YSOFT SAFEQ 6 RELEASE NOTES MU18

CONTENT

1   NEW FEATURES AND BENEFITS

New: YSoft SafeQ now supports an extended list of Lexmark multifunctional devices. Embedded Terminal for copying and printing can be installed on Lexmark CX series devices with Framework 6 firmware.

2   FIXES AND GENERAL IMPROVEMENTS IN MU18

2.1   PRINTING

On Embedded Terminal for Fuji Xerox XCP and Sharp, the advanced finishing options now respect the not collated / collated settings.

The copy count and duplex finishing options are now applied well on Fuji Xerox XCP printers.

The copy count, duplex and color finishing options modified by Rule-Based Engine are now applied well on HP printers.

If the YSoft SafeQ Client is configured to not automatically search any Site Server, unwanted DHCP traffic is no longer generated.

2.2   TERMINALS, END USER INTERFACE

On occasion the touch screen of Embedded Terminal would freeze due to slow communication with Terminal Server. Administrators can now use the property remoteSpocGetPreviewTimeout to create a proper timeout to prevent the Embedded Terminal's behavior.

Users can now select and deselect a print job on Embedded Terminal for Fuji Xerox XCP devices.

The Embedded Terminal 2nd Gen. interface has been improved. A user can change a job's finishing options even when the preview image hasn't been downloaded.

On the browser type Embedded Terminal, the appearance of the user message explaining whether the print job is currently available for print, has been fixed. The sentence "You can try to print…" no longer appears twice.

The quality of Embedded Terminal's 2nd Gen. interface icons for Xerox Versalink C405 model has been improved.

2.3   SCAN WORKFLOWS

Scanning "from glass" with Embedded Terminal's 1st and 2nd Gen. interface for Konica Minolta has been improved. Auto detection of the page format has been switched off by default so the scanner no longer makes an additional pre-scan.

Administrators can now use the new property "mailEncoding" to set up appropriate encoding of email notifications for scan workflow connectors.

2.4 ADMINISTRATION AND REPORTING

When the Management interface is left unattended and the automatic logout time expires, the page is no longer accessible and the administrator is correctly prompted to re-login.

If 2D and 3D jobs are selected for requeue in Management interface, the administrator is informed that only 2D jobs can be re-queued. 3D jobs will be ignored as this feature is not supported.

The CLI replication tool now supports the IP address for YSoft Terminal Pro 4 so that devices with this type of external terminal can be imported. This tool is used for batch import of devices and user accounts.

"Server system info" service is no longer mistakenly shown as stopped in the Support information / System information window in the Management interface.

System property PIN-default-expiration is now considered even when users generated the PIN in the end user interface.

Incoming faxes on Konica Minolta and Develop devices can be reported and accounted for (when the model supports fax accounting). The faxAccountingUsername property is considered.

2.5 SECURITY

Installation files now include a newer version of the third party component: Apache Tomcat version 8.0.50 (tcnative version 1.2.16). It brings recommended OpenSSL version 1.0.2m, where CVE-2016-2017 is fixed.

A certificate's upload to the device by an automatic Embedded Terminal installation procedure when secure connection is requested has been fixed.

A clear message is shown when the installation of Embedded Terminal for Konica Minolta fails because SSL/TLS is switched off in the device.

2.6 YSOFT BE3D EDEE PRINT MANAGEMENT SOLUTION

French localization of the YSoft be3D eDee terminal has been improved.

3 KNOWN LIMITATIONS

3.1 INSTALLATION AND DEPLOYMENT

* Backup of YSoft SafeQ 6 (configuration, database and more) can be done using the documented procedure. Please follow the product documentation for backup and restore.
* FlexiSpooler in server mode and Spooler Controller components must be installed on the same server.
* After updating FlexiSpooler in client mode, the Offline Print capability needs to build a new list of last used printers.
* PostgreSQL database server uses GMT time zone by default. If YSoft SafeQ management server is in different time zone, PostgreSQL time zone has to be set accordingly. Description: Administrative Guide / Installation and deployment / Software / Configure PostgreSQL time zone for correct print job and report data
* Automated upgrade from YSoft SafeQ 5 does not support migration of YSoft SafeQ Payment System and YSoft SafeQ Mobile Print Server.

    * When the Mobile Print Server is a part of the YSoft SafeQ 5 system, automated upgrade of other components is still available. However, the MPS service in YSoft SafeQ will need to be configured manually.
    * When the YSoft SafeQ Payment System is a part of the YSoft SafeQ 5 system, a special manual upgrade must be provided. Contact your Y Soft Regional Sales Manager for additional information.

    An automated upgrade is possible only when using the latest YSoft SafeQ 5 Maintenance Update. More details on the upgrade process can be found in the Administrative Guide in the article Upgrade from YSoft SafeQ 5.

3.2 ACCOUNTING AND REPORTING

Online accounting:

* Online accounting of direct prints is not supported.
* Online accounting of fax is not supported.
* Online print accounting with coverage accounting correction is not supported.
* Online accounting with the YSoft SafeQ Mobile Terminal is not supported.
* The batch accounting of secure prints is not supported.

Offline accounting:

* Combination of offline accounting and Payment System is not supported.
* Offline accounting of copies using smart cable is not supported.

Local print monitoring is not supported.

Estimated price of a print job does not change after modification of finishing options.

3.3 MANAGEMENT INTERFACE

- Page with printers does not support searching by the direct queue when the name is put into the Basic filter or into the keyword field in the Advanced filter. This functionality was removed due to performance reasons. Searching by direct queue will be reintroduced via a dedicated field in the Advanced filter.

3.4 EMBEDDED, EXTERNAL AND MOBILE TERMINALS

- Legacy Terminal Professional v3.5 is supported with the following limitations.

  - Scan Workflows are not available.
  - When using online accounting, price and number of pages displayed on the terminal might be different from the actually accounted numbers. Accounted information is correct, terminal displays only estimation from the parser.

- Finishing options are not supported on the YSoft SafeQ Embedded Terminal for Samsung.
- Scan Workflows are available on devices from the following manufacturers. Please refer to the product documentation for more details.

  - FujiXerox
  - Konica Minolta / Develop
  - OKI
  - Ricoh
  - Sharp
  - Toshiba
  - Xerox

- Basic finishing options (Simplex/Duplex, BW/Color and Number of copies) are available on devices from the following manufacturers. See product documentation for details.

  - FujiXerox
  - Konica Minolta
  - Lexmark
  - OKI
  - Ricoh
  - Sharp
  - Toshiba
  - Xerox

- Advanced finishing options (Stapling, Punching, Folding) are available on devices from the following manufacturers. See product documentation for details.

  - Konica Minolta
  - Ricoh
  - Sharp

- Xerox

- Any jobs submitted via Mobile Print or AP Connector do not support advanced finishing options.
- Not all of the finishing options are supported on every device, for detailed information please see the documentation.
- YSoft SafeQ 5 Early Access features such as "Extended accounting of colors" and "Public user accounting" are currently not supported in Y Soft SafeQ 6.
- YSoft SafeQ Mobile Terminal does not support pay-for-print capability.
- YSoft SafeQ Mobile Terminal is not currently supported for use with other hardware terminals (Terminal Ultralight, Terminal Professional v3.5 and Terminal Pro 4).
- Advanced finishing options are supported only when the YSoft Mobile Terminal is used on devices with Embedded Terminals.
- Advanced finishing options are not supported on Terminal Pro 4.
- When deploying a software update package on Terminal Pro 4, a change of IP address in Terminal Pro 4 is required prior to starting the software update package deployment. The IP address of Management server is required. The change can be made via SSH client and connection to Terminal Pro 4.
- Terminal Pro 4 does not support Payment System.
- Terminal Pro 4 does not support Stop on zero.
- Scan workflows don't support user inputs and scan settings on Terminal Pro 4.
- Scan workflows with hardware terminals (Terminal Ultralight, Terminal Pro 4) requires a Windows-based shared scan destination folder to transfer scanned files. Linux or other operating systems based shared folders are not supported.
- A user is not notified about the unavailable print job while using local spooler (CBPR) when Print All function on the authentication page is enabled and used.

3.5 PRINTING AND PRINT PROCESSING

- YSoft SafeQ desktop Interface with FlexiSpooler for MacOS is not supported.
- Desktop interface notifications from Rule-Based Engine work only when the FlexiSpooler is in client mode.
- Estimated price for the job is not displayed in the YSoft SafeQ desktop Interface.
- Offline print is not supported in the following Embedded Terminals:

  - Lexmark
  - Sharp
  - Samsung

3.6 SCAN WORKFLOWS

- The output format, Compact PDF, is not working properly in combination with any processing step. The scanned file is split into multiple pages.

3.7 PRINTING THROUGH MOBILE PRINT SERVER

- Character encoding of the incoming email must match the encoding configured on the server containing FlexiSpooler used by Mobile Print Server in order to avoid a job name with corrupted characters.
- After adjusting the page range, preview of PDF jobs sent via AP Connector is not generated from that page.

3.8 YSOFT SAFEQUBE 2

- Only Konica Minolta, FujiXerox, Lexmark, Ricoh, Sharp and Xerox Embedded Terminals are supported with SafeQube 2.
- Scanning on FujiXerox via SafeQube 2 is not supported.
- Near, Far Roaming and Offline Print are not supported with SafeQube 2.
- Only TLS 1.0 and SSL 3 are supported on SafeQube 2. MFDs with TLS 1.1 or TLS 1.2 only won't work via a secured channel, but some of them can be configured to use HTTP.
- An administrator can not change SSL certificate on SafeQube 2.
- Double-byte characters are not supported.
- All ports must be configured above 1024.

3.9 YSOFT BE3D EDEE PRINT MANAGEMENT SOLUTION

- Card self-registration is not supported.
- Billing codes are not supported.
- Quotas are not supported.