "Compact PDF".



10.11 Scan application does not work on older Konica Minolta devices

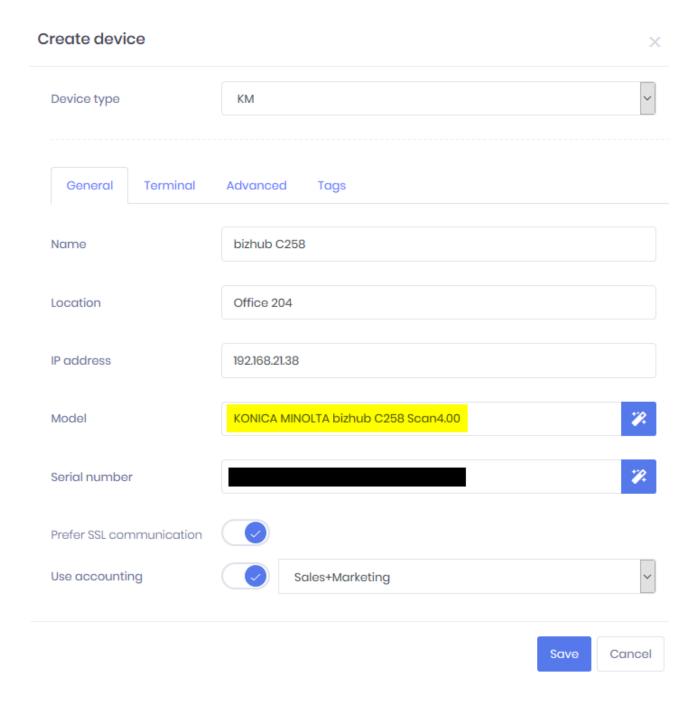
If the scan application on Konica Minolta brand devices do not work, follow the steps below:

- Open OptimiDoc WebApp
- 2. Go to Device -> Devices
- 3. Edit Konica Minolta device with the edit button.
- 4. Type "**Scan4.00**" in the field "Model", next to the current Model details see the picture below.
- 5. Save the settings
- 6. Reinstall OptimiDoc on MFP through the OptimiDoc WebApp in the **Devices** section.

It is possible to enter also: Print4.00, Auth4.00, or any other API version 3.xx, 4.xx, 5.xx









10.12 OptimiDoc HP permissions PRO. ENT

How to use permission codes from HP devices:

- 1) Download Permission Loader from the link
- 2) Unzip Permission Loader
- 3) Open Command Prompt and type PermissionLoader.exe [IP of HP device] [password]
- C:\WINDOWS\system32\cmd.exe

```
C:\PermissionLoader>PermissionLoader.exe 192.168.0.34 hp12345
```

4) If you have typed the correct IP and password, you will get the codes of currently installed apps on the device with a description (example below).

```
S6ce9217-3776-4456-a950-a2ad37c07882 - Job Log and Active Jobs - [code=en-US, value=Job Log and Active Jobs]
3c40cf32-1d3d-4051-9ba2-0a7b839b0288 - Details or Cancel any user's job - [code=en-US, value=Details or Cancel any user's job]
4068badd-7fa0-4c8f-b875-bf7c04dec26e - Ability to Promote any user's job - [code=en-US, value=Ability to Promote any user's job]
ef4dbcd9-3dd5-46e2-af53-1bacda9e2a34 - Ability to view other specific users' jobs in the Job Log - [code=en-US, value=Ability to view other specific users' jobs in the Job Log - [code=en-US, value=Ability to view other specific users' jobs in the Job Log
3dfc0950-5cf9-4tc2-a3b2-6154868ab45d - Settings - [code=en-US, value=Settings]
a062b6d9-8475-4663-8bbf-c9ed15e8d460 - General - [code=en-US, value=General]
defd075a-d637-498e-9efb-4b9465a8c091 - Date/Time - [code=en-US, value=Date/Time]
fdc59fb8-3a64-426d-9f8-3a2-40808733bb0 - Energy Settings - [code=en-US, value=Energy Settings]
b532012c-4017-472a-97d7-625f628bf75b - Restore Factory Settings - [code=en-US, value=Manage Supplies]
1a2d31a0-bbc8-4497-a708-70972bd2609 - Manage Supplies - [code=en-US, value=Manage Supplies]
```

These codes can be applied for hpent.txt, hppro.txt or hpguest.txt

These files are placed in OptimiDoc\WebApp\App_Data

hpent.txt and hppro.txt

In case OptimiDoc is installed and you are **logged** into OptimiDoc.

With modifying these files, we can determine, which applications are accessible for users who are logged into OptimiDoc.

For example, as default, all native applications and features which are in hpent and hppro files are allowed after installing and logging into OptimiDoc. By deleting codes from hpent or hppro text file you will achieve the **disabling** of the application for users who are **logged** into OptimiDoc.

On the other hand, if you add some code to these two files you will allow logged users to use the applications/features you have added.

hpguest.txt

In case OptimiDoc is installed and you are NOT logged into OptimiDoc

You can also create hpguest.txt which has to be placed in the same folder as the files we mentioned previously OptimiDoc\WebApp\App_Data

If you create hpguest.txt and place codes from the Permission Loader, you can allow usage of applications and features on the device where OptimiDoc is installed and you are **NOT** logged into OptimiDoc.



- After editing hpent, hppro. Restart WebApp in IIS to make the changes work.
- **Note** After editing hpguest you must uninstall OptimiDoc terminal, reload/reset mfp and reinstall OptimiDoc.

- If you have cluster, copy edited hpent, hppro and hpguest to another node
- If you install a new application or add a new feature, you have to run permission loader again to get the code of the new application/feature.

10.13 Card Authentication on Network Printers (TCPConv)

For using card authentication on network printers you need to use TCP convertor.

How to connect TCP convertor:

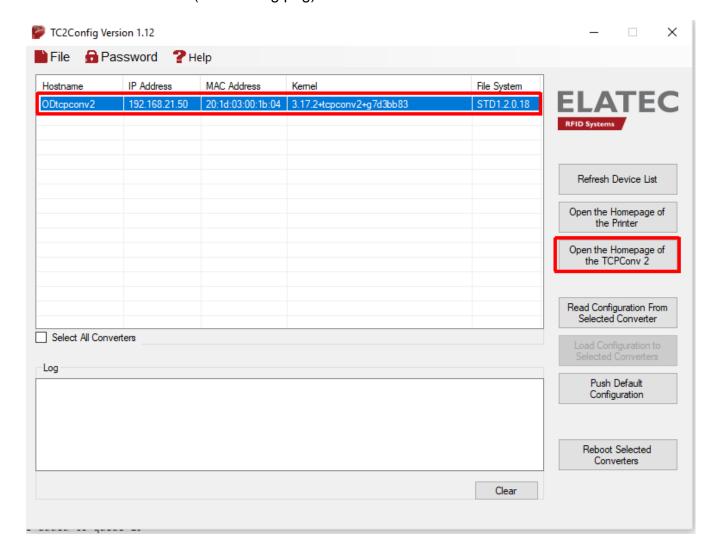
TCPConvertor needs to have plugged

- Ethernet cable from TCPConvertor network
- Ethernet cable from TCPConvertor printer
- USB card reader

Also download TCPConv AdminPack, in which you will find connected TCP convertors in your network. In this package go to the TC2Config folder and start TC2Config.exe.

In the app click on "Refresh Device List" and it should show you the connected TCP convertors with information such as IP address, MAC etc.

Select specific TCP convertor and click on "Open the Homepage of the TCP Convertor" redirect to it via web UI (TC2 Config.png).



Configuration of TCP Convertor:

After redirection to the web interface you need to sign-in.

Default credentials are username admin and password admin

1) Go to Setup - Network and insert the correct IP address for this converter.

The IP address should be located on the network, where the OptimiDoc server is installed.

	TCPCon	v 2 - Setup -	Network	
Home	USB	RS232	Logging	Help

N	etwork Settings————————————————————————————————————
Name Resolution	
Name	ODtcpconv2
Workgroup	optimidoc
IP Settings	
Use DHCP	
Address:	192 . 168 . 21 . 50
Netmask:	255 . 255 . 255 . 0
Gateway:	192 . 168 . 21 . 254
Configure DNS Manually	
DNS0:	8 . 8 . 8
DNS1:	8 . 8 . 4 . 4
Configure WINS Manually	
WINS0:	
WINS1:	

You need to go to Home sheet to reboot the hardware after you finish all the configurations.

Apply

Load Default Settings

2) Go to Setup -USB setting . Set TCP/IP Configuration to TCPConv 2 as Client.

Insert "Remote Hostname or IP" <ip address of OptimiDoc server> and Remote Port: 14263



	TCPCo	nv 2 - Setu	p - USB	
Home	Network	RS232	Logging	Help

USB \$	Settings-
Representation of Keyboard Newline Carriage Return Carriage Return + Line Feed	C Line Feed
TCP/IP Configuration	
TCPConv 2 as Server	TCPConv 2 as Client
TCP Server Configurations	
Local Port:	555
TCP Client Configurations	
Send Plain Text Data	Send Data via SSL
Remote Hostname or IP:	192.168.21.57
Remote Port:	14263
 Connect automatically and stay connected 	
Connect on any character	
Connect on character	48
Send connect character	
✓ Disconnect on character	13
Send disconnect character	
Disconnect timeout	10 Seconds
You need to go to Home sheet to reboot the l	nardware after you finish all the configurations.

3) Printer, which will be connected to TCPConv, has to have a static IP address, which is

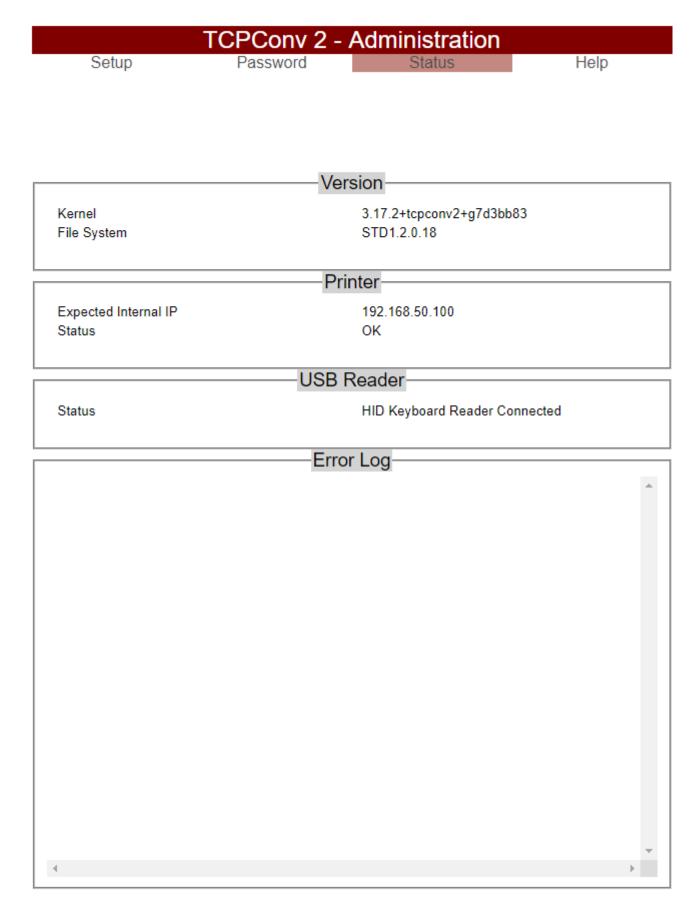
Apply

Load Default Settings



mentioned on the TCPConv web UI>Status>Printer>Expected Internal IP (viz. 192.168.50.100) and also it needs to have DHCP enabled.

The Status page shows connection status of the printer and USB reader. (Printer status OK, USB reader is displayed)



After the changes on the device and TCP convertor webpages, restart your printer, apply and reboot your TCPconvertor.

OptimiDoc setting:

In the OptimiDoc web interface you need to add device as a network printer and you will use the IP address of your TCPconvertor (192.168.21.50)

Lexmark MX510de Zlín vitar 192.168.21.50 \$ 70156PHH170BK-138-0 19

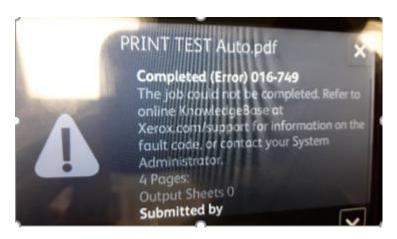
Pull print driver setting:

You will normally keep the pull print driver as it is (IP address of the OptimiDoc server, Queue name -> OptimiDoc).

NOTE: For the card authentication process you need to have an assigned card to a user in OptimiDoc.

10.14 Versalink losing job issue

If you have a problem with losing jobs or a few pages on Xerox Versalink devices, check on the terminal device utility "Jobs" if there is an error in one of your print jobs. If the Xerox error 016-749 appears

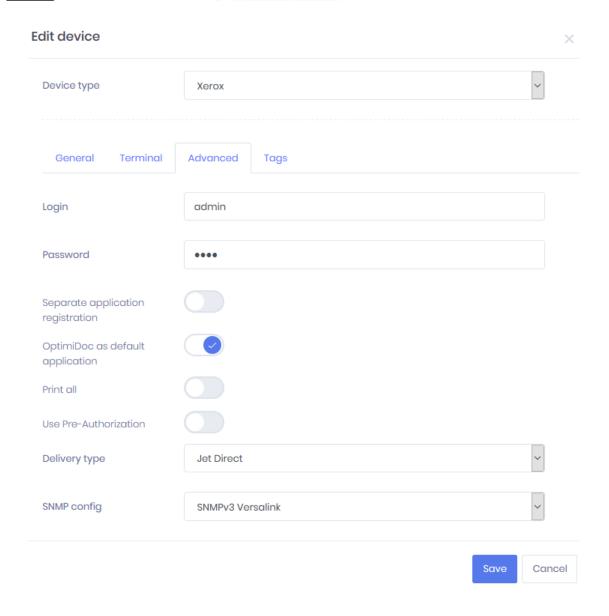


Solution:

Go to the OptimiDoc web interface > Devices > edit device settings (blue button) > in "Advanced" tab set the delivery type to "**Jet Direct**" and save this setting. After this change the situation will be solved.







10.15 Problem with loading VOFF files

Some servers do not work with WOFF OR WOFF2 font files. The default configuration for most web servers is to deny a request for any unexpected file types, including this one. This might be the reason for the HTTP 404 response, even though the file exists. (see picture below)

(1) HTTP404: NOT FOUND - The server has not found anything matching the requested URI (Uniform Resource Identifier).

GET Content/metronic/vendors/vendors/fontawesome5/webfonts/fa-solid-900.woff2

The solution

Simply update your web.config file to tell the IIS webserver that this file is okay to serve, and how to serve it. Use your preferred method to edit the web.config file, including the built-in Configuration Manager module.

Find the <system.webServer> section in your web.config file, and look to see if it already contains a <staticContent> section; if it does not, then create it.

In the example below, the <staticContent> section did not exist and it was added to the top of the <system.webServer> section, before the <modules> section. In your site configuration, you don't need to have this exact placement. Just make sure that the <staticContent> section is somewhere between the open and close <system.webServer> tags.

```
<system.webServer>
  <staticContent>
    <clientCache cacheControlCustom="public" cacheControlMode="UseMaxAge"
cacheControlMaxAge="365.00:00:00" />
        <remove fileExtension=".woff" />
        <remove fileExtension=".woff2" />
        <mimeMap fileExtension=".woff" mimeType="application/x-font-woff" />
        <mimeMap fileExtension=".woff2" mimeType="application/font-woff2" />
        </staticContent>
        <modules>
```

The important parts of the example above are the <remove> and <mimeMap> tags for your font files. If you already have a <staticContent> section added, make sure those lines are added in your configuration file.

Once you save this update, your site will no longer display or report this HTTP 404 error for your WOFF or WOFF2 files.

10.16 Lexmark - How to automatically fill TO field in Scan to Email

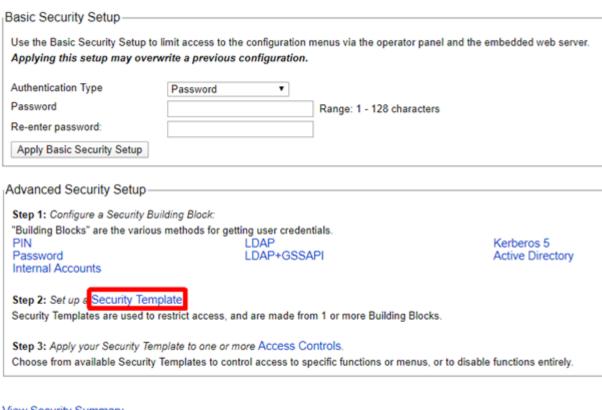
Open Settings > Security Setup > Select Security template

or

Open the following URL on a device with OptimiDoc installed.

https://printer_ip_address/cgibin/dynamic/printer/config/secure/auth/secutemp.html?info=normal

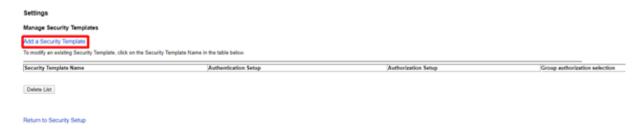
Security Setup



View Security Summary

Return to Security

Click on Add a Security Template



Insert the name of the template and leave the OptimiDoc Authentication preselected. Click on Save Template.



Settings

Security Templates

Security Template	Name	OD Email
Authentication Set	up	OptimiDoc Authentication ▼
Add authorization	1	
Save Template	Can	cel

Go back to Security Setup

Settings

Manage Security Templates

Add a Security Template

To modify an existing Security Template, click on the Security Template Name in the table below.

Security Template Name	Authentication Setup
OD Email	OptimiDoc Authentication

Return to Security Setup

Go to Access Controls

Security Setup Basic Security Setup Use the Basic Security Setup to limit access to the configuration menus via the operator panel and the embedded web server. Applying this setup may overwrite a previous configuration. Authentication Type Range: 1 - 128 characters Re-enter password: Apply Basic Security Setup Advanced Security Setup Step 1: Configure a Security Building Block: "Building Blocks" are the various methods for getting user credentials. PIN LDAP Password LDAP+GSSAPI PIN Password Internal Accounts Kerberos 5 Active Directory Step 2: Set up a Security Template. Security Templates are used to restrict access, and are made from 1 or more Building Blocks. Step 3: Apply your Security Template to one or more Access Controls. Choose from available Security Templates to control access to specific functions or menus, or to disable functions entirely.

View Security Summary

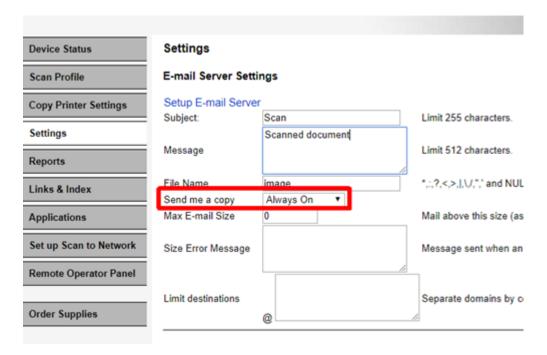
Return to Security



In Function Access/Email function select OD Email and submit.



In email settings select Send me a copy to Always on.



Done. When you select the email functionality the document is always sent to the logged-in user email.

10.17 Xerox scan settings based on XST



Import Following section applies only to Xerox brand.

There is a possibility to change some setting which are not editable via OptimiDoc's web interface, such as darkness, sharpness, contrast. You can change this globally in the file common.xst located here: <OptimiDoc_install_folder>\OptimiDoc\WebApp\App_Data\Flows

In this file locate these lines:

integer Darkness = 0; darkness value ranges from -100 to 100 increasing by thirds eg. 33, 66 integer Sharpness = 0; sharpness value ranges from -100 to 100 increasing by 50 integer Contrast = 0; contrast value ranges from -100 to 100 increasing by 50

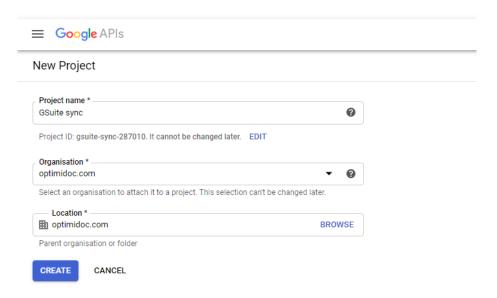
You can also change these setting per workflow by naming the .xst file identically to workflow name.



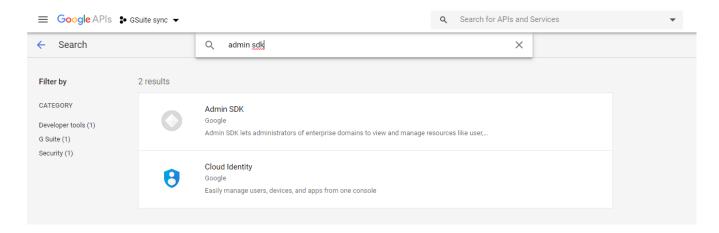
10.18 Google Directory synchronization

Navigate to https://console.developers.google.com

- 1. Log in with your admin account
- 2. Create a new project (the name doesn't matter)

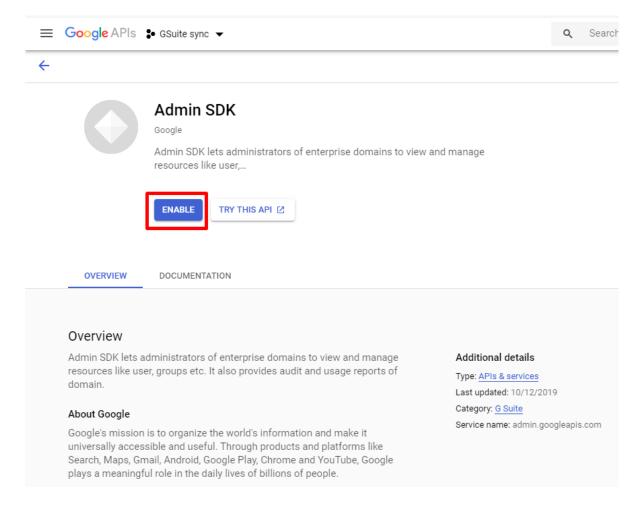


3. Go to Library and search for Admin SDK and enable it

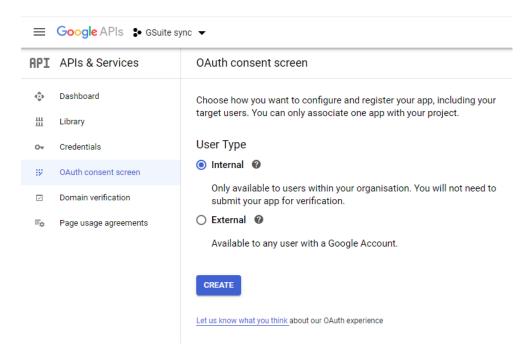








4. Go to **OAuth consent screen** section and set it to **Internal** nastavit internal, enter the name (will be shown when doing authorization in OptimiDoc)





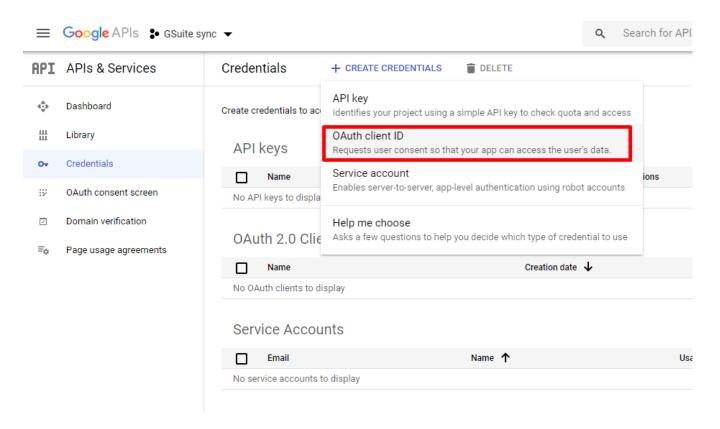




5. Go to **Credentials** and **create new OAuth 2.0 Client**, enter any name you want and add **Authorised redirect URIs: https://oauth.optimidoc.com/GDirectory/**

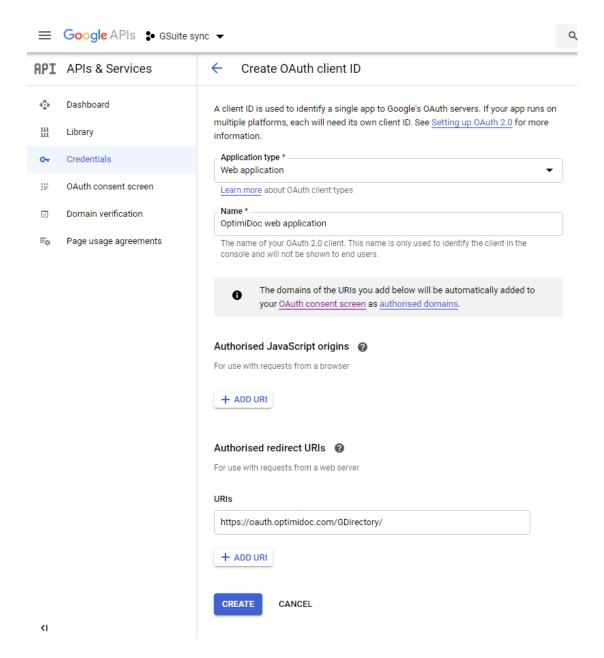


We simplify the world of documents





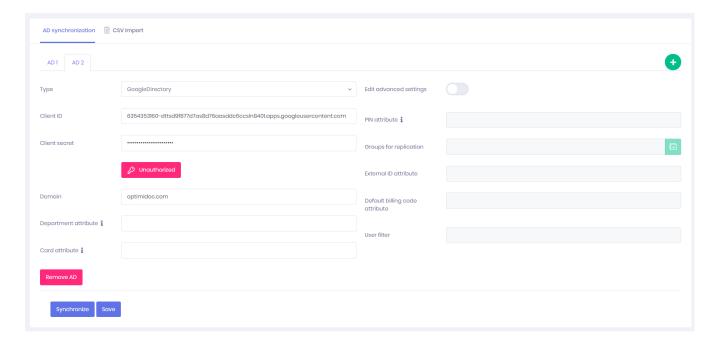




- 6. Copy generated client ID and secret to OptimiDoc Google Directory import settings.
- 7. In import settings enter domain and other optional atributes (such as groups)
- 8. Click the Unathorized button to authorize the GSuite Directory







9. Once successfully authorized you can click the Synchronize button



Note It might be necessary to enable API at https://admin.google.com/ in Security -> API permissions