

YSOFT SAFEQ 6 RELEASE NOTES MU 19

CONTENT

1	New Features and Benefits	2
2	Fixes and General Improvements in MU19	3
2.1	Printing	3
2.2	Terminals	3
2.3	Scan Workflows	3
2.4	Installation and Administration	3
2.5	Security	4
2.6	YSoft be3D eDee Print Management Solution	4
3	Known Limitations	5
3.1	Installation and deployment	5
3.2	Accounting and reporting	5
3.3	Management interface	6
3.4	Embedded, External and Mobile Terminals	6
3.5	Printing and print processing	7
3.6	Scan Workflows	8
3.7	Printing through Mobile Print Server	8
3.8	YSoft SafeQube 2	8
3.9	YSoft be3D eDee Print Management Solution	8

1 NEW FEATURES AND BENEFITS

New: Embedded Terminal for Epson is now generally available. The Epson version supports authentication, copy, print, scan workflows, billing codes and device dependent accounting on all Epson devices that support Open Platform version 1.0+.

Improved: YSoft SafeQ 6 Embedded Terminal 2nd Gen. now supports right to left languages and double byte fonts.

2 FIXES AND GENERAL IMPROVEMENTS IN MU19

2.1 PRINTING

When a user changes the finishing options of a print job on YSoft Terminal Pro 4, an improved message informs the user about the compatibility of the MFD and the finishing options.

The "secure" queue name in the print job ticket is now propagated well when the legacy YSoft SafeQ 5 client is used with YSoft SafeQ 6.

When parsing a print job's username from the PJI header and no username is found, the username is taken from the LPR protocol and no new user with an empty username is created.

Any certificate's validation errors in FlexiSpooler are now logged for quicker support.

2.2 TERMINALS

Under some circumstances, USB card readers connected to YSoft Terminal Pro 4 could stop working. It has been fixed.

Embedded Terminals for Konica Minolta, Develop and Olivetti devices now support new USB card readers (e.g. AU201S). When the property "usb-card-reader-conversion" is enabled and the conversion returns an invalid output, the original value is used for the user authentication

Wrong text {[product.name](#)} no longer appears on the Embedded Terminal for Konica Minolta, Develop and Olivetti devices when a language other than English is used

Administrators can once again successfully log into the The YSoft SafeQ 6 Embedded Terminal Migration Tool.

Embedded Terminal for Epson has been improved:

- Translation of some submenus to other non-English languages on Embedded Terminal for Epson has been fixed.
- Speed of the print job listing has been increased.
- Menu button is accessible even when only one print job is listed.

2.3 SCAN WORKFLOWS

The export and import of scan workflows in the management interface has been fixed. An undefined item has been corrected in the exported XML files.

Billing codes are now propagated into %billingCode% scan variables when scanning with Embedded Terminal for Ricoh.

2.4 INSTALLATION AND ADMINISTRATION

YSoft SafeQ 6 server installers (the bundled ones) have been improved. They can be used for YSoft SafeQ installation with clustered Microsoft SQL databases and the "Always On Availability Groups" database feature is supported. See the documentation for detailed setup instructions.

Deletion of a device with an assigned hardware terminal in management interface no longer causes any issues when the same hardware terminal is assigned to a new device.

The CLI user replication tool now interprets the RMAP keyword well and doesn't delete a previous manual role mapping.

The CLI user replication tool no longer crashes with a blank source file.

The YSoft Payment System's failover behavior has been improved in a cluster environment where SQL cluster components are running in different subnets. The new Microsoft JDBC Driver v. 6.2.2. for SQL database has been implemented.

2.5 SECURITY

The management interface login page no longer makes the IP addresses of the network adapters visible in the html source when there are more adapters on the server.

2.6 YSOFT BE3D EDEE PRINT MANAGEMENT SOLUTION

The nozzle temperature warning is now only displayed when the nozzle's temperature is high.

3 KNOWN LIMITATIONS

3.1 INSTALLATION AND DEPLOYMENT

- Backup of YSoft SafeQ 6 (configuration, database and more) can be done using the documented procedure. Please follow the product documentation for backup and restore.
- FlexiSpooler in server mode and Spooler Controller components must be installed on the same server.
- After updating FlexiSpooler in client mode, the Offline Print capability needs to build a new list of last used printers.
- PostgreSQL database server uses GMT time zone by default. If YSoft SafeQ management server is in different time zone, PostgreSQL time zone has to be set accordingly.
Description: Administrative Guide / Installation and deployment / Software / Configure PostgreSQL time zone for correct print job and report data
- Automated upgrade from YSoft SafeQ 5 does not support migration of YSoft SafeQ Payment System and YSoft SafeQ Mobile Print Server.
 - When the Mobile Print Server is a part of the YSoft SafeQ 5 system, automated upgrade of other components is still available. However, the MPS service in YSoft SafeQ will need to be configured manually.
 - When the YSoft SafeQ Payment System is a part of the YSoft SafeQ 5 system, a special manual upgrade must be provided. Contact your Y Soft Regional Sales Manager for additional information.

An automated upgrade is possible only when using the latest YSoft SafeQ 5 Maintenance Update. More details on the upgrade process can be found in the Administrative Guide in the article [Upgrade from YSoft SafeQ 5](#).

3.2 ACCOUNTING AND REPORTING

Online accounting:

- Online accounting of direct prints is not supported.
- Online accounting of fax is not supported.
- Online print accounting with coverage accounting correction is not supported.
- Online accounting with the YSoft SafeQ Mobile Terminal is not supported.
- The batch accounting of secure prints is not supported.

Offline accounting:

- Combination of offline accounting and Payment System is not supported.
- Offline accounting of copies using smart cable is not supported.

Local print monitoring is not supported.

Estimated price of a print job does not change after modification of finishing options.

3.3 MANAGEMENT INTERFACE

- Page with printers does not support searching by the direct queue when the name is put into the Basic filter or into the keyword field in the Advanced filter. This functionality was removed due to performance reasons. Searching by direct queue will be reintroduced via a dedicated field in the Advanced filter.

3.4 EMBEDDED, EXTERNAL AND MOBILE TERMINALS

- Legacy Terminal Professional v3.5 is supported with the following limitations.
 - Scan Workflows are not available.
 - When using online accounting, price and number of pages displayed on the terminal might be different from the actually accounted numbers. Accounted information is correct, terminal displays only estimation from the parser.
- Finishing options are not supported on the YSoft SafeQ Embedded Terminal for Samsung.
- Scan Workflows are available on devices from the following manufacturers. Please refer to the product documentation for more details.
 - FujiXerox
 - Konica Minolta / Develop
 - OKI
 - Ricoh
 - Sharp
 - Toshiba
 - Xerox
 - EPSON
- Basic finishing options (Simplex/Duplex, BW/Color and Number of copies) are available on devices from the following manufacturers. See product documentation for details.
 - FujiXerox
 - Konica Minolta
 - Lexmark
 - OKI
 - Ricoh
 - Sharp
 - Toshiba
 - Xerox
 - EPSON
- Advanced finishing options (Stapling, Punching, Folding) are available on devices from the following manufacturers. See product documentation for details.
 - Konica Minolta

- Ricoh
- Sharp
- Xerox
- Any jobs submitted via Mobile Print or AP Connector do not support advanced finishing options.
- Not all of the finishing options are supported on every device, for detailed information please see the documentation.
- YSoft SafeQ 5 Early Access features such as "Extended accounting of colors" and "Public user accounting" are currently not supported in Y Soft SafeQ 6.
- YSoft SafeQ Mobile Terminal does not support pay-for-print capability.
- YSoft SafeQ Mobile Terminal is not currently supported for use with other hardware terminals (Terminal Ultralight, Terminal Professional v3.5 and Terminal Pro 4).
- Advanced finishing options are supported only when the YSoft Mobile Terminal is used on devices with Embedded Terminals.
- Advanced finishing options are not supported on Terminal Pro 4.
- When deploying a software update package on Terminal Pro 4, a change of IP address in Terminal Pro 4 is required prior to starting the software update package deployment. The IP address of Management server is required. The change can be made via SSH client and connection to Terminal Pro 4.
- Terminal Pro 4 does not support Payment System.
- Terminal Pro 4 does not support Stop on zero.
- Scan workflows don't support user inputs and scan settings on Terminal Pro 4.
- Scan workflows with hardware terminals (Terminal Ultralight, Terminal Pro 4) requires a Windows-based shared scan destination folder to transfer scanned files. Linux or other operating systems based shared folders are not supported.
- A user is not notified about the unavailable print job while using local spooler (CBPR) when Print All function on the authentication page is enabled and used.

3.5 PRINTING AND PRINT PROCESSING

- YSoft SafeQ desktop Interface with FlexiSpooler for MacOS is not supported.
- Desktop interface notifications from Rule-Based Engine work only when the FlexiSpooler is in client mode.
- Estimated price for the job is not displayed in the YSoft SafeQ desktop Interface.
- Offline print is not supported in the following Embedded Terminals:
 - Lexmark
 - Sharp
 - Samsung

3.6 SCAN WORKFLOWS

- The output format, Compact PDF, is not working properly in combination with any processing step. The scanned file is split into multiple pages.

3.7 PRINTING THROUGH MOBILE PRINT SERVER

- Character encoding of the incoming email must match the encoding configured on the server containing FlexiSpooler used by Mobile Print Server in order to avoid a job name with corrupted characters.
- After adjusting the page range, preview of PDF jobs sent via AP Connector is not generated from that page.

3.8 YSOFT SAFEQUBE 2

- Only Konica Minolta, FujiXerox, Lexmark, Ricoh, Sharp and Xerox Embedded Terminals are supported with SafeQube 2.
- Scanning on FujiXerox via SafeQube 2 is not supported.
- Near, Far Roaming and Offline Print are not supported with SafeQube 2.
- Only TLS 1.0 and SSL 3 are supported on SafeQube 2. MFDs with TLS 1.1 or TLS 1.2 only won't work via a secured channel, but some of them can be configured to use HTTP.
- An administrator can not change SSL certificate on SafeQube 2.
- Double-byte characters are not supported.
- All ports must be configured above 1024.

3.9 YSOFT BE3D EDEE PRINT MANAGEMENT SOLUTION

- Card self-registration is not supported.
- Billing codes are not supported.
- Quotas are not supported.