

# **YSOFT SAFEQ 6 DOCUMENTATION**

**THE SETUP, SERVICE, AND FUNCTIONS  
OF YSOFT SAFEQ 6**

# CONTENT

<b>1</b>	<b>Release Notes</b>	<b>3</b>
1.1	Improvements and fixes	3
1.1.1	YSoft SafeQ Mobile Terminal	3
1.1.2	Management Server	3
1.1.3	Scan Workflows	3
1.1.4	Terminals	4
1.1.5	Other	4
<b>2</b>	<b>Known Limitations</b>	<b>5</b>
2.1	General	5
2.2	Installation and deployment	5
2.3	Accounting and reporting	5
2.4	Embedded Terminals	6
2.5	YSoft Mobile Terminal	7
2.6	Printing and print processing	7
2.7	Scan Workflows	7
2.8	Printing through Mobile Print Server	8
2.9	SafeQube 2	8
2.10	Terminal Pro 4	8

# 1 RELEASE NOTES

## 1.1 IMPROVEMENTS AND FIXES

### 1.1.1 YSOFT SAFEQ MOBILE TERMINAL

YSoft SafeQ Mobile Terminal for Windows 10 is now available for testing. The supported functionality includes:

- Printer identification via QR code or NFC tag.
- User authentication via username and password.
- Support for secured print and job management.
- Billing code selection.
- Option to modify basic finishing options.

### 1.1.2 MANAGEMENT SERVER

- It is possible to hide job summary/name/title from administrator web interface.
- Feature preview: The first version of the new Enterprise Reporting is now available.
- Management service works now supports DB fail through witness server (MSSQL).
- Management interface improvements:
  - Card Activation Code properties are now tenant specific
  - Cost Centers are sorted alphabetically
  - Configuration options are filtered by license elements which are available in case that all tenant specific properties are moved from cloud to tenant.

### 1.1.3 SCAN WORKFLOWS

- The administrator can now manually define list type user input items directly in management interface in case he doesn't want to use external XML or CSV files.
- Improved Assign workflow access to roles window:
  - Added the ability to search when adding user role to workflow
  - Added pagination
- Folder browsing in SharePoint 2010/2013 is now working.
- The administrator can now define a File system type connector with network folder and subfolders on connector level.

- Scan resolution "High" on Sagem MFD now scans a document in the expected resolution (400 DPI).
- Feature preview: OneDrive for Business connector. It's possible to create a OneDrive for Business connector and deliver scanned files to OneDrive for Business destination. Additional features and changes will be part of next SafeQ release.
- Feature preview: SharePoint Online connector. It's possible to create a SharePoint Online connector and deliver scanned files to SharePoint Online destination. Additional features and changes will be part of next SafeQ release.

#### **1.1.4 TERMINALS**

- YSoft SafeQ Embedded Terminal for Konica Minolta:
  - Reworked job details on KM native ET
    - Job details and job preview are now correctly displayed on KM A4 devices (Venus /Cronos)
    - When modifying finishing options, confirmation is no longer done by the Cancel button
  - Terminal supports native application fail over.
- YSoft SafeQ Embedded Terminal for Ricoh: Scan can now be correctly performed from glass on Ricoh MP 501.
- Terminal Pro 4:
  - Fixed issue that sometime caused user to be logged out immediately after log in.
  - After reinstallation to embedded terminal, the Terminal Pro 4 is correctly uninstalled.

#### **1.1.5 OTHER**

- The Direct Queues are now created when FlexiSpooler on client mode is installed on all supported system, including Windows 7.
- The security level of communication between Management server and SPOC increased by checking service certificate for IP address and its time validity.
- Billing codes description is now correctly displayed in the End User Interface.
- MS SQL Server 2014 and 2016 are now supported.

## 2 KNOWN LIMITATIONS

Limitations listed as currently not supported are already planned for of the next upcoming releases, but the MU version has not been confirmed yet.

### 2.1 GENERAL

- YSoft SafeQ Backup Tool is currently not available.
- Terminal Ultralight and Terminal Professional v3 are currently not supported.

### 2.2 INSTALLATION AND DEPLOYMENT

- Automatic upgrade from previous YSoft SafeQ 5 is currently not supported.
- FlexSpooler in the server mode has to be installed on the same server as Spooler Controller.
- After cache recovery, all jobs accepted by the recovered Spooler Controller are currently marked as deleted.
- On Windows 2008 R2, Windows 7 and Windows Vista the HP driver is installed instead of YSoft Print Driver.
- Information about last used printer for offline print is lost after FSP is updated. New version creates new file with different format, that is used after first print job send.
- YSoft SafeQ 6 server installer does not contain installer for OCR engine. If you wish to use OCR feature in workflows then all site servers WPS sub-systems need to be reinstalled with "YSoft SafeQ Workflow Processing System/ysq-wps-ocr-install.exe".
- When upgrading to MU2 from YSoft SafeQ 6 GA, YSoft SafeQ services should be stopped manually in advance due to defect in SQ6 GA.
- Update of Flexispoolers, including Desktop Interface from MU1 to MU2 has to be done manually only.

### 2.3 ACCOUNTING AND REPORTING

- Online accounting is not supported.
- Local print monitoring is currently not supported.
- Counter Reports are currently not supported.
- The estimated price for the job is not changed once Finishing options are modified.

## 2.4 EMBEDDED TERMINALS

- Usernames containing a space are not supported when using scan workflows.
- Finishing options are not supported on the YSoft SafeQ Embedded Terminal for Samsung.
- The Scanning Workflows are available on the following vendors:
  - FujiXerox
  - Konica Minolta
  - Ricoh
  - Sharp
  - Xerox
- Workflow user parameters are currently not validated.
- It is not possible to enable showing user's personal and virtual credit separately.
- Basic finishing options (Simplex/Duplex, BW/Color and Number of copies) are available on the following vendors:
  - FujiXerox
  - Konica Minolta
  - Lexmark
  - OKI
  - Ricoh
  - Sharp
  - Toshiba
  - Xerox
- Advanced finishing options (Stapling, Punching, Folding) are available on the following vendors (see documentation for details):
  - Konica Minolta
  - Ricoh
  - Sharp
  - Xerox
- Proper functionality of Advanced Finishing Options is guaranteed only with YSoft Universal Print Driver.
- Advanced finishing options are not supported for jobs sent via Mobile Print Server or AP Connector.
- Not all of the Finishing options are supported on every device, for detailed information please see the Hardware Compatibility List.

- YSoft SafeQ 5 Early Access features "Fax accounting", "Extended accounting of colors" and "Public user accounting" are currently not supported.

## 2.5 YSOFT MOBILE TERMINAL

- Payment System is not supported in combination with YSoft Mobile terminal.
- Advanced finishing options are supported only when the YSoft Mobile Terminal is used on the devices with Embedded Terminals.
- Print jobs cannot be released on Ricoh device with accounting enabled. To disable it, navigate to printer's System Settings -> Administrator tools -> Enhanced External Charge Unit Management and turn off Color and Black and White under "Printer" section.

## 2.6 PRINTING AND PRINT PROCESSING

- YSoft SafeQ 6 does not accept documents from PostScript drivers on YSoft SafeQ Embedded Terminal for Ricoh.
- YSoft SafeQ Desktop Interface with FlexiSpooler for MacOS is currently not available.
- Desktop Interface notifications from Rule Based Engine work only with FlexiSpoolers in Client Spooling mode .
- Estimated price for the job is not displayed in the YSoft SafeQ Desktop Interface.
- RBE and Finishing Options are currently not supported for PostScript based drivers.
- Offline print is not supported the following Embedded Terminals:
  - Lexmark
  - Sharp
  - Samsung
- On Windows 2008 R2, Windows 7 and Windows Vista - only HP driver instead of YSoft Print Driver.

## 2.7 SCAN WORKFLOWS

- YSoft SafeQ 6 server installer does not contain installer for OCR engine. If you wish to use OCR feature in workflows all site servers WPS sub-systems need to be reinstalled with "YSoft SafeQ Workflow Processing System/ysq-wps-ocr-install.exe"
- Scan to file system with custom credentials and impersonation does not work.
- Microsoft exchange connector is not working with Exchange 2010
- Compact PDF does not produce compressed PDF files on Sharp / Sagem / FujiXerox ETs.

- Output format Compact PDF is not working properly in combination with any processing step. Scanned file is split in multiple pages.
- Search on Email user input does not work on KM ET Native.
- Scan settings on KM ET Web allow selection of unsupported color settings.
- Workflow that sets PDF/A compliance sometimes does not produce PDF/A compliant document.

## 2.8 PRINTING THROUGH MOBILE PRINT SERVER

- Character encoding of incoming mails must match to the encoding set on the server containing FlexiSpooler used by MPS. Otherwise job name has corrupted characters.
- PDF preview is not generated from page specified with page range for jobs sent via AirPrint.
- AP connector update is not possible due to brand new installer. Update is possible only by uninstalling old version of AP connector and installing new 6.0.2.

## 2.9 SAFEQUBE 2

- Only Konica Minolta, Xerox, Sharp, FujiXerox and Ricoh Embedded Terminals are supported on SafeQube 2.
- Terminal server won't start on SafeQube 2 with empty WebDav Document Store. It is required to manually create 'Ftp' and 'WebDav' folder in WebDAV root.
- Scanning on FujiXerox via SafeQube 2 is not supported.
- Both Near and Far roaming are not supported on SafeQube 2
- Offline Print mode is not supported on SafeQube 2
- Only TLS 1.0 and SSL 3 are supported on SafeQube 2. MFPs with TLS 1.1 or TLS 1.2 only won't work via secured channel, but some of them can be configured to use HTTP
- Administrator can not change SSL certificate on SafeQube 2
- Double-byte characters are not supported.
- All ports must be configured above 1024
- IMS proxy is not running on SafeQube2. This means that TP4 and eDee cannot be updated when connected to SafeQube 2.

## 2.10 TERMINAL PRO 4

- When using Terminal Pro 4 the device panel is not unlocked for copying and scanning, only printing is available.



- IMS proxy is not running on SafeQube 2, therefore Terminal Pro 4 and eDee cannot be updated when connected to SafeQube 2
- When deploying an software update package on Terminal Pro 4, change of IP address in Terminal Pro 4 settings is required prior to start the software update package deployment. The IP address of Management server is required. The change can be made via SSH client and connection to Terminal Pro 4.