

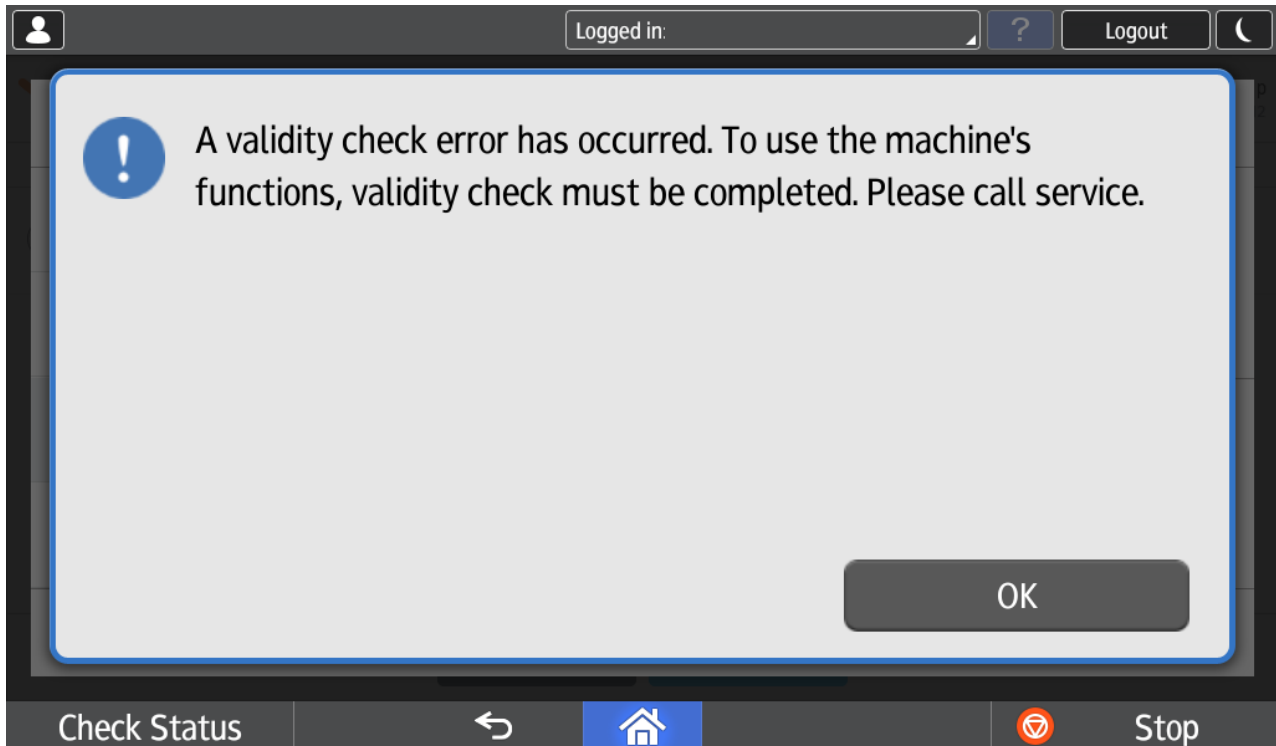
RICOH SOP WEB API TOKEN UPDATE

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1 BEHAVIOR OF AN EXPIRED TOKEN

Non-Android home button, confirming billing code in YSoft SafeQ 6 Billing Codes, or some other action is causing the following error:



Related log trace messages are located in *result\original_logs\sop.txt*:

```
07-22 10:52:46.618 4673 4673 E BRWS : WebChromeClient:Can't validate.[ricoh.dapi.internal.  
sendBroadcast]  
07-22 10:52:46.619 4673 4673 D BRWS : MainWebviewAct:notifyEventToWebPage[javascript:  
(function(){var errMes = "A validity check error has occurred. To use the machine's functions,  
validity check must be completed. Please call service."; + alert(errMes);})();}]
```

2 PREVENTION OR FIX OF AN EXPIRED TOKEN

To prevent or fix an expired token, do the following for each Terminal Server:

1. In `SafeQ6\SPOC\terminalserver\TerminalServer.exe.config` under `configuration > appSettings`, add the valid token key `ricohWebApiToken` mentioned in the table below.

```
<?xml version="1.0" encoding="utf-8"?>
<configuration>
  <appSettings>
    <add key="ricohWebApiToken" value="/yRUEU9p0bcbIoN5wA3BT2e3p4p6
    <add key="networkAddress" value="192.168.1.100" />
    <add key="imsProxyAddress" value="192.168.1.100:8080" />
    <add key="endpointConfiguration" value="http://192.168.1.100:8080" />
```

YSoft SafeQ 6 version	Expiration date	Token key
Build 46 Summer Release	22 Aug 2020	-
Build 47	16 Jul 2022	<add key="ricohWebApiToken" value=" /yRUEU9p0bcbIoN5wA3BT2e3p4p6l32G8l+eAwJWuaXbNE8ghSof GlxD3y13sl67VMbzovEZE5BTB5o1wRmK5YzPy0gp3gGhFxxG6gZO EVPWLwRhtmayWWHiTKQyODMDYcpcWo79809BK/O /SAPiWk9dTW2W1mw2EMWX3lBh1W4GvErB3D6ZZh3GJ+kYcUZ0" />

2. Restart the Terminal Server.