

YSOFT SAFEQ 6 MU5 - RELEASE NOTES

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1 RELEASE NOTES

1.1 IMPROVEMENTS AND FIXES

1.1.1 TERMINALS

- YSoft SafeQ Embedded Terminal for Windows Mobile has been released:
 - Mobile Terminal supports functions provided by the YSoft SafeQ print management system.
 - Users can identify the printer by scanning the QR code, authenticate and then manage their YSoft SafeQ prints directly in their device.
 - YSoft SafeQ Embedded Terminal for Windows Mobile is available in Microsoft Store.
- YSoft SafeQ Terminal Pro 4:
 - Terminal speed has been improved, this is especially noticeable during authentication.
 - Basic finishing options are correctly applied.
 - Logout messages are correctly localized.
 - Card reader protocol is correctly displayed.
 - Fixed issue that caused the second and every other job to stays in Waiting folder in case the user logged in with Print All enabled
- YSoft SafeQ Embedded Terminal for Samsung: Several issues related to quota handling has been fixed.

1.1.2 PRINT

- Print jobs can be automatically deleted on SPOC and FSP in defined time period.
 - New config property "maxSpoolerJobTimeCheckInterval" created (180 minutes is the default value) and used instead of the "check-spooler-size-interval" property used in YSoft SafeQ 5.
 - MaxSpoolerJobTime, maxSpoolerJobTimePrinted config properties are also working, both are by default set to 7 days.
- Finishing options are working correctly also for print roaming.
- The preview rendering of the PDF jobs containing Cyrillic text has been fixed.
- When printing from UPD, job was not printed correctly on FX XCP printer when XCPT tag was checked.
- Automatic creation of users based on template ("templateUserLogin" configuration property) is correctly working both for secure and direct print.

- YSoft SafeQ FlexiSpooler
 - Fixed issue that prevented large print job (800 MB) not to be accepted by the FSP.
 - All log files are saved only in default install location e.g "c:\SafeQ6\FSP\logs\".
 - YSoft SafeQ Fixed issue that caused transfer window has been sometime shown to user, even if the user was not printing.

1.1.3 MANAGEMENT INTERFACE

- It is possible to select direct queue in Rule Based Engine wizard in the Job conditions and Actions.
- It is possible to search for user when assigning new card via Management Interface.
- Billing codes from Cost Center are correctly listed both in default BC selection and on the Embedded Terminals.
- There was missing possibility for PIN conversion in LDAP Replicator.
 - Properties "Attribute containing PIN code", "PIN code conversion" were added. Please note that the compatibility between property "*conversionPIN*" (currently in cloud system settings) and the defined PIN conversion has to be maintained.

1.1.4 WORKFLOWS

- Scanning workflows support added to YSoft SafeQ Embedded Terminals for OKI and OKI sXP2.
- Scanning workflows support added to YSoft SafeQ Embedded Terminal for Toshiba.
- Scanning workflows delivery success rate increased by addition of automatic invalid characters replacement in filenames and directories.
- Support for semicolon delimited CSV files added for list type of user input sourced from CSV.

2 KNOWN LIMITATIONS

Limitations listed as "currently not supported" are planned for the upcoming releases.

2.1 GENERAL

- YSoft SafeQ Backup Tool is currently not available.
- Terminal Ultralight and Terminal Professional v3 are currently not supported.

2.2 INSTALLATION AND DEPLOYMENT

- Automatic upgrade from previous YSoft SafeQ 5 is currently not supported.
- FlexiSpooler in the server mode has to be installed on the same server as Spooler Controller.
- After cache recovery, all jobs accepted by the recovered Spooler Controller are currently marked as deleted.
- On Windows 2008 R2, Windows 7 and Windows Vista the HP driver is installed instead of YSoft Print Driver.
- Information about last used printer for offline print is lost after FSP is updated. New version creates new file with different format, that is used after first print job send.

2.3 ACCOUNTING AND REPORTING

- Online accounting limitations:
 - Online accounting of direct prints is not supported.
 - Online accounting of fax is not supported.
 - Offline accounting of copies using smart cable is not supported.
 - Online print accounting with coverage accounting correction is not supported yet.
 - Online accounting with Embedded terminal is not supported.
 - Online accounting with Mobile terminal is not supported yet. Online accounting is available only for YSoft SafeQ Terminal Pro 4.
- Local print monitoring is currently not supported.
- The estimated price for the job is not changed once Finishing options are modified.

2.4 EMBEDDED TERMINALS

- Usernames containing a space are not supported when using scan workflows.
- Finishing options are not supported on the YSoft SafeQ Embedded Terminal for Samsung.
- The Scanning Workflows are available on the following vendors:
 - FujiXerox
 - Konica Minolta
 - Ricoh
 - Sharp
 - Xerox
 - OKI
 - Toshiba
- Workflow user parameters are currently not validated.
- It is not possible to enable showing user's personal and virtual credit separately.
- Basic finishing options (Simplex/Duplex, BW/Color and Number of copies) are available on the following vendors:
 - FujiXerox
 - Konica Minolta
 - Lexmark
 - OKI
 - Ricoh
 - Sharp
 - Toshiba
 - Xerox
- Advanced finishing options (Stapling, Punching, Folding) are available on the following vendors (see documentation for details):
 - Konica Minolta
 - Ricoh
 - Sharp
 - Xerox
- Proper functionality of Advanced Finishing Options is guaranteed only with YSoft Universal Print Driver.

- Advanced finishing options are not supported for jobs sent via Mobile Print Server or AP Connector.
- Not all of the Finishing options are supported on every device, for detailed information please see the documentation.
- YSoft SafeQ 5 Early Access features "Fax accounting", "Extended accounting of colors" and "Public user accounting" are currently not supported.

2.5 YSOFT MOBILE TERMINAL

- Payment System is not supported in combination with YSoft Mobile terminal.
- Advanced finishing options are supported only when the YSoft Mobile Terminal is used on the devices with Embedded Terminals.

2.6 PRINTING AND PRINT PROCESSING

- YSoft SafeQ Desktop Interface with FlexiSpooler for MacOS is currently not available.
- Desktop Interface notifications from Rule Based Engine work only with FlexiSpoolers in Client Spooling mode .
- Estimated price for the job is not displayed in the YSoft SafeQ Desktop Interface.
- Offline print is not supported the following Embedded Terminals:
 - Lexmark
 - Sharp
 - Samsung
- On Windows 2008 R2, Windows 7 and Windows Vista - only HP driver instead of YSoft Print Driver.

2.7 SCAN WORKFLOWS

- Compact PDF does not produce compressed PDF files on Sharp / Sagem / FujiXerox ETs.
- Output format Compact PDF is not working properly in combination with any processing step. Scanned file is split in multiple pages.
- Workflow that sets PDF/A compliance sometimes does not produce PDF/A compliant document.
- Concurrent upload of big files is not working reliably for some cloud connectors (SharePoint Online, Onedrive for Business, Dropbox).
- Combination of Scan separation and Remove blank pages processing steps fails in some cases.

- List of scan workflows may appear empty on the "Scan" screen of YSoft SafeQ terminals under very rare circumstances.
- In case this issue occurs:
 - Stop all SPOCs
 - Clean cache of all SPOCs
 - Start all SPOCs

2.8 PRINTING THROUGH MOBILE PRINT SERVER

- Character encoding of incoming mails must match to the encoding set on the server containing FlexiSpooler used by MPS. Otherwise job name has corrupted characters.
- PDF preview is not generated from page specified with page range for jobs sent via AirPrint.

2.9 SAFEQUBE 2

- Only Lexmark, Konica Minolta, Xerox, Sharp, FujiXerox and Ricoh Embedded Terminals are supported on SafeQube 2.
- Terminal server won't start on SafeQube 2 with empty WebDav Document Store. It is required to manually create 'Ftp' and 'WebDav' folder in WebDAV root.
- Scanning on FujiXerox via SafeQube 2 is not supported.
- Near and Far roaming are not supported on SafeQube 2
- Offline Print mode is not supported on SafeQube 2
- Only TLS 1.0 and SSL 3 are supported on SafeQube 2. MFPs with TLS 1.1 or TLS 1.2 only won't work via secured channel, but some of them can be configured to use HTTP
- Administrator can not change SSL certificate on SafeQube 2
- Double-byte characters are not supported.
- All ports must be configured above 1024

2.10 TERMINAL PRO 4

- Advanced finishing options are not supported on Terminal Pro 4.
- When deploying an software update package on Teminal Pro 4, change of IP address in Terminal Pro 4 settings is required prior to start the software update package deployment. The IP address of Management server is required. The change can be made via SSH client and connection to Terminal Pro 4.