YSoft SafeQ 6 MU13 - Release Notes
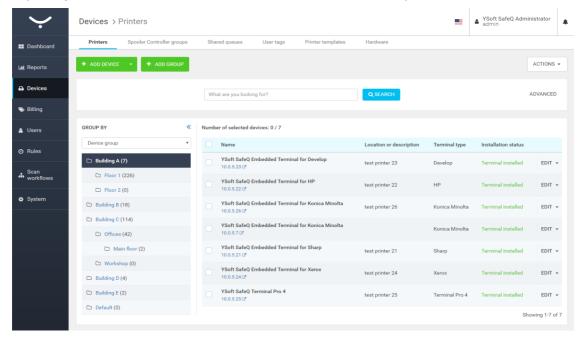
New Features and Benefits

New: Terminal Professional v3.5 is compatible with YSoft SafeQ 6 for copying and printing

Customers using previous versions of YSoft SafeQ with Terminal Professional v3.5 can upgrade to YSoft SafeQ 6 and still use their existing external terminal for copying and printing. However, YSoft SafeQ 6 scan workflows are not supported.

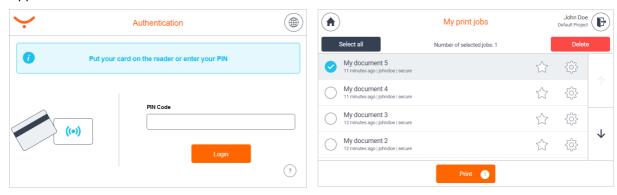### Improved: Devices page redesigned for faster content loading

The device page in the management interface could take a long time to load information, especially for installations with over 200 devices. This has been improved.

New: YSoft SafeQ 6 Embedded Terminal 2nd Gen. for Konica Minolta and Xerox

A new UI theme for our embedded terminals adds the latest design principles and improves the end user experience. We call this new UI theme, YSoft SafeQ Embedded Terminal - 2nd Generation (2nd Gen.). It is currently implemented for Konica Minolta and Xerox MFDs.

While the new UI can be used now, it remains accessible under Early Access License and named YSoft SafeQ 6 theme. When the new UI theme is released from Early Access License in MU14, it becomes a standard part of YSoft SafeQ 6 and will be named YSoft SafeQ Terminal Application - 2nd Gen.

A final main component - Billing code application - was created and built in the new SafeQ 6 theme browser-based embedded terminal.

Fixes and improvements in MU13

Security

- Color print jobs are moved to "Rejected" status when a user without color printing permissions tries to print it. These jobs were mistakenly marked as "Pending".

Terminals

- German and Catalan translations of the Xerox Embedded Terminal was changed so new shorter descriptions don't overflow the menu fields.
- Print jobs are no longer visible in the Waiting folder when they are printed via "Print all" functionality when logging in.

Administration & deployment

- While installing YSoft SafeQ 6 management server, a clipboard copy of the automatically generated password to the PostgreSQL database for later administrative utilization was sometimes incorrect. It was fixed and administrators can rely on the password's clipboard copy.

- When updating YSoft SafeQ 6, the Ricoh Embedded Terminal files are no longer deleted (\terminalserver\Apps\Ricoh).

- During installation of YSoft SafeQ 6 server on a MS Windows Server where IIS is already running, the default IIS site is no longer deleted by the YSoft SafeQ installer and a free port (different from default 80) is offered as an option.

- Flexispooler installation stability has been improved.

- When adding new devices, the warning "Some devices are not licensed correctly" may appear. More information on the devices this relates to has been added.

- Activation and Deactivation time is now set properly when editing a device in the management interface.

- Installation of Embedded Terminal on Xerox Versalink has been improved when YSoft Payment System is used. No additional reinstallation is necessary now.

- When exporting the per cost center report to XML, if special characters are used, they were not encoded properly. They are now encoded to XML standards.

- CLI user replicator (import tool) now supports Unicode languages (e.g Chinese).

- The software requirements section of the YSoft SafeQ 6 Administrative Guide has been updated to include "Highlighter feature (part of Advanced Workflows) is not supported on Windows Server Core edition".

- Under some circumstances, the "YSoft SafeQ Workflow Processing System" service couldn't be stopped in the Services window of the operating system. It has been fixed.

- Cost Reporting of a scan job was different in two separate reports. This has been corrected.

Scan workflows

- An error message (202) mistakenly appeared when scanning on Xerox Embedded Terminal from the glass asking the user for the paper format. It has been fixed.

- Accounting of scans on the Sharp Embedded Terminal has been fixed. Simplex and duplex scanning is now properly recognized.

- Scan workflows were not displayed to users who have special characters in their usernames. This has been fixed.

- When a validation error in the scan workflow form occurred, the definition of scan workflow access roles was not displayed correctly. This has been fixed.

- Users could experience an error on the Konica Minolta Embedded Terminal when a Microsoft Exchange contact list was used as an editable parameter of a scan workflow. Errors no longer appear and users can search in the Global Address List.

YSoft be3D eDee print management solution

- Entering and exiting the Service menu on the eDee touchscreen has been redesigned.

- The Print summary screen now includes correct information on consumed filament, time of printing and other data when a 3D print has finished and the Feedback option is on.

- When a 3D job submission to the YSoft be3D eDee printer fails and the YSoft Payment System is used, the credit reservation is canceled.

- The brightness of the eDee touchscreen no longer descends to zero by itself.

- Email notifications to the administrator when the filament runs out are now properly sent out.

- When cancelling a print job during the preparation stage, the credit reservation is released if YSoft Payment System is used.

Charging and quotas

- Embedded Terminal for Sharp devices has been improved when the YSoft Payment System is used. Users can print multiple jobs in one batch and the system works with credit and quota reservations in the YSoft Payment System correctly.

- An appropriate message appears on Embedded Terminals when the user account is disabled or no credit is assigned yet.

- When a quota was assigned to "All" users in the YSoft Payment System, the limit wasn't functional. It has been fixed and users can't continue to copy/scan now when a limit is reached.

Known Limitations

Installation and deployment

- Backup of YSoft SafeQ 6 (configuration, database and more) can be done using documented procedure. Please follow the product documentation for backup and restore.

- FlexiSpooler in server mode and Spooler Controller components must be installed on the same server.

- After updating FlexiSpooler in client mode, the Offline Print capability needs to build a new list of last used printers.

- PostgreSQL database server uses GMT time zone by default. If YSoft SafeQ management server is in different time zone, PostgreSQL time zone has to be set accordingly. Description: Administrative Guide / Installation and deployment / Software / Configure PostgreSQL time zone for correct print job and report data

- Automated upgrade from YSoft SafeQ 5 does not support migration of YSoft SafeQ Payment System and YSoft SafeQ Mobile Print Server.

  o When the Mobile Print Server is a part of the YSoft SafeQ 5 system, automated upgrade of other components is still available. However, the MPS service in YSoft SafeQ will need to be configured manually.

  o When the YSoft SafeQ Payment System is a part of the YSoft SafeQ 5 system, a special manual upgrade must be provided. Contact your Y Soft Regional Sales Manager for additional information.

Automatic upgrade is possible only when using the latest YSoft SafeQ 5 Maintenance Update. More details on the upgrade process can be found in the Administrative Guide in the article **Upgrade from YSoft SafeQ 5**.

Accounting and reporting

Online accounting:

- Online accounting of direct prints is not supported.

- Online accounting of fax is not supported.

- Online print accounting with coverage accounting correction is not supported.

- Online accounting with the YSoft SafeQ Mobile Terminal is not supported.

Offline accounting:

- Combination of offline accounting and Payment System is not supported.

- Offline accounting of copies using smart cable is not supported.

Local print monitoring is not supported.

Estimated price of a print job does not change after modification of finishing options.

Management interface

- Page with printers does not support searching by the direct queue when the name is put into the Basic filter or into the keyword field in the Advanced filter. This functionality was removed due to performance reasons. Searching by direct queue will be reintroduced via a dedicated field in the Advanced filter.

Embedded, External and Mobile Terminals

- Legacy Terminal Professional v3.5 is supported with following limitations.
    - Scan Workflows are not available.
    - When using online accounting, price and number of pages displayed on the terminal might be different from the actually accounted numbers. Accounted information is correct, terminal displays only estimation from the parser.

- Finishing options are not supported on the YSoft SafeQ Embedded Terminal for Samsung.

- Scan Workflows are available on devices from the following manufacturers. Please refer to the product documentation for more details.
    - FujiXerox
    - Konica Minolta / Develop
    - OKI
    - Ricoh
    - Sharp
    - Toshiba
    - Xerox

- Basic finishing options (Simplex/Duplex, BW/Color and Number of copies) are available on devices from the following manufacturers. See product documentation for details.
    - FujiXerox
    - Konica Minolta
    - Lexmark
    - OKI
    - Ricoh
    - Sharp
    - Toshiba
    - Xerox
- Advanced finishing options (Stapling, Punching, Folding) are available on devices from the following manufacturers. See product documentation for details.
    - Konica Minolta
    - Ricoh
    - Sharp
    - Xerox
- Any jobs submitted via Mobile Print or AP Connector do not support advanced finishing options.
- Not all of the finishing options are supported on every device, for detailed information please see the documentation.
- YSoft SafeQ 5 Early Access features "Fax accounting", "Extended accounting of colors" and "Public user accounting" are currently not supported.
- YSoft SafeQ Mobile Terminal does not support pay-for-print capability.
- YSoft SafeQ Mobile Terminal is not currently supported for use with other hardware terminals (Terminal Ultralight, Terminal Professional v3.5 and Terminal Pro 4).
- Advanced finishing options are supported only when the YSoft Mobile Terminal is used on devices with Embedded Terminals.
- Advanced finishing options are not supported on Terminal Pro 4.
- When deploying a software update package on Terminal Pro 4, a change of IP address in Terminal Pro 4 is required prior to starting the software update package deployment. The IP address of Management server is required. The change can be made via SSH client and connection to Terminal Pro 4.
- Terminal Pro 4 does not support Payment System.
- Terminal Pro 4 does not support Stop on zero.
- Scan workflows are not supported on Terminal Professional v3.5
- Scan workflows don't support user inputs and scan settings on Terminal Pro 4.
- Scan workflows with hardware terminals (Terminal Ultralight, Terminal Pro 4) requires a Windows-based shared scan destination folder to transfer scanned files. Linux or other operating systems based shared folders are not supported.

Printing and print processing

- YSoft SafeQ desktop Interface with FlexiSpooler for MacOS is not supported.

- Desktop interface notifications from Rule-Based Engine work only when the FlexiSpooler is in client mode.

- Estimated price for the job is not displayed in the YSoft SafeQ desktop Interface.

- Offline print is not supported in the following Embedded Terminals:

  - Lexmark

  - Sharp

  - Samsung

Scan Workflows

- The output format, Compact PDF, is not working properly in combination with any processing step. The scanned file is split into multiple pages.

Printing through Mobile Print Server

- Character encoding of incoming email must match the encoding configured on the server containing FlexiSpooler used by Mobile Print Server in order to avoid a job name with corrupted characters.

- After adjusting the page range, preview of PDF jobs sent via AP Connector is not generated from that page.

YSoft SafeQube 2

- Only Konica Minolta, FujiXerox, Lexmark, Ricoh, Sharp and Xerox Embedded Terminals are supported with SafeQube 2.

- Scanning on FujiXerox via SafeQube 2 is not supported.

- Near, Far Roaming and Offline Print are not supported with SafeQube 2.

- Only TLS 1.0 and SSL 3 are supported on SafeQube 2. MFDs with TLS 1.1 or TLS 1.2 only won't work via secured channel, but some of them can be configured to use HTTP.

- Administrator can not change SSL certificate on SafeQube 2.

- Double-byte characters are not supported.

- All ports must be configured above 1024.

YSoft be3D eDee Print Management Solution

- Card self registration is not supported.

- Billing codes are not supported.

- Quotas are not supported.

- Double byte characters in job names are not supported.