

YSOFT SAFEQ 6 DOCUMENTATION

**THE SETUP, SERVICE, AND FUNCTIONS
OF YSOFT SAFEQ 6**

CONTENT

1	Release notes	3
1.1	Improvements and fixes	3
1.1.1	Hardware	3
1.1.2	Management Web Interface	3
1.1.3	SafeQ Desktop interface and FlexiSpooler	3
1.1.4	Scan Workflows	4
1.1.5	Other	4
1.2	Known limitations	5
1.3	General	5
1.4	Installation and deployment	5
1.5	Accounting and reporting	5
1.6	Embedded Terminals	6
1.7	YSoft Mobile Terminal	7
1.8	Printing and print processing	7
1.9	Scan Workflows	7
1.10	Printing through Mobile Print Server	8
1.11	SafeQube 2 and Terminal Pro 4	8

1 RELEASE NOTES

1.1 IMPROVEMENTS AND FIXES

1.1.1 HARDWARE

- Terminal Pro 4 now supports 40 languages including Hebrew, Arabic and Japanese.
- eDee print chamber becomes locked until the owner of the print job logs in even after power outage
- eDee is now able to send a picture of printed model to the cash desk operator when a user demands a refund

1.1.2 MANAGEMENT WEB INTERFACE

- It is now possible to update Terminal Pro 4, eDee and SafeQube 2 from the management web interface.
- Job search and filtering is improved.
- Price lists now support numbers with more than 2 decimal places.
- Date format is now the same on all pages in management web.
- Username of unidentified job owner is now highlighted correctly.
- *Add printer template* button is now disabled when there is no device and SpoC group.

1.1.3 SAFEQ DESKTOP INTERFACE AND FLEXISPOOLER

- Single spooler now can support multiple Desktop Interface instances.
- Desktop interface now supports Rule-Based Engine notifications for multiple users on a single machine (e.g. CITRIX).
- Flexi spooler now handles all jobs properly even when username caching is turned off.
- When PDF job is received with forceBw from AirPrint or Mobile Print Server it is now displayed as BW in SafeQ 6.
- Mobile Print jobs with Finishing Option mpsFinishingDuplex=enable are now correctly printed as duplex.
- Desktop interface now correctly deletes the print job when billing code selection is canceled.

1.1.4 SCAN WORKFLOWS

- Customers with a CBPR + SafeQube 2 environment can process and deliver scanned documents via the Workflow Processing Service located on a central server.
- *Advanced Workflows* customers can now separate batch scans into individual documents using separation sheets or barcode detection.
- *Advanced Workflows* customers can now set standard PDF metadata fields (Title, Author, Subject, Keywords) in scan workflows.
- *Advanced Workflows* customers can now use MRC compression in scan workflows.
- *Advanced Workflows* customers can now enable password protection and encryption in scan workflows with Searchable PDF document output.
- It is possible to select from all ABBYY supported languages in the OCR processing step of a scan workflow in the management interface.
- It is possible to specify a language for highlighter processing steps in the management interface.
- It is possible to duplicate scan workflows in the management interface.
- Scanned documents can now be delivered to an alternate location and notifications sent out in case scanned files run over restrictions (limits).
- Scanned documents can now be delivered to a fallback location and notifications sent out in case of delivery failure.
- Enable SafeQ 6 administrators to configure advanced scan workflow connector properties through the SafeQ Web Admin UI.
- More help tooltips in connector and scan workflow screens of the management interface.

1.1.5 OTHER

- Mobile Print Server can connect to Exchange server via EWS.
- Registered users are now properly recognized when the email body is processed in Mobile Print Server and when anonymous print is enabled.
- Billing codes for printing are now available on Mobile and Embedded Terminal.
- Fixed problems with secure communication between YSoft SafeQ services.
- Minor graphical and content glitches were fixed on various interfaces.

1.2 KNOWN LIMITATIONS

Limitations listed as currently not supported are already planned for of the next upcoming releases, but the MU version has not been confirmed yet.

1.3 GENERAL

- YSoft SafeQ Backup Tool is currently not available.
- Terminal Ultralight and Terminal Professional v3 are currently not supported.

1.4 INSTALLATION AND DEPLOYMENT

- Automatic upgrade from previous YSoft SafeQ 5 is currently not supported.
- FlexSpooler in the server mode has to be installed on the same server as Spooler Controller.
- After cache recovery, all jobs accepted by the recovered Spooler Controller are currently marked as deleted.
- On Windows 2008 R2, Windows 7 and Windows Vista the HP driver is installed instead of YSoft Print Driver.
- Information about last used printer for offline print is lost after FSP is updated. New version creates new file with different format, that is used after first print job send.
- YSoft SafeQ 6 server installer does not contain installer for OCR engine. If you wish to use OCR feature in workflows then all site servers WPS sub-systems need to be reinstalled with "YSoft SafeQ Workflow Processing System/ysq-wps-ocr-install.exe".
- When upgrading to MU2 from YSoft SafeQ 6 GA, YSoft SafeQ services should be stopped manually in advance due to defect in SQ6 GA.
- Update of Flexispoolers, including Desktop Interface from MU1 to MU2 has to be done manually only.

1.5 ACCOUNTING AND REPORTING

- Online accounting is not supported.
- Local print monitoring is currently not supported.
- Counter Reports are currently not supported.
- Enterprise reporting via the YSoft CRS server is not supported.

- Billing code selection for print jobs directly on the Embedded Terminal is currently not supported.
- The estimated price for the job is not changed once Finishing options are modified.

1.6 EMBEDDED TERMINALS

- Usernames containing a space are not supported when using scan workflows.
- Finishing options are not supported on the YSoft SafeQ Embedded Terminal for Samsung.
- The Scanning Workflows are available on the following vendors:
 - FujiXerox
 - Konica Minolta
 - Ricoh
 - Sharp
 - Xerox
- Workflow user parameters are currently not validated.
- It is not possible to enable showing user's personal and virtual credit separately.
- Basic finishing options (Simplex/Duplex, BW/Color and Number of copies) are available on the following vendors:
 - FujiXerox
 - Konica Minolta
 - Lexmark
 - OKI
 - Ricoh
 - Sharp
 - Toshiba
 - Xerox
- Advanced finishing options (Stapling, Punching, Folding) are available on the following vendors (see documentation for details):
 - Konica Minolta
 - Ricoh
 - Sharp
 - Xerox
- Proper functionality of Advanced Finishing Options is guaranteed only with YSoft Universal Print Driver.

- Advanced finishing options are not supported for jobs sent via Mobile Print Server or AP Connector.
- Not all of the Finishing options are supported on every device, for detailed information please see the Hardware Compatibility List.
- YSoft SafeQ 5 Early Access features "Fax accounting", "Extended accounting of colors" and "Public user accounting" are currently not supported.

1.7 YSOFT MOBILE TERMINAL

- Payment System is not supported in combination with YSoft Mobile terminal.
- Finishing options are supported only when the YSoft Mobile Terminal is used on the devices with Embedded Terminals.
- Print jobs cannot be released on Ricoh device with accounting enabled. To disable it, navigate to printer's System Settings -> Administrator tools -> Enhanced External Charge Unit Management and turn off Color and Black and White under "Printer" section.

1.8 PRINTING AND PRINT PROCESSING

- YSoft SafeQ 6 does not accept documents from PostScript drivers on YSoft SafeQ Embedded Terminal for Ricoh.
- YSoft SafeQ Desktop Interface with FlexiSpooler for MacOS is currently not available.
- Desktop Interface notifications from Rule Based Engine work only with FlexiSpoolers in Client Spooling mode .
- Estimated price for the job is not displayed in the YSoft SafeQ Desktop Interface.
- RBE and Finishing Options are currently not supported for PostScript based drivers.
- Offline print is not supported the following Embedded Terminals:
 - Lexmark
 - Sharp
 - Samsung
- On Windows 2008 R2, Windows 7 and Windows Vista - only HP driver instead of YSoft Print Driver.

1.9 SCAN WORKFLOWS

- Scan to file system with custom credentials and impersonation does not work.
- Workflow that sets PDF/A compliance sometimes does not produce PDF/A compliant document.
- Compact PDF does not produce compressed PDF files on Xerox ETs.

1.10 PRINTING THROUGH MOBILE PRINT SERVER

- Character encoding of incoming mails must match to the encoding set on the server containing FlexiSpooler used by MPS. Otherwise job name has corrupted characters.
- The text defined in *mpsNotifyFinishOptionForced* is sometimes not displayed in email notification.
- PDF preview is not generated from page specified with page range for jobs sent via AirPrint.
- AP connector update is not possible due to brand new installer. Update is possible only by uninstalling old version of AP connector and installing new 6.0.2.

1.11 SAFEQUBE 2 AND TERMINAL PRO 4

- Only Konica Minolta, Xerox, Sharp, FujiXerox and Ricoh Embedded Terminals are supported on SafeQube 2.
- When deploying an software update package on Terminal Pro 4, change of IP address in Terminal Pro 4 settings is required prior to start the software update package deployment. The IP address of Management server is required. The change can be made via SSH client and connection to Terminal Pro 4.
- Terminal server won't start on SafeQube 2 with empty WebDav Document Store. It is required to manually create 'Ftp' and 'WebDav' folder in WebDAV root.
- IMS proxy is not running on SafeQube 2, therefore Terminal Pro 4 and eDee cannot be updated when connected to SafeQube 2
- Both Near and Far roaming are not supported on SafeQube 2
- Offline Print mode is not supported on SafeQube 2
- Only TLS 1.0 and SSL 3 are supported on SafeQube 2. MFPs with TLS 1.1 or TLS 1.2 only won't work via secured channel, but some of them can be configured to use HTTP
- Administrator can not change SSL certificate on SafeQube 2