

# **YSOFT SAFEQ 6 DOCUMENTATION**

**THE SETUP, SERVICE, AND FUNCTIONS  
OF YSOFT SAFEQ 6**

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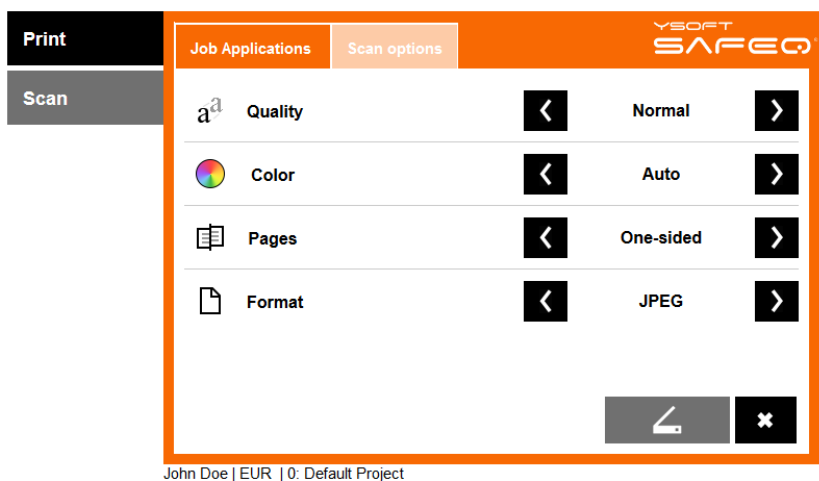
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# 1 NEW FEATURES AND BENEFITS

## 1.1 IMPROVED

With the YSoft SafeQ 6 MU10, there is an additional option for implementing authentication of print jobs in a multi-domain environment. YSoft SafeQ 6 functionalities have been extended in such a way that authentication in multiple domains can be applied when users print from workstations through print queues (Windows v3 print drivers) shared by a Windows server. No YSoft SafeQ client is needed on the workstations, just the YSoft SafeQ Enterprise Client 2.x must be installed on the Windows print server. This implementation covers a Citrix-based environment as well. A limited set of SafeQ Enterprise Client 2x functionality is supported: domain user authentication, job compression, failover and load balancing.

YSoft SafeQ administrators can now customize scan workflows to allow or disallow users to choose a scan file format type. This capability was available in YSoft SafeQ 5 and is now enabled in YSoft SafeQ 6 as well.



## 1.2 NEW

User's and administrator's productivity and convenience have been increased. Separate login for Windows and YSoft SafeQ Web applications (YSoft SafeQ management interface, YSoft Payment Systems, YSoft end user UI) is no longer necessary.

Security of user information when working with printing devices equipped with YSoft SafeQ Terminal Pro 4 has been increased. Upon user logout or session timeout, the Terminal checks the ongoing processes in the device and allows user logout only after all jobs have been processed.



## 2 FIXES AND IMPROVEMENTS IN MU10

### 2.1 TERMINALS

The currency symbol in Embedded Terminals no longer displays when YSoft Payment System is not installed and the currency isn't required to be displayed.

Embedded Terminals for Lexmark not initialized properly after a device reboot would not charge users for jobs. The Lexmark Embedded Terminal has been fixed to always properly initialize after a device reboot.

For some Embedded Terminals, the last used Billing Code was pre-selected instead of the default Billing Code. This has been fixed so that the default Billing Code is always pre-selected. If no default Billing Code exists, no pre-selection is made.

In Xerox Embedded Terminal, credit information wasn't updated when made a copy without a browser refresh. Now the job is accounted for within the user session.

### 2.2 MOBILE PRINT

Chinese characters now print properly when the Mobile Print Server is used for printing.

### 2.3 ADMINISTRATION & DEPLOYMENT

FlexiSpooler newly validates the jobStorePath system setting and we can change the print job location as we need.

The "Add scan workflow" page now works correctly in Internet Explorer 10 with no JavaScript error.

### 2.4 SCAN WORKFLOWS

After an upgrade from a previous MU when the terminal type was changed and the device was reinstalled, scanning stopped working (MFD was unable to deliver documents) unless Terminal Server was restarted. This is now fixed.

On Konica Minolta devices, a workflow with PDF file format and barcode separation enabled, it changed A6 page proportions to A4 and stretched the image.

## 3 OUTLOOK

**New:** Terminal Ultralight will support YSoft SafeQ 6 scan workflows. YSoft SafeQ 5 customers with legacy Terminal with scan features will be able to upgrade to YSoft SafeQ 6.

**New:** Terminal Professional v3.5 will be compatible with YSoft SafeQ 6. YSoft SafeQ 5 customers with legacy Terminal will be able to upgrade to YSoft SafeQ 6.

**Improved:** Administrators will be able to setup access rights to scan workflows for selected user roles. This will allow simple control of access to scan workflows.

## 4 KNOWN LIMITATIONS

### 4.1 INSTALLATION AND DEPLOYMENT

- Backup of YSoft SafeQ 6 (configuration, database and more) can be done using documented procedure. Please follow the product documentation for backup and restore.
- Automated data and configuration upgrade from YSoft SafeQ 5 is not supported. For any ad-hoc requests, please contact your Y Soft representative.
- FlexiSpooler in server mode and Spooler Controller components must be installed on the same server.
- After updating FlexiSpooler in client mode, Offline Print capability needs to build new list of last used printers.

### 4.2 ACCOUNTING AND REPORTING

Online accounting:

- Online accounting of direct prints is not supported.
- Online accounting of fax is not supported.
- Online print accounting with coverage accounting correction is not supported.
- Online accounting with Mobile terminal is not supported.

Offline accounting:

- Combination of offline accounting and Payment System is not supported.
- Offline accounting of copies using smart cable is not supported.

Local print monitoring is not supported.

Estimated price of a print job does not change after modification of Finishing options.

### 4.3 EMBEDDED, EXTERNAL AND MOBILE TERMINALS

- Legacy Terminal Professional v3.5 is not supported.
- Finishing options are not supported on the YSoft SafeQ Embedded Terminal for Samsung.

- Scan Workflows are available on the following vendors. Please refer to the product documentation for more details.
  - FujiXerox
  - Konica Minolta / Develop
  - OKI
  - Ricoh
  - Sharp
  - Toshiba
  - Xerox
- Basic finishing options (Simplex/Duplex, BW/Color and Number of copies) are available on the following vendors. See product documentation for details.
  - FujiXerox
  - Konica Minolta
  - Lexmark
  - OKI
  - Ricoh
  - Sharp
  - Toshiba
  - Xerox
- Advanced finishing options (Stapling, Punching, Folding) are available on the following vendors. See product documentation for details.
  - Konica Minolta
  - Ricoh
  - Sharp
  - Xerox
- Any jobs submitted via Mobile Print or AP Connector do not support advanced finishing options.
- Not all of the Finishing options are supported on every device, for detailed information please see the documentation.
- YSoft SafeQ 5 Early Access features "Fax accounting", "Extended accounting of colors" and "Public user accounting" are currently not supported.
- YSoft Mobile Terminal does not support pay-for-print capability.
- Mobile Terminal is currently not supported to use with Hardware terminals (Terminal Ultralight, Terminal Professional 4).



- Advanced finishing options are supported only when the YSoft Mobile Terminal is used on the devices with Embedded Terminals.
- Advanced finishing options are not supported on Terminal Pro 4.
- When deploying an software update package on Terminal Pro 4, change of IP address in Terminal Pro 4 settings is required prior to start the software update package deployment. The IP address of Management server is required. The change can be made via SSH client and connection to Terminal Pro 4.
- Terminal Pro 4 does not support Payment System.
- Terminal Pro 4 does not support Stop on zero.

## **4.4 PRINTING AND PRINT PROCESSING**

- YSoft SafeQ Desktop Interface with FlexiSpooler for MacOS is not supported.
- Desktop Interface notifications from Rule Based Engine work only with FlexiSpooler in client mode.
- Estimated price for the job is not displayed in the YSoft SafeQ Desktop Interface.
- Offline print is not supported the following Embedded Terminals:
  - Lexmark
  - Sharp
  - Samsung

## **4.5 SCAN WORKFLOWS**

- Output format Compact PDF is not working properly in combination with any processing step. Scanned file is split in multiple pages.

## **4.6 PRINTING THROUGH MOBILE PRINT SERVER**

- Character encoding of incoming email must match the encoding configured on the server containing FlexiSpooler used by Mobile Print Server in order to avoid job name with corrupted characters.
- After adjusting the page range, preview of PDF jobs sent via AP Connector is not generated from that page.

## **4.7 SAFEQUBE 2**

- Only Konica Minolta, FujiXerox, Lexmark, Ricoh, Sharp and Xerox Embedded Terminals are supported with SafeQube 2.

- Scanning on FujiXerox via SafeQube 2 is not supported.
- Near, Far Roaming and Offline Print are not supported with SafeQube 2.
- Only TLS 1.0 and SSL 3 are supported on SafeQube 2. MFDs with TLS 1.1 or TLS 1.2 only won't work via secured channel, but some of them can be configured to use HTTP.
- Administrator can not change SSL certificate on SafeQube 2.
- Double-byte characters are not supported.
- All ports must be configured above 1024.

## **4.8 EDEE**

- POC-1/2 devices will not work properly with MU10 (doors won't open) without HW intervention
- GA HW revision will work only with SQMU10